Ich nutze diese App jetzt schon eine gewisse Zeit und bin über die Ergebnisse schon ziemlich irritiert. Erst sind alle Werte gut und 20 Sek später alle schlecht ?! 😂😂 Zusätzlich wird mir oft angezeigt das meine Herzgesundheit bei 40 ( sehr gering) liegt und ich deswegen beim Kardiologen war. Beim BelastungsEKG meinte der Arzt, das schon lange keiner mehr, mit so guten Werten bei Ihm war. Alle anderen Untersuchungen waren auch ohne Befund. Diese App ist damit einfach nur Schrott und fördert ehr die Panikmache.

05 October, 2023 at 8:46 PM

Show translation

Add Tag

Reply

ID: 228952941

v. 2.3.4

Not accurate

Quipa03

Took twice the test and they results were extremely different from each other

04 October, 2023 at 4:18 AM

Show translation

Add Tag

Reply

ID: 228852727

v. 2.3.4

Neat Premise, Too Expensive

Eleanor1224

I found this app while looking for a blood pressure diary. I like that Heartify lets me log BP (it’d be even cooler if it could measure BP itself, but I know the tech isn’t there yet—someday!) while also providing a lot of additional information via the finger scan, but after trying premium for two weeks (plus the initial three-day trial) I just don’t think the value is there, at least for me. If it were $6.99 a month I’d keep it for a while, but the weekly charge feels greedy and excessive.

02 October, 2023 at 5:00 PM

Show translation

Add Tag

Reply

ID: 228746838

v. 2.3.4

Different but same

dr.fremen

Piani di abbonamento con lo stesso nome e costi diversi. Qual è la differenza fra ciascun piano? Ad esempio Heartify Premium 29,49 all’ anno vs Heartify Premium 71,99. Quali sono le caratteristiche di ciascun piano: hanno tutti lo stesso nome ma costi diversi.

02 October, 2023 at 3:09 AM

Show translation

Add Tag

Reply

ID: 228746796

v. 2.3.4

New MAJOR Bug

dhwuh

While they may be correct when using camera readings, when using Apple Watch data from Apple Health, your calculations of RMSSD & PNN50 are incorrect. And, I suspect there is a problem with TENSION calculation as well. PREVIOUS MAJOR BUG-Resolved With version 2.3.1, the bug has been fixed! Heartify has excellent data presentation. Much easier to understand than apps from their competitors. ORIGINAL REVIEW: Perhaps, it calculates correctly if you use the camera for readings. But, the calculations using Apple Watch are totally wrong. For example, if you take a 5 minute Breathe sample and compare estimated Apple Health SDNN calculations to Heartify, they do not agree at all. Likewise, if you compare with competitor’s (Welltory) SDNN, Welltory agrees with Apple Health calculation & Heartify is way, way off!

30 September, 2023 at 3:15 PM

*Thank you for bringing this to our attention. As we've mentioned in the conversation over e-mail, we are investigating the issue.*

*02 October, 2023 at 12:45 PM*

Show translation

Add Tag

Edit reply

ID: 219424420

v. 2.3.4

Cobros sin permiso

tugurito

A mi me estaban cobra cada 15 días y me cobran $6.99 dólares sin my permiso y neo es muy confiable y llevo como mucho dinero y dice que era un mes gratis y de repente me estaban cobrando sin mi permiso

30 September, 2023 at 9:30 AM

*Estimado cliente. Sus suscripciones se manejan a través de la App Store y un editor de aplicaciones nunca puede cobrarle sin su consentimiento. Todas sus suscripciones se pueden administrar en la configuración de Suscripciones en la cuenta de App Store. Tenga en cuenta que las suscripciones deben cancelarse 24 horas antes del final del período de prueba o suscripción.*

*02 October, 2023 at 12:48 PM*

Show translation

Add Tag

Edit reply

ID: 228628975

v. 2.3.4

Opgelet,niet gratis!!!

GDL71

Opgelet,misleidende reclame. Deze app is 3 dagen gratis,maar daarna betaal je wekelijks 6,99 euro,wat vrij duur is.

28 September, 2023 at 11:28 AM

*Heartify biedt wel een Premium-versie aan met een gratis proefperiode van 3 dagen, maar het is op geen enkele manier verplicht om aan te schaffen en je kunt de gratis versie blijven gebruiken.*

*02 October, 2023 at 12:50 PM*

Show translation

Add Tag

Edit reply

ID: 228628974

v. 2.3.4

Heartily

Lockxgirl

Needs a new update does not register anything anymore (in regards to Blood Oxygen as well as Heart Rate) put finger there on the camera and it just keeps turning and turning. Please fix and Thank You

27 September, 2023 at 4:22 AM

*Thank you for reporting this issue. We haven't been able to reproduce it with our test devices, can you please try to record your screen or describe the issue in a bit more detail and send it to support@heartify.io so we can try to fix it?*

*29 September, 2023 at 4:37 PM*

Show translation

Add Tag

Edit reply

ID: 228475425

v. 2.3.4

Niet gratis

deleted

Chris198210

Niet gratis

27 September, 2023 at 12:13 AM

Show translation

Add Tag

ID: 228411232

v. 2.3.4

Results says I am about to die

Klmnuio

While another heart app says I am doing excellent today, this one has me at deaths door and yet my health score is 36% higher than 38% of all men 60 - 69 years of age who are also using this app. Something seems a tad off to me.

22 September, 2023 at 11:54 PM

*Your body is a complex organism, so there are a lot of parameters at play here. The Heart Score is a longer-term estimate of your heart rate parameters that does not change with every measurement. If the comparison chart shows that you are better than 38% of your age bracket, that puts you on the lower end of the parameters. The measurement, however, is something that changes throughout the day depending on what you do and how your body reacts to it.*

*29 September, 2023 at 4:49 PM*

Show translation

Add Tag

Edit reply

ID: 228166866

v. 2.3.4

Worthless!!!

mmigrarog

It says to cover your camera with your finger till it turns bright red. Nope!!!! Stays black.

20 September, 2023 at 1:05 AM

*Does your phone have more than one camera by any chance? Before the start of the measurement, the app will show you which of the two or three cameras to use during measurement.*

*29 September, 2023 at 4:50 PM*

Show translation

Add Tag

Edit reply

ID: 228077215

v. 2.3.4

Not sure if this is medically accurate

Abbey Donina

I measure my stress levels every now and then. It tells me that I’m more stressed than I all ready feel so I’m not to sure what this app is used for.

18 September, 2023 at 2:26 PM

*The stress level that can be measured through your heartbeat relates to your physiological stress. This is not limited to how stressed you feel mentally, but rather describes how much your sympathetic nervous system is activated due to such factors as exercise, psychological stress, lack of sleep, and so on.*

*29 September, 2023 at 4:53 PM*

Show translation

Add Tag

Edit reply

ID: 228077217

v. 2.3.4

Not free

BevieR12

Right away I can have a week free or pay for anything more than that.

16 September, 2023 at 11:40 PM

*Heartify does offer a free version where you can take your heart rate measurements, as well as a free trial of its Premium version.*

*18 September, 2023 at 12:45 PM*

Show translation

Add Tag

Edit reply

ID: 227980236

v. 2.3.4

Fake

ChevyMoms

App doesn’t measure what it’s supposed to. Don’t waste your time.

15 September, 2023 at 4:02 AM

*Heartify uses the PPG technology to measure your heart rate and heart rate variability using your phone's camera. Can you please share what other parameters you wanted to measure with the app?*

*18 September, 2023 at 12:46 PM*

Show translation

Add Tag

Edit reply

ID: 227871103

v. 2.3.4

It’s a trap!

mf1585

Trap app

13 September, 2023 at 9:31 AM

*We're sorry you did not enjoy using Heartify. However, we'd like to point out that all our subscriptions and services are transparent and in line with Apple's policies.*

*18 September, 2023 at 12:48 PM*

Show translation

Add Tag

Edit reply

ID: 227774758

v. 2.3.4

Gratuit ? 360€ par an

chkgfjjfdfhjkjh

Gratuit ? 360€ par ans

13 September, 2023 at 8:31 AM

*Nous sommes désolés que vous n'ayez pas trouvé l'abonnement utile. Heartify propose une version gratuite si vous choisissez de ne pas opter pour l'abonnement Premium.*

*18 September, 2023 at 12:49 PM*

Show translation

Add Tag

Edit reply

ID: 227884070

v. 2.3.4

Very Disappointed

Kozhuharova Maria

I’m so disappointed! I wanted to see how this work, but it’s wasn’t working for me. With 2 little kids very soon I forgot for it until the moment when I realised my phone bill is twice… :( I didn’t realise that they will charge me and use for that my phone bill. For mom with 2 little kids this is very unfair… Don’t recommend it! It’s not enough clear that you will continue to pay even if you don’t use the up and they will charge you on this way. Не препоръчвам. За мен информацията в приложението не е поднесена достатъчно коректно! Не разбрах, че след пробния период минавам на платената версия и ще бъда таксувана през телефона си. Свалих, на не ползвах приложението, защото не беше подходящо за моето здравно състояние.

12 September, 2023 at 9:04 PM

*Dear Maria, We're sorry you didn't enjoy using Heartify. As per Apple subscription policy, trials automatically convert to a paid subscription after the free trial period ends, as you were notified when you signed up for the trial, as well as its duration and price. Subscriptions are not tied to app usage, and can only be managed by you personally from your App Store account.*

*18 September, 2023 at 12:54 PM*

Show translation

Add Tag

Edit reply

ID: 228050683

v. 2.3.4

Total BS

Emiliaaaha

Pseudo health science app that capitalizes on people’s fear and anxiety. Regardless of data it’s showing alarming messages with very negative narrative, pushing you to worry and strongly advising to keep on monitoring (and thus subscribing to the paying plan). Shame on you Update: they’re even using the fear narrative in reply to comments. Amazing!

07 September, 2023 at 11:43 PM

*Heartify measurements are never affected by whether or not you are a Premium user. The metrics shown in your measurements results depend on your heart rate variability and might be affected by things like mental and physical stress, overexertion, illnesses, and a number of medications. If you are experiencing poor HRV results across the board, it might be a good idea to talk with your doctor.*

*05 September, 2023 at 4:18 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 227280745

v. 2.3.4

Overhyped

Rider-girl

I downloaded this for the sole purpose of checking my blood pressure. All it does is count my heart rate

07 September, 2023 at 4:48 PM

*Dear user, there is currently no scientifically reliable way for apps to measure blood pressure without the use of additional devices. If you have come across apps that claim to do so, their advertising is most likely misleading. You can purchase an affordable arm-cuff type blood pressure monitor and record its readings in your Blood Pressure Diary in Heartify.*

*11 September, 2023 at 11:28 AM*

Show translation

Add Tag

Edit reply

ID: 227552412

v. 2.3.4

Should have known they wanted my money!!!!!

Trex4051

There is. absolutely no way that I am going to pay $6.99 per week for an app! Ridiculous! Three day “free” trial…..yeah right. Lt getting my hard earned money. No thanks!!!!!!

07 September, 2023 at 1:29 AM

*Heartify offers both a free version and a free 3-day trial of its Premium features. The trial is completely voluntary and it is implemented in accordance with Apple Policy.*

*11 September, 2023 at 11:30 AM*

Show translation

Add Tag

Edit reply

ID: 227552413

v. 2.3.4

Rip off!!!

JenniferK6

6.99 A WEEK!!!!! I can’t even believe I subscribed to this almost $30 a month. Are you kidding me??????

06 September, 2023 at 9:47 AM

Show translation

Add Tag

Reply

ID: 227471232

v. 2.3.3

How?

Lukasdaems

I do believe it can measure your heartbeat but when I hold it on something else red like a can of cola it measures a beat.

04 September, 2023 at 8:56 AM

*Heartify uses PPG, the same technology that's actively used by many fitness trackers and pulse-oximeters. It reacts to subtle changes in the amount of light picked up by the camera sensor as blood passes through your finger under the skin. While it may give off false positives when you play around with other objects, our algorithm is fine-tuned so that it correctly processes measurements that are done correctly.*

*05 September, 2023 at 4:06 PM*

Show translation

Add Tag

Edit reply

ID: 227513447

v. 2.3.3

This is a terrible app

qoli2

I used to test it every morning as it is recommended by the app in resting. One day while I was feeling okay it showed me terrible result and I noticed it is suspicious. I tried it right after and it showed me healthy result and then one more time and again low score and bad result. Guys this app produces results randomly. Complete waste of money and more important trust

03 September, 2023 at 4:57 PM

*Assuming you are taking a measurement using the camera, it's important to keep in mind that your heart rate variability can be affected by your posture and breathing. Please make sure to keep the same position and avoid moving or talking during the measurement as per the instructions.*

*05 September, 2023 at 4:12 PM*

Show translation

Add Tag

Edit reply

ID: 227378508

v. 2.3.3

Nederlandse taal aub

F'toma Ibr

Nederlandse taal aub

31 August, 2023 at 7:25 PM

Show translation

Add Tag

Reply

ID: 227513448

v. 2.3.3

Used for a while and…

Blcat8!!

Seems fake and unrealistic.

31 August, 2023 at 3:03 AM

*Heartify uses only scientifically approved methods to calculate your measurements. There have been decades of peer-reviewed studies on heart rate variability, as well as the method of taking pulse via a light sensor such as the camera.*

*06 September, 2023 at 11:49 AM*

Show translation

Add Tag

Edit reply

ID: 227209632

v. 2.3.3

Lurendrejeri

vonniman

Kostar 4.000 kr/år (75kr/vecka efter tre fria dagar)…get lost!

31 August, 2023 at 12:40 AM

Show translation

Add Tag

Reply

ID: 227267939

v. 2.3.3

Not accurate

diadiasia222/

It’s not accurate enough! I wouldn’t trust this and start worrying about what it says

29 August, 2023 at 2:41 PM

*We're sorry you didn't find Heartify to your liking. However, we are constantly working on improving our measurement accuracy. If you have specific proof that Heartify pulse of HRV measurements were off course, please send it to support@heartify.io so we could investigate the issue.*

*06 September, 2023 at 11:52 AM*

Show translation

Add Tag

Edit reply

ID: 227260910

v. 2.3.3

NOT FREE AT ALL

Hottielottie557

Not free at all false advertising

29 August, 2023 at 12:41 AM

*Heartify is definitely free to download and to use for taking measurements. The Premium version offers extended features and is not obligatory.*

*06 September, 2023 at 11:53 AM*

Show translation

Add Tag

Edit reply

ID: 227121304

v. 2.3.3

Abzocke pur 6,99€ die Woche

Egal183719252516

Abzocke wo es nur geht. 6,99€ die Woche ist schon etwas heftig?!

28 August, 2023 at 5:10 PM

Show translation

Add Tag

Reply

ID: 227132148

v. 2.3.3

False

Calchin94

This is a very misleading app, the monitor is incredibly innacurate and gives a completely different story every time

28 August, 2023 at 2:51 PM

*We take accuracy claims very seriously because we are constantly fine-tuning measurement quality. If you have taken an experimental reading comparing it to a medical-grade device, we'd be happy if you could send it to support@heartify.io so we could investigate the issue. If you are taking measurements with the camera, please keep in mind that if you move, talk, or change positions during the measurement, it may affect accuracy.*

*06 September, 2023 at 11:55 AM*

Show translation

Add Tag

Edit reply

ID: 227124109

v. 2.3.3

Extremely inaccurate!

Anthony Zimmer

I have tested this app for a week with several times measuring per day for more accuracy. Yet when I was having palpitations it gave me a good rate of green lights on stress, tension etc… Remeasuring within the next 2 minutes and it already gave completely different results. This is a review after a week of usage. Although all data presented in such a clean, beautiful interface, do question why all the research mentioned were was stated which, when and by whom.

25 August, 2023 at 10:06 PM

*We're sorry you didn't find Heartify to your liking. When measuring, make sure that you maintain the same posture and avoid moving or talking at all during the measurement. The stress, energy, and tension readings rely on several parameters of HRV that are sensitive to minute changes such as your breathing patterns. You can learn more about our methods here: https://heartify.io/science*

*28 August, 2023 at 12:07 PM*

Show translation

Add Tag

Edit reply

ID: 227054320

v. 2.3.3

FAKE APP!!!

RoseA27263636

Fake app you really don’t need to download this app. I use my thumb and I thought it was actually so I put my thumb on the camera and I thought it was actually reading my heart rate is this app really real because I see all the reviews saying oh no, don’t download this app so I want to try out for myself then I took my my red shirt and I put it on the camera and guess what started reading guess what shirt or nonliving things they don’t have a heartbeat fake app don’t download they want your money. Do not download this app.

24 August, 2023 at 7:59 PM

*This is a common misconception that if the sensor gives false positive reactions on inanimate objects, then it is inaccurate. Actually, the app uses the PPG technology to measure your pulse and heart rate variability - the same technology that is used in many fitness trackers and pulse-oximeters. The algorithm that analyses the measurement is heavily optimized towards real measurements taken from your index finger. So, while you may get a reaction from a sensor on your t-shirt, the app would return an accurate result on a real measurement.*

*28 August, 2023 at 12:15 PM*

Show translation

Add Tag

Edit reply

ID: 226923695

v. 2.3.3

Great app.. but $7 a week?

NerdFace64

$7 a week is ridiculous. And as much as I like the app I’m deleting it out of spite that it cost that much to see basic information.

23 August, 2023 at 6:21 AM

Show translation

Add Tag

Reply

ID: 226812711

v. 2.3.3

Billing

jordanfunk96

I tried to delete billing and it would not stop

20 August, 2023 at 7:35 PM

*Your billing is completely controlled by the App Store, just like any other app. As per Apple's terms, trials and subscriptions need to be cancelled within 24 hours of their renewal. You can cancel or modify your subscription at any time by going into the Subscriptions settings page in the App Store app.*

*22 August, 2023 at 11:35 AM*

Show translation

Add Tag

Edit reply

ID: 226812713

v. 2.3.3

Heat

PatPariko

Takes time to read and something burns the skin. Is it the touch from the camera? Very uncomfortable otherwise would hvae been 5 stars.

20 August, 2023 at 11:15 AM

*Thank you for letting us know. Can you please add your phone model so we could investigate the issue?*

*22 August, 2023 at 11:36 AM*

Show translation

Add Tag

Edit reply

ID: 227091986

v. 2.3.3

ME QUEMO

ME QUEMO12

NO SIRVE!!!!!!!!!

19 August, 2023 at 9:29 AM

Show translation

Add Tag

Reply

ID: 226784237

v. 2.3.3

Prezzo

salvatoredinverno

Bella app , ma il prezzo è esagerato 3 euro al mese ve li darei pure ma non 1 centesimo in più

18 August, 2023 at 11:19 PM

Show translation

Add Tag

Reply

ID: 226705113

v. 2.3.3

Fair warning

deleted

Another Beekeeper

Not a free app. Three day trial, then they automatically charge you. Deleted.

16 August, 2023 at 12:29 PM

*When you install the app, you are offered to take the free 3-day trial, or to keep using the free version. Since you have signed up for a trial, you have agreed to its terms stating that you need to cancel within 24 hours of its end if you want to avoid being charged.*

*22 August, 2023 at 11:42 AM*

Show translation

Add Tag

ID: 226623741

v. 2.3.3

So expensive

JADE\_XYJ

It asking for a fee of $7/week, which will be $350+ tax per year. I don’t mind to pay $350 for a one time purchase of the app, but charge $350 per year is too expensive.

15 August, 2023 at 5:55 AM

Show translation

Add Tag

Reply

ID: 226512851

v. 2.3.3

จอก

ฟอง00122

ใช้ยากไป

14 August, 2023 at 1:24 PM

Show translation

Add Tag

Reply

ID: 226463839

v. 2.3.3

did't work

Hkshl

did't work

13 August, 2023 at 9:27 PM

Show translation

Add Tag

Reply

ID: 226570677

v. 2.3.3

weird i guess?

Manargh86

Its weird and not understandable im never installing this every again. This is the first and last time downloading this.

12 August, 2023 at 4:35 PM

*We're sad to hear you didn't enjoy using Heartify. Can you please let us know what specifically we can do better to improve?*

*14 August, 2023 at 12:19 PM*

Show translation

Add Tag

Edit reply

ID: 226570678

v. 2.3.3

Не вкачивайте

RimmaTi

Осторожно, мошенники! Списывают деньги даже после отмены бесплатного периода. На жалобу по почте не отвечают.

10 August, 2023 at 12:57 PM

*По правилам подписок Apple, отмена пробного периода должна осуществляться за 24 часа до его окончания. Вероятно, отмена была произведена позже необходимого срока.*

*14 August, 2023 at 12:20 PM*

Show translation

Add Tag

Edit reply

ID: 226333423

v. 2.3.3

Tydligen så har min kudde hjärtsjukdomar och 64 bpm

Heheheboiii

Fake

08 August, 2023 at 10:38 AM

*Kul att du är nyfiken! Men även om kamerametoden kan visa falska positiva resultat, har vi kraftigt optimerat vår algoritm för att fungera med det mänskliga pekfingret. På så sätt, när du gör en riktig mätning enligt instruktionerna, behöver du inte oroa dig för dess precision.*

*14 August, 2023 at 12:23 PM*

Show translation

Add Tag

Edit reply

ID: 226303134

v. 2.3.3

Dumb

Toddle333

Has soo many bugs cannot even measure

08 August, 2023 at 5:09 AM

*We're very concerned to hear that! Can you please send us some examples at support@heartify.io so we could work on fixing them?*

*14 August, 2023 at 12:23 PM*

Show translation

Add Tag

Edit reply

ID: 226221488

v. 2.3.3

Übersetzung mangelhaft

SilviaTL

Man muss sich darüber im Klaren sein, Sasses sich um eine Momentaufnahme handelt! So kann man an einem Tag gute und sehr schlechte Werte haben. Auf welchen Wert sollte man sich also verlassen? Ausserdem ergibt der Wert ‚Betonen‘ keinen Sinn für mich. Wie lautet die Englische Originalbezeichnung?? Auch heisst es auf Deutsch ausgeruht und nicht ausruht.

07 August, 2023 at 2:09 PM

*Wenn Sie mehrere Messungen durchführen, bedenken Sie, dass sich Ihr Körper ständig verändert und die Messung tatsächlich eine Momentaufnahme der Parameter Ihres Herzens in diesem Moment ist. Um sicherzustellen, dass Ihre Messungen korrekt sind, versuchen Sie, während der Messungen ruhig zu bleiben und die gleiche Position beizubehalten. Was die Übersetzungen betrifft, bedeutet der von Ihnen erwähnte Parameter „Stress“. Wir werden uns auf jeden Fall auf die Qualität unserer Übersetzungen für Deutsch konzentrieren.*

*14 August, 2023 at 12:28 PM*

Show translation

Add Tag

Edit reply

ID: 226200378

v. 2.3.3

Only downloaded to review . .

flunket

I spotted my boyfriend using this today - only out of interest - and I have many many things to say. My boyfriend has Atrial Fibrillation, has been cardioverted and ablated with mixed success and is now back out of sinus and in AF. His health is poor, he is exhausted constantly and needs more procedures. So imagine both our shock when this absolute disgrace of an app says ‘yeah, heart heath is great’. I am in possession of his Echo reports and ECG’s and can tell you that is a lie. This app is a joke and should be labelled as such as it is dangerous and misleading. And before I see a developer comment stating, ‘oh, the camera is good at this blah blah’, I would like to add I am a Coronary Care Nurse. I do this for a living. It’s my job. Do not waste your time with this; if you have concerns for your heart health or feel anything out of the ordinary, visit a medical professional and get an ECG done at the very least. Thank you

06 August, 2023 at 12:04 PM

*You are right on one thing: you should definitely rely on health professionals with a wide range of diagnostic tools if you have any major health concerns. It is not possible to detect arrhythmias or AFib using the signal from the phone's camera and Heartify does not claim to do that. What Heartify can do is help users with their daily monitoring of their heart rate and HRV, as well as learn about how to maintain a healthy lifestyle.*

*14 August, 2023 at 12:32 PM*

Show translation

Add Tag

Edit reply

ID: 226130899

v. 2.3.3

Socé

il n'affiche pas le poids

Il n affiche pas le poids

25 July, 2023 at 2:47 PM

Show translation

Add Tag

Reply

ID: 225482194

v. 2.3.3

6,99 monatlich …?

34567644fgtzugdeesghhjufdf

haben die Lack gesoffen ?

22 July, 2023 at 10:39 PM

Show translation

Add Tag

Reply

ID: 225416344

v. 2.3.3

Péssimo

comdhndjd

Não baixem,pois não funciona e péssimo App!!

21 July, 2023 at 2:41 PM

*Prezado cliente, você pode nos informar o que está faltando no aplicativo e enviá-lo para support@heartify.io?*

*24 July, 2023 at 10:44 AM*

Show translation

Add Tag

Edit reply

ID: 225308853

v. 2.3.3

Processing of personal data mandatory?

AiidanIN

Without even completing the signup, you mandate it to involuntarily share all personal data to be processed with you?! You Do not specify what data and I don’t even know the app yet and if it’s any good. Why would I consent to that. Worst initial app experience.

20 July, 2023 at 11:45 AM

*Heartify uses only the necessary data to provide you with the best service. We use basic information such as gender and age to determine your heart rate brackets. Data that is imported from Apple Health is used to create and analyze your heart rate measurements from the Apple Watch if you have one. Usage statistics are anonymous and are only used to improve the app. Personally identifiable information such as your name or e-mail address are not collected inside the app.*

*24 July, 2023 at 10:50 AM*

Show translation

Add Tag

Edit reply

ID: 225472867

v. 2.3.3

Вылетает при измерениях

\_Мarina\_

Вылетает при измерениях

16 July, 2023 at 8:05 AM

*Спасибо, что обратили наше внимание на эту проблему. Не могли бы вы прислать вашу версию ОС и более детальное описание (например, на каком конкретно этапе происходит сбой) либо запись экрана на support@heartify.io?*

*24 July, 2023 at 10:52 AM*

Show translation

Add Tag

Edit reply

ID: 224988508

v. 2.3.3

Pricing is absurd

HörtNichtAufMich!

6,90$ per week? That’s too much.

15 July, 2023 at 8:55 PM

Show translation

Add Tag

Reply

ID: 225038527

v. 2.3.3

Stopped working

Inxtrian

It stopped working after the latest update. I have IPhone 13. I may have lost all my personal data.. I have deleted and reinstalled but no response. Don’t you check it b4 releasing it?

15 July, 2023 at 7:46 AM

*We're sorry you had to experience problems with Heartify. Can you please drop us a note at support@heartify.io and describe exactly what happened so we could address the issue?*

*17 July, 2023 at 12:02 PM*

Show translation

Add Tag

Edit reply

ID: 225204038

v. 2.3.3

Today’s update not good.

AppleNoser

Broken will not load

12 July, 2023 at 8:22 PM

Show translation

Add Tag

Reply

ID: 224821270

v. 2.3.3

It’s impossible

K1491lo

It’s impossible to close the account and they keep charging

12 July, 2023 at 7:02 AM

*Dear user, your billing is handled by the App Store like any other app. This means that you always have full control of your subscriptions. They can be managed under your Subscription settings in the App Store app.*

*17 July, 2023 at 12:05 PM*

Show translation

Add Tag

Edit reply

ID: 224821271

v. 2.3.3

Dudas

anyelis20

La aplicación en si es buena, lo que quiero saber es confiable la información del estado de tu corazón que brinda?

09 July, 2023 at 9:35 PM

*Heartify se basa en indicadores de variabilidad de la frecuencia cardíaca (VFC). Existe una gran cantidad de investigaciones que relacionan una HRV más alta con una mejor salud cardíaca y mejores resultados de salud en general. Sin embargo, tenga en cuenta que solo un médico puede proporcionar un diagnóstico de salud cardíaca después de la prueba en persona.*

*17 July, 2023 at 12:12 PM*

Show translation

Add Tag

Edit reply

ID: 224773461

v. 2.3.2

Latidos

Yamileth 01

Apenas la empiezo a usar

09 July, 2023 at 2:40 AM

Show translation

Add Tag

Reply

ID: 224863411

v. 2.3.2

It’s fake

Iven Mawomen

I put the scanner onto a red shirt not even attached to my body and I still got a heartbeat, chances are my shirt isn’t alive

07 July, 2023 at 8:40 PM

*Hi Iven! It's great that you are curious about the measurement process. Like all devices that use the PPG technology, your camera might pick up false positives, however, the algorithm that processes input from the camera is heavily optimized to work with a human index finger. In short, yes, the camera might pick up additional signals, but that does not affect the quality of measurements that are taken correctly.*

*10 July, 2023 at 1:41 PM*

Show translation

Add Tag

Edit reply

ID: 224686101

v. 2.3.2

Good app

BK2551

I use the free version and like that I can keep an eye on my heart health. Disappointed though the premium is so expensive , I would pay 5.99 a month but cannot afford this price every week.

07 July, 2023 at 10:27 AM

Show translation

Add Tag

Reply

ID: 224694646

v. 2.3.2

Blood Pressure ?

Finnsir

Where is the promised blood pressure?

03 July, 2023 at 10:34 AM

*Heartify offers a blood pressure diary that lets you conveniently log your blood pressure measurements. You can find it by scrolling down on the Dashboard tab.*

*10 July, 2023 at 1:42 PM*

Show translation

Add Tag

Edit reply

ID: 224423778

v. 2.3.2

Too expensive

sr1ny

I want to buy the full version but it’s just too expensive. If the price drops I’ll subscribe

02 July, 2023 at 7:15 PM

Show translation

Add Tag

Reply

ID: 224332843

v. 2.3.2

Ps mal

Khadar keita

Si c était gratuit sa pouvez etre mais problème c es l argent

01 July, 2023 at 12:44 PM

Show translation

Add Tag

Reply

ID: 224871243

v. 2.3.2

Fake

Hirtyaa alpari

I compared the heart rate in this app and my real heart rate and realized it was fake!!!

24 June, 2023 at 4:06 PM

*Heartify uses a technology called photoplethysmography (PPG) to measure your heart rate. It is the same technology used in pulse oximeters. Our internal tests have shown that heart rate measurements are on par with the Apple Watch, which is widely accepted for its accuracy. Can you share what tools you used to take the measurement you compared it to?*

*26 June, 2023 at 11:49 AM*

Show translation

Add Tag

Edit reply

ID: 224207766

v. 2.3.2

Not free

New Zombie Farmer

Said it was free with in app purchases, however when you open it to use it a message comes up saying 1 week free trial then $6.99 a week. That is misleading to me so I’m giving as low of star as I can.

24 June, 2023 at 10:05 AM

*Dear Customer, You can indeed use the app for measuring your heart rate and HRV for free before you decide to commit to a trial or subscription.*

*26 June, 2023 at 11:50 AM*

Show translation

Add Tag

Edit reply

ID: 224058295

v. 2.3.2

Disappointing

joee88co

Big hype for mediocre results

19 June, 2023 at 12:32 AM

*We're sorry you didn't find Heartify to your liking. We'd be happy to hear more detailed feedback at support@heartify.io.*

*26 June, 2023 at 3:06 PM*

Show translation

Add Tag

Edit reply

ID: 223721387

v. 2.3.1

This app caused a burn on my skin

Greyson\_D

The app directed me to hold the camera up to my wrist during the measurements and the camera flash burned my wrist.

17 June, 2023 at 2:42 PM

*When you take your first measurement, please note the instructions on the screen that show how to apply your index finger (and not the wrist) to the camera. The instructions will also show which camera to use if your phone has multiple cameras.*

*19 June, 2023 at 11:44 AM*

Show translation

Add Tag

Edit reply

ID: 223721388

v. 2.3.1

Alexis médico

El padre es dios

2580alex

15 June, 2023 at 5:08 PM

Show translation

Add Tag

Reply

ID: 223644575

v. 2.3.1

Cost

TSB\_KAG

Way to expensive to keep a subscription.

15 June, 2023 at 12:02 PM

Show translation

Add Tag

Reply

ID: 223644576

v. 2.3.1

Stay away. Do not install this fake

Mendghgyg

Be carful. This doesn’t work and trying to get you 6.99 per week. Don’t download this app. A complete waste of money

09 June, 2023 at 1:06 PM

*Dear user, we are sorry that you did not find Heartify to your liking. Can you please describe in more detail what didn't work for you so we could address the issue?*

*12 June, 2023 at 2:40 PM*

Show translation

Add Tag

Edit reply

ID: 223377656

v. 2.3.1

Возраст сердца

Альдоанллои

Не понятно, указывается биологический возраст сердца или шкала по балам

09 June, 2023 at 6:51 AM

Show translation

Add Tag

Reply

ID: 223339175

v. 2.3.1

Dirty your Camera for What!?

A Bro with Common Sense

I was trying this out to see if this was legit or not. I have an Apple Watch Ultra which can definitely read my heart pulse very accurately according to research by Apple and doctors to make the heart rate sensor very accurate. The app starts you off asking you to pay $3.99/month for “extra features” and you don’t have to pay for it but it tries to convince you. When you go to scan your heart rate, you put your finger on your camera which can’t read your heart pulse. It just black or really dark red. It can’t see my finger. It said I was getting 90 bpm (heart rate), but on my Apple Watch Ultra, I was getting 68 bpm (heart rate). The people behind it just want you money and looking at you skin on your finger won’t do anything. Don’t try it, and don’t pay for it.

07 June, 2023 at 10:40 PM

Show translation

Add Tag

Reply

ID: 223322129

v. 2.3.1

How much?

dave6303

Downloaded app and before you even get to try it it says welcome you will be charged £5 a week but you get 3 days trial. £20+ a month is excessive to day the least. Sorry but zero stars

03 June, 2023 at 4:00 PM

*We're sorry you didn't find the subscription worthwhile. Heartify offers a Premium version, along with a 3-day free trial, but you are always welcome to try out the app for free before you decide to commit.*

*05 June, 2023 at 1:19 PM*

Show translation

Add Tag

Edit reply

ID: 223131127

v. 2.3.1

I have a problem with Heartify

Miles\_b701

It won’t let me open Hearfity

03 June, 2023 at 2:47 PM

*Can you please let us know what happens when you try to open the app and your iOS version? Please send the details to support@heartify.io so we could investigate the issue! Thanks!*

*05 June, 2023 at 1:20 PM*

Show translation

Add Tag

Edit reply

ID: 223131128

v. 2.3.1

Will not let me cancel free-trial.

Western Justice

Deceptive and they do not let me cancel the free trial on the day before the free-trial ends.

03 June, 2023 at 9:39 AM

*Dear user, it is Apple policy that free trials must be canceled 24 hours before the end of the trial period.*

*05 June, 2023 at 1:21 PM*

Show translation

Add Tag

Edit reply

ID: 223126192

v. 2.3.1

Uthftuhb

Dioniso.1968

Bhffthhh

03 June, 2023 at 2:18 AM

Show translation

Add Tag

Reply

ID: 223128439

v. 2.3.1

Bluetooth issue

LaVonne987

Haven’t been able to connect with Bluetooth. I have an iPhone 6 S.

01 June, 2023 at 5:09 AM

*Hi! At the moment we do not support connecting to Bluetooth devices directly. Can you tell us which device you've been trying to connect so we could add it to our list?*

*30 May, 2023 at 10:48 AM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 222768230

v. 2.3.1

Fake

colpm

I put my phone against a red surface and it gave me a heart rate

30 May, 2023 at 6:23 PM

*The measurement technology is the same one used in pulse oximeters and many fitness trackers. It picks up on subtle light changes as blood passes through the vessels in your finger. While the PPG technology can give false positives on other objects, the algorithm that analyzes your heartbeat is optimized towards correct measurements using the index finger. Be sure to give it a go and take a proper measurement to see what it shows!*

*30 May, 2023 at 10:58 AM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 222768229

v. 2.3.1

Ne fonctionne plus depuis mise a jour

Pascal 34200

Ne fonctionne plus

30 May, 2023 at 4:20 PM

*Nous sommes désolés que vous ayez rencontré des problèmes avec l'application. Pouvez-vous s'il vous plaît décrire ce qui s'est passé plus en détail et nous envoyer votre version iOS à support@heartify.io ?*

*01 June, 2023 at 2:47 PM*

Show translation

Add Tag

Edit reply

ID: 222778234

v. 2.3.1

Falso

Ematrone09

Lo mejor de la aplicacion es que me di cuenta que todos los objetos rojos tienen pulso

28 May, 2023 at 8:59 PM

*La tecnología utilizada para tomar su pulso funciona registrando sutiles cambios de luz a medida que la sangre pasa por su dedo índice. Esta es la misma tecnología que se usa en los oxímetros de pulso y muchos rastreadores de actividad física. Puede registrar algún tipo de datos si lo coloca contra un objeto, pero el algoritmo está optimizado para leer datos reales de su dedo. ¿Qué tal probar una medición adecuada y ver qué información le brinda?*

*01 June, 2023 at 2:50 PM*

Show translation

Add Tag

Edit reply

ID: 222922952

v. 2.3.1

The app is completely fake.

Byrne\_pb77

I Put the camera up to a orange Gatorade bottle it’s sad the Gatorade bottle had 67 bpm. i’ve never seen such a whole bunch of baloney. The app is just a big scam to get you to download and give them your money.

27 May, 2023 at 12:26 AM

*The PPG technology that takes your heartbeat works by registering small light changes inside your finger as blood passes through it. The same technology is used in the pulse oximeter in your doctor's office. While it can give false positives on other objects, our algorithm is heavily optimized to accurately analyze data from your index finger when you do take the measurement correctly.*

*30 May, 2023 at 10:44 AM*

Show translation

Add Tag

Edit reply

ID: 222768227

v. 2.3.1

Accuracy??

Paul8.8.8

I’ve been using this app for over a week and I do not trust it. It tells me I have no energy, I’m overstrained, tense, overstressed, with a poor health balance and 18% energy. Meanwhile, I’ve slept well, exercised well, ate well, and I feel awesome, energetic and ready to take on the day. But if I were to trust this app, I should climb back under the sheets or as the app says, “your indicators don’t look good. Your body is using up a lot of its reserves, which can make you vulnerable to illness. Spend some time on self-care in a calm environment and take more measurements late.” Well, that’s what I’ve been doing and I feel amazing.

26 May, 2023 at 10:47 PM

*Hi! First of all, good to hear that you’ve been taking care of yourself. Heartify measurements are based on heart rate variability, which can give an insight into the workings of your nervous system. When you get a low energy reading, the sum total activity of your sympathetic and parasympathetic nervous systems is on the low end, and this can point not only to the way you are feeling right now but also to underlying processes in your body, which might be telling you that your self-care regimen is much needed.*

*30 May, 2023 at 4:45 PM*

Show translation

Add Tag

Edit reply

ID: 222768228

v. 2.3.1

Can’t cancel the subscription

ponleu chum

Terrible app, can’t cancel the subscription and keep charging from my credit card.

24 May, 2023 at 6:52 PM

Show translation

Add Tag

Reply

ID: 222833613

v. 2.3.0

This is tragic

anniesum

Left it on the bed and it did it’s measurements which were quite the same when i did it for real. Such a joke of an app. Not working at all

22 May, 2023 at 7:28 PM

Show translation

Add Tag

Reply

ID: 222625580

v. 2.3.0

Why mention download free

nona mr

Why app mentioned for free and when download it they ask payment !!?

19 May, 2023 at 5:05 PM

Show translation

Add Tag

Reply

ID: 223016950

v. 2.3.0

App lässt sich nicht mehr öffnen

Corri76

iPhone 12, iOS 16.4.1a

18 May, 2023 at 8:57 AM

*Es tut uns leid, dass Sie Probleme mit Heartify haben. Können Sie uns bitte mitteilen, welches Gerät und welche Betriebssystemversion Sie haben?*

*17 May, 2023 at 6:52 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 222479668

v. 2.3.0

Misleading app

dr.reno-nv

I found this app is misleading in the core features that it provides, and I here are the reasons 1. HRV: it’s fine to use camera to measure heartbeat rate, roughly, but when it comes to HRV, it fundamentally requires accurate reading of RR intervals in milliseconds. The app shows those ms values but that is simply cheating because the blood flow pattern is simply not able to tell that by nature. 2. Tachycardia: the test result tells me how many Tachycardia beats are found. This is just a JOKE and it made me question if the people behind it actually understand the fundamental concept of those medical terms. Look, a PAC beat can trigger a very short RR and a very long one following, are they signs of Tachycardia? 3. Stress level: HRV can tell many things (if the app could get them accurately of course), but a direct link to stress level is just WRONG. There are dozens of factors affecting HRVs, stress is merely one of them. To those who do not have fair understanding about those concept, this app is very misleading, and to those who do, this is more like a JOKE. That’s my 2c Cheers

17 May, 2023 at 10:43 AM

*Thank you for trying out Heartify, we are always open to feedback. Several studies have shown that PPG measurements of RR intervals correlate closely to ECG measurements. Further, we have internally compared our results with the Apple Watch, which is acclaimed for its accuracy. Naturally, ECG monitoring is still superior to PPG methods, but Heartify allows anybody to measure their heart indicators at home and keep an eye on their health between doctor visits. In the heart rate chart, we analyze heart rate intervals from the pulse data and mark them as high heart rate if they match the definition for tachycardia. As for stress level, there are several accepted ways of estimating physiological stress level based on the activity of the sympathetic and parasympathetic nervous systems derived from RR-intervals. Our aim is to help our users become more aware of their heart health and of course, we always advocate staying in contact with your medical team for a precise heart health evaluation. If you have further ideas on how we can improve our app to make it more precise, we’ll be happy to see them at support@heartify.io.*

*19 May, 2023 at 5:44 PM*

Show translation

Add Tag

Edit reply

ID: 222411948

v. 2.3.0

Wrong info

Amk20123

It was telling me that your normal heart rate should be 56-86. Or something close to that. That is NOT correct. Your normal heart rate is between 60-100. Bottom line. So whatever algorithm that is used for this app will give you incorrect findings. You have to plug in the right info to get correct findings.

16 May, 2023 at 11:01 PM

*The heart rate chart in your measurement result shows the percentage of heartbeats that are reaching the upper limits of the norm. The definition of elevated heart rate when at rest can vary and start at 90 beats per minute.*

*19 May, 2023 at 5:45 PM*

Show translation

Add Tag

Edit reply

ID: 222411949

v. 2.3.0

One time

Eduar6767

I was only able to get one bpm and that was it. Now I keep getting error messages not to move my finger which I’m not! Deleted amp…a waste of money

16 May, 2023 at 2:17 AM

*We're sorry you had to experience this problem. Can you please let us know your device model so we could investigate and fix the issue?*

*17 May, 2023 at 6:51 PM*

Show translation

Add Tag

Edit reply

ID: 222411950

v. 2.3.0

Eso us una estafa

No estoy inscrito

Eso es una estafa

15 May, 2023 at 12:22 AM

*Heartify utiliza tecnologías científicamente probadas para medir su pulso y HRV, y no podemos cobrar a los usuarios sin su consentimiento. Si tiene problemas con las funciones de la aplicación, infórmenos en support@heartify.io*

*17 May, 2023 at 6:54 PM*

Show translation

Add Tag

Edit reply

ID: 222411952

v. 2.3.0

Non funziona

ICE pak1

Dopo aver fatto l’aggiornamento, l’applicazione non si apre più, ho provato a resettare il telefono ma l’applicazione non si apre più

13 May, 2023 at 9:52 AM

*Siamo spiacenti che tu stia riscontrando problemi con l'app. Puoi farci sapere quale dispositivo e versione del sistema operativo hai in modo da poter risolvere il problema?*

*17 May, 2023 at 6:57 PM*

Show translation

Add Tag

Edit reply

ID: 222277796

v. 2.3.0

Get things things out of the App Store

ThePringler

Dangerous to anyone with anxiety… not only that, it’s basically mimicking the most inaccurate device in a hospital, and spitting out nonsense.

07 May, 2023 at 10:08 PM

Show translation

Add Tag

Reply

ID: 221968150

v. 2.2.9

no good

deleted

Ricardo\_TheMan

rlly bad

06 May, 2023 at 10:31 PM

*It would help us develop the app better for future users if you could describe what you found missing and we'll try to improve!*

*08 May, 2023 at 10:00 AM*

Show translation

Add Tag

ID: 221963566

v. 2.2.9

Possibly untrue

PrimalHarp7

I scanned a red thing that was was in my house and it gave me stuff about my heart rate and stuff. I didn’t test it on my stuff but yeah

05 May, 2023 at 2:28 AM

*The way this technology works is by picking up on subtle light changes as blood passes through your finger's vessels. While it might give false positives on other objects, our algorithm is heavily optimised to be used with a human finger, so go ahead and give it a try!*

*08 May, 2023 at 10:04 AM*

Show translation

Add Tag

Edit reply

ID: 221874917

v. 2.2.9

My bed has heartbeats

Applewood77

I put the phone down on my beige sheets while measuring mode happened to be on. I’m surprised to find out that my bed could be suffering from tachycardia and is stressed out but got a heart health score of 65%.

30 April, 2023 at 7:26 PM

Show translation

Add Tag

Reply

ID: 221833400

v. 2.2.9

Adding More

Yasmin the only one

This app is good but it doesn’t really do much like this app does stuff that we could go to other apps for and that app would also have more so try adding more stuff that’s useful that other apps don’t have and next time someone’s rating will be higher.

28 April, 2023 at 11:50 PM

*Hi there! Can you let us know what features you'd be looking forward to seeing in Heartify?*

*01 May, 2023 at 11:16 AM*

Show translation

Add Tag

Edit reply

ID: 221585607

v. 2.2.9

Blood pressure is not available !?

Snot pie

Blood pressure is not available !?

28 April, 2023 at 9:40 PM

Show translation

Add Tag

Reply

ID: 221636954

v. 2.2.9

They cheat me

Ivavidenova93

I was candle my subscription but they countiniue to take money from me

27 April, 2023 at 12:52 PM

Show translation

Add Tag

Reply

ID: 221554517

v. 2.2.9

Fluctuating Results

Stevieparkqswa

I compared this to my Garmin watch and HRM chest strap. The results are sometimes 40 BPM out. My Garmin held a steady 60BPM, but this app had a range of 48-105 within one single test. I’m not convinced about the accuracy of the app.

23 April, 2023 at 12:08 PM

Show translation

Add Tag

Reply

ID: 221272811

v. 2.2.9

Piece of crap

Social\_integer

Crap app and doesn’t do jack. ur thieves for taking ppls money and giving them false readings. ur criminals and what ur doing is illegal. i hope ppl wake up to what ur doing and to see what trash this app and tha developers really are. Thanx for nothin A concerned and angered citizen

23 April, 2023 at 1:34 AM

*Dear customer, if you are experiencing crashes, please describe the circumstances so we can investigate and fix the issue. As for the readings, we use a widely accepted technology called PPG which is the same as used in many fitness trackers.*

*24 April, 2023 at 10:39 AM*

Show translation

Add Tag

Edit reply

ID: 221262820

v. 2.2.9

Not Free!

Da Big Haole

This app was advertised as free. It is decidedly not. $7/week???

22 April, 2023 at 3:56 PM

*The app is free to download and to use for measurements for as long as you like. The Premium version also offers a free 3-day trial.*

*24 April, 2023 at 10:40 AM*

Show translation

Add Tag

Edit reply

ID: 221262822

v. 2.2.9

No respeta periodo de prueba

bclaromelo

Resulta que recibí el cargo por 165 pesos pese a que cancelé la suscripción en el sexto día de siete que tiene el periodo de prueba… NO CONTRATEN esta app

18 April, 2023 at 5:34 AM

Show translation

Add Tag

Reply

ID: 221192837

v. 2.2.9

😕

luna LM

Ich finde es doof das man für alles ein Abo abschließen muss . Wie auch hier muss man für die vollständigen Funktionen Geld zahlen .

17 April, 2023 at 9:12 PM

Show translation

Add Tag

Reply

ID: 221059991

v. 2.2.9

Inaccurate

Christian058

Not accurate results my heart rate usually stands at 65 at 17… but it says my heart rate is 80

16 April, 2023 at 9:51 PM

*To ensure that your measurements are accurate, avoid moving or talking during the measurement. In addition, please wait for a full measurement to complete to get your heart rate result.*

*20 April, 2023 at 10:15 AM*

Show translation

Add Tag

Edit reply

ID: 220931780

v. 2.2.9

I have heart issues it doesn’t work

US Marine of 12 years.

I have heart issues which also cause my heart to beat at 120+ (130-155 avg) the app claimed it was at 58 and then 66, so on so forth. I also trained in medical as well as I’m a musician in which I can count beats accurately and estimate heart rate I also used my heart monitors/blood pressure machines and they all were the same number (133-148) and no I didn’t use the app wrong. The avg human heart rate is about 50-90 and this app “estimates” those numbers because it’s most common in humans. Oop Apple Watch just notified me to take my heart medication meaning I haven’t taken the medication yet (heart rate abnormal due to lack of medication) so please don’t use this app. Get a blood pressure machine that calculates or simply count it yourself (do it a couple times and if get roughly the same number you are doing it right. Easiest way to do it is count for 10 seconds and multiply my 6 or do it for 30 seconds (more accurate reading) and multiply by 2. Then add roughly 20 beats (for when you are rolling in bed or simply making dinner) or subtract 10-20 beats for when you are sitting down. Remember when counting your heart rate will fluctuate which is why I’m saying this. When counting make sure you have been sitting for a few minutes, do not make a fist, relax and count. Thank you and I hope this actually reaches someone who may need to see their doctor due to irregularities in the heart beat (shouldn’t be above 90 but definitely talk to your doctor if it’s above 120 normally) if so just ask to be put on propranolol and you’ll be set (unless there is an underlying condition such as mine)

12 April, 2023 at 6:35 AM

*Thank you for the detailed review, and first off, we are always glad when our users get health checkups by professionals. And any decisions on medications should always be left to the healthcare provider. Second, we're constantly upgrading our algorithm for more precision and your report is frankly surprising. Do you perhaps have other devices that you can compare Heartify's measurement to? We'd be grateful if you could send a detailed report to support@heartify.com because we'd like to get to the bottom of this problem.*

*13 April, 2023 at 12:38 PM*

Show translation

Add Tag

Edit reply

ID: 220740188

v. 2.2.9

Il finto gratuito

Antomobile

Solita App “finta” gratuita, che scopri non appena finito il download e inizi ad usarla. Solo tre giorni gratis… poi 7 euro a settimana… con addebito automatico. La scorrettezza è non dirlo subito, prima di farti scaricare inutilmente circa 300 Mbs per veder apparire - in maniera abbastanza subdola - la richiesta di addebito automatico. Credo Apple dovrebbe imporre agli sviluppatori di comunicare costi e condizioni commerciali prima di scaricare le App (le statistiche di download ed uso sarebbero più veritiere)

11 April, 2023 at 7:59 AM

Show translation

Add Tag

Reply

ID: 220624249

v. 2.2.9

Fake

Team shadows

I wanted to test this to see if it’s real but your phone can’t sense heart rate but this app is coded to say random numbers when it sees skin on camera. When you hold your hand away not touching your phone it says that it’s working dont fake stuff like this saying your stressed. Don’t believe this app.

11 April, 2023 at 6:27 AM

*The technology used in Heartify is called photoplethysmography (PPG) and is the same method used in the pulse-oximeter at your doctor's office and in many fitness trackers. The way it works is by reading the subtle changes of light as blood pulses through your finger.*

*12 April, 2023 at 11:05 AM*

Show translation

Add Tag

Edit reply

ID: 220611517

v. 2.2.9

No sirve

la muerte voladora

Me gustaría calificarla pero ni siquiera pude abrirla luego luego me cobro y dice que es gratis que gran tomada de pelo

26 March, 2023 at 1:25 PM

*Estimado cliente, La aplicación también ofrece una versión gratuita que puedes probar si no quieres comprometerte con la versión de prueba gratuita de Premium. Siempre puede optar por no participar en la compra.*

*30 March, 2023 at 5:42 PM*

Show translation

Add Tag

Edit reply

ID: 219780514

v. 2.2.8

dheuftaudgdufh

grufdr

ayszushjxhzwvvaus ejeufgzkfhakwhs

24 March, 2023 at 3:05 AM

Show translation

Add Tag

Reply

ID: 219606354

v. 2.2.8

Not good

gailyn23.4

Literally every single time I used it; even in perfect health, the app told me I was very close to becoming ill. This is frustrating because; although deemed as not meant for medical use, someone with anxiety may go down a rabbit hole using this app. Please if you are an anxious person regarding your health do not use this app, it is just an app measuring through a camera, a doctor result will have far more answers for you!

23 March, 2023 at 2:13 PM

Show translation

Add Tag

Reply

ID: 219612550

v. 2.2.8

It’s absolutely not free

eddyvan77

What free ? I think they mistyped the word free to fee ! As soon as I downloaded the app and opened it a window pop up asking to purchase if I want to use the app without letting me to continue .. Don’t waste your time downloading it

22 March, 2023 at 1:56 AM

*Dear Customer, The app offers both a free version and a Premium version, the offer for which you are describing. If you don't wish to commit to a Premium version trial, you are welcome to try the free version.*

*23 March, 2023 at 1:53 PM*

Show translation

Add Tag

Edit reply

ID: 219447918

v. 2.2.8

Simply Cannot Afford This

BobRodkin

I read all about the features. The reviews were wonderful. Thought this is exactly what I need, and I still believe it is, even though I deleted it before signing up for the 3 day free trial. Because after the trial it costs $10 PER WEEK!! Way more than my semi-retired self can afford.

19 March, 2023 at 8:42 PM

Show translation

Add Tag

Reply

ID: 219287357

v. 2.2.8

Stay away

Fittetrynet

Do not use this. It does not manage to measure correct and gives false answers

18 March, 2023 at 11:58 AM

Show translation

Add Tag

Reply

ID: 219641149

v. 2.2.8

Beaucoup trop cher

sergdous

6,99 $ /semaine !! Cela fait 150 $ / an A ce prix là, je peux consulter mon médecin deux par semaine puisque le reste à charge est de 1 euro ! Je désinstalle de suite ! Remarque pour l'app Store, si vous pouviez afficher les prix des abonnements sur la page de présentation des Applications, on économiserais de la bande passante !

18 March, 2023 at 10:54 AM

Show translation

Add Tag

Reply

ID: 219174563

v. 2.2.8

364 € järlich 😱!

Pazifal

Dafür bekomme ich einmalig meine Withings Cardio Uhr, die Auffälligkeiten auch automatisch nachts misst PLUS ein gesondertes EKG, wenn man es denn braucht. Sonst spart man schon im ersten Jahr 1/3! Einmalig und nicht jährlich!!

15 March, 2023 at 4:09 PM

Show translation

Add Tag

Reply

ID: 219089538

v. 2.2.8

language

silherovice

You can't change the language, so they log in with the app

13 March, 2023 at 11:03 PM

Show translation

Add Tag

Reply

ID: 219635950

v. 2.2.8

Why is Premium so expensive?

McWeiss

Seriously. 6.99 per month would be expensive, but per WEEK? That’s just ridiculous… Our society just destructs itself by greed right now. So sad… The app itself is good, but who knows how accurate it is. It would be nice, if the different values would be explained a little more and what it means if certain values are higher/lower than average.

13 March, 2023 at 7:10 AM

*We're sorry you didn't find the subscription worthwhile. We continuously optimize our app for higher accuracy of taking and analyzing measurements. Thank you for your suggestions.*

*21 March, 2023 at 11:17 AM*

Show translation

Add Tag

Edit reply

ID: 219075350

v. 2.2.8

Не советую

beeshaman

Судя по программе мой организм все время в предболезненном состоянии и в стрессе, но уровень энергии такой, что может справляться с любым стрессом. Примерно такие формулировки в стиле Горбачева:) Начал заморачиваться,пошёл сдал в больнице полную кардиограмму. Сказали, что все хорошо стресса нет все показатели в норме. Вывод: «Нас качественно разводят» Волки позорные!!!!

12 March, 2023 at 7:54 AM

Show translation

Add Tag

Reply

ID: 219115723

v. 2.2.8

No help

iopffgj

I had trouble exporting the reports and sent an email with screenshots describing the problem. The reply was automated and did not address the problem whatsoever.

09 March, 2023 at 8:14 PM

Show translation

Add Tag

Reply

ID: 218872938

v. 2.2.8

Bad app

Frensi99

This is a scam app Dont Download it I would not reccomend it

07 March, 2023 at 1:13 PM

*Dear Customer, Can you please elaborate on what you disliked in the app so we could address it? Heartify uses scientifically proven technologies for measuring your heart rate. PPG for measuring your heart rate, and HRV (heart rate variability) to estimate your heart health metrics. Further, all subscriptions and trials are protected via the App Store, which means complete transparency of all purchases.*

*09 March, 2023 at 3:28 PM*

Show translation

Add Tag

Edit reply

ID: 219051497

v. 2.2.8

Pulsmessing am Hausschuh 🤭

Tthegun

Misst an allen Oberflächen Puls müssen nur pink sein der letzte dreck diese App sollte verboten werden

05 March, 2023 at 4:16 PM

*Lieber Kunde, Während Sie theoretisch ein unbelebtes Objekt messen können, bedeutet dies nicht, dass die Technologie ungenau ist. Das Pulsoximeter in Ihrer Arztpraxis arbeitet mit der gleichen Technologie. Der Hauptunterschied besteht darin, dass Heartify-Messungen so optimiert sind, dass sie für die Verwendung mit einem menschlichen Zeigefinger korrekt sind.*

*09 March, 2023 at 3:30 PM*

Show translation

Add Tag

Edit reply

ID: 218807060

v. 2.2.8

False

LingBroly92

If you believe that this app really work then you must be crazy

28 February, 2023 at 1:16 AM

*Dear customer, Heartify is an evidence-based app which means we make sure to provide users with accurate information. PPG, the technology used to measure your pulse from your camera, is the same technology that's used in your doctor's pulse oximeter. Furthermore, there is ample research on heart rate variability that we use to gauge your physical state through your heartbeat. In addition, we make sure to research the information we provide in the app and provide scientific sources where possible.*

*02 March, 2023 at 1:14 PM*

Show translation

Add Tag

Edit reply

ID: 218448175

v. 2.2.7

Ne met pas à jour Apple santé

Cecool1

Je suivi les consignes pour synchroniser l’application avec Apple santé, impossible d’y arriver. J’ai désinstallé puis réinstallé l’application . Rien n’y fait. iPhone 12 Pro Max iOS 16

27 February, 2023 at 1:11 PM

Show translation

Add Tag

Reply

ID: 218592743

v. 2.2.6

العربية

mariyadelmonte

اتمنى ان يكون البرنامج باللغة العربية لان بعض البيانات لا افهمها وشكرا

26 February, 2023 at 1:22 PM

Show translation

Add Tag

Reply

ID: 218592745

v. 2.2.6

Rien

z2000eme

Ne marche pas, le doigt sur l'appareil photo, il ne voit RIEN.

25 February, 2023 at 11:40 AM

*Si votre téléphone est équipé de plusieurs caméras, veillez à suivre les instructions avant la mesure et à couvrir la caméra comme indiqué. Le cercle de prévisualisation doit devenir complètement rouge.*

*27 February, 2023 at 4:24 PM*

Show translation

Add Tag

Edit reply

ID: 218592747

v. 2.2.6

Heartily

Lise savard

Remboursement /achat canceller

21 February, 2023 at 7:41 PM

Show translation

Add Tag

Reply

ID: 218208453

v. 2.2.6

Very bad

colakic

Very bad

19 February, 2023 at 10:03 PM

*Perhaps if you could shed some light on what we're doing wrong, we could do better! ❤️*

*27 February, 2023 at 4:28 PM*

Show translation

Add Tag

Edit reply

ID: 218255388

v. 2.2.6

Data reporting is crap

TurkeyLeggOriginal

First of all, it doesn’t matter how good your measurements are, the app will tell you that you’re dying. My numbers are perfect, but because they are so far above average (good), app gives me a low heart score. I’m not in the average range in PNN50….0.0% (off scale to the good side) and my Coefficient Of Variation is also. But the app tells me I’m dying. I guess this isn’t for people who run 5 miles almost every day. Hopefully the actual measurement data is correct.

19 February, 2023 at 7:40 PM

*Hi there! Please update to version 2.1.8, it looks like a bug has led to heart rate measurements being higher than in reality, we've fixed it now. Thank you for your patience.*

*06 September, 2022 at 12:40 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 209119483

v. 2.2.6

Mon oreiller va bien

TiffanyBouya

J’ai collé la caméra à mon oreiller et il a commencé à avoir un rythme cardiaque 😅 mais tout va bien ouf

18 February, 2023 at 8:02 PM

Show translation

Add Tag

Reply

ID: 218135857

v. 2.2.6

Voleur

Bkdai

Vous m’avez volé de l’argent alors que je n’utilise plus cette application

18 February, 2023 at 7:40 PM

Show translation

Add Tag

Reply

ID: 218135858

v. 2.2.6

Not a free app

oferar

App downloads as free and than demands payment.

18 February, 2023 at 12:56 PM

Show translation

Add Tag

Reply

ID: 218223687

v. 2.2.6

Muy caro

Adolf\_delta

Por lo general quien necesita de estas aplicaciones son los de la tercera edad y por lo regular están jubilados, me impresiona que dadas las características de esta aplicación quieran cobrar tan caro a quien solo quiere tener una herramienta para checar su estado de salud, en lo personal a mi me parece de muy mal gusto comercializar con la salud y la economía de nuestros queridos familiares de la tercera edad,

17 February, 2023 at 6:44 AM

Show translation

Add Tag

Reply

ID: 218239262

v. 2.2.6

50-50

Asssddddfg

It is not neasuring my blood pressure. My heart rate it does, and it is ok.

17 February, 2023 at 6:22 AM

Show translation

Add Tag

Reply

ID: 218149777

v. 2.2.6

Be very careful

Daci123!

This app will bill you weekly, even if seems to be free. And they will try to bill you even though you will delete the app from your phone. Highly suspicious

17 February, 2023 at 1:48 AM

Show translation

Add Tag

Reply

ID: 218171320

v. 2.2.6

Should I have a Friday every day?

Amylby

I am embarrassed. When I feel great and energized, the app shows that I'm stressed, my systems are weak, my health parameters are lower than those of people in my age group, etc. It looks like I'm dying. But when it was Friday, I woke up on Saturday completely broken with a headache and other consequences and dysfunctions of the body after the party, the application shows that I am great and better than the other 80%. So, should I have a Friday every day? Or the app also considers the day of the week? If yes, so this is a good result to be better than other 80% on Saturday:)

14 February, 2023 at 4:13 PM

Show translation

Add Tag

Reply

ID: 217863315

v. 2.2.6

Falsa publicidad

Ani527

Es una mentira dicen que es gratis y en realidad cobran

13 February, 2023 at 8:26 AM

Show translation

Add Tag

Reply

ID: 217985469

v. 2.2.6

Watch out for the Charges $$ to try the App

BryanE63

I downloaded the App ! I don’t recall it ever telling me I was being charged $6,99 + tax for anything to try the App! Very sneaky app that you will find yourself paying a monthly fee if you don’t cancel it. I canceled it immediately and deleted the app.

13 February, 2023 at 6:58 AM

*Dear Customer, The app shows our Premium offer to everyone where, as per Apple's subscription terms, you are acquainted with the subscription terms and cost. Keep in mind that you are also free to try the app without signing up for the subscription.*

*15 February, 2023 at 4:41 PM*

Show translation

Add Tag

Edit reply

ID: 217811264

v. 2.2.6

Not what I expected

Aeprn

The site was not clear on what the site would do

05 February, 2023 at 12:13 AM

*Hi! Can you please let us know what you expected to find, so that perhaps we could add it in the future?*

*07 February, 2023 at 11:14 AM*

Show translation

Add Tag

Edit reply

ID: 217424194

v. 2.2.6

Custo elevado

dj Rodrigas

Custo muito elevado

03 February, 2023 at 7:22 PM

Show translation

Add Tag

Reply

ID: 217485270

v. 2.2.6

Bonjour

mbemot

Les explications ne sont pas à la hauteur de toutes compréhension dommage!!!

03 February, 2023 at 12:25 PM

Show translation

Add Tag

Reply

ID: 217351227

v. 2.2.6

I do not want to pay for this.

Max10$$$$$$$$$$$$$$$$$

How can I stop this?

01 February, 2023 at 11:22 PM

*Dear Customer. Your payments and subscriptions are controlled via the App Store so only you can change them. You can do this by going to your profile in the App Store app and then to Subscriptions.*

*07 February, 2023 at 11:16 AM*

Show translation

Add Tag

Edit reply

ID: 217448979

v. 2.2.6

Wrong

Yougiveme gas

Signed up for 3 day trial cancellation within 24 hours still being billed $6.99 week🤬cease and desist immediately, provide proof of cancellation, and no further billings of any kind unsubscribe to Healthify unsubscribe to Healthily!!!!

29 January, 2023 at 7:28 PM

*Dear customer. All your payments are controlled and protected by the App Store. We would never bill you without your consent. Most likely, this is the billing system checking that you have enough funds in your account and would release the funds if you were to cancel the trial. If you have further questions about billing, please contact the App Store billing services.*

*02 February, 2023 at 1:27 PM*

Show translation

Add Tag

Edit reply

ID: 217116612

v. 2.2.6

Umuligt at opsige abonnement! 🤬

cille89...

Umuligt at opsige abonnement! 🤬

28 January, 2023 at 12:29 PM

*Kære kunde. Dit abonnement styres via App Store, hvilket betyder, at det kan administreres eller opsiges som ethvert andet abonnement ved at gå til Min konto -> Abonnementer i App Store-appen.*

*02 February, 2023 at 1:28 PM*

Show translation

Add Tag

Edit reply

ID: 217154941

v. 2.2.6

Øv

g67b71

Ubrugelig

26 January, 2023 at 8:21 PM

Show translation

Add Tag

Reply

ID: 217154942

v. 2.2.6

Cancel

another suspicious in Oregon

Very unprofessional website. Unable to verify the cancellation of the trial and or the subscription. I suspect a scam.

24 January, 2023 at 2:44 AM

*Dear customer, Trials and subscriptions are all validated via the App Store, that is why we cannot do it remotely. You can check your subscriptions by tapping your profile picture in the App Store and going to Subscriptions.*

*26 January, 2023 at 2:41 PM*

Show translation

Add Tag

Edit reply

ID: 216778065

v. 2.2.5

Aparelho

Verinha08

Preciso de um aplicativo para medir pressao

23 January, 2023 at 6:02 PM

*Estimado cliente, Medir a tensão arterial com uma aplicação sem a utilização de dispositivos especiais não é actualmente cientificamente possível.*

*26 January, 2023 at 2:45 PM*

Show translation

Add Tag

Edit reply

ID: 216836796

v. 2.2.5

NO es gratuita

Marcablanca

NO es gratuita. Nada más instalarla te pide pago.

22 January, 2023 at 6:34 PM

*Estimado cliente, La aplicación ofrece una prueba gratuita de 3 días de todas las funciones Premium, así como un modo lite completamente gratuito.*

*26 January, 2023 at 2:46 PM*

Show translation

Add Tag

Edit reply

ID: 216779869

v. 2.2.5

Bof !

Tamino 95

Bof !

22 January, 2023 at 1:44 PM

Show translation

Add Tag

Reply

ID: 216657460

v. 2.2.5

Atemfrequenz bei über 40??

SickImagination

Meine Atemfrequenz bei set Garmin Fenix ist gut dafür der HRV schlecht. Meine Atemfrequenz in der App hier katastrophal dafür super Werte beim HRV. Alles Spielerei egal ob hier oder bei Garmin. Es macht einfach nur verrückt.

17 January, 2023 at 11:19 AM

*Sehr geehrter Kunde. Es handelt sich in der Tat um einen Fehler und unsere Ingenieure arbeiten bereits an der Behebung des Problems. Sie können bis Ende des Monats mit einer aktualisierten Version rechnen.*

*18 January, 2023 at 8:19 PM*

Show translation

Add Tag

Edit reply

ID: 216465466

v. 2.2.5

Excellent

locobato72

This is an outstanding app. I just don't know how to use it properly.

16 January, 2023 at 5:49 AM

*Thank you for the great review. If you drop us a line at support@heartify.io, we can try to help you with using the app.*

*18 January, 2023 at 8:19 PM*

Show translation

Add Tag

Edit reply

ID: 216340657

v. 2.2.5

Don't

hanssp

Waste your time on this primitive app. They only way you to subscribe with their old fashion finger methode..😏

15 January, 2023 at 10:40 PM

*Dear customer. We regret that you did not find the app to your liking. However, the photoplethysmography (PPG) method that is used to record heart rate data from your finger is proven by science and is the same technology used in the Apple Watch and many other modern devices.*

*18 January, 2023 at 8:20 PM*

Show translation

Add Tag

Edit reply

ID: 216518833

v. 2.2.5

Révélation..

bs sibwhdisb dusbd

J’ai téléchargé cette appli et elle m’a appris que mon matelas avait quelques soucis de santé. Apparement elle est en surmenage et présente du stresse.Aussi mon matelas à presque vidé ses réserves vitales. Je pense que je dois arrêter de me lever à midi pour son bien être… Merci de m’avoir informé a bonne entendeur (évidemment l’appli est fake)

15 January, 2023 at 3:18 AM

*Cher client, Bien que nous apprécions la curiosité dont vous faites preuve en essayant de mesurer un objet non animé, ces mesures ne sont pas liées à la qualité de la mesure lorsqu'elles sont effectuées correctement. C'est simplement parce que nos mesures sont conçues pour être utilisées avec l'index humain (et nous avons essayé de mesurer un chat !). Ainsi, bien que la lecture de votre matelas soit inexacte, le résultat devrait être de bien meilleure qualité pour vous-même.*

*18 January, 2023 at 8:26 PM*

Show translation

Add Tag

Edit reply

ID: 216508460

v. 2.2.5

no me quiere medir

es bonito pero es difisil

😡🤬😠😢😡🥵🤬🥵🤬🤬

11 January, 2023 at 10:10 PM

Show translation

Add Tag

Reply

ID: 216176135

v. 2.2.5

Don’t want it

dumbprogram

Cannot cancel this thing!!!!!!!! Have tried more than once. No way to get ride of it

11 January, 2023 at 3:25 AM

*Dear customer, Your payments and subscriptions are all protected via the App Store and can be managed or cancelled like any other subscription. We would never charge you without your consent.*

*18 January, 2023 at 8:23 PM*

Show translation

Add Tag

Edit reply

ID: 216140476

v. 2.2.5

No la recomiendo

nezviu

Es falso por que te aparece la energía al 3% y después la tienes al 90% son descansar

10 January, 2023 at 7:24 AM

*Estimado cliente, Esta diferencia de valores suele aparecer cuando usted se mueve o habla durante la medición, ya que la medición de la cámara es muy sensible para ofrecer los mejores resultados.*

*18 January, 2023 at 8:22 PM*

Show translation

Add Tag

Edit reply

ID: 216176136

v. 2.2.4

Es una verdadera estafa

1223,/-..:

Según ellos te dan 3 días gratis y que al suscribir puedes Cancelar antes . Ósea yo la descargue y solo tome la opción de prueba gratuita y esta cochinada de app me cobro la mensualidad.. necesito mi dinero de vuelta …….!!!!!

10 January, 2023 at 4:54 AM

*Estimado cliente, asegúrese de que nunca le cobraremos sin su consentimiento. Sus suscripciones están protegidas a través de Apple, por lo que esto es completamente imposible. Lo que podría haber sucedido es que la prueba gratuita tiene un tiempo limitado: después de que finaliza la prueba, se cambia a la versión Premium y luego se le factura el precio de la suscripción.*

*10 January, 2023 at 4:54 AM*

Show translation

Add Tag

Edit reply

ID: 215725402

v. 2.2.4

Respiratory rate is highly inaccurate

uccytxxtcyvibi

I have been enjoying this app so far but I noticed that my respiratory rate is reading very high. 43.7 to be exact. I manually took it and it is only reading 15. If one measure is wrong then how can I trust the other measures to be correct?

09 January, 2023 at 7:09 AM

Show translation

Add Tag

Reply

ID: 216021775

v. 2.2.4

Analysis of 3 days use

zuperpana

+ Easy to use + Nice user interface + Fun with all stats + Fun to compare my result with other people + Great to tack control over my stress level + Great information about HRV - Tension parameter, how is it calculated? And how can a person reduce it? Mine is always between 35-45% and it is to high - the heart score % how is it calculated? I have reduced my stress level and also measure during the night. However with very low stress level and energy level that I guess is common when eg reading a book my tension is still around 40 % and it makes my heart score go down to a low score about 45%.. which is not good for the heart score progress bar.. Conclusion this information on the minus side is something I need to now to use this app in the long run. However, otherwise great job!!

07 January, 2023 at 3:22 PM

*Thank you for the detailed review! We're constantly working on improving our app, so your feedback is incredibly important.*

*09 January, 2023 at 4:37 PM*

Show translation

Add Tag

Edit reply

ID: 216075004

v. 2.2.4

App doesn't work

pavelzubov

I launch the app and see only a white screen with the logo

05 January, 2023 at 9:43 PM

*Dear customer, can you please describe the issue in a bit more detail so we could investigate and fix it? Also, you might want to check your internet connection during startup.*

*09 January, 2023 at 4:43 PM*

Show translation

Add Tag

Edit reply

ID: 216035252

v. 2.2.4

Cancel subscription

Pramehul

How to cancel subscription on iPhone

05 January, 2023 at 1:24 PM

*We're sorry you didn't find the subscription worthwhile. You can manage your Heartify subscription in exactly the same way as with any other app: by going to your App Store profile and then Subscriptions.*

*09 January, 2023 at 4:41 PM*

Show translation

Add Tag

Edit reply

ID: 216049464

v. 2.2.4

insight interesting but questioning accuracy

weldong

the respiration rate is wrong (at least high by a factor of two). not sure how it is figuring respiration from pulse info but it appears erroneous.

04 January, 2023 at 10:56 PM

*Dear user! We are indeed experiencing a bug with respiratory rate and working on fixing it. Thank you for bringing this to our attention!*

*09 January, 2023 at 4:42 PM*

Show translation

Add Tag

Edit reply

ID: 215825924

v. 2.2.4

Buona app

MBierreuno

Decisamente troppo cara

04 January, 2023 at 10:01 PM

*Ci dispiace che tu non abbia trovato utile l'abbonamento. Almeno speriamo di rivederti nella versione gratuita!*

*09 January, 2023 at 4:44 PM*

Show translation

Add Tag

Edit reply

ID: 215909549

v. 2.2.4

Bewertung

Hanna und mily

Guten morgen ich hab sie runter geladen und jetzt hat Mann mir 6,99 Euro abgebucht

03 January, 2023 at 10:57 AM

*Heartify-Abonnements werden über den App Store gesteuert, was bedeutet, dass Ihre Zahlungen sicher sind und wir Ihnen niemals ohne Ihre Zustimmung Rechnungen stellen können. Was passiert sein könnte, ist, dass Sie sich für die kostenlose Testversion angemeldet haben könnten. Wenn die kostenlose Testversion endet, wird Ihnen das Abonnement in Rechnung gestellt, sofern Sie es nicht vorher kündigen. Wir hoffen, dass dies hilft.*

*09 January, 2023 at 4:45 PM*

Show translation

Add Tag

Edit reply

ID: 215773890

v. 2.2.4

Panned on Twitter

inventtnevni

If you believe like I did the app can measure your heart rate that’s incorrect, you need a watch as well as the phone , so 1 ⭐️

03 January, 2023 at 2:03 AM

*Let me correct you there. You can always measure with just the phone's camera -- we use trusted PPG technology and our own smart algorythm to detect your heart rate and calculate your HRV. However, we do also offer Apple Watch support for users who have it. The main difference is that the watch takes measurements automatically throughout the day, while if you use a camera, you will need to check in to measure manually.*

*09 January, 2023 at 4:47 PM*

Show translation

Add Tag

Edit reply

ID: 215773593

v. 2.2.4

Dyrt

SWE/jtac

75:-/vecka för detta? Skulle inte tro det.

03 January, 2023 at 1:01 AM

Show translation

Add Tag

Reply

ID: 215798777

v. 2.2.4

2/5

ccaammggrrrkkssal1223344

Not very accurate

02 January, 2023 at 1:20 PM

*Can you please let us know which parameters you did not find accurate so we can investigate what's wrong? Also, please make sure that you are taking measurements correctly without moving or speaking as this can influence camera measurements.*

*09 January, 2023 at 4:48 PM*

Show translation

Add Tag

Edit reply

ID: 215773594

v. 2.2.4

La frecuencia respiratoria no es fiable

baumaii

La medida de la FR no es fiable. No detecta el dato real de la mediccion. Resto va muy bien.

01 January, 2023 at 3:30 PM

*¡Hola! Gracias por señalar esto. Estamos trabajando en la mejora de nuestras traducciones al español, ¡así que estate atento!*

*05 August, 2022 at 1:35 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 207241038

v. 2.2.4

Garbage

Hiro5id

Bait and switch tactic. Also how in the world do you measure heart rate with a CANERA?! Not accurate. 20% off. That is a lot. This is just a gimmick for estimating

31 December, 2022 at 12:31 AM

*Dear Customer, Our first and foremost aim is to always adhere to the current science advancements. PPG measurements that Heartify uses have been proven to measure heart rate effectively. In fact, it is the exact same technology that is used in Apple Watch and many other fitness traackers, as well as the pulseoximeter device at your doctor's office.*

*31 December, 2022 at 12:31 AM*

Show translation

Add Tag

Edit reply

ID: 215525154

v. 2.2.4

Very inaccurate

BeanSiri

I had an oximeter on my left pointer finger and my right pointer finger on the iPhone camera. The oximeter was reading 104 bpm and the app was reading 60 bpm.

30 December, 2022 at 11:08 AM

*This looks like a bug on our end. Have you waited until the "Calibrating" sign is off? When the measurement starts, for the first few seconds it adapts to the information and should provide accurate readings after a couple seconds, provided you do not move.*

*09 January, 2023 at 4:53 PM*

Show translation

Add Tag

Edit reply

ID: 215613904

v. 2.2.4

Scam

William0090p

You very cleverly put a charge per week of almost R115. That works out to almost R500 per month.You must be the biggest scam rip off App out there at the moment. Your trying to scam a per week price hoping people don’t tead properly. Sick.

27 December, 2022 at 3:59 AM

*Dear Customer, We are sorry that you did not find the subscription worthwhile. However, let us assure you that we adhere to all App Store rules and terms regarding our subscriptions.*

*30 December, 2022 at 11:54 AM*

Show translation

Add Tag

Edit reply

ID: 215570047

v. 2.2.3

Fake app!

MaxBoiy

This app is not real, You can not use your camera as a heart sensor! Put it on a table and it “Reads” the tables heart. It uses a random number generator! So do not download it.

25 December, 2022 at 7:29 PM

*While we can commend you on your curiosity, some of what you said is not true. Heartify uses PPG technology, the same used in your doctor's pulseoximeter, to take your heartbeat information. What it does is shine the camera's light to highlight your blood vessels and then register the subtle changes in your capillaries' color as oxygenated blood passes through your blood vessels. While it is true that the camera can pick up light changes from inanimate objects, the Heartify engine is optimized to properly estimate heartbeat in living human subjects.*

*30 December, 2022 at 11:58 AM*

Show translation

Add Tag

Edit reply

ID: 215437430

v. 2.2.3

Scam. Must be removed from the AppStore

Amezei

Fake app, please remove from the Store!

25 December, 2022 at 3:02 PM

*Dear Customer, Let us assure you that both PPG and HRV measuring technologies have been both proven with numerous research studies.*

*30 December, 2022 at 11:59 AM*

Show translation

Add Tag

Edit reply

ID: 215358439

v. 2.2.3

Gros fake

Floflou88

Énorme Fake, j’ai testé est comparé avec un tensiomètre ça n’a rien à voir. Tensiomètre sur Amazon vous en avez à 30€ ça sera mieux que cette daube.

24 December, 2022 at 5:20 PM

*Cher client, Soyez assuré que Heartify utilise des technologies scientifiquement prouvées pour la mesure et l'analyse de la fréquence cardiaque. Si vous avez des doutes, vous pouvez rechercher des articles scientifiques sur les sujets de PPG et HRV, ou vous pouvez consulter la page Science sur notre site Web pour plus d'informations https://heartify.io/science . En outre, nous pouvons également recommander l'achat d'un tensiomètre pour une santé cardiaque optimale, et vous pouvez également enregistrer vos résultats dans Heartify.*

*30 December, 2022 at 12:03 PM*

Show translation

Add Tag

Edit reply

ID: 215333023

v. 2.2.3

You cannot do anything without paying

deleted

Roblielee

You cannot do anything without paying. You don’t even get to try it before paying. Stay away.

24 December, 2022 at 1:17 AM

*Dear Customer, Please note that while you can sign up for Premium to get more cool features, you are free to use Heartify for measurements before you decide to commit to Premium.*

*30 December, 2022 at 12:04 PM*

Show translation

Add Tag

ID: 215317170

v. 2.2.3

WORST APP EVER!!!

sunnybunny9876

They took 120$ from me even tho i never opened the app DO NOT BUT BECAUSE THE APP AUTOMATICALLY PURCHASES SUBSCRIPTION AND STARTS CHARGING U AND U WONT EVEN KNOW!!! I DIDNT EVEN HAD A ACCOUNT AND NEVER OPENES THIS TRASH APP BUT THEY STILL TOOK MONEY

20 December, 2022 at 7:16 PM

*Dear Customer, All payments are handled through the standard App Store subscription systems. This means that we cannot possibly charge you without your consent. What may have happened is that you tried out the app and signed up for a free trial. As per standard trial terms, the trial is free until its end 3 days later. You have not cancelled the trial and the App Store billed your account.*

*23 December, 2022 at 6:19 PM*

Show translation

Add Tag

Edit reply

ID: 215252573

v. 2.2.3

Fake

D\_jsy

It’s completely fake, tried it on a piece of red paper and it gave it read a pulse, there is no way a phone can measure your pulse or energy levels. Don't believe apps like this that claim to read people.

20 December, 2022 at 4:48 PM

*Hi there, curious mind! While we appreciate you taking the time to find out how the app works, your conclusion is far from the truth. The technology we use is called PPG, which uses the camera sensor to pick up on light changes. If you hold it up to a piece of paper, it is likely to also pick up light changes and show it as heartbeat. The key part missing from your experiment is that Heartify is optimized to be used with your index finger, and not with paper, balloons, sausages, or other objects without a pulse. This means that it is geared towards analyzing the patterns of human pulse, while the "pulse" received from your experiment will not be analyzed properly.*

*23 December, 2022 at 6:23 PM*

Show translation

Add Tag

Edit reply

ID: 215114313

v. 2.2.3

Atemfrequenz

Drabu56

Leider ist der Atemfrequenz-Wert viel zu hoch, zeigt oft bis zu 40-60 an obwohl nur 13

19 December, 2022 at 2:50 AM

*Vielen Dank, dass Sie das angesprochen haben. Wir wurden darauf aufmerksam gemacht und wir planen tatsächlich, in der nächsten Version eine Lösung dafür bereitzustellen. Bleiben Sie dran!*

*23 December, 2022 at 6:25 PM*

Show translation

Add Tag

Edit reply

ID: 215006591

v. 2.2.3

Price !

erickboileau

For that price I get a Apple Watch

18 December, 2022 at 10:01 AM

*We're sorry you didn't find Heartify to your liking. One of the benefits of our app is that you do not have to buy or wear expensive gadgets all day long. If you have an Apple Watch however, you can also connect it to Heartify and get valuable insights into your health using Apple's precise sensors.*

*23 December, 2022 at 6:26 PM*

Show translation

Add Tag

Edit reply

ID: 215006592

v. 2.2.3

Ok

:456rewq

Ils disent la vérité

15 December, 2022 at 11:44 PM

Show translation

Add Tag

Reply

ID: 214901516

v. 2.2.3

Downloading this app

TeamSoSoBlessed

I feel like I was tricked into making a purchase while checking out this app. I didn’t agree to any purchase and when I pressed next it said thanks for your purchase. I feel like I’ve been scammed.

15 December, 2022 at 12:03 PM

*Dear Customer, As per Apple regulations, we make sure to present you the terms of the free trial and subscription before you sign up. Plus, we would never do that to our customers. It is likely that you skipped over the terms page and signed up for the trial version.*

*23 December, 2022 at 6:28 PM*

Show translation

Add Tag

Edit reply

ID: 214901517

v. 2.2.3

Fake

Jab374

I littlery put object in from of my camera and this app still gave a reading. Bogus. I uninstalled it.

14 December, 2022 at 5:42 PM

Show translation

Add Tag

Reply

ID: 214813916

v. 2.2.3

Bad design

Tpamusician813

Camera light comes on as soon as you launch the app. This is a comically stupid feature, since I and the majority of users of this app have an Apple Watch. Make the manual measurement with the camera lens a feature that’s optional in the app and not mandatory as soon as you open the app. You lost a potential paid subscriber because of this silly feature. It’s annoying and unnecessary.

11 December, 2022 at 10:06 PM

*Dear Customer, Heartify allows people to track their heart health without needing to buy or wear an Apple Watch or other gadgets. The measurement automatically begins on startup so you don't forget to track your health consistently. However, you might be right in that device users do not need a measurement on the start, since the watch is doing this for them. We are working on changing this in one of our future versions, so stay tuned!*

*23 December, 2022 at 6:30 PM*

Show translation

Add Tag

Edit reply

ID: 214724096

v. 2.2.3

Not accurate

whisper40

I have a blood pressure machine at home wanted an app for when I am out and about. Took a reading from my monitor and then this app. This app was WAY OFF. And saying I am healthy which I am not. I do NOT recommend this app

09 December, 2022 at 6:38 AM

*Dear Customer, Heartify does not take blood pressure measurements. Nor any other mobile app for that matter: the science simply isn't as advanced for this yet. What you can do is track your pulse and HRV readings, which can also help you keep tabs on your heart health.*

*23 December, 2022 at 6:32 PM*

Show translation

Add Tag

Edit reply

ID: 214621522

v. 2.2.2

Meglio comprare uno Smart Watch

mm707mm

Misurazioni imprecise, sembra quasi che i numeri siano dettati a caso. Sono una persona in ottima salute e qui ho avuto risultati assurdi seguiti da ottimi risultati nel giro di pochi minuti. L’abbonamento (che mai pagherò), viene 7€/settimana. Con gli stessi soldi, nel giro di tre settimane potete comprare il più banale degli smartwatch, con le medesime funzioni ma molto più affidabili.

05 December, 2022 at 4:43 PM

*Caro cliente, Potremmo provare a indagare sul problema se ci facessi sapere quali valori ritieni siano mostrati errati e perché. Per quanto riguarda gli smartwatch, Heartify aiuta le persone a monitorare la salute del proprio cuore senza acquistare un gadget costoso. Inoltre, se hai un Apple Watch, puoi usarlo per effettuare misurazioni automatiche e poi Heartify ti aiuterà a capire quella lettura, cosa che non molti smartwatch fanno. Grazie per aver provato il nostro Heartify!*

*23 December, 2022 at 6:34 PM*

Show translation

Add Tag

Edit reply

ID: 214410784

v. 2.2.2

İnandırıcı gelmedi

Kaptan Hugo

Yapılan ölçümle stress arasındaki korelasyon anlamsız…

03 December, 2022 at 10:14 PM

*Bir sorun varsa bunu ele alabilmemiz için lütfen bununla ne demek istediğinizi belirtir misiniz? Genel olarak, spektral analize dayalı bilimsel olarak onaylanmış bir stres ölçüm yöntemi kullanıyoruz. Ölçüm vücudunuzdaki değişikliklere karşı çok hassas olduğundan, ölçümlerinizi doğru yapıp yapmadığınıza bağlı olabilir.*

*06 December, 2022 at 1:33 PM*

Show translation

Add Tag

Edit reply

ID: 214634119

v. 2.2.2

ضحية الغش

ضحية الغش

احتيال و غش

01 December, 2022 at 9:04 PM

Show translation

Add Tag

Reply

ID: 214176949

v. 2.2.2

Solo lo probé un día

madlour

Me estás cobrando la mensualidad y no lo quiero como le hago para que me regreses mi dinero .

30 November, 2022 at 11:37 PM

*Heartify te ofrece una versión gratuita y una versión Premium que incluye una prueba gratuita. Lo más probable es que te hayas suscrito a la versión de prueba y no la hayas cancelado antes de que comenzara la suscripción.*

*06 December, 2022 at 1:36 PM*

Show translation

Add Tag

Edit reply

ID: 214149249

v. 2.2.2

Charged me $7.55

RonnyGreen

They just charged me $7.55 when it says it is a free app. I’m trying to get a refund and so far haven’t been able to. Calling Apple right now to cancel the charge.

27 November, 2022 at 8:28 PM

*Dear Customer, The app offers a free 3-day trial of the full version and can be used for measurements without any charge. Like any other trial or subscription, the Heartify trial is controlled via the App Store, which means that we cannot possibly charge you without your consent, and that we cannot cancel your subscription remotely. Most likely, you signed up for the trial and then were automatically billed when it ended.*

*30 November, 2022 at 4:36 PM*

Show translation

Add Tag

Edit reply

ID: 214011365

v. 2.2.2

Bad

Dddaaannnaaa10000

It’s really bad

26 November, 2022 at 10:36 AM

*Hi! Can you tell us what we need to improve in the app?*

*28 November, 2022 at 11:35 AM*

Show translation

Add Tag

Edit reply

ID: 213943795

v. 2.2.2

Inaccurate

GSILVIO

My daughter suffers from SVT and when her heart was going at least 3 beats a second this detected her heart rate at only 90 bpm

21 November, 2022 at 7:46 PM

*Thank you for bringing this to our attention. We aim to take correct readings for everyone, so we'll try to look into this. Can you let us know if the heart rate chart (where it shows your pulse with a bar chart) in the result detected any tachycardia?*

*23 November, 2022 at 1:20 PM*

Show translation

Add Tag

Edit reply

ID: 213715475

v. 2.2.1

Spielerei

JMA72

Nette Idee, aber Pulsmessung über Kamera ist komplett unzulässig. Die Ausschläge sind groß, egal wie still man sitzt. Dazu kommt ein nerviges Vibrationsgeräusch zur Verdeutlichung des Pulses, was aber doppelt so oft wie der Puls kommt. Die Auswertung ist widersprüchlich, in einem Satz steht was von fehlender Energie und im nächsten dann, "wow, man ist voller Energie".

15 November, 2022 at 10:34 AM

*Sehr geehrter Kunde, die PPG-Technologie, die in Heartify zum Einsatz kommt, hat sich in verschiedenen Bereichen bewährt und wird häufig in Pulsoximetern und Smartwatches verwendet. Natürlich gibt es genauere Methoden, um die HRV einer Person zu bestimmen, aber die meisten davon erfordern das ständige Tragen spezieller Geräte oder Messungen in einem professionellen Umfeld. Die Messung mit der Kamera kann den Menschen helfen, ihre Gesundheit zu überwachen, ohne dass zusätzliche Geräte benötigt werden.*

*23 November, 2022 at 1:25 PM*

Show translation

Add Tag

Edit reply

ID: 213339522

v. 2.2.1

I don’t think this works

Shopperslover

Took three different reads didn’t do anything different they were three minutes apart. Don’t think this is actually accurate at all. Go to your doctor to get your heart checked.

13 November, 2022 at 11:46 PM

*Thank you for the review. Assuming you followed all the instructions and were still in the same pose, sometimes your breathing and nervous system can change your heart rhythm and produce different results, even in a short period. In that case, we recommend taking a look at the RMSSD and SDNN values to see if they are similar across all three measurements. If you find they are very different, please drop us a line at support@heartify.io and we can try to get to the bottom of this.*

*23 November, 2022 at 1:38 PM*

Show translation

Add Tag

Edit reply

ID: 213185852

v. 2.2.1

نصب

Elsanade

غير مجاني

13 November, 2022 at 2:24 PM

Show translation

Add Tag

Reply

ID: 213364820

v. 2.2.1

No es gratis!

asmodeo aza sel

Te pide si o si aceptar pagar 7$ dólares semanal. Algo muy exagerado. Que decepción! No la cagues amigo.

12 November, 2022 at 2:11 AM

Show translation

Add Tag

Reply

ID: 213130340

v. 2.2.1

Quero cancelar

deleted

Roberta maraa

Como faço para cancelar

07 November, 2022 at 10:22 PM

Show translation

Add Tag

ID: 212909062

v. 2.2.1

New update very disappointing

pontorosso

Suddenly everything on the results is becoming bad. I lost the feeling of being well served with Heartify.

06 November, 2022 at 10:17 AM

Show translation

Add Tag

Reply

ID: 205672984

v. 2.2.1

Scam

Donna m990

Looks like app is free then they ask for a fee. Do not engage!!!!

06 November, 2022 at 7:45 AM

Show translation

Add Tag

Reply

ID: 212650669

v. 2.2.1

In dubi

si gfd

Nu stiu cat de buna e aplicatia pentru ca daca lasi telefonul pe un birou de culoarea maro deschis, am incercat sa las si pe culori ca albastru si rosu si aplicatia incepe sa testeze, iar in timpul testului, genereaza date. Asa ca biroul e foarte stresat si cu mai putina energie si chiar are puls. Puteti si voi sa incercati. Cu alte aparate nu am testat ca sa vad daca indica aceleasi valori. Pentru design-ul si gratuitatea aplicatiei dau 3 stele

04 November, 2022 at 9:47 AM

Show translation

Add Tag

Reply

ID: 212778716

v. 2.2.1

Tonterías

Aaron 11 intrépido

Estúpida aplicación que no sirve probé con una tapa de malta india y me contó los latidos de una malta india

31 October, 2022 at 2:19 AM

Show translation

Add Tag

Reply

ID: 212319925

v. 2.2.0

Çok Pahalı !!!

Tuarekt

Çok aşırı pahalı bir uygulama, insanlar bu uygulamaya ihtiyaç duyuyorsa zaten , özel tansiyon aleti özdl doktoru olmayan mütevazi gelirli insanlardır. O insanlara hitap eden ücretleri olmalıdır.

28 October, 2022 at 6:38 PM

Show translation

Add Tag

Reply

ID: 212203391

v. 2.2.0

It’s very pricey….

+Justin

Though seems a good app but the subscription fees are very costly

27 October, 2022 at 3:39 AM

Show translation

Add Tag

Reply

ID: 212165970

v. 2.2.0

Disgusting app

Dean7pottet

Told me my RR was 35 which is dangerously high. Done a bit of research and then read reviews and after reading them decided to take my measurements using my thigh, my knee then my elbow and surprise surprise it took a reading I all these areas. Not only a con but a dangerous con playing on peoples health anxiety

26 October, 2022 at 9:18 PM

Show translation

Add Tag

Reply

ID: 212045247

v. 2.2.0

Burned

Anonymous 1ne

The instructions were to hold my finger over the camera. As soon as it hit 100% I got shocked/burned. My finger tip feels like I touched a stove.

24 October, 2022 at 9:08 PM

*We're very sorry you had a bad experience! Can you please tell us your phone model so we can try to pinpoint the problem?*

*09 November, 2022 at 4:20 PM*

Show translation

Add Tag

Edit reply

ID: 211885821

v. 2.2.0

No blood pressure

#601

2 out of 10

22 October, 2022 at 4:39 AM

*We're sorry you didn't enjoy using Heartify. If you're looking for the blood pressure log, scroll down to the bottom of the Dashboard and tap Blood Pressure Diary.*

*09 November, 2022 at 4:25 PM*

Show translation

Add Tag

Edit reply

ID: 211787285

v. 2.2.0

Cuesta

tupai opapai

Cuesta dinero pero es para la salud

21 October, 2022 at 10:46 PM

Show translation

Add Tag

Reply

ID: 212093346

v. 2.2.0

System interactions

emw5

It is nearly impossible to interpret the system interactions reading. The coding for the VLF and HF determinations differs between summary graph, graph, and the legend in the text. Which is which? Cannot tell.

18 October, 2022 at 6:06 PM

*Thank you for your feedback! We are looking into improving the measurement result card, so if you have any other suggestions, please drop us a line at support@heartify.io!*

*09 November, 2022 at 4:26 PM*

Show translation

Add Tag

Edit reply

ID: 211715149

v. 2.2.0

deleted

Cualquiera que no esté en uso

Es una estafa, publicidad engañosa y además tienes que pagar más de 80€. Ninguna app en la appstore cuesta actualmente 80€. Esto no se puede hacer.

16 October, 2022 at 7:16 PM

Show translation

Add Tag

ID: 211650159

v. 2.2.0

False results

Nekshan1

May be not false results, but I found it interesting that the app gave a perfect reading when I place the camera over an orange fabric placed on a pillow. Is there any reason as to why this may be? Until then I give the app a star which I feel is too much star.

16 October, 2022 at 6:27 PM

Show translation

Add Tag

Reply

ID: 211647378

v. 2.2.0

Dutch?

Miezon

Graag in Nederlands. Zo voel ik me dan zekerder

14 October, 2022 at 1:02 PM

Show translation

Add Tag

Reply

ID: 211696492

v. 2.2.0

Bien

le NJ

Plus ou moins bien

14 October, 2022 at 11:22 AM

Show translation

Add Tag

Reply

ID: 211403894

v. 2.2.0

Not reliable

Carkadran

showing wrong writings every time i messure,something good,after something bad

Welltory stellt viele relevante Daten und Ableitungen daraus übersichtlich dar und gibt Hinweise wie darauf zu reagieren ist. Mit wissenschaftlichen Arbeiten belegt, ist auch alles nachvollziehbar. Mit dem Teil bin ich sehr zufrieden! Aber: jeden Morgen bekommt man 3-4 Push-Benachrichtigungen, wovon eigentlich nur eine relevant ist, wenn überhaupt. Benachrichtigungen sind super, wenn es um wichtige Informationen zum aktuellen Gesundheitstand geht, aber alle anderen sollten bei Bedarf abrufbar sein und einen nicht schon früh morgens belästigen. Hier wäre es in der App selbst hilfreich, die Benachrichtigungsarten festlegen zu können, die man erhalten möchte. Ironischerweise bekam ich einmal als Tipp von Welltory selbst, systemweit alle unnötigen Benachrichtigungen zu deaktivieren, um mich weniger ablenken zu lassen. Well played, Welltory. Außerdem ist die App nach Jahren von Hinweisen in den Rezensionen immer noch nur auf Englisch verfügbar.

Translated to Russian (original: German)

Очень информативно, но в то же время очень раздражает

Welltory четко представляет множество соответствующих данных и выводов из них и дает инструкции, как на них реагировать. Если опираться на научные работы, то все понятно. Я очень доволен этой ролью! Но: каждое утро вы получаете 3-4 push-уведомления, из которых актуально только одно, если оно вообще актуально. Уведомления хороши, когда речь идет о важной информации о вашем текущем состоянии здоровья, но вся остальная информация должна быть доступна при необходимости и не беспокоить вас рано утром. Было бы полезно иметь возможность указать типы уведомлений, которые вы хотите получать, в самом приложении. По иронии судьбы, однажды я получил совет от самой Welltory отключить все ненужные уведомления в масштабе всей системы, чтобы меньше отвлекаться. Хорошо сыграно, Welltory. Кроме того, после многих лет упоминаний в обзорах приложение по-прежнему доступно только на английском языке.

04 October, 2023 at 11:47 AM

*Hallo und vielen Dank für Ihre Bewertung und Ihr wertvolles Feedback. Derzeit können Sie alle Benachrichtigungen in Ihren Telefoneinstellungen deaktivieren. Aber wir sammeln ständig Feedback von unseren Benutzern und fügen Funktionen hinzu, wenn die Nachfrage groß genug ist. Die Übersetzung steht noch aus, da sie viele Ressourcen erfordert, aber es gibt mehrere Hilfeartikel auf Deutsch.*

*06 October, 2023 at 10:55 AM*

Hide translation

Add Tag

Edit reply

ID: 228860766

v. 4.4.20

Un auténtico lío.

Ugeforever

Una de esas aplicaciones retorcidas que quieren dar un montón de información que te hacen perderte en tutoriales, consejos y zarandajas. Mucha venta, pero me extraña que aun no lo tengan en español, con lo que aun se hace más indescifrable. Lo que te dejan claro es que hay que pagar más de 6 euritos al mes para obtener una buena información. Así que, quizás cuando se expliquen mejor y sea más inteligible en castellano, la vuelva a instalar. De momento no me sirve.

Translated to Russian (original: Spanish)

Настоящий беспорядок.

Одно из тех извращенных приложений, которые хотят дать много информации, из-за чего вы теряетесь в туториалах, советах и ​​ерунде. Много продаж, но я удивлен, что у них до сих пор нет испанского, что делает его еще более непонятным. Они ясно дают вам понять, что вам придется платить более 6 евро в месяц, чтобы получить достоверную информацию. Так что, возможно, когда они будут лучше объяснены и понятнее на испанском языке, я установлю его снова. На данный момент у меня это не работает.

03 October, 2023 at 12:08 PM

*Hola, y gracias por su comentario. Lamentamos que no estés satisfecho con tu experiencia. La traducción completa de la app es una montaña de trabajo ya que tenemos una gran cantidad de contenido. Si tenemos suficientes peticiones para traducir al español, seguramente lo añadiremos a nuestra hoja de ruta y probablemente lo traduciremos. Permanece atento a las actualizaciones.*

*05 October, 2023 at 7:45 PM*

Hide translation

Add Tag

Edit reply

ID: 228754960

v. 4.4.20

Eye candy for the iPhone.

mprx60

This is a pretty nice looking but app. Many other apps are like this. Is it worth the yearly fee? No would be the answer . It will give you some data as other apps . However, if you shift work, then this app is not for you. It reports terrible sleep while your working and you to lazy to walk around when you are sleeping. It always indicates poor health or stress. Turn of the notifications because everything it reports is bad. It is not intuitive like some sleep apps are . Go to the gym and it reports your stressed and in poor health. Not worth what they are charging. Buyers remorse for sure. Support never returns emails. The support form is worthless. If you still want to buy wait for a discount. It’s still too expensive.

Translated to Russian (original: English)

Приятное зрелище для iPhone.

Это довольно красивое приложение. Многие другие приложения похожи на это. Стоит ли платить ежегодную плату? Нет, был бы ответ. Он предоставит вам некоторые данные, как и другие приложения. Однако если вы работаете посменно, то это приложение не для вас. Он сообщает об ужасном сне во время работы и о том, что вам лень ходить, когда вы спите. Это всегда указывает на плохое самочувствие или стресс. Отключите уведомления, потому что все, что они сообщают, плохо. Это не интуитивно понятно, как некоторые приложения для сна. Сходите в спортзал, и он сообщит о вашем стрессе и плохом самочувствии. Не стоит того, что они берут. Покупатели наверняка раскаиваются. Служба поддержки никогда не возвращает письма. Форма поддержки бесполезна. Если вы все еще хотите купить, ждите скидки. Это все еще слишком дорого.

02 October, 2023 at 11:09 AM

*Hello there! Thank you for your feedback. We understand that everyone's work schedule and lifestyle are different. This includes our users who work shifts and we're sorry if the app seemed to report inaccurately in this case. Your feedback is valuable and we'll certainly pass it on to our team as it helps us improve our app. If you're having a specific issue, please contact us via the app. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. We'll definitely answer. We also offer a free version of Welltory that might be a good alternative for those who are not ready for a paid subscription.*

*04 October, 2023 at 6:48 PM*

Hide translation

Add Tag

Edit reply

ID: 228754944

v. 4.4.20

Great app, but crashes

Tyler Mayer

Has this app for years and has always been great, until recently it constantly crashes. I can’t open it anymore since the new update.

Translated to Russian (original: English)

Отличное приложение, но вылетает

Это приложение существует уже много лет и всегда было отличным, до недавнего времени оно постоянно вылетало. Я больше не могу его открыть после нового обновления.

02 October, 2023 at 8:46 AM

*Hi there! We're sorry for this negative experience. Please, delete the app, reboot your smartphone, and reinstall the app again. This helps in most cases. Please note that you need to log in to your current Welltory account, by using the same account credentials (email address/Apple ID/Facebook/Google) you used when you signed up for the account. If that doesn't help, please email us to support@welltory.com using the email you provided when you signed up. We'll be happy to help.*

*04 October, 2023 at 6:46 PM*

Hide translation

Add Tag

Edit reply

ID: 228754945

v. 4.4.20

Misleading

Theoldmill

It was great for the first free 3 days but It says it’s free but fails to tell you 3 days later it stops till you subscribe to it.. I wish free meant free!!!!

Translated to Russian (original: English)

Вводит в заблуждение

первые три бесплатных дня все было отлично, но там написано, что это бесплатно, но не сообщается, что через 3 дня это прекращается, пока вы не подпишетесь на него. Я бы хотел, чтобы бесплатное означало бесплатно !!!!

01 October, 2023 at 4:03 PM

*Hello! You can use Welltory for free to take basic measurements or buy a pro version for detailed analysis and personalized recommendations.*

*02 October, 2023 at 7:46 PM*

Hide translation

Add Tag

Edit reply

ID: 228629090

v. 4.4.20

Отчет

גנדי

Приложение постоянно вылетает и требует каждый раз регистрации

Translated to Russian (original: Russian)

Отчет

Приложение постоянно вылетает и требует каждый раз регистрации

01 October, 2023 at 12:05 AM

*Здравствуйте! Пожалуйста, пришлите нам отчет об ошибке в приложении, чтобы мы могли разобраться в сложившейся ситуации. Для этого перейдите в Меню → Настройки → Рассказать о проблеме, кратко опишите проблему в поле для комментариев и нажмите Отправить. Спасибо!*

*02 October, 2023 at 3:54 PM*

Hide translation

Add Tag

Edit reply

ID: 228636903

v. 4.4.20

Pas de français

ncg07119

Dommage qu’ en anglais

Translated to Russian (original: French)

Нет французского

Жаль, только на английском.

29 September, 2023 at 7:17 PM

*Bonjour, merci pour cette suggestion. Nous travaillons dur sur Welltory, mais la traduction de l'ensemble de l'application représente un travail colossal. De plus, nous ajoutons constamment du contenu à l'application, donc les traductions doivent être mises à jour régulièrement. Même si nous aimerions voir Welltory dans d'autres langues, cela prendra du temps. Restez à l'écoute pour les mises à jour!*

*01 October, 2023 at 7:54 PM*

Hide translation

Add Tag

Edit reply

ID: 228568097

v. 4.4.20

If I listens to this app I would be a couch potato

Poweredbyurmoney

Was going to update my old review with more info but it seems to be gone. Anyway been using the free scan for months now and also using another free app. According to this app I was only ready for a workout once in the whole month of September. The app is to flashy and floods you with unnecessary information. I don’t know what they are using to Calculate things or if they never update your baseline but this is app is worthless to me. At this point I just find it humorous how wrong it is everyday. Don’t waste your money! Find the free one I am talking about. To be nice I am not naming it here! Devs no need to respond, you always say “oh contact us to look at your data” I shouldn’t have to. Make a product that’s works if you want people to pay you for it.

29 September, 2023 at 4:30 PM

*Hello and thank you for the feedback. Welltory is more than just an app that collects your data. It features a self-learning HRV algorithm that adapts to your body’s individual differences. Welltory used our extensive database — a large collection of heart rate variability measurements enriched with people’s health & fitness information — to make an algorithm that adapts to your nervous system type. Welltory Pro is your personalized health assistant — it learns about your health and gives you insights about your well-being, sleep, stress, workouts, and more. Then, it sends you personalized recommendations to help you feel better. It also builds a complete picture of your health and habits through smart analytics that spotlight what impacts your body most and calls for changes that will truly make a difference. You can find a complete list of Welltory Pro features in this help article: https://help.welltory.com/articles/4007331*

*30 September, 2023 at 9:36 PM*

Show translation

Add Tag

Edit reply

ID: 225967675

v. 4.4.20

Nul

JMdu01

Je voulais une application en français mais tout en anglais mes amis voulaient la télécharger je leur ai dit non surtout pas car pas en français , un peu de la discrimination.

Translated to Russian (original: French)

Нет

я хотел приложение на французском языке, но все на английском, мои друзья хотели его скачать, я сказал им нет, особенно потому, что не на французском языке, это немного дискриминация.

27 September, 2023 at 3:11 PM

*Bonjour! Merci beaucoup pour vos commentaires! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*29 September, 2023 at 1:23 PM*

Hide translation

Add Tag

Edit reply

ID: 228475643

v. 4.4.20

To much Money

Stargold1234

Sorry… a good App, But it is so much Money for pro. Only Credit Card, no pay pal … and sooo much Money. They will say… „We have so much Info“ But you take to much money. I Never world Pay 14 Euro / month.

27 September, 2023 at 4:48 AM

*Hallo. Welltory ist ein anspruchsvolles Produkt. Es enthält komplexe Algorithmen und jahrzehntelange Gesundheitsforschung. Um die App für jeden Benutzer effizient und bequem zu machen, ist ein hochqualifiziertes, erstklassiges Team erforderlich, zu dem interne Gesundheitswissenschaftler, Datenforscher und Ingenieure gehören, deren Arbeit nicht billig ist und sein sollte. Wir haben auch eine kostenlose App-Version.*

*26 May, 2023 at 1:33 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 182496767

v. 4.4.20

.

Tu Mause

Cuando en español??

Translated to Russian (original: Spanish)

.

Когда по-испански??

27 September, 2023 at 4:42 AM

*¡Hola! Muchas gracias por sus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*28 September, 2023 at 5:58 PM*

Hide translation

Add Tag

Edit reply

ID: 228475636

v. 4.4.20

Too much

Nremj

I like this app however it looks overwhelming. They should just show one day at a time and they should a summary button where you can check the previous days or compare. The app just shows everything and you need to scroll and scroll and next thing you know, it’s confusing. I wanted to cancel it but I’ve already paid :(

Translated to Russian (original: English)

Слишком много

мне нравится это приложение, однако оно выглядит подавляющим. Они должны показывать только один день и иметь кнопку сводки, где вы можете проверить предыдущие дни или сравнить их. Приложение просто показывает все, и вам нужно прокручивать и прокручивать, и следующее, что вы понимаете, это сбивает с толку. Хотел отменить, но уже заплатил :(

25 September, 2023 at 7:15 PM

*Hi there. Thank you for your feedback. We appreciate your input. We continuously strive to improve the user experience, and your suggestions are valuable. Please contact us via the app (Menu → Settings → Report a problem) if you have any questions.*

*27 September, 2023 at 2:06 PM*

Hide translation

Add Tag

Edit reply

ID: 228331774

v. 4.4.20

No monthly subscription

Onyxomega

I hate being locked into a year long membership, and I think it’s ridiculous not to offer monthly subscriptions instead. I have ADHD, and I’ve never used any paid app for a whole year, so a yearly membership means I’m paying for a year to use it for a month. This is a cheap sales gimmick, and it’s very frustrating.

Translated to Russian (original: English)

Нет ежемесячной подписки

я ненавижу быть привязанным к годичному членству, и я думаю, что смешно не предлагать вместо этого ежемесячную подписку. У меня СДВГ, и я ни разу не использовал платное приложение в течение целого года, поэтому годовое членство означает, что я плачу за год, чтобы использовать его в течение месяца. Это дешевый рекламный трюк, и он очень расстраивает.

25 September, 2023 at 5:23 PM

*Hi, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store.*

*27 September, 2023 at 2:00 PM*

Hide translation

Add Tag

Edit reply

ID: 228331775

v. 4.4.20

The worst application

ChrisGeorgakopoos

From the moment you open this app is trying to sell you more items. Do not buy. Horrible

Translated to Russian (original: English)

Худшее приложение

С того момента, как вы открываете это приложение, оно пытается продать вам больше товаров. Не покупай. Ужасный

25 September, 2023 at 10:39 AM

*Hello there! We apologize for any inconvenience you've experienced. Please note that we do not sell any items within the app. Our focus is on providing health and wellness insights. If you have any specific issues or concerns, please contact us via the app — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*27 September, 2023 at 1:58 PM*

Hide translation

Add Tag

Edit reply

ID: 228331777

v. 4.4.20

Beware your payment methods, subscription, and data

erictm82

I subscribed to Welltory via their website. However: • The website is very buggy • It's very difficult to figure out how to cancel my subscription • I still don't know how to check whether my subscription has actually been canceled • I cannot delete the payment method I've stored on their server. • When I want to delete my account and all data associated with it, they warn me that "Deleting an account won't stop the subscription. Please cancel your subscription before deleting the account." Finally, there's no easy way to contact their support team, so I have to leave this feedback for others to beware.

Translated to Russian (original: English)

Остерегайтесь своих способов оплаты, подписки и данных

я подписался на Welltory через их сайт. Однако: • На сайте очень много ошибок. • Очень сложно понять, как отменить подписку. • Я до сих пор не знаю, как проверить, действительно ли моя подписка была отменена. • Я не могу удалить способ оплаты, сохраненный на их сервере. • Когда я хочу удалить свою учетную запись и все связанные с ней данные, меня предупреждают: «Удаление учетной записи не остановит подписку. Пожалуйста, отмените подписку перед удалением учетной записи». Наконец, нет простого способа связаться с их службой поддержки, поэтому я должен оставить этот отзыв, чтобы другие остерегались.

24 September, 2023 at 12:06 PM

*Hello, and thank you for your feedback. We will address all your points one by one. We would appreciate it if you could send us details and screenshots of the bugs you faced via the report is the app (Menu → Settings → Reports a problem), so that we can take them into account and pass them on to the development team. To cancel your subscription, follow this link — https://app.welltory.com/payment-cancel, log in using your account credentials, and tap Cancel. You can check your subscription status on this page — https://app.welltory.com/payment-history. If your card is about to expire, or you want to pay for your subscription using another card, please update your payment information here — https://app.welltory.com/payment-method, log in using your account credentials, input new card details, and tap Change card. You can find more information on managing your account here — https://help.welltory.com/articles/3376353 Unfortunately, you cannot delete your account when your subscription is still active. This is done to protect paid user accounts from accidental deletion. Once your account becomes free, you can delete it and all data associated. You can also always contact our support team via the app (Menu → Settings → Report a problem) and we will be happy to help you.*

*26 September, 2023 at 2:04 PM*

Hide translation

Add Tag

Edit reply

ID: 228331780

v. 4.4.20

Leider nicht in Deutsch

Edler Widder

Ist leider nicht in Deutsch 😩😩😩😩

Translated to Russian (original: German)

К сожалению, не по-немецки

К сожалению, не по-немецки 😩😩😩😩

24 September, 2023 at 1:45 AM

*Hallo. Derzeit ist Welltory nicht lokalisiert. Die Übersetzung der gesamten App ist ein Berg an Arbeit, da wir sehr viele Inhalte haben. Wenn wir genügend Anfragen erhalten, um in Ihre Sprache zu übersetzen, werden wir sie auf jeden Fall in unsere Roadmap aufnehmen und möglicherweise übersetzen. Bleiben Sie dran für Updates!*

*25 September, 2023 at 7:12 PM*

Hide translation

Add Tag

Edit reply

ID: 228300039

v. 4.4.20

No actualiza la información en el Apple Watch

AZKALASHNIKOV

Compre la versión premium para tener mi reporte en tiempo real, nunca se actualiza, hoy por ejemplo ya hice manualmente dos mediciones con mindfulness y sigo teniendo datos de ayer. Esto ya está así desde que adquirí premium y no veo mejoras, la página de ayuda no da una solución. No la recomiendo en este momento, pensé que sería diferente pero teniendo las dos versiones, y viendo que l gratis te da lo mismo por no pagar nada esto es decepcionante por el dinero que cobran.

Translated to Russian (original: Spanish)

Он не обновляет информацию на Apple Watch

Купите премиум-версию, чтобы получать отчет в режиме реального времени, он никогда не обновляется, например, сегодня я уже внимательно провел два измерения вручную, и у меня все еще есть данные со вчерашнего дня. Это уже имело место с тех пор, как я приобрел премиум-версию и не вижу никаких улучшений, на странице помощи нет решения. В настоящее время я не рекомендую это, я думал, что это будет по-другому, но иметь обе версии и видеть, что бесплатная версия не имеет для вас значения, потому что вы ничего не платите, это разочаровывает за те деньги, которые они берут.

23 September, 2023 at 9:09 PM

*Hola. La situación que describe requiere un examen detenido. Queremos ayudarte a resolverlo. Envíanos una solicitud a través de la aplicación. Para ello, ve a Menu → Settings → Report a problem, describe brevemente tu problema en la ventana de comentarios y toca Cargar. Gracias.*

*25 September, 2023 at 7:35 PM*

Hide translation

Add Tag

Edit reply

ID: 228366576

v. 4.4.20

Vorsicht bei Kauf mit Rabatt

Kieselsalat

Achtung, wenn man ein Rabatt-Angebot über die Website annimmt, erscheint das Abo nicht bei den Apple Abos, sondern verlängert sich automatisch. Die Kündigung über die Welltory App ist sehr versteckt! Bin leider drauf reingefallen weil man eben nicht von Apple rechtzeitig darauf hingewiesen wird, dass die Verlängerung ansteht. Am besten direkt nach dem Abschluss sofort wieder kündigen, damit man es nicht vergisst!

Translated to Russian (original: German)

Будьте внимательны при покупке со скидкой

Будьте внимательны, если вы примете предложение скидки через сайт, подписка не появится в подписках Apple, а будет продлена автоматически. Отмена через приложение Welltory очень скрыта! К сожалению, я попался на это, потому что Apple не проинформировала меня вовремя о том, что продление ожидается. Лучше всего отменить сразу после окончания, чтобы не забыть!

22 September, 2023 at 8:28 PM

*Hallo, vielen Dank, dass Sie Ihre Gedanken geteilt haben. Es tut uns leid, dass Ihre Erfahrung mit unserem Abonnement nicht Ihren Erwartungen entsprochen hat. Sie können Ihren Abonnementstatus jederzeit in Ihrem Welltory-Profil in der App oder auf unserer Website einsehen. Informationen zur Kündigung Ihres Abonnements finden Sie in unserem Hilfecenter. Darüber hinaus können Sie sich jederzeit in der App an uns wenden, um Hilfe bei Abonnements und anderen Fragen zu erhalten. Wir werden jedoch Ihre Erfahrungen zur Kenntnis nehmen und versuchen, es in Zukunft noch besser zu machen.*

*26 September, 2023 at 1:58 PM*

Hide translation

Add Tag

Edit reply

ID: 228300040

v. 4.4.20

Trinket

TheHighCounty

Workless piece of trash. Little more than a mood ring trinket. Save your money and go buy a couple of adult beverages.

Translated to Russian (original: English)

Брелок

Бесполезный кусок хлама. Не более чем безделушка для настроения. Сэкономьте деньги и купите пару напитков для взрослых.

21 September, 2023 at 6:53 PM

Hide translation

Add Tag

Reply

ID: 228209244

v. 4.4.20

Interessant, aber nicht auf deutsch

jhofherr

Die App ermittelt interessante Daten und gibt hilfreiche Tipp. Aber gerade dieses medizinische Englisch ist dabei problematisch, sodass ich, und sicher auch andere, nicht alles verstehen. Bei dem geforderten Preis sollten andere Sprachen selbstverständlich sein. Dann gibt es auch mehr Sterne. Die Entwickler sprechen von viel Arbeit für die Übersetzung, aber Preise von 70, 80, 350 Euro ist auch viel Geld. Da sollten schon mehrere Sprachen drin sein.

Translated to Russian (original: German)

Интересно, но не по-немецки

Приложение определяет интересные данные и дает полезные советы. Но именно этот медицинский английский проблематичен, так что я, да и другие, я уверен, тоже не все понимаю. Учитывая требуемую цену, другие языки должны быть само собой разумеющимися. Тогда звезд будет больше. Разработчики говорят о большой работе по переводу, но цены в 70, 80, 350 евро — это тоже большие деньги. Там должно быть несколько языков.

21 September, 2023 at 4:15 PM

*Hallo, vielen Dank für Ihr Feedback. Die Übersetzung der App in andere Sprachen ist in der Tat mit viel Arbeit verbunden. Einige Artikel im Bereich "Hilfe" auf unserer Website wurden bereits ins Deutsche übersetzt. Und wir arbeiten weiter daran. Bitte bleiben Sie dran für Updates.*

*23 September, 2023 at 6:09 PM*

Hide translation

Add Tag

Edit reply

ID: 228300043

v. 4.4.20

Leider nur zwei Sprachen

Luis de solee

Bei so einer komplexen App und einem Preis von 80 Euro sollte es möglich sein das sie in Deutscher Sprache erscheint . Nicht jeder ist mit Fachbegriffen in englischer Sprache vertraut gerade wen es sich dabei um so eine komplexe App handelt. Komme gerne wieder wen Sie in deutsch angeboten und ich das auch verstehe was da gemessen wird.

Translated to Russian (original: German)

К сожалению, только два языка

С таким сложным приложением и ценой в 80 евро оно должно появиться на немецком языке. Не все знакомы с техническими терминами на английском языке, особенно если речь идет о таком сложном приложении. Я буду рад вернуться, если вы предложите что-нибудь на немецком языке, и я пойму, что измеряется.

21 September, 2023 at 12:49 AM

*Hallo! Danke für Ihre Rückmeldung! Wir freuen uns über Ihre Bewertung. Welltory ist derzeit nicht lokalisiert. Die gesamte App zu übersetzen ist ein Berg an Arbeit, da wir viele Inhalte haben. Einige Hilfeartikel haben wir bereits ins Deutsche übersetzt. Auf Wunsch senden wir Ihnen diese zu, damit Sie sich in unserer App leichter zurechtfinden.*

*22 September, 2023 at 1:26 PM*

Hide translation

Add Tag

Edit reply

ID: 228090266

v. 4.4.20

Can’t cancel

BD1000007

This is a total scam. You can’t cancel your membership and they won’t provide a refund after auto renewing you. Don’t purchase

Translated to Russian (original: English)

Невозможно отменить

Это полный лохотрон. Вы не можете отменить свое членство, и они не вернут вам средства после автоматического продления. Не покупайте

20 September, 2023 at 2:58 AM

*Hi there, and thanks for your feedback. We're sorry to know you experience any issues with Welltory. Please contact us via the app (Menu → Settings → Report a problem), we'll take a closer look at your issue.*

*21 September, 2023 at 12:50 PM*

Hide translation

Add Tag

Edit reply

ID: 228108305

v. 4.4.10

No esta en español

JoseMaGH

Una lastima, tiene muy buena pinta pero no tiene traducción a española solo está en inglés.

Translated to Russian (original: Spanish)

Оно не на испанском

Жаль, оно выглядит очень хорошо, но у него нет испанского перевода, оно только на английском.

19 September, 2023 at 7:59 AM

*¡Hola! La traducción completa de la aplicación es una montaña de trabajo ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, seguramente lo agregaremos a nuestra hoja de ruta y probablemente lo traduciremos. ¡Estén atentos a las actualizaciones!*

*20 September, 2023 at 7:33 PM*

Hide translation

Add Tag

Edit reply

ID: 228097044

v. 4.4.10

Constant Negative Feedback

EveryNameITypeIsTaken1038472

I got this to track my sleep and stress. This thing NEVER has anything good to say! No matter how well-rested and energetic I feel, I get the feedback: “you need more rest” or some stupid rhyme about my stress level. Point being- it gives me the same negative feedback no matter how good I feel. I don’t think it even measures anything, just a tactic to get me to buy so that I can finally get all of that sleep they keep telling me I need more of.

Translated to Russian (original: English)

Постоянный отрицательный отзыв

Я получил это, чтобы отслеживать свой сон и стресс. Эта штука НИКОГДА не может сказать ничего хорошего! Независимо от того, насколько отдохнувшим и энергичным я себя чувствую, я получаю обратную связь: «тебе нужно больше отдыхать» или какой-нибудь дурацкий стишок о моем уровне стресса. Дело в том, что это дает мне одни и те же отрицательные отзывы, независимо от того, насколько хорошо я себя чувствую. Я не думаю, что это вообще что-то измеряет, просто тактика, чтобы заставить меня покупать, чтобы я наконец мог выспаться, как они постоянно говорят мне, что мне нужно больше.

19 September, 2023 at 5:49 AM

*Hi there, and thank you for your feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We also recommend relying on measurements with more than 95% accuracy and following our tips on how to take accurate HRV measurements: https://help.welltory.com/articles/3361520. If you try to follow our instructions but your measurements still show high-stress levels, you can contact us via the app (Menu → Settings → Report a problem). Our support engineers will check your measurements to rule out possible technical issues.*

*20 September, 2023 at 7:30 PM*

Hide translation

Add Tag

Edit reply

ID: 228108309

v. 4.4.10

Falta idioma español.

SpAwN8080

La app está bastante bien y puede ser útil pero sin el idioma español no merece la pena pagar por ella a menos que tengan un nivel alto de inglés. Una lástima.

Translated to Russian (original: Spanish)

Испанский язык отсутствует.

Приложение неплохое и может быть полезным, но без испанского языка за него не стоит платить, если у вас не высокий уровень английского. Позор.

19 September, 2023 at 1:42 AM

*Hola y gracias por tus comentarios. Actualmente, Welltory no está localizado. La traducción completa de la aplicación es una montaña de trabajo ya que tenemos una gran cantidad de contenido. Si recibimos suficientes solicitudes para traducir a su idioma, seguramente lo agregaremos a nuestra hoja de ruta y probablemente lo traduciremos. ¡Estén atentos a las actualizaciones!*

*20 September, 2023 at 4:22 PM*

Hide translation

Add Tag

Edit reply

ID: 227998995

v. 4.4.10

In-App-Käufe nicht möglich…

DaniM201312

… bzw nur über Bezahlmethoden außerhalb der Apple-Umgebung via Link oder Kreditkarte. Schade.

Translated to Russian (original: German)

Покупки в приложении невозможны...

... или только с помощью способов оплаты за пределами среды Apple по ссылке или кредитной карте. Жалость.

17 September, 2023 at 10:24 PM

*Hallo, vielen Dank für Ihr Feedback. Die App ist im App Store erhältlich. Bitte prüfen Sie dort die angebotenen Tarife.*

*20 September, 2023 at 4:04 PM*

Hide translation

Add Tag

Edit reply

ID: 227993770

v. 4.4.10

Uses Fear Tactics and Never Works

Jdub110

According to this app I’ve been on my death bed every moment of every day since I’ve allowed it to view data. Maybe 1 in 100 updates won’t tell me how stressed and ill I am. Meanwhile Apple HRV is good numbers and I feel fine. App says it has these thousands of measurements yet only updates sporadically. Maybe once a day or six times a day depending on random probability. It’s also fairly useless without the subscription which is expensive for what you get and there’s no one time fee. Do not recommend.

Translated to Russian (original: English)

Использует тактику страха и никогда не работает

Согласно этому приложению, я был на смертном одре каждую минуту каждого дня с тех пор, как разрешил ему просматривать данные. Возможно, одно из 100 обновлений не скажет мне, насколько я напряжен и болен. Между тем у Apple HRV хорошие показатели, и я чувствую себя хорошо. Приложение сообщает, что оно содержит тысячи измерений, но обновляется лишь время от времени. Может быть, один раз в день или шесть раз в день, в зависимости от случайной вероятности. Это также совершенно бесполезно без подписки, которая стоит дорого за то, что вы получаете, и не требует единовременной платы. Не рекомендую.

17 September, 2023 at 5:46 AM

*Hi there, and thanks for your feedback. We're really sorry you feel this way about Welltory. We assume you are referring to automatic (background) measurements from what you describe. Generally, our data scientists recommend taking manual measurements along with automatic ones. We also cannot control the frequency of automatic measurements because it usually depends on your activity. By taking manual measurements regularly, you can control the measurement conditions and follow the tips described in our help article on how to take accurate heart rate variability measurements: https://help.welltory.com/articles/3361520. We also recommend relying on measurements with more than 95% accuracy. If you have any concerns or questions, don’t hesitate to contact us via the app (Menu → Settings → Report a problem). Our support engineers will check your measurements and will be happy to help you rule out possible technical issues.*

*18 September, 2023 at 7:22 PM*

Hide translation

Add Tag

Edit reply

ID: 228009916

v. 4.4.10

Parece buena pero solo inglés

Kamandula Producciones

Es una limitación imperdonable en estos tiempos, que una App solo esté en inglés es motivo suficiente para borrarla sin más. Tiene buena pinta pero quiero la info completa y en mi idioma. Es un esfuerzo mínimo para los programadores y pagaría por ello, lastima q no está en español. Borrada!

Translated to Russian (original: Spanish)

Кажется, все хорошо, но только на английском

В наши дни это непростительное ограничение: тот факт, что приложение доступно только на английском языке, является достаточной причиной, чтобы удалить его без лишних слов. Выглядит хорошо, но мне нужна полная информация и на моем языке. Для программистов это требует минимальных усилий, и я бы за это заплатил, жаль, что он не на испанском языке. Утерто!

16 September, 2023 at 3:25 PM

*¡Hola! Lamentamos su opinión sobre la aplicación. Welltory actualmente no está localizado. Nos encantaría traducirla, pero una traducción completa de la aplicación es un trabajo largo ya que tenemos una gran cantidad de contenido. Si recibimos suficientes solicitudes para traducirlo a su idioma, definitivamente lo incluiremos en nuestra hoja de ruta y posiblemente lo traduciremos. ¡Estén atentos para más actualizaciones!*

*18 September, 2023 at 11:32 AM*

Hide translation

Add Tag

Edit reply

ID: 227890307

v. 4.4.10

No longer tracking sleep

Jen373737

I was excited excited to buy the app because of the sleep data and once I purchased the year access now sleep no longer tracks. I’ve emailed your company but no hope in having any type of support so hoping someone can help me via this review

Translated to Russian (original: English)

Сон больше не отслеживается

Я был очень рад купить приложение из-за данных о сне, и как только я приобрел годовой доступ, сон больше не отслеживается. Я написал в вашу компанию электронное письмо, но не надеюсь на какую-либо поддержку, поэтому надеюсь, что кто-нибудь поможет мне с помощью этого обзора.

16 September, 2023 at 2:35 PM

*Hi there, and thank you for your feedback! We’re really sorry you have issues with sleep reports. Could you please contact our support via the app? For that, in Welltory, tap Menu → Settings → Report a problem. Briefly describe your issue and tap Upload. We’ll check the details from our end and will be happy to help you.*

*18 September, 2023 at 11:48 AM*

Hide translation

Add Tag

Edit reply

ID: 227907446

v. 4.4.10

Monthly payment feature dropped

Maverick190607

Pretty disappointed that Welltory are asking for £79 upfront for an app that you don’t really get to know until you’ve used the full version. Am sure you will be losing lots of potential new customers at least in the UK!

Translated to Russian (original: English)

Функция ежемесячной оплаты исключена

Очень разочарован тем, что Welltory просит аванс в размере 79 фунтов стерлингов за приложение, о котором вы не узнаете, пока не воспользуетесь полной версией. Я уверен, что вы потеряете много потенциальных новых клиентов, по крайней мере, в Великобритании!

16 September, 2023 at 11:28 AM

*Hello, and thanks for the feedback. Our app has proven to positively impact users' lifestyles and well-being after several months of use. The self-training algorithm improves over time as it gathers data about your body, activities, and habits, so the results are more effective in the long term. Some features may not be available initially but become accessible as the app collects more data. That's why we decided to gradually remove the monthly plan from all the platforms, and it has already been archived in the App Store.*

*17 September, 2023 at 7:29 PM*

Hide translation

Add Tag

Edit reply

ID: 227887216

v. 4.4.10

Español

Kepazen

Tiene buena pinta, pero que no este en español le resta bastantes puntos.

Translated to Russian (original: Spanish)

Испанский

Выглядит хорошо, но тот факт, что он не на испанском языке, отнимает немало очков.

16 September, 2023 at 3:33 AM

*Hola, ¡gracias por la sugerencia! Trabajamos duro en Welltory, pero traducir toda la aplicación lleva una cantidad de trabajo colosal. Además, cada vez añadimos más contenido a la aplicación, por lo que las traducciones tendrían que actualizarse con regularidad. Por mucho que nos gustaría ver Welltory en otros idiomas, llevará su tiempo. Esté atento a las actualizaciones.*

*17 September, 2023 at 7:08 PM*

Hide translation

Add Tag

Edit reply

ID: 227890308

v. 4.4.10

Very Confusing

BeachLover1105

I have tried to understand this app and use it to help guide me but I just find it very confusing. In addition, no matter if I’m working out, working, running errands, or resting it constantly tells me to rest. Again even when I’m resting it tells me to rest. I feel if I followed the advice of this app I would be a couch potato.

Translated to Russian (original: English)

Очень запутанно

Я пытался понять это приложение и использовать его, чтобы сориентироваться, но оно меня очень сбивает с толку. Кроме того, независимо от того, тренируюсь ли я, работаю, выполняю поручения или отдыхаю, он постоянно говорит мне отдохнуть. Опять же, даже когда я отдыхаю, он велит мне отдохнуть. Я чувствую, что если бы я последовал советам этого приложения, я был бы домоседом.

15 September, 2023 at 2:23 PM

*Hello! Welltory tailors its guidance using the data it gathers. If the app tells you to rest even during those low-activity days, it could indicate that your body is strained and needs more time to recover fully — but please note that Welltory is not a medical app, and it can't be used for diagnostic purposes or as a substitute for professional medical advice. But rest assured, as your measurements stabilize, Welltory will adapt its recommendations. If you have specific questions regarding Welltory, please check out our help center articles, available here: https://help.welltory.com*

*17 September, 2023 at 7:31 PM*

Hide translation

Add Tag

Edit reply

ID: 227907448

v. 4.4.10

Dont pay for premium

SeanaLyn

While the app itself is great I deeply regret paying $100 for the annual plan. I only did it because the app was confusing (i thought premium was needed for working with the Apple Watch which was incorrect) and it wouldn’t let me try it for one month. After purchasing I have discovered there is no benefit outside of getting “ai recommendations” which are just generic tips and articles that have no tie to your actual data. It’ll say I need to relax and suggest meditation when my energy, stress, and health are all great. Or tell me to go for an intense workout when my health is listed as vulnerable. The worst is I get ads CONSTANTLY pushing me to upgrade to premium (I know you can pay even more for an actual human to coach but the ads appear to be just for what I already pay for). The ads and pop ups are way too frequent and very annoying considering I already paid $100 to upgrade. I do like the app itself but comparing my experience to my friends who use the free version the only difference is repetitive and unrelated tips. The free version is probably a 5 star but the premium is a 2 at best (hence the 3 stars). Already turned off auto renewal as I definitely will not waste my money again.

Translated to Russian (original: English)

Не платите за премиум

Хотя приложение само по себе великолепно, я глубоко сожалею, что заплатил 100 долларов за годовой план. Я сделал это только потому, что приложение сбивало с толку (я думал, что для работы с Apple Watch нужна премиум-версия, но это было неправильно), и оно не позволяло мне попробовать его в течение месяца. После покупки я обнаружил, что нет никакой пользы, кроме получения «рекомендаций искусственного интеллекта», которые представляют собой просто общие советы и статьи, не имеющие никакой связи с вашими реальными данными. Он скажет, что мне нужно расслабиться, и предложит помедитировать, когда у меня хорошая энергия, стресс и здоровье. Или скажите мне пойти на интенсивную тренировку, когда мое здоровье считается уязвимым. Хуже всего то, что я получаю рекламу, ПОСТОЯННО подталкивающую меня перейти на премиум-версию (я знаю, что вы можете заплатить даже больше за тренера настоящего человека, но реклама, похоже, предназначена только для того, за что я уже плачу). Реклама и всплывающие окна слишком часты и очень раздражают, учитывая, что я уже заплатил 100 долларов за обновление. Мне нравится само приложение, но, сравнивая свой опыт с впечатлениями моих друзей, которые используют бесплатную версию, единственная разница — это повторяющиеся и несвязанные советы. Бесплатная версия, вероятно, имеет 5 звезд, но премиум-версия в лучшем случае — 2 (отсюда и 3 звезды). Уже отключил автопродление, так как больше точно не буду тратить деньги.

15 September, 2023 at 12:48 AM

*Hello, and thank you for your review. We're sorry you didn't find value in our premium version. We have much more features in it compared to the free one. You can read more about them here: https://help.welltory.com/articles/4007331. Please note that all premium subscription options provide access to the same version of the app. Also, you can reach out to us if you're experiencing any issues with our app. To contact us directly via the app, please go to Menu → Settings → Report a problem, briefly describe your request in the comments window, and tap Upload.*

*16 September, 2023 at 2:21 PM*

Hide translation

Add Tag

Edit reply

ID: 227827360

v. 4.4.10

Mediocre at best

gr.mon

Just getting the same results and tips most of the time. Even paid for a yearly subscription and still get annoyed multiple times a day being asked to upgrade 40% off and have to open the link to learn it’s a lifetime subscription for $ 239,40 !!! Metrics never show a date as well… won’t recommend. Loading stuff takes ages…

Translated to Russian (original: English)

В лучшем случае посредственно

большую часть времени получаю одни и те же результаты и советы. Даже оплатив годовую подписку, вы все равно раздражаетесь несколько раз в день, когда вас просят обновить скидку 40% и приходится открывать ссылку, чтобы узнать, что это пожизненная подписка за 239,40 долларов !!! Метрики также никогда не показывают дату… не рекомендую. Загрузка вещей занимает много времени…

14 September, 2023 at 9:18 PM

*Hi there, we're truly sorry to hear that you're not having the best experience with our app. The date is taken from your phone settings and usually is displayed as a divider between days. To eliminate the loading issue, please reinstall the app — delete it, reboot your phone, install it back, and log in with your account credentials you used on sign-up. If you need help with this, checking your results, or other assistance, please contact us directly via the app, and we'll guide you through the process. To reach out to us via the app, go to Menu → Settings → Report a problem, briefly describe your request in the comments window, and tap Upload.*

*16 September, 2023 at 2:08 PM*

Hide translation

Add Tag

Edit reply

ID: 227883816

v. 4.4.10

says i’m stressed and at risk no matter what i do or how i feel

Miss.Mercury.

would love to pay monthly, also. but the weird fear of feeling like i’m dying every single day is very off-putting. it does not matter if i’m spending the day on the couch or on the go at work or at the beach. i’m always in the red. i wear a watch so it’s tracking all the time unless i’m asleep.

Translated to Russian (original: English)

говорит, что я испытываю стресс и подвергаюсь риску, независимо от того, что я делаю и как себя чувствую

тоже хотел бы платить ежемесячно. но странный страх чувствовать, что я умираю каждый божий день, очень отталкивает. не имеет значения, провожу ли я день на диване, в пути на работе или на пляже. я всегда в минусе. Я ношу часы, поэтому они все время отслеживают, пока я не сплю.

14 September, 2023 at 2:07 AM

*Hi, and thank you for your feedback. Please note that heart rate variability (HRV) shows physiological rather than emotional stress. It means that you might feel well but your body can be in stress from what you've been doing or any other factor. HRV is very sensitive to even the slightest changes in both external and internal factors, e.g. meals, news, walks, caffeine, hormone levels, etc. What's also important is if you only have the automatic watch measurements, this might be the reason too because your watch can measure at any time including when you're talking or moving a little, or right after a workout. All this can affect your autonomic nervous system and, thus, HRV.*

*15 September, 2023 at 1:43 PM*

Hide translation

Add Tag

Edit reply

ID: 227827362

v. 4.4.10

Buena aplicación

jamerida

Buena app, buenos detalles y presentación cuidada. Lastima que no esté en español. Este es el único detalle que me hace seguir buscando.

Translated to Russian (original: Spanish)

Хорошее приложение

Хорошее приложение, хорошие детали и тщательное изложение. Жаль, что не на испанском. Это единственная деталь, которая заставляет меня искать.

13 September, 2023 at 3:56 PM

*¡Hola, y muchas gracias por sus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*15 September, 2023 at 1:17 PM*

Hide translation

Add Tag

Edit reply

ID: 227819769

v. 4.4.10

Scam Product - Don’t waste your money

Steven S & Disappointed!!

Terrible product and charged $99 for the annual subscription- what a waste of money- confusing and if I were to listen to the recommendations- I’m always stressed- please don’t waste your money!!!

Translated to Russian (original: English)

Мошеннический продукт — не тратьте деньги зря

Ужасный продукт, за годовую подписку взимается 99 долларов — какая пустая трата денег — сбивает с толку, и если бы я прислушивался к рекомендациям — я всегда в стрессе — пожалуйста, не тратьте деньги зря !!!

11 September, 2023 at 4:08 AM

*Hi Steven! Please know that you can always reach out to us for any questions regarding your measurement results or subscription (in Welltory, open Menu → Settings → Report a problem). Your stress levels might be high for various reasons, and it's normal for this value to be higher after a workout or even a simple physical activity. However, please note that we measure physical stress rather than emotional. It's the degree of tension your body might be currently facing, and you may not necessarily feel this type of stress or know it's even there. It's why HRV measurements are so useful — they offer a way to learn how your body is really feeling at the moment. You can read more about the variability metrics Welltory uses in this article: https://help.welltory.com/articles/4380824*

*12 September, 2023 at 5:33 PM*

Hide translation

Add Tag

Edit reply

ID: 227655338

v. 4.4.10

Not science based

Branford4

I regretted this purchase. It is not well-grounded in science, despite the marketing hype. Readings rarely varied regardless of my status. Just expensive, time-consuming and not terribly helpful to me. Your mileage may vary.

Translated to Russian (original: English)

Не научно обосновано

Я пожалел об этой покупке. Несмотря на маркетинговую шумиху, она не имеет научной основы. Показания редко менялись, независимо от моего статуса. Просто дорого, отнимает много времени и не очень полезно для меня. Ваш пробег может отличаться.

08 September, 2023 at 4:53 PM

*Hi there, and thank you for your feedback. We are really sorry you feel this way about the app. Heart rate variability (HRV) is widely used to assess what’s going on with a person’s body — there are almost 22,000 relevant studies on PubMed. You can find more information in our help article: https://help.welltory.com/articles/4380824. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. Kindly note that Welltory is not a medical app, and it can't be used for diagnostic purposes or as a substitute for professional medical advice. However, if the quality of your measurements is high, they should reflect how your body's doing pretty decently.*

*10 September, 2023 at 3:42 PM*

Hide translation

Add Tag

Edit reply

ID: 227576565

v. 4.4.10

Bugs

Army1981aa355038

I have been using this app for about two months now and have a few issues with it. The first is the apps time settings, l start my training very early in the morning, unfortunately the app records any activitie or readings taken in certain times frames / windows that are locked in and not dependent on your individual time zone for example l start my training and take my first reading of the day at around 0400 local time unfortunately this is recorded by the app as being taken in the late afternoon, the app should work off local time zones. Next is the “Geo” feature which displays incorrect day, month and year readings. I have contacted support about these issues and while the response is within 24 hours there is no real help given in addressing the issues, for the price of the app l would expect more. I will not be renewing my subscription. In response to your reply specifically the Geo feature, l,have already raised the issue via the help contact that was close to 3 weeks ago including at least one follow up email about the progress of address the issue, the amply feedback that is given is it’s a rare issue and is being looked into and no time frame can be given, however l am still paying for a feature that l can not use. I guess time will tell

08 September, 2023 at 6:52 AM

*Hello, we're very sorry to hear that you are not satisfied with our app. The thing is that we have the following time range: morning time starts at 5 a.m., and ends at midday. The evening starts at 8 p.m., the night starts at 3 a.m. ﻿We understand that it might be different for some users, so we have plans to add a personalized schedule in the future. As for geolocation issues, they might take some time to fix but we always address them and try to improve the way we process this information.*

*09 September, 2023 at 4:31 PM*

Show translation

Add Tag

Edit reply

ID: 224323235

v. 4.4.10

Zu viel des guten…

SeKoRoXx

An sich eine gute App mit vielen Informationen und Analysen. Meiner Meinung nach schießt man hier aber das Ziel hinaus. Ich empfinde die App als völlig überladen und unübersichtlich. Manchmal ist weniger mehr. Darüber hinaus sollte man mit der englischen Sprache vertraut sein…

Translated to Russian (original: German)

Слишком много хорошего…

Само по себе хорошее приложение с большим количеством информации и анализа. Однако, на мой взгляд, здесь мы превосходим цель. Я считаю, что приложение полностью перегружено и сбивает с толку. Иногда меньше значит больше. Кроме того, вы должны знать английский язык...

07 September, 2023 at 2:43 PM

*Hallo und vielen Dank für Ihr wertvolles Feedback. Wir verstehen, dass diese Datenmenge manchmal überwältigend sein kann. Aber wir glauben: Je mehr Sie über sich selbst wissen, desto besser verstehen Sie, wie Sie Ihr Leben und Ihr Wohlbefinden verwalten können. Was die Lokalisierung betrifft, wird die vollständige App-Übersetzung viel Zeit in Anspruch nehmen, da unsere App viele Inhalte enthält. Wir haben mit der Übersetzung einiger Hilfeartikel ins Deutsche begonnen, aber der gesamte Prozess wird langwierig sein. Bitte bleiben Sie dran.*

*09 September, 2023 at 10:25 AM*

Hide translation

Add Tag

Edit reply

ID: 227642913

v. 4.4.10

Newbie

RuthChet

I just downloaded this app last night and am still learning how to use it. At the present time it seems to very accurately report how I’m feeling according to what I understand at this time. Hope to learn more quickly.

Translated to Russian (original: English)

Новичок

Я только что скачал это приложение вчера вечером и все еще учусь им пользоваться. В настоящее время он, кажется, очень точно сообщает о том, что я чувствую, в соответствии с тем, что я понимаю в данный момент. Надеюсь, что научусь быстрее.

06 September, 2023 at 12:18 AM

*Hello! Thank you for your feedback. We're glad you like our app.*

*07 September, 2023 at 10:27 PM*

Hide translation

Add Tag

Edit reply

ID: 227496776

v. 4.4.10

Payments

Pierre1049

I’m being offered a monthly or annual Payments it’s fine but impossible with Apple Pay

Translated to Russian (original: English)

Платежи

мне предлагают ежемесячные или ежегодные платежи. Это нормально, но невозможно с Apple Pay.

06 September, 2023 at 12:13 AM

*Hi, and thanks for your review. We're sorry for any inconvenience caused. Can we please ask you to contact us directly via the app, so that we can investigate your situation further? For that, go to Menu → Settings → Report a problem, briefly describe the error you get when trying to pay with Apple Pay in the comments window, and tap Upload. We'll be happy to help.*

*07 September, 2023 at 10:11 PM*

Hide translation

Add Tag

Edit reply

ID: 227472276

v. 4.4.10

Algoritmos erroneos

Babyjoer

Estoy en la playa, relajado, mirando el mar y con tomando un mojito y el algoritmo me dice que estoy estresado. Se inventan casi todo o proyectan demasiado…

Translated to Russian (original: Spanish)

Неправильные алгоритмы

я отдыхаю на пляже, смотрю на море и пью мохито, а алгоритм говорит мне, что я в стрессе. Они изобретают почти всё или слишком много проектируют...

05 September, 2023 at 12:13 AM

*Hola a todos. Gracias por tu comentario. Ten en cuenta que la variabilidad de la frecuencia cardiaca (VFC) no refleja tu estado de ánimo o emocional. Medimos el estrés físico y no el emocional. Muestra cómo reaccionan tu corazón y tu sistema nervioso a lo que te está ocurriendo y a lo que tu cuerpo está experimentando en ese momento. Por eso son tan útiles las mediciones de la VFC.*

*06 September, 2023 at 4:03 PM*

Hide translation

Add Tag

Edit reply

ID: 227487779

v. 4.4.10

Please allow the monthly payment option

fcostaxavier

Currently, I can find only the yearly subscription.

Translated to Russian (original: English)

Пожалуйста, разрешите ежемесячную оплату

В настоящее время я могу найти только годовую подписку.

03 September, 2023 at 6:12 PM

*Hi, and thanks for the feedback. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months, while one month isn't enough to test all the features. Welltory is more efficient in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings — e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app, or the monthly and annual baseline reports showing the dynamics of your baseline metrics. That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store.*

*05 September, 2023 at 12:35 PM*

Hide translation

Add Tag

Edit reply

ID: 227396911

v. 4.4.10

Payment

GreenfishArtGallery

Would love to purchase this app if the monthly pay option worked. It’s only allowing me to choose payment for the year. Not going to pay 99.99 upfront but would have paid monthly if I had the option.

Translated to Russian (original: English)

Оплата

Хотел бы приобрести это приложение, если бы работал вариант ежемесячной оплаты. Это позволяет мне выбрать оплату только за год. Не собираюсь платить 99,99 аванса, но платил бы ежемесячно, если бы у меня была возможность.

03 September, 2023 at 1:21 PM

*Hi there, and thanks for your review. We're sorry for any inconvenience caused. Our app has proven to positively impact users' lifestyles and well-being after several months of use. The self-training algorithm needs time to get to know you, and the more data it has about your body's state, activities, and habits, the more effective it becomes. Some features may not be available initially, but become accessible as the app collects more data, offering personalized insights. That's why we decided to gradually remove the monthly plan from all the platforms, and it has already been archived in App Store.*

*04 September, 2023 at 9:13 PM*

Hide translation

Add Tag

Edit reply

ID: 227405512

v. 4.4.10

Helpful

Holy Family Fan

Great canary in the coal mine app.

Translated to Russian (original: English)

Полезно

Приложение «Отличная канарейка в угольной шахте».

03 September, 2023 at 12:28 AM

*Hello there. Thank you for your feedback!*

*04 September, 2023 at 9:14 PM*

Hide translation

Add Tag

Edit reply

ID: 227405513

v. 4.4.0

Waste of $$$

spehanich

Don’t waste $$$ with @welltory noticed at the midpoint of my ride. That app was not tracking my miles. Switched to Apple activity app. That works just fine. Many other issues with Welltory. Very disappointing. Accidentally forgot to stop my work out. No way to edit workout data. Apple Health does a much better job of tracking and analyzing sleep than Welltory. You can do just as well by looking up health data on the web. Nice marketing. Lousy app.

Translated to Russian (original: English)

Пустая трата $$$

Не тратьте $$$ зря, когда @welltory заметили в середине моей поездки. Это приложение не отслеживало мои мили. Переключился на приложение активности Apple. Это прекрасно работает. Множество других проблем с Welltory. Очень обидно. Случайно забыл остановить тренировку. Нет возможности редактировать данные тренировки. Apple Health гораздо лучше отслеживает и анализирует сон, чем Welltory. Вы можете сделать то же самое, посмотрев данные о здоровье в Интернете. Хороший маркетинг. Паршивое приложение.

02 September, 2023 at 9:49 PM

*Hi there. We’re sorry that the app didn’t meet your expectations. Unfortunately, there is currently no way to edit your reports, but we will pass your request on to the tech team. If you have any issues with your reports, please contact us via the app. For that, in Welltory, tap Menu → Settings → Report a problem. Briefly describe your issue and tap Upload. Our support engineers will check your reports and will be happy to help.*

*04 September, 2023 at 9:42 PM*

Hide translation

Add Tag

Edit reply

ID: 227405515

v. 4.4.10

À quand le français.

Willyburn

Une demande à été effectué pour que l’application soit en français, il y a déjà 3 ans, sans résultat faute d’avoir suffisamment d’appels pour passer à la langue de Molière. Je réitère donc au concepteur de l’application de prendre en considération notre doléances. Merci par avance.

Translated to Russian (original: French)

Когда придет французский язык?

3 года назад был сделан запрос о том, чтобы приложение было на французском языке, но безрезультатно из-за отсутствия достаточного количества звонков для перехода на язык Мольера. Поэтому я еще раз обращаюсь к разработчику приложения с просьбой принять наши жалобы во внимание. Заранее спасибо.

02 September, 2023 at 8:24 PM

*Bonjour et merci pour votre retour ! Le fait est que traduire complètement l’application est une montagne de travail car nous avons une grande quantité de contenu. Si nous recevons suffisamment de demandes de traduction dans votre langue, nous l’ajouterons certainement à notre feuille de route et la traduirons probablement. Nous transmettrons également vos commentaires à l’équipe de contenu. Restez à l'écoute des mises à jour !*

*04 September, 2023 at 9:47 PM*

Hide translation

Add Tag

Edit reply

ID: 227312369

v. 4.4.10

IDK

David\_\_Vavid

It says I’m stressed and going to die, but things are fine! It says your exhausted and need some rest after a great night sleep! Idk how it measures but it’s not very accurate!

Translated to Russian (original: English)

ИДК

Там написано, что я в стрессе и собираюсь умереть, но все в порядке! Это говорит о том, что вы устали и нуждаетесь в отдыхе после отличного ночного сна! Не знаю, как он измеряет, но это не очень точно!

02 September, 2023 at 6:09 AM

*Hello David, and thank you for your feedback. Several things might be contributing to such results — low measurement accuracy, not following the recommendations while measuring manually (e.g. if you measure right after waking up, your body needs about 10-15 minutes to switch from being asleep to awake, and this is stressful from the physiological perspective), talking or moving during the automatic measurement.*

*03 September, 2023 at 4:22 PM*

Hide translation

Add Tag

Edit reply

ID: 227306704

v. 4.4.10

Abonnement

Mulculy

Als verpleegkundig specialist blijven uitkomsten voor mij onduidelijk en vaag. Hoewel een maandabonnement wordt gesuggereerd word je meteen naar een abonnement van een jaar geleid. Voelt malafide aan.

Translated to Russian (original: Dutch)

Подписка

Для меня, как медсестры, результаты остаются неясными и расплывчатыми. Хотя предлагается ежемесячная подписка, вы сразу же будете перенаправлены на годовую подписку. Чувствует себя мошенником.

31 August, 2023 at 10:23 PM

*Hoi, en bedankt voor je feedback. Metingen van de hartslagvariabiliteit (HRV) bleken nuttig bij het monitoren van de algehele lichaamstoestand en de manier waarop we met stress omgaan. Er zijn meerdere PubMed-publicaties over. Uit ons onderzoek blijkt dat onze app bij de meeste gebruikers binnen enkele maanden aanzienlijke positieve veranderingen in hun levensstijl en welzijn helpt bereiken. De app is op de lange termijn effectiever, omdat het zelftrainingsalgoritme u moet leren kennen en het tijd en gegevens over de toestand van uw lichaam, activiteiten, gewoonten, enz. kost om basislijnen te vormen. Bovendien komen sommige functies pas later in uw traject met onze app beschikbaar als er voldoende gegevens zijn om u van interessante bevindingen te voorzien (bijvoorbeeld gepersonaliseerd onderzoek dat laat zien hoe twee datasets elkaar beïnvloeden op basis van uw individuele gezondheids- en welzijnsgegevens uit de bronnen die u met de app heeft verbonden). Daarom gaan we het maandabonnement geleidelijk van alle platforms verwijderen en hebben we het al gearchiveerd in de App Store.*

*02 September, 2023 at 11:56 AM*

Hide translation

Add Tag

Edit reply

ID: 227458355

v. 4.4.10

Buena

Alnjav

500 millones hablan español No me sirve todo en inglés.

Translated to Russian (original: Spanish)

Хорошо

500 миллионов говорят по-испански Не все на английском мне подходит.

31 August, 2023 at 6:08 PM

*Actualmente, Welltory no está localizado. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si recibimos suficientes solicitudes para traducir a tu idioma, seguro que lo añadiremos a nuestra hoja de ruta y probablemente lo traduciremos. Permanece atento a las actualizaciones.*

*02 September, 2023 at 1:02 PM*

Hide translation

Add Tag

Edit reply

ID: 227227642

v. 4.4.10

This app is very negative.

Michelle ODonnell Asbell

I enjoy reaching goals. Found I can be very competitive to do so. The fitness app on my iPhone started me down the path to close my circle!!! Then a friend told me about the Apple Watch… so I got one!! Love earning badges and closing my circles! Then this app popped up… said it would give more info. Ok, that it does… but not encouraging info. You need to stand for three minutes each hour instead of one. Ok, I usually do that, so should not be a problem…. Oh! Problem! Two days ago I was up and moving for 22 out of the 24 hours…. It only gave me credit for moving 13 hours…. Yesterday I was up and moving again…. Apple told me 18 hours… this app only gave me 9…. Didn’t meet their goal because they didn’t credit me for all of it. Things like this might “encourage” others, but me… it’s very discouraging…. I was so busy, so active, gave all I had… and this app doesn’t give me credit. What’s with that. The harder you work, the less it gives… but doesn’t mind telling me to watch my stress, rest more, move more…. Oh, have an organism…. Good grief…. Not excited about this app at all. I worked my tail off yesterday. Not really having anything to do with this app, but just life… and I got very little credit for it!

Translated to Russian (original: English)

Это приложение очень негативное.

Мне нравится достигать целей. Я обнаружил, что могу быть очень конкурентоспособным, чтобы сделать это. Фитнес-приложение на моем iPhone помогло мне замкнуть свой круг!!! Потом друг рассказал мне об Apple Watch… и они у меня появились!! Обожаю зарабатывать значки и закрывать круги! Потом выскочило это приложение... сказали, что даст больше информации. Хорошо, это так… но это не обнадеживающая информация. Вам нужно стоять по три минуты каждый час вместо одной. Хорошо, я обычно так делаю, так что проблем быть не должно… Ой! Проблема! Два дня назад я был на ногах и двигался 22 часа из 24…. Мне засчитали только 13 часов переезда…. Вчера я снова встал и пошел… Apple сказала мне 18 часов… это приложение дало мне только 9…. Не достигли своей цели, потому что они не поверили во все это мне. Подобные вещи могут «воодушевлять» других, но меня… это очень обескураживает…. Я был так занят, так активен, отдавал все, что мог… и это приложение не дает мне должного. Что с этим. Чем усерднее ты работаешь, тем меньше это дает… но он не против сказать мне следить за своим стрессом, больше отдыхать, больше двигаться…. Ох, есть организм.... Печаль во благо…. Совсем не в восторге от этого приложения. Вчера я работал над своим хвостом. На самом деле я не имею ничего общего с этим приложением, а просто жизнь… и я получил за это очень мало похвал!

30 August, 2023 at 4:52 PM

*Hi there. We are very sorry to hear that you are not satisfied with our app. Thank you for your feedback on the personalized recommendations. We'll definitely pass it on to the team and take it into account for possible future updates. If you can see any mismatch in your data, please send us a report via the app (Menu → Settings → Report a problem), briefly describe your issue, and tap Upload.*

*01 September, 2023 at 9:53 PM*

Hide translation

Add Tag

Edit reply

ID: 227236002

v. 4.4.10

Disappointing

deleted

GVB1966

This app is very unmotivating. I can’t use it. Its insulting. I want my $100 back. I reading do not accurately reflect my experience with my health check up and how a feel. It is so doom and gloom and gives out simplistic solutions to reducing stress. It is telling me Im stressed and low energy even when I am the exact opposite! Coming of a great weekend of relaxation and exercise and high energy, it didn’t even pick that up! Everyday showing Im in the red. I have regular physical and have not ever be diagnosed not felt symptoms of the so called high stress and low energy. I can’t stand this app. I wish you wou refund by money so I can invest in a health app worthwhile. I wish I could give you zero stars

Translated to Russian (original: English)

Разочарование

Это приложение очень немотивирует. Я не могу его использовать. Это оскорбительно. Я хочу вернуть свои 100 долларов. То, что я читаю, не совсем точно отражает мой опыт прохождения медицинского осмотра и ощущения. Это настолько мрачно и мрачно, что предлагает упрощенные решения по снижению стресса. Это говорит мне о том, что я в стрессе и у меня мало энергии, даже когда я полная противоположность! Это были отличные выходные, полные расслабления, упражнений и прилива энергии, но он даже этого не почувствовал! Каждый день показывает, что я в минусе. Я регулярно прохожу медосмотр, и мне никогда не ставили диагноз, и я не чувствовал симптомов так называемого высокого стресса и низкой энергии. Терпеть не могу это приложение. Я желаю, чтобы вы вернули деньги, чтобы я мог инвестировать в стоящее приложение для здоровья. Мне бы хотелось дать вам ноль звезд

30 August, 2023 at 6:47 AM

*Hello. We are very sorry to hear that you were not satisfied with our app. To request a refund, please contact us in the app by sending us a bug report. To do so, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We will be happy to help you sort things out.*

*31 August, 2023 at 11:08 PM*

Hide translation

Add Tag

ID: 227236003

v. 4.4.0

En Español

Trafullas

Me suscribo cuando esté en español

Translated to Russian (original: Spanish)

На испанском

Я подписываюсь, если оно на испанском.

29 August, 2023 at 6:37 PM

*¡Hola! Muchas gracias por tus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*31 August, 2023 at 11:08 PM*

Hide translation

Add Tag

Edit reply

ID: 227136761

v. 4.4.0

Sprache

MMangold

Ich würde die App kaufen- aber nur in Deutsch. Mein Englisch ist Nicht gut.

Translated to Russian (original: German)

Язык

Я бы купил приложение, но только на немецком. Мой английский плох.

28 August, 2023 at 10:44 PM

*Dieser Teil des Satzes wurde entfernt: Hallo und vielen Dank für die Bewertung! Die vollständige Übersetzung des Antrags nimmt aufgrund der großen Menge an zu übersetzenden Inhalten viel Zeit in Anspruch, aber Ihr Interesse wurde zur Kenntnis genommen. Einige unserer Hilfeartikel sind auch bereits auf Deutsch verfügbar. Nochmals vielen Dank!*

*30 August, 2023 at 5:38 PM*

Hide translation

Add Tag

Edit reply

ID: 227132105

v. 4.4.0

Subscription

Juju1785

Why do I have to pay $100.00 instead of the $8.33? It offers the $8.33 though you cant select it. I want to try it first but it is saying to pay the $100.00 first year and I don’t know if I would like the app first.

Translated to Russian (original: English)

Подписка

Почему я должен платить 100 долларов США вместо 8,33 доллара США? Он предлагает 8,33 доллара, но вы не можете его выбрать. Я хочу сначала попробовать, но там написано, что нужно заплатить 100 долларов в первый год, и я не знаю, хочу ли я сначала получить это приложение.

27 August, 2023 at 11:28 PM

*Hi there, and thank you for the feedback! We're sorry about the confusion. We show the monthly price so that you can estimate how much it would be per month. It's a monthly breakdown of an annual price, i.e., it’s only available if you subscribe to an annual plan. The reason is, Welltory has proven to positively impact users' lifestyles and well-being after several months of use. The self-training algorithm needs time to get to know you, and the more data it has about your body's state, activities, and habits, the more effective it becomes. Some features may not be available initially, but become accessible as the app learns more about you. That's why we've decided to gradually remove the monthly plan from all the platforms, and it's already been archived on the App Store. We also offer a short trial period to new users, where you can try some PRO features for a few days. After that, you can continue using the free app version.*

*29 August, 2023 at 5:14 PM*

Hide translation

Add Tag

Edit reply

ID: 227145081

v. 4.4.0

Waste of money

Greg1960!

This app is garbage. Basically cycles through a sequence of “canned” analysis and advice. Doesn’t appear to use all the data available to it either. Just a waste of money and useless.

Translated to Russian (original: English)

Пустая трата денег

Это приложение — мусор. По сути, циклически проходит последовательность «стандартных» анализов и советов. Похоже, он также не использует все доступные ему данные. Просто пустая трата денег и бесполезно.

27 August, 2023 at 5:11 PM

*Hi Greg, we're sorry you didn't like Welltory. It's worth noting that some of our more advanced features require a more extensive dataset to provide truly personalized insights. This process takes time to yield the most accurate correlations and recommendations for your personal profile.*

*29 August, 2023 at 4:54 PM*

Hide translation

Add Tag

Edit reply

ID: 227042303

v. 4.4.0

Veel info

LiamDante

Veel info, doch beetje duur per maand en opdringerig om een abonnement te nemen.

Translated to Russian (original: Dutch)

Много информации

много информации, но немного дороже в месяц и требует оформления подписки.

27 August, 2023 at 12:29 PM

*Hallo, en bedankt voor de feedback. Wij geven het door aan het team.*

*29 August, 2023 at 4:55 PM*

Hide translation

Add Tag

Edit reply

ID: 227195473

v. 4.4.0

Price

deleted

Amj1980

I wish I could get it on a monthly subscription. $159 is a lot of money to pay

Translated to Russian (original: English)

Цена

Я бы хотел получить его по ежемесячной подписке. 159 долларов — это большие деньги.

27 August, 2023 at 11:53 AM

Hide translation

Add Tag

ID: 227021270

v. 4.4.0

An app made by developers, but not for them

hollyewhite

I’m not typically someone who reviews many apps, but I really want the engineers and other people looking to purchase this app to hear this. As a developer, while I appreciate the ambitious goals, they just aren’t realistic for someone who has to be in meetings or at a desk most of the day. Realistically speaking, the recommendation of 800kcals with 0 recommended exercise minutes on a work day is just unrealistic, especially if you haven’t had a great sleep the night before. There’s also a lot of repetitive and seemingly passive aggressive feedback like “that workout drained you, didn’t it”. No, it wasn’t the 30 minute yoga workout. It’s life that can be draining. It feels like I’m being shamed for my slow flow. Many of the phrases that are used and recommendations made can feel like back handed compliments or passive aggressive rather than positive motivation. It’s disappointing and frustrating, especially when you’re making progress. This app does not focus on progress, or even give you an opportunity to give feedback or personal reflections to understand if the feedback they’re giving is on point. I also would appreciate not being constantly asked to upgrade my app to a lifetime membership constantly. I turned off notifications all together because I’m tired of trying to be sold something I don’t intend on continuing and there’s no way to turn off this feature. While I do see some value in comparing how I feel to what my vitals say in Wellatory, I think an app like Gentler can help us make healthy progress, better decisions and provide better feedback overall without being so critical.

Translated to Russian (original: English)

Приложение, созданное разработчиками, но не для них

Обычно я не из тех, кто делает обзоры многих приложений, но я действительно хочу, чтобы инженеры и другие люди, желающие приобрести это приложение, услышали это. Как разработчик, хотя я и ценю амбициозные цели, они просто нереалистичны для человека, которому приходится большую часть дня проводить на совещаниях или за столом. На самом деле, рекомендация о 800 ккал и 0 рекомендуемых минут упражнений в рабочий день просто нереалистична, особенно если вы плохо выспались накануне вечером. Также есть много повторяющихся и, казалось бы, пассивно-агрессивных отзывов вроде «эта тренировка истощила тебя, не так ли». Нет, это была не 30-минутная тренировка по йоге. Это жизнь, которая может истощать. Такое ощущение, что меня стыдят за мой медленный поток. Многие используемые фразы и рекомендации могут ощущаться скорее как комплименты или пассивная агрессивность, чем как положительная мотивация. Это разочаровывает и расстраивает, особенно когда вы добиваетесь прогресса. Это приложение не фокусируется на прогрессе и даже не дает вам возможности оставить отзыв или личное размышление, чтобы понять, соответствует ли обратная связь, которую они дают. Я также был бы признателен, если бы меня постоянно не просили обновить мое приложение до пожизненного членства. Я полностью отключил уведомления, потому что устал пытаться продать что-то, что я не собираюсь продолжать, и отключить эту функцию невозможно. Хотя я вижу некоторую ценность в сравнении того, что я чувствую, с тем, что показывают мои жизненные показатели в Wellatory, я думаю, что такое приложение, как Gentler, может помочь нам добиться здорового прогресса, принятия более эффективных решений и обеспечить лучшую обратную связь в целом, не будучи при этом столь критичным.

26 August, 2023 at 6:19 AM

*Hello there, and thank you for sharing your feedback. We're committed to improving our app and will pass your insights on to our team. Our goal is to support your well-being effectively, and we apologize if any wording came across negatively. Please send us the screenshots of such messages in your feed via the app (Menu → Settings → Report a problem), so we can check the wordings.*

*27 August, 2023 at 5:57 PM*

Hide translation

Add Tag

Edit reply

ID: 227042306

v. 4.4.0

Why it’s not worth $100

Basilts1

This app is potentially very good, and I would pay the $100 price tag except for the following three issues. 1. Can’t read the graphs. Whoever decided to put dark gray labels on a black background shouldn’t be making design decisions. This alone is something that ruins it for me. I can’t see the time frames in the charts at all. 2. Inconsistent/contradictory data. I can take two readings an hour apart and one might tell me to take it easy, not workout, and not make any decisions today, and the next says I’m ready to rule the world. The problem is that the measurements are instigated by the user, so if I didn’t think to remeasure, I would spend my day being very careful and resting. I want to think that this is because the app needs to learn each persons baselines to be more accurate, but I don’t know if that’s really the case because it’s just a 3 day trial. Which brings me to the third problem. 3. No monthly subscription. If the app does what it says it does, I have no problem subscribing for a year. But 3 days is not enough time for the app to learn about me. Or maybe it never would? I don’t know. I can’t try it long enough to find out. $100 is a little steep for ‘just trust me, bro’. If any of these three issues were addressed, I would subscribe. But until then I’ll look for something else.

Translated to Russian (original: English)

Почему оно не стоит 100 долларов

Это приложение потенциально очень хорошее, и я бы заплатил 100 долларов, за исключением следующих трех проблем. 1. Не могу читать графики. Тот, кто решил разместить темно-серые этикетки на черном фоне, не должен принимать дизайнерские решения. Одно это меня портит. Я вообще не вижу таймфреймов на графиках. 2. Непоследовательные/противоречивые данные. Я могу сделать два чтения с интервалом в час, и один может сказать мне, чтобы я успокоился, не тренировался и не принимал никаких решений сегодня, а следующий говорит, что я готов править миром. Проблема в том, что измерения инициируются пользователем, поэтому, если бы я не думал о повторных измерениях, я бы провел весь день, будучи очень осторожным и отдыхая. Я хочу думать, что это потому, что приложению необходимо изучить исходные данные каждого человека, чтобы быть более точным, но я не знаю, действительно ли это так, потому что это всего лишь трехдневная пробная версия. Это подводит меня к третьей проблеме. 3. Нет ежемесячной подписки. Если приложение делает то, что заявлено, у меня нет проблем с подпиской на год. Но 3 дня — это недостаточно времени, чтобы приложение узнало обо мне. Или, может быть, этого никогда не произойдет? Я не знаю. Я не могу пробовать достаточно долго, чтобы узнать. 100 долларов — это немного дорого для «просто поверь мне, братан». Если бы какая-либо из этих трех проблем была решена, я бы подписался. Но пока поищу что-нибудь другое.

24 August, 2023 at 10:05 PM

*Hi, thanks for your detailed feedback, we really appreciate it. 1. I'll pass it on to our team. We're constantly collecting feedback from our users, and it helps us improve our app. 2. Please note that HRV doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment, i.e. Welltory measures physiological stress. Therefore, to see your baseline state, we recommend taking regular manual morning measurements 10–15 minutes after you wake up but before any other activities. You can still measure your HRV every day if you have a free plan. 3. You can always contact us from the app (Menu — Settings — Report a problem) to specify your questions about subscriptions.*

*26 August, 2023 at 2:42 PM*

Hide translation

Add Tag

Edit reply

ID: 226954369

v. 4.4.0

Manque la traduction en français

Exxeo

Je me serais bien abonné, mais il faudrait que l’application se traduit en français, en espérant que cela arrive bientôt. Bravo pour le travail et bonne continuation.

Translated to Russian (original: French)

Отсутствует французский перевод

Я бы подписался, но приложение нужно будет перевести на французский язык, надеюсь, что это произойдет в ближайшее время. Браво за работу и удачи.

22 August, 2023 at 9:20 PM

*Merci beaucoup pour vos commentaires et votre avis. La traduction complète de l’application représente beaucoup de travail car nous disposons d’une grande quantité de contenu. Si nous avons suffisamment de demandes de traduction dans votre langue, nous l’ajouterons certainement à notre feuille de route et la traduirons probablement à l’avenir.*

*24 August, 2023 at 10:40 AM*

Hide translation

Add Tag

Edit reply

ID: 226861294

v. 4.3.53

Subscription ripoff

JDVW04

App is fine. However there is no date of membership for the subscription and no way of cancelling on App Store or in the app. Beware before they take extortionate amounts from your account.

Translated to Russian (original: English)

Ограбление подписки

Приложение в порядке. Однако для подписки не указана дата членства, а также нет возможности отменить ее в App Store или в приложении. Будьте осторожны, прежде чем они снимут грабительские суммы с вашего счета.

21 August, 2023 at 5:55 PM

*Hi there! We're sorry to know you experience any issues with your subscription. Please contact us via the app — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and tap Upload. We'll be happy to help.*

*23 August, 2023 at 3:06 PM*

Hide translation

Add Tag

Edit reply

ID: 226836557

v. 4.3.53

Not for Apple IOS

trblsmith

The app has a great deal of variability in its measurements with IOS health. Compared to other apps I use it’s almost completely the opposite. When I feel good it’s rates stress and sleep as poor. When I feel bad it rates my sleep and stress as good.

Translated to Russian (original: English)

Не для Apple IOS

Приложение имеет большие различия в измерениях работоспособности iOS. По сравнению с другими приложениями, которые я использую, это почти полная противоположность. Когда я чувствую себя хорошо, он оценивает стресс и сон как плохой. Когда я чувствую себя плохо, он оценивает мой сон и стресс как хорошие.

20 August, 2023 at 6:09 PM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We also recommend relying on measurements that are more than 95% accurate.*

*22 August, 2023 at 7:51 PM*

Hide translation

Add Tag

Edit reply

ID: 226745662

v. 4.3.53

Übersetzung auf deutsch

Ich272

Hallo, ist eine Übersetzung in Deutsch geplant? Herzliche Grüße

Translated to Russian (original: German)

Перевод на немецкий

Здравствуйте! Планируется ли перевод на немецкий? С наилучшими пожеланиями

19 August, 2023 at 1:06 PM

*Hallo, Derzeit ist Welltory nicht lokalisiert. Die Übersetzung der gesamten App ist ein Berg an Arbeit, da wir sehr viele Inhalte haben. Wenn wir genügend Anfragen erhalten, um in Ihre Sprache zu übersetzen, werden wir sie auf jeden Fall in unsere Roadmap aufnehmen und möglicherweise übersetzen. Bleiben Sie dran für Updates!*

*20 August, 2023 at 6:14 PM*

Hide translation

Add Tag

Edit reply

ID: 226709979

v. 4.3.53

Totally useless

Aaron 12098

I don’t know if it works for you, that’s great. For me it makes recommendations that are completely opposite of how I’m feeling and then when people complain about similar experiences online, the response is that what your body is different than how your feeling. It’s a waste of money. It doesn’t work for everyone and they should stop pretending it does.

Translated to Russian (original: English)

Совершенно бесполезно

Я не знаю, сработает ли это у вас, это здорово. Для меня он дает рекомендации, которые полностью противоположны тому, что я чувствую, а затем, когда люди жалуются на подобные переживания в Интернете, в ответ говорят, что ваше тело отличается от того, как вы себя чувствуете. Это пустая трата денег. Это работает не для всех, и им следует перестать притворяться, что это работает.

19 August, 2023 at 3:17 AM

*Hi Aaron, Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after.*

*20 August, 2023 at 2:44 PM*

Hide translation

Add Tag

Edit reply

ID: 226705315

v. 4.3.53

Vermutungen, keine Messungen

Romek1974

Ich kann nicht verstehen, wie man dieser App mehr als einen Stern geben kann. Null Sterne wären gerechtfertigt, mehr nicht! Nachdem man sich die Pro-Version für viel Geld erworben hat, so wie ich, wird man trotzdem noch mit unerwünschtem, nutzlosem Geschwafel vollgemüllt. Man ist mehr damit beschäftigt den Müll aus dem Verlauf zu entfernen, als nützliche Informationen zu erhalten. Doch damit noch nicht genug! Mir persönlich wurde ständig angezeigt, dass mein Stresslevel viel zu hoch, mein Energielevel viel zu niedrig und mein Gesundheitszustand kritisch ist. Nun frage ich mich: Wie kommt es zu dieser Einschätzung? Ich bin selbstständig und Sportler. Heißt also, ich bin fit und mein täglicher Stress ist überschaubar. Ich stehe unter ständiger ärztlicher Kontrolle und fühle mich großartig. Die Angaben in der App sind für mich nur verwirrend, falsch und überhaupt nichts wert. Ich weiß nicht wofür diese App zweckdienlich ist! Ich würde dafür gerne das S-Wort benutzen, weil es vollkommen gerechtfertigt wäre. Allen die diese App in Erwägung ziehen, kann ich nur davon abraten. Diese App liefert nicht die Daten die ihr braucht. Sucht euch lieber eine andere App und verlasst euch darauf, was euer Körper euch sagt.

Translated to Russian (original: German)

Догадки, а не измерения

Не понимаю, как можно поставить этому приложению больше одной звезды. Ноль звезд будет оправдан, не более того! После того, как вы купили Pro-версию за большие деньги, как это сделал я, вы все равно будете засыпаны нежелательной и бесполезной тарабарщиной. Вы больше озабочены удалением ненужной информации из своей истории, чем получением полезной информации. Но это не все! Лично мне постоянно говорили, что мой уровень стресса слишком высок, мой уровень энергии слишком низок, а мое здоровье критично. Теперь я спрашиваю себя: как возникла эта оценка? Я работающий не по найму и спортсмен. Это означает, что я в хорошей форме и мой ежедневный стресс можно контролировать. Я нахожусь под постоянным медицинским контролем и чувствую себя прекрасно. Для меня информация в приложении просто запутанная, неверная и вообще ничего не стоящая. Я не знаю, для чего это приложение! Я бы хотел использовать для этого слово на букву S, потому что это было бы совершенно оправдано. Я могу только посоветовать не делать этого всем, кто рассматривает это приложение. Это приложение не предоставляет необходимые вам данные. Лучше найти другое приложение и полагаться на то, что говорит вам ваше тело.

19 August, 2023 at 1:56 AM

*Hallo, Entschuldigung für Ihre negative Erfahrung mit der App. Könnten Sie uns bitte über die App (Menu — Settings — Report a problem) kontaktieren, damit wir einen Blick auf Ihre Daten werfen und prüfen können, ob etwas nicht stimmt? Danke!*

*20 August, 2023 at 2:39 PM*

Hide translation

Add Tag

Edit reply

ID: 226709980

v. 4.3.53

Very interesting, but just OK in my opinion

Dano LV

On the outside the app seems really intense and full of extremely advanced features, but really the biggest feature the app provides is it’s heart rate variability monitoring. Other than that it basically just compiles the data from other Apple health apps and then sends you a bunch of suggestions. And the suggestions are extremely repetitive and annoying. Telling you “I know just what you need”. Sorry but that’s not possible, especially when everyone’s particular health situation is different, for a variety of reasons. It sends the same suggestions over and over again, even if you’ve read them and done them. I was extremely excited when I purchased the subscription but after using it for over a month now I definitely wont continue my subscription…and probably wont even continue using the app.

18 August, 2023 at 7:27 AM

*Hello! Welltory does extensive calculations to analyze your data and provide you with personalized advice. We genuinely believe in the potential of our recommendations, but we will take note of your feedback. Thank you!*

*17 August, 2023 at 8:01 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 226658246

v. 4.3.53

Fraud and fake

NiazhimselF

Totally bogus and fake . Shame

Translated to Russian (original: English)

Мошенничество и фейк

Полная фальшь и фейк. Стыд

18 August, 2023 at 2:08 AM

*Hi! Welltory is based on rigorous scientific research. We always cite credible scientific sources as we only trust scientific research based on facts. All information about the application can be found in our help center. We do our best to collect articles and tell about all metrics, reports, and recommendations on working with the application in the most accessible form. If you have any questions, please contact us via the app (Menu → Settings → Report a problem). We’ll be happy to help.*

*19 August, 2023 at 6:57 PM*

Hide translation

Add Tag

Edit reply

ID: 226630176

v. 4.3.53

Pas de français

Galli45galli

Dommage l appli a l air bien et complète mais pas en français 😢

Translated to Russian (original: French)

Нет французского

Жаль, что приложение выглядит хорошо и полно, но не на французском языке 😢

16 August, 2023 at 8:37 PM

*Bonjour! Merci beaucoup pour vos commentaires! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*18 August, 2023 at 11:05 AM*

Hide translation

Add Tag

Edit reply

ID: 226566447

v. 4.3.53

Super app mais pas de français dommage je supprime

Nbvcxw10

Pas de français

Translated to Russian (original: French)

Отличное приложение, но нет французского, жаль, что я удаляю

Нет французского

13 August, 2023 at 3:19 PM

*Nous sommes désolés pour l'absence de traduction en français. La traduction d'une application complexe prend du temps, mais si nous recevons suffisamment de demandes de traduction dans votre langue, nous l'ajouterons à notre feuille de route. Nous apprécions votre patience et votre compréhension. Merci.*

*15 August, 2023 at 5:24 PM*

Hide translation

Add Tag

Edit reply

ID: 226462174

v. 4.3.53

Unusable lately

grammalc

I have a lifetime subscription so it’s beyond annoying that I can’t access this app now. I just get a black screen for the past week. A couple of times I was able to get in but right now just a black screen. I’ve rebooted my phone several times. I’ve considered deleting and reinstalling the app but I’m concerned I’ll lose all my data. I don’t understand what’s going on.

Translated to Russian (original: English)

В последнее время невозможно использовать

у меня пожизненная подписка, поэтому меня очень раздражает, что я не могу получить доступ к этому приложению сейчас. У меня просто черный экран всю последнюю неделю. Пару раз удалось зайти, но сейчас просто черный экран. Я перезагружал свой телефон несколько раз. Я подумывал об удалении и переустановке приложения, но боюсь, что потеряю все свои данные. Я не понимаю, что происходит.

12 August, 2023 at 7:01 PM

*Hi there, and thanks for the feedback. We are sorry to know you're experiencing issues with the app. Could you send us a report via the app? We'll take a closer look at your data. For that, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, attach screenshots illustrating the issue, and tap Upload.*

*14 August, 2023 at 1:37 PM*

Hide translation

Add Tag

Edit reply

ID: 226455252

v. 4.3.53

It's not free

nadie 2034

Application is only English and sincerely does not show information that does not offer you the application clock without being asked for information.

Translated to Russian (original: English)

Это не бесплатно

Приложение только на английском языке и искренне не показывает информацию, которая не предлагает вам часы приложения без запроса информации.

12 August, 2023 at 5:06 AM

*Hi there, and thanks for the feedback. We have both free and PRO versions. Every day, Welltory interprets your health and fitness data from connected apps and gadgets to show you how your body works, which habits impact you most, and what you can do to feel better right now.*

*14 August, 2023 at 1:47 PM*

Hide translation

Add Tag

Edit reply

ID: 226464878

v. 4.3.53

Don’t get this app

bloodybath

Don’t not get this app It locks you into a year subscription and no month to month

Translated to Russian (original: English)

Не получать это приложение

Не получать это приложение Он блокирует вас годовой подпиской, а не ежемесячной.

11 August, 2023 at 3:58 PM

*Hi, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store.*

*13 August, 2023 at 10:49 AM*

Hide translation

Add Tag

Edit reply

ID: 226321680

v. 4.3.53

Good app was better before

Izmo5617

I downloaded this app a yr or so ago maybe less & the free version was far more informative than it is now. It’s a good app w/ lots of good info BUT the info provided in the free version CURRENTLY leaves you w/ more questions & no understanding of your reading. The app could OFFER a MORE informative FREE version & still make people want to UPGRADE for the more indepth readings. With more free info people would have a better understanding of what is offered. To the PEOPLE BEHIND THE APP: You can PROVIDE MORE info & details to people WITHOUT GIVING IT ALL away and still get people TO WANT to upgrade. The lack of detail you provide currently makes me LESS LIKELY to want TO spend $$ on a membership because you don’t provide enough info for people to even begin to have an understanding of what you offer or the educational benefits of a pro membership. It seems MORE like a scam with so little info & LACK OF EXPLANATION provided. If more info were provided in the free version I’d easily rate this a 4.5-5. The only drawback is the time it takes to do the reading. Occasionally, its a reasonable wait time ( 2-3 min for the full in depth reading even 5 min from time2time). But it consistently takes 5-8min & I’ve even had it take 10-15 min b4. That’s the only reason I wouldn’t rate it a full 5 otherwise. \*\*CURRENTLY I RATE THIS APP A 2 DUE TO THE LACK OF DETAILS & INFO THE FREE VERSION PROVIDES.\*\* the ONLY REASON it’s NOT a 1 (ONE) is because I know what it use to offer & have had the pd membership too. So I know it offers good info& is educational. Improve what you offer on the free app & it’s easily a 5 star app . ✌🏼

Translated to Russian (original: English)

Хорошее приложение раньше было лучше

я скачал это приложение год назад, может быть, меньше, и бесплатная версия была гораздо более информативной, чем сейчас. Это хорошее приложение с большим количеством полезной информации, НО информация, представленная в бесплатной версии, В НАСТОЯЩЕЕ ВРЕМЯ оставляет у вас больше вопросов и непонимания прочитанного. Приложение может ПРЕДЛОЖИТЬ БОЛЕЕ информативную БЕСПЛАТНУЮ версию и при этом вызывать у людей желание ОБНОВИТЬСЯ для более подробной информации. Имея больше бесплатной информации, люди будут лучше понимать, что предлагается. ЛЮДЯМ, СТОЯЩИМ ЗА ПРИЛОЖЕНИЕМ: Вы можете ПРЕДОСТАВИТЬ людям больше информации и деталей, НЕ ВЫДАВАЯ ВСЕ ЭТО, и при этом заставить людей захотеть перейти на обновление. Из-за отсутствия подробностей, которые вы в настоящее время предоставляете, я МЕНЬШЕ ВЕРОЯТНО захочу потратить $$ на членство, потому что вы не предоставляете достаточно информации, чтобы люди даже начали понимать, что вы предлагаете, или образовательные преимущества профессионального членства. Это БОЛЬШЕ похоже на мошенничество с таким небольшим количеством информации и ОТСУТСТВИЕМ ОБЪЯСНЕНИЙ. Если бы в бесплатной версии было предоставлено больше информации, я бы легко оценил ее на 4,5-5. Единственный недостаток – время, необходимое для чтения. Иногда это разумное время ожидания (2-3 минуты для полного чтения и 5 минут для time2time). Но это постоянно занимает 5–8 минут, а у меня даже было 10–15 минут b4. Это единственная причина, по которой в противном случае я бы не поставил ему полную пятерку. \*\* В НАСТОЯЩЕЕ ВРЕМЯ Я ОЦЕНИВАЮ ЭТО ПРИЛОЖЕНИЕ НА 2 ИЗ-ЗА ОТСУТСТВИЯ ПОДРОБНОСТИ И ИНФОРМАЦИИ, ПРЕДОСТАВЛЯЕМОЙ БЕСПЛАТНОЙ ВЕРСИЕЙ. \*\* ЕДИНСТВЕННАЯ ПРИЧИНА, ПО которой это НЕ 1 (ОДНА), заключается в том, что я знаю, что оно предлагает, и у меня тоже есть членство в pd. . Поэтому я знаю, что он предлагает полезную информацию и носит образовательный характер. Улучшите то, что вы предлагаете в бесплатном приложении, и оно легко станет 5-звездочным приложением. ✌🏼

10 August, 2023 at 4:10 PM

*Hi there. Thank you for the kind words about the app and such a detailed review! We will pass on to the team your wish to provide more information in the free version of the app. As for the explanation, we have done our best to collect articles with all the necessary information in our help center and make it as clear as possible. Please check out our help center here: https://help.welltory.com. If you have any issues with your measurements, please contact us via the app. For that, in Welltory, tap Menu → Settings → Report a problem. Briefly describe your issue and tap Upload. Our support engineers will be happy to help.*

*12 August, 2023 at 1:12 PM*

Hide translation

Add Tag

Edit reply

ID: 226353075

v. 4.3.53

First app review

Latribri

I've never reviewed an app but felt compelled to in this case. Like others who have commented, the apps readings often contradict my the way I feel...I've read the response to Welltory on this so I'll skip that. The bigger frustration is the sometimes contradictory messaging. Last night my stress level was 36% at 9pm telling me "a good nights sleep is all you need." 9:37, I get a message to "take a break" while I was watching TV. At 10pm my stress increased to 60% as I was laying in bed getting ready to get a good nights sleep as requested. This morning at 6:31 I'm shown that my stress is 63% and "slow as molasses as burnout passes." shown that "I slept fine" (7h 22m) and then I'm told I could use some rest. There is likely some explanation for this neurotic set of readings but regardless the app should be easier to comprehend. I'm educated and as an endurance athlete and regular meditator I'm in above average physical health. This app would have me think otherwise. I'm certainly not going to upgrade to the paid version of incant trust the free version. 8/8/23 Update - today I visited the app for the first time in quite a while. My blood pressure reading of 117/83 is "alarming." That is pretty strong language (side note..."of concern" would be less dramatic while conveying the point), however the bigger issue is that everywhere I've looked suggests that that is not a low pulse pressure. Low pulse pressure is where your pulse pressure is one-forth or less of systolic pressure (not the case) and another source mentioned that a normal pulse pressure is between 25-40 which is the case. Using this app is causing me stress.

08 August, 2023 at 9:12 PM

*Hi there! Thank you for the feedback. We are sorry to know you don't like your experience with the app. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. Please contact us via the app — we'll look into your data in detail. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. We'll be happy to help.*

*10 August, 2023 at 4:50 PM*

Show translation

Add Tag

Edit reply

ID: 219761958

v. 4.3.53

Makes You Think You’re Dying

Jessica V McKay

Everything in this app is framed from a negative, fearful perspective about what’s going wrong or what could go wrong in your body. Even if you get great scores, they come with warnings attached to them. If you’re at all worried or fearful about your health, this app will make you worry more.

Translated to Russian (original: English)

Заставляет вас думать, что вы умираете

Все в этом приложении создано с негативной, пугающей точки зрения на то, что происходит не так или что может пойти не так в вашем теле. Даже если вы получаете отличные результаты, к ним прилагаются предупреждения. Если вы вообще беспокоитесь или опасаетесь за свое здоровье, это приложение заставит вас беспокоиться еще больше.

08 August, 2023 at 3:21 PM

*Hi there, and thank you for the feedback. We are sorry to know you don't like your experience with the app. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful.*

*10 August, 2023 at 4:50 PM*

Hide translation

Add Tag

Edit reply

ID: 226269011

v. 4.3.52

Repeatitive some what funny communication

Scratö

Welltory is a nice built app without bugs. The approach to give health information in a feed is nice idea. For the first one or two months the app gives you kinda funny phrases about your healt like ”snooze with some blues: you slept ok” or ”make like a sloth and just hang”. It’s funny once or twice, but after few months when you have seem the similar feedback over and over again it starts to be very annoying. Once you have learned to understand the graphs and the read your health data this kind of feedback is useless. Actually it makes you angry: I don’t want anyone to tell me what I should do, I can see it my self. Would be great if I could turn this ”funny” feedback off and just see the graphs.

Translated to Russian (original: English)

Повторяющееся какое-то забавное общение

Welltory — красивое приложение без ошибок. Подход к предоставлению информации о здоровье в ленте — хорошая идея. Первые месяц-два приложение выдает вам какие-то забавные фразы о вашем здоровье, типа «отложи немного хандры: ты спал нормально» или «сделай как ленивец и просто виси». Раз-два это забавно, но через несколько месяцев, когда вам снова и снова приходится слышать подобные отзывы, это начинает очень раздражать. Как только вы научитесь понимать графики и читать данные о своем здоровье, такая обратная связь станет бесполезной. На самом деле это тебя злит: я не хочу, чтобы кто-то говорил мне, что мне делать, я сам это вижу. Было бы здорово, если бы я мог отключить эту «забавную» обратную связь и просто смотреть графики.

07 August, 2023 at 11:41 AM

*Hi there! We will pass your feedback about the ability to adjust recommendations on to the team. Thank you for sharing your thoughts with us! Also, if you're a PRO user, you can delete any message in your feed by long tapping → Delete.*

*11 August, 2023 at 11:39 AM*

Hide translation

Add Tag

Edit reply

ID: 226287433

v. 4.3.52

Scam

Eslaxg

I bought premium subscription and paid for the year month ago, but the app is trying to charge my money now (amount for the year) again and again, despite that I cancelled subscription in the Apple Store!!!

Translated to Russian (original: English)

Мошенничество

Я купил премиум-подписку и оплатил год месяц назад, но приложение снова и снова пытается списать с меня деньги (сумму за год), несмотря на то, что я отменил подписку в Apple Store!!!

06 August, 2023 at 6:20 AM

*Hi there. We are sorry to know you are experiencing issues with the app. If you purchase a subscription in App Store and cancel it, it does not automatically renew until you purchase a new subscription after your current subscription is no longer active. Therefore, it is very important for us to verify the details of the issue you described. Could you please contact us via the app? For that, open the Welltory app, go to Menu → Settings → Report a problem, briefly describe your issue, and tap Upload.*

*08 August, 2023 at 5:17 PM*

Hide translation

Add Tag

Edit reply

ID: 226282213

v. 4.3.52

Scammers

Rayqp

Be careful with subscription on this app. After purchasing a sub for one year this app asking to pay again and my card was blocked in app store! It’s not normal and this app must be removed from store

Translated to Russian (original: English)

Мошенники

Будьте осторожны с подпиской в ​​этом приложении. После покупки подписки на один год это приложение снова попросило оплатить, и моя карта была заблокирована в магазине приложений! Это ненормально, и это приложение необходимо удалить из магазина.

06 August, 2023 at 6:16 AM

*Hi there. If you purchase an annual subscription, it cannot be renewed before the end of its duration. In case your card was blocked in App Store, we recommend contacting Apple Support directly. We’ll be happy to check the details of your issue — for that, open the Welltory app, go to Menu → Settings → Report a problem, briefly describe your issue, and tap Upload.*

*08 August, 2023 at 5:17 PM*

Hide translation

Add Tag

Edit reply

ID: 226282214

v. 4.3.52

Trying too hard

MDM3000

The makers of the app are trying way too hard to fill a content pipeline and thus a lot of their posts are alarmist, repetitively telling the user they "might be coming down with something" because of an HRV level. Do we honestly think the user is coming down with something once or twice a week? I think they are taking a bit of data and trying to spin that into a driver for comprehensive lifestyle. Even they admit that data for HRV metrics is under-studied.

Translated to Russian (original: English)

Слишком стараются

создатели приложения слишком стараются заполнить конвейер контентом, и поэтому многие их сообщения носят паникерский характер, постоянно сообщая пользователю, что у него «возможно, что-то заболело» из-за уровня ВСР. Действительно ли мы думаем, что у пользователя что-то случается один или два раза в неделю? Я думаю, что они берут немного данных и пытаются превратить их в движущую силу полноценного образа жизни. Даже они признают, что данные по показателям ВСР недостаточно изучены.

05 August, 2023 at 10:20 PM

*Hi there. Thank you for your feedback! We’ll pass it on to the team. Heart rate variability (HRV) is widely used to assess what’s going on with a person’s body — you can find more details in our help center. Generally, we advise relying on measurements with more than 95% accuracy, as when your measurement accuracy is high enough (95–100%), it means that the results on your screen closely reflect what’s going on with your body. To check your measurement’s accuracy, tap the liquid message opening the detailed information — the accuracy score will be under the key insights. We also recommend taking manual morning measurements and following our tips: 1. Lie down or sit down with your back against the back of the chair. 2. Before taking a measurement, wait for 10–15 minutes to let your heart rate get back to normal. 3. Try not to move. Any movement affects your heart rate. 4. Don’t try to control your breathing, intentionally taking deep or even breaths. The way you breathe affects your heart rate, so just breathe naturally. 5. Don’t talk. Talking changes your breathing rhythm. Also, the technical quality can be low if the signal is unclear or if the image is blurred (for camera measurements). If you’re using a heart rate monitor or Apple Watch, make sure they fit tightly. If you’re using your phone’s camera, the image quality may be affected by your finger’s position on the camera and flash or the light intensity in the room (it should be neither too bright nor too dark). Kindly note that Welltory is not a medical app, and it can't be used for diagnostic purposes or as a substitute for professional medical advice. However, if the quality of your measurements is high, they should reflect how your body's doing pretty decently.*

*07 August, 2023 at 1:41 PM*

Hide translation

Add Tag

Edit reply

ID: 226050341

v. 4.3.52

Tolle Arbeit!

Yuhni

Die App informiert mich über das, was ich gesucht habe. Sie holt so viel aus den Daten der Apple Watch raus 😍 Leider ist sie auf englisch. Etwas kann ich natürlich, aber die ganzen ausführlichen Berichte sind schon schwer zu verstehen. Ein Traum wäre diese App in deutsch, dann würde sich für mich auch das Abo lohnen 🥰

Translated to Russian (original: German)

Хорошая работа!

Приложение сообщает мне о том, что я ищу. Он так много извлекает из данных Apple Watch 😍 К сожалению, он на английском языке. Я конечно могу что-то сделать, но все подробные отчеты сложны для понимания. Было бы мечтой иметь это приложение на немецком языке, тогда бы подписка того стоила 🥰

05 August, 2023 at 12:26 PM

*Hallo! Danke für Ihre Rückmeldung! Wir freuen uns über Ihre Bewertung. Welltory ist derzeit nicht lokalisiert. Die gesamte App zu übersetzen ist ein Berg an Arbeit, da wir viele Inhalte haben. Einige Hilfeartikel haben wir bereits ins Deutsche übersetzt. Auf Wunsch senden wir Ihnen diese zu, damit Sie sich in unserer App leichter zurechtfinden.*

*06 August, 2023 at 5:32 PM*

Hide translation

Add Tag

Edit reply

ID: 226012986

v. 4.3.52

SUBSCRIPTION TRAP. CANNOT BE CANCELLED

Elidja268

Please beware that it will be impossible to cancel your subscription once you enroll. There is no such option on the app, or the website. No one answers the provide phone number. This is a lifetime trap unless your card provider works with you to prevent future charges. Subscriptions are typically cancellable with Apple through your purchases and active ones. However, this one is not listed. Almost as if you purchased it via the developer website. I am not sure how Apple allowed them to do that but it is how it works. Again, once subscribed it is impossible to cancel. For those who think i am just a dissatisfied customer, just pretend to cancel it and you will see why it is impossible. VERY DISHONEST APP.

Translated to Russian (original: English)

ЛОВУШКА ПОДПИСКИ. НЕ МОЖЕТ БЫТЬ ОТМЕНЕНА

Обратите внимание: после регистрации отменить подписку будет невозможно. Ни в приложении, ни на сайте такой опции нет. На указанный номер телефона никто не отвечает. Это ловушка на всю жизнь, если ваш поставщик карт не поможет вам предотвратить списание средств в будущем. Подписки обычно можно отменить в Apple посредством ваших покупок и активных покупок. Однако этого нет в списке. Почти так же, как если бы вы купили его через сайт разработчика. Я не уверен, как Apple позволила им это сделать, но так оно и работает. Опять же, однажды подписку отменить невозможно. Для тех, кто думает, что я просто недовольный клиент, просто притворитесь, что отменили заказ, и вы поймете, почему это невозможно. ОЧЕНЬ НЕЧЕСТНОЕ ПРИЛОЖЕНИЕ.

04 August, 2023 at 4:26 PM

*Hi there, we're sorry for your experience! Our app doesn't have a support service by phone, but you can always contact us in the app: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Also, we have the Help center in the app, where you can find the instruction about how to cancel a subscription. The fastest way for us to help you cancel your subscription will be if you send us a bug report in the app: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*06 August, 2023 at 5:40 PM*

Hide translation

Add Tag

Edit reply

ID: 226050344

v. 4.3.52

Great app too many notifications

kjrj

Update: \*\*\*\*Beware this company now wants you location data. Don’t let them sell your personal and health information. Says they collect data but it’s not linked to you yet one of the items is your contact info. the developer apparently missed where I said I have all notifications set to off yet their app keeps sending them anyway. Unfortunately it’s just to annoying. It’s a really good app but just to spammy for what it cost. I also noticed that the app doesn’t seem to keep my data locally. It has to load every time, like it’s stored on their server instead of my phone. Not sure why. I really like the app and what it does as far as using my watch to monitor me and also when I scan I find it useful. However I have all notifications off on the app and I get several in the morning. Stuff I couldn’t care less about. Coffee is good for you and others so spammy stuff I don’t want. It also completely dominates your feed making it hard to see past results. You should make a free version with more features and your spam. I paid I don’t want to see all this crap or get notifications for random stuff. Just my health:

04 August, 2023 at 1:07 PM

*Hello, we're sorry you feel this way about the app. You can turn off notifications in the app" go to Menu — Settings — Notifications — turn off the notifications here. If that or anything else doesn't work, please send us a bug report in the app, we will investigate your issue. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. As per the location data, Welltory Pro featured My Places, an algorithm analyzing your whereabouts and automatically keeping your location diary. We are aware of the sensitive nature of our users' data and make every effort to keep it safe. We guarantee that we never disclose, transfer or sell data to a third party. Your data belongs only to you. We do not provide medical services, are not affiliated with healthcare organizations, are not integrated with electronic health record providers, and do not process this kind of data. Please read the Terms of Service for more information.*

*06 August, 2023 at 5:47 PM*

Show translation

Add Tag

Edit reply

ID: 225881013

v. 4.3.52

Great app

Mexico76

Well story is an ok app, but it does not seem to update, etc.. it is august 3 and I am getting data for July.

03 August, 2023 at 8:10 PM

*Hello there. We're sorry to know you experience such an issue with the app. Please contact us via the app — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and tap Upload. Thanks!*

*05 August, 2023 at 11:47 AM*

Show translation

Add Tag

Edit reply

ID: 224218628

v. 4.3.52

Assolutamente inutile

tiugiugkugkughvhil

Ci credevo molto e speravo risultasse molto più precisa. Da quello che ho capito fa un po’ quello che vuole e lo stress biene misurato a seconda del suo umore e non del tuo resti un giorno sul divano e dice che ti devi riposare. Per quanto mi riguarda soldi buttati via!

Translated to Russian (original: Italian)

Абсолютно бесполезно

Я очень в это верил и надеялся, что это будет гораздо точнее. Насколько я понимаю, он делает то, что хочет, и уровень стресса хорошо измеряется в зависимости от его настроения, а не от вашего. Вы сидите на диване целый день, и он говорит, что вам нужно отдохнуть. Как по мне, деньги потрачены зря!

03 August, 2023 at 7:33 PM

*Ciao e grazie per il tuo feedback. ﻿Il modo in cui ti senti a volte può differire da come sta effettivamente il tuo corpo in questo momento - e va bene. ﻿ La variabilità della frequenza cardiaca non riflette il tuo umore o il tuo stato emotivo. Mostra come il tuo cuore e il tuo sistema nervoso reagiscono a ciò che ti sta accadendo. Ci sono molte cose che possono influenzare il tuo stato: dalle malattie e dagli eventi positivi o negativi della tua vita alla caffeina, alla nicotina, ecc. Là. Questo è il momento in cui l'analisi della variabilità della frequenza cardiaca è più utile: ti mostra ciò che il tuo corpo sta realmente vivendo in questo momento.*

*05 August, 2023 at 11:55 AM*

Hide translation

Add Tag

Edit reply

ID: 225943956

v. 4.3.52

Betaalwijze klopt niet

Patpqp

Staat bij abonnement dat je per jaar of per maand kan betalen, als je akkoord ga krijg je alleen het jaarbedrag om gelijk te betalen.

Translated to Russian (original: Dutch)

Неправильный способ оплаты

В подписке указано, что вы можете платить ежегодно или ежемесячно. Если вы согласны, вы получите только годовую сумму, подлежащую немедленной оплате.

01 August, 2023 at 5:25 PM

*Hallo, en bedankt voor uw feedback. We verontschuldigen ons voor enig ongemak. Het punt is dat ons onderzoek aangeeft dat de meeste gebruikers binnen enkele maanden na het gebruik van onze app aanzienlijke verbeteringen in hun levensstijl en welzijn ervaren. Het algoritme voor zelftraining verbetert in de loop van de tijd omdat het gegevens verzamelt over uw lichaam, activiteiten en gewoonten, zodat de resultaten op de lange termijn effectiever zijn. Sommige functies zijn in eerste instantie mogelijk niet beschikbaar, maar worden toegankelijk naarmate de app meer gegevens verzamelt. Om onze gebruikers beter van dienst te zijn, gaan we het maandabonnement verwijderen en is het niet langer beschikbaar in de App Store.*

*03 August, 2023 at 4:18 PM*

Hide translation

Add Tag

Edit reply

ID: 225921574

v. 4.3.4

Promising but Needs Improvement

M\_X\_A

I was excited to try the Welltory app after seeing all the positive reviews. However, after using it for a few weeks, I'm disappointed with the overall experience. Here are some of my main issues with the app: The small print is difficult to read especially on a black background. The app keeps asking me to do the same tests over and over again without providing feedback. This is buggy, tedious and unnecessary. The app's advice is often contradictory. For example, one day it will tell me to rest, and then the next day it will tell me to do a high-intensity workout. I even offered to speak with the design team about my concerns, but I never received a response. Overall, I think Welltory has a lot of potential, but it needs some major improvements before I can recommend it to others. I would therefore wait until Welltory has addressed the issues I've mentioned before downloading the app. In the meantime, there are other health tracking apps that offer a more consistent and user-friendly experience. For example, if you're looking for a health tracking app that's easy to use and provides accurate advice, I recommend checking out Cardiogram. I hope this review was helpful. If you have any questions, please feel free to leave a comment below.

Translated to Russian (original: English)

Многообещающе, но требует улучшения

Я был рад попробовать приложение Welltory, увидев все положительные отзывы. Однако после нескольких недель использования я разочарован общим впечатлением. Вот некоторые из моих основных проблем с приложением: Мелкий шрифт трудно читать, особенно на черном фоне. Приложение продолжает просить меня выполнить одни и те же тесты снова и снова, не предоставляя обратной связи. Это глючно, утомительно и ненужно. Советы приложения зачастую противоречивы. Например, однажды он попросит меня отдохнуть, а на следующий день — выполнить высокоинтенсивную тренировку. Я даже предложил поговорить с командой дизайнеров о своих опасениях, но так и не получил ответа. В целом, я думаю, что у Welltory большой потенциал, но ему нужны серьезные улучшения, прежде чем я смогу рекомендовать его другим. Поэтому я бы подождал, пока Welltory решит упомянутые мной проблемы, прежде чем загружать приложение. Между тем, существуют и другие приложения для отслеживания здоровья, которые предлагают более последовательный и удобный интерфейс. Например, если вы ищете приложение для отслеживания здоровья, которое просто в использовании и дает точные советы, я рекомендую попробовать Cardiogram. Я надеюсь, что этот обзор был полезен. Если у вас есть какие-либо вопросы, пожалуйста, оставьте комментарий ниже.

01 August, 2023 at 10:43 AM

*Hi there, thanks a lot for your feedback! We're sorry you feel this way about your experience with the app. Could you please clarify what channel you used to request to speak with our team? To make sure our support team has got your request, please go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. That way you can be sure that your message will be replied. As per the mixed messages — we understand it can be confusing. However, this actually can happen indeed that one day you're suggested to workout, and next day you're suggested to rest. We measure physical rather than emotional stress. They may impact one another, but they’re not the same. For example, your body’s systems may be strained after a workout, while your mood is good. Likewise, a roller coaster ride will likely leave you feeling great, but it will also increase your stress level due to the adrenaline boost. That’s why it’s so important to keep tabs on physical stress: what you feel may not coincide with what your body is actually experiencing. When you’re not in touch with your body, you risk overdoing it and may end up with chronic stress or other health problems, such as frequent colds. If you need any help with understanding your HRV measurement results, feel free to read our helpful articles in the app or ask your questions. We'll be glad to help.*

*02 August, 2023 at 5:57 PM*

Hide translation

Add Tag

Edit reply

ID: 225857196

v. 4.3.4

MANQUE LE FRANÇAIS

karine henry

Effectivement appli a l air génial mais je ne parle pas français alors réduire à chaque fois ce s’y trompe long donc je conseillerai cette appli quand elle sera en langue française Merci

Translated to Russian (original: French)

ОТСУТСТВУЕТ ФРАНЦУЗСКИЙ

Действительно, приложение выглядит великолепно, но я не говорю по-французски, поэтому уменьшайте его каждый раз, когда это большая ошибка, поэтому я буду рекомендовать это приложение, когда оно будет на французском языке. СПАСИБО

30 July, 2023 at 5:57 PM

*Bonjour! Merci beaucoup pour vos commentaires! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*02 August, 2023 at 2:51 PM*

Hide translation

Add Tag

Edit reply

ID: 225780295

v. 4.3.4

Over priced and over sold

Pbartak

I’ve been using it for 5 months. This app has some interesting insights, but works inconsistently. Workouts are often missing. Suggested workouts are far off the mark. The Apple Watch widget is worthless, and looks / functions nothing like their advertised pictures.

Translated to Russian (original: English)

Цена завышена и продано слишком дорого

я пользуюсь им уже 5 месяцев. В этом приложении есть интересные идеи, но оно работает непоследовательно. Тренировки часто отсутствуют. Предлагаемые тренировки далеки от истины. Виджет Apple Watch бесполезен и выглядит/функционирует совсем не так, как рекламируемые изображения.

30 July, 2023 at 3:22 PM

*Hi, thank you for the review! We're sorry you didn't enjoy your experience with the app. If there is some workout data missing in the app, please check if you have this data in Apple Health and send us a bug report. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. As per the Apple Watch widget, we're constantly working on improvements, so stay tuned for the updates.*

*02 August, 2023 at 2:51 PM*

Hide translation

Add Tag

Edit reply

ID: 225773812

v. 4.3.4

No opportunity to pay monthly

ЕкатеринаБалахнина

I like the app and I would love to have a Premium version, but I don’t want to pay for a year at once. So, no Premium

Translated to Russian (original: English)

Нет возможности платить помесячно

Мне нравится приложение и я бы хотел иметь Премиум версию, но не хочу платить сразу за год. Так что никакого Премиума

29 July, 2023 at 2:20 PM

*Hi, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store.*

*02 August, 2023 at 2:51 PM*

Hide translation

Add Tag

Edit reply

ID: 225780296

v. 4.3.4

Leider nur russisch und nicht für mich nutzbar

Esrohr

Egal wo man drückt nur russische Texte und das hat für mich keinen Wert ich bräuchte deutsch aber zumindest englisch damit man wenigstens ein bisschen was versteht Von daher aktuell null Sterne

Translated to Russian (original: German)

К сожалению только русский и мне не подходит

Где бы вы ни печатали, только русские тексты и это не имеет для меня значения.Мне нужен немецкий, но хотя бы английский, чтобы вы хоть что-то поняли Поэтому в настоящее время ноль звезд

28 July, 2023 at 9:03 AM

*Hallo und vielen Dank für Ihre Bewertung. ﻿Um die App-Sprache auf Englisch zu ändern, gehen Sie bitte zu Ihren iPhone-Einstellungen, scrollen Sie nach unten zu Welltory und wählen Sie die bevorzugte Sprache aus. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir über riesige Mengen an Inhalten verfügen. Wenn wir genügend Anfragen für eine Übersetzung in Ihre Sprache haben, werden wir diese auf jeden Fall in unsere Roadmap aufnehmen und wahrscheinlich auch übersetzen. Seien Sie gespannt auf die Updates!*

*29 July, 2023 at 7:15 PM*

Hide translation

Add Tag

Edit reply

ID: 225624841

v. 4.3.4

Poor customer support

Ceceilia

If I could put no stars I would. I had an issue with the purchase aspect of the app and honestly they stole my money so be careful cause I don’t see that it does anything and is a pointless app the watch itself does the same thing. I messaged what I could in the app no response thank so much for something you spend 100 f-ing dollars on that it wasn’t suppose to charge you. Thanks for all the help.

Translated to Russian (original: English)

Плохая поддержка клиентов

Если бы я мог не ставить звезд, я бы это сделал. У меня возникла проблема с покупкой приложения, и, честно говоря, они украли мои деньги, поэтому будьте осторожны, потому что я не вижу, чтобы оно что-то делало и было бессмысленным приложением, сами часы делают то же самое. Я написал в приложении все, что мог, но не получил ответа. Большое спасибо за то, на что вы тратите 100 долларов, за что с вас не должны были взимать плату. Спасибо за помощь.

28 July, 2023 at 7:15 AM

*Hello there! Please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*29 July, 2023 at 7:15 PM*

Hide translation

Add Tag

Edit reply

ID: 225648972

v. 4.3.4

Data seems unreliable

IanTheGolfer

As a retired doctor I was interested in this apps insights but I’ve been disappointed with some inaccuracies. I use an iPhone 14 and Apple Watch 6. The app has me as highly stressed based on the HRV readings but the app seems to have my average significantly lower than the data on the Health app on my iPhone. 19ms vs 31ms. I’ve no idea why these are so different. I’ve had a relaxed day today watching golf on TV and then at the cinema but Welltory says my stress levels are 80-90%. Currently I’m on the free trial and I can’t help feel that it wants to find problems so I fully subscribe. I’ll try and take another hrv reading before I get out of bed to see what this shows as this seems to be the recommended time to take it. My resting HR is 52-63bpm. I worry the app actually causes anxiety in non medical users. Update I contacted Welltory but could get no one medical to explain the significant differences in health data. My replies were from a support engineer with no medical background. They said Welltory uses its own algorithm. I would advise users to be very wary of the accuracy of the data and the related stress levels etc that Welltory links to this.

25 July, 2023 at 12:30 PM

*Hi, and thank you for your honest feedback! We're really sorry you feel this way about Welltory. Generally, we advise relying on manual measurements with more than 95% accuracy. We also recommend taking regular morning measurements to train our algorithm. The thing is that, in Welltory, your heart rate variability (HRV) is analyzed by a self-learning algorithm. Its calculations are based on both standard HRV metrics and your data. That’s why it’ll take some time for the algorithm to form your baseline and learn more about your body’s usual state. To train the algorithm: 1. Take measurements at the same time every morning for a week or two (note that in Welltory, morning measurements are the ones taken between 5.00 AM and 12.00 PM). 2. Take measurements after waking up but before working out, taking a shower, or eating breakfast. After you wake up, stay in bed for 5–10 minutes (don’t talk or check the news) and then take a measurement. 3. Always use the same position to take measurements (lying or sitting with your back against the back of the chair). 4. If you do a lot of sports, it’s best to take morning measurements in a sitting position. Sitting up after sleep, don’t forget to give your circulatory system several minutes to adjust before taking a measurement. If you have any issues with your measurements, please contact us via the app (Menu → Settings → Report a problem, briefly describe your issue and tap Upload). This way, our support engineers will check your measurements to rule out possible technical issues and will be happy to advise you. Kindly note that Welltory is not a medical app, and it can't be used for diagnostic purposes or as a substitute for professional medical advice. Also, support engineers in Welltory aren't required to have a medical degree as we provide technical support and answer general questions related to the app's features, including HRV. But we'll be happy to do all we can to help you and will refer your questions to our data scientist. Please contact us again via the app — we'll be glad to help you address your questions. We hope to hear from you soon.*

*28 July, 2023 at 1:08 PM*

Show translation

Add Tag

Edit reply

ID: 225319123

v. 4.3.4

Features disappear with paid version

jg6121

I liked the free trial so I paid for the annual. Immediately all the features I paid for disappeared. All the analytics and data I wanted are gone and my feed is essentially self-help articles now. Not worth the money. Don’t buy the premium version.

Translated to Russian (original: English)

В платной версии функции исчезают

Мне понравилась бесплатная пробная версия, поэтому я заплатил за годовую. Сразу же исчезли все функции, за которые я заплатил. Вся аналитика и данные, которые мне были нужны, исчезли, и теперь моя лента, по сути, представляет собой статьи для самопомощи. Не стоит своих денег. Не покупайте премиум-версию.

22 July, 2023 at 10:10 PM

*Hi there! It seems like you've logged into another account in the app. Please send us a bug report from the app: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We will investigate your issue and help you get your data, don't worry.*

*24 July, 2023 at 6:31 PM*

Hide translation

Add Tag

Edit reply

ID: 225415037

v. 4.3.4

Hypochondrie auf App

gregonline6506

Wer kommt halbwegs klar mit seinem Leben und möchte entdecken, dass so ziemlich alles verkehrt läuft, der kann sich Wahnsinn gerne reinziehen. Das Ding ist aufdringlich, gibt den ganzen Tag seinen Senf dazu, macht mich kirre und verunsichert mich. Toll, dass es mir dabei hilft, Probleme zu beheben, die ich bis eben nicht hatte. Die zugrunde liegenden Studien sind massiv aussagekräftig. Und außer dem zugegebenermaßen gelungenen Design - zumindest optisch - finde ich das Ding keine Hilfe, sondern schlimmer als ne zickende Schwiegermutter. Braucht echt niemand. Ausprobiert, für doof befunden und gelöscht.

Translated to Russian (original: German)

Ипохондрия в приложении

Любой, кто может в какой-то степени управлять своей жизнью и хотел бы обнаружить, что практически все идет не так, может предаться безумию. Вещь навязчивая, целый день добавляет свои пять копеек, сводит с ума и выбивает из колеи. Здорово, что это помогает мне решать проблемы, которых у меня раньше не было. Базовые исследования имеют огромное значение. И если не считать заведомо удачного дизайна - по крайней мере визуально - я считаю, что вещь не помогает, а хуже, чем стервозная теща. Это никому особо не нужно. Попробовал, нашел это глупым и удалил.

21 July, 2023 at 4:07 PM

*Hi. Es tut uns wirklich leid, dass Sie so über Welltory denken. Wenn Sie Fragen zu unseren Kennzahlen oder Empfehlungen haben, finden Sie in unserem Hilfecenter alle Informationen, die Sie benötigen. Wenn Sie Probleme mit Messungen oder Berichten haben, können Sie uns über die App kontaktieren (Menu → Settings → Report a problem). Unsere Support-Techniker helfen Ihnen gerne weiter.*

*23 July, 2023 at 1:44 PM*

Hide translation

Add Tag

Edit reply

ID: 225297813

v. 4.3.4

Subscription

Lewis2369

It won’t let me choose the $8.99 option. I just want to give it a try for a month to see if I like it just comes up for the $99.00

Translated to Russian (original: English)

Подписка

Я не могу выбрать вариант за 8,99 долларов. Я просто хочу попробовать его в течение месяца, чтобы посмотреть, понравится ли он мне, просто стоит 99 долларов.

19 July, 2023 at 11:11 PM

*Hello. Our research shows that users typically see substantial lifestyle and well-being improvements after several months of using Welltory. The app's self-training algorithm becomes more effective over time as it collects and analyzes data about your body, activities, and habits, and some features may initially be unavailable but become accessible as more data is gathered. Therefore, in order to best support our users' long-term progress, we have decided to discontinue the monthly plan, and as such, it is no longer available on the App Store. However, we do have a free 5-day trial that starts automatically after you sign up for Welltory, and allows you to try out most of our paid features.*

*21 July, 2023 at 5:41 PM*

Hide translation

Add Tag

Edit reply

ID: 225250511

v. 4.3.4

Icky

why do i need a new nickname?

Can’t use it without an account. Begs for money at every turn. Looks glorious, but behaves poorly.

Translated to Russian (original: English)

Icky

Невозможно использовать без учетной записи. На каждом шагу просит денег. Выглядит великолепно, но ведет себя плохо.

19 July, 2023 at 7:24 PM

*Welltory requires an account to safely store and analyze the data linked from various different sources, including your phone camera, smartwatch, and cardio monitors. This allows us to provide personalized insights and recommendations based on your unique profile. For added privacy, you can sign up using your Apple ID with a hidden email address. However, Welltory wouldn't exist without a dedicated team of scientists, data researchers, and engineers who ensure high-quality analysis and daily app support. Subscriptions allow Welltory to pay them for their hard work. We also offer a free version of the app.*

*21 July, 2023 at 6:38 PM*

Hide translation

Add Tag

Edit reply

ID: 225241851

v. 4.3.4

Anxiety

ShellyBelly82068

I paid $100 for the full app and I hate it!! It doesn’t track my sleep patterns for a full night and it tells me I’m 97% stressed every day, that my health is 30% I know my body and I know I’m not 97% stressed every day. Seeing all the red in my app causes me to be more anxious and causes me to stress. My Dr said to get rid of this app bc of its inaccuracy. I want my money back!!

Translated to Russian (original: English)

Тревога

Я заплатил 100 долларов за полную версию приложения и ненавижу ее!! Он не отслеживает мой режим сна в течение всей ночи и сообщает мне, что я испытываю стресс на 97% каждый день, что мое здоровье составляет 30%. Я знаю свое тело и знаю, что я не испытываю стресс на 97% каждый день. Вид всего красного цвета в моем приложении вызывает у меня еще большее беспокойство и стресс. Мой доктор посоветовал избавиться от этого приложения из-за его неточности. Я хочу вернуть свои деньги!!

19 July, 2023 at 12:15 AM

*Hi there, we're sorry to hear that you're not happy with the app. For the sleep issues please send us a bug report in the app: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We will investigate your issue. As per the high stress results of the measurements: are those the results of automatic measurements made with your Apple Watch? We recommend you do manual measurements with your Apple Watch and the Breathe app on the watch regularly in the morning first thing before you get up and start your day. If the accuracy of these measurements will be 95% or more, you can trust those results. As per the request to get your money back, please send a bug report about it too, we cannot proceed with your refund request here in the App Store. go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*20 July, 2023 at 6:05 PM*

Hide translation

Add Tag

Edit reply

ID: 225250512

v. 4.3.4

I actually paid for the year subscription but…

Bat Flies at Night

All of a sudden, the last two weeks or so, none of my stats are correct. My stand goal shows 0 for Welltory whereas my Apple Watch shows 14. I’ve done 90-100 minutes of cardio or strength training, standing the whole time and wellstory still has it as 0. Silliness. It also has completely different data than my Oura ring for example. My Oura tells me to cool it that day, and Welltory tells me to go for it!! Do 200 mins of exercise. Like… ? What is this based off of? The times I’m feeling calm, Welltory tells me I’m stressed out and my health is declining. I’m just aghast. I feel suckered out of my $99 at this point and won’t be renewing.

Translated to Russian (original: English)

На самом деле я заплатил за годовую подписку, но…

Внезапно за последние две недели ни одна из моих статистических данных не оказалась верной. Моя цель стояния показывает 0 для Welltory, тогда как мои Apple Watch показывают 14. Я провел 90–100 минут кардио- или силовых тренировок, все время стоя, а в Wellstory по-прежнему отображается 0. Глупость. У него также совершенно другие данные, чем у моего кольца Oura, например. Моя Оура велит мне охладить его в тот день, а Welltory говорит мне сделать это!! Делайте 200 минут упражнений. Нравиться… ? На чем это основано? Когда я чувствую себя спокойно, Welltory сообщает мне, что у меня стресс и мое здоровье ухудшается. Я просто в ужасе. На данный момент я чувствую себя потерянным из своих 99 долларов и не буду продлевать подписку.

18 July, 2023 at 5:15 PM

*Hi, thank you for the feedback! We're sorry to hear that you have these issues with the app. Please send us a bug report in the app, so we can investigate your issues. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Thanks!*

*20 July, 2023 at 6:39 PM*

Hide translation

Add Tag

Edit reply

ID: 225141105

v. 4.3.4

Broken

Blyles3

Mine worked fine on my iPhone 14 Pro for a while. Out of nowhere, it started telling me it was having problems taking measurements. I’ve followed all instructions. I’ve used Bluetooth HRM’s that the dev recommends. I’ve uninstalled and reinstalled. Still says bad measurements. Customer service offered zero help. Zero. Very disappointing. I will not be renewing its rather pricey subscription. Thanks for nothing.

Translated to Russian (original: English)

Не работает

какое-то время мой iPhone 14 Pro работал нормально. Откуда-то из ниоткуда он начал сообщать мне, что у него проблемы с измерениями. Я выполнил все инструкции. Я использовал Bluetooth HRM, рекомендованный разработчиком. Я удалил и переустановил. Все еще говорит, что измерения плохие. Служба поддержки клиентов не предложила никакой помощи. Нуль. Очень обидно. Я не буду продлевать довольно дорогую подписку. Спасибо за ничего.

18 July, 2023 at 1:44 PM

*Hi, we're sorry to hear about your negative experience with the app! Where did you contact our support team? To be able to investigate your issue, please send us a bug report in the app. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We will have a look at your issue and get to you in the app. Thanks!*

*20 July, 2023 at 6:32 PM*

Hide translation

Add Tag

Edit reply

ID: 225141106

v. 4.3.4

Frustrated…

Dubonnet480

It’s been over a week since I can get any info out of this app. All I get is a notice they are working on it. Gives no ETA n there appears to be no way of communicating with app administrators Frustrated I purchased lifetime subscription:(

16 July, 2023 at 9:11 AM

*Hello, we're sorry to hear about your frustration. Could you please describe the issue you have in a bit more detail? What exactly information are you not getting in the app? You can contact our support team in the app: go to Menu — Help — click on the chat icon on the right bottom corner of the screen. We'll be glad to help you.*

*17 July, 2023 at 5:34 PM*

Show translation

Add Tag

Edit reply

ID: 216840713

v. 4.3.4

Disappointed

Wanderingfeet

For all the hype this app gets I was majorly disappointed in it. 1. The displayed charts are unreadable in detail. Sure they look pretty but the axes and labelling are impossible to read so you have no idea what you’re actually looking at. 2. Data overload. I wanted to trial this app as it was supposed to be one of the best for HRV. My experience of this is Welltory throws the kitchen sink at you (in premium version) but doesn’t explain very well why one metric is indicating the complete opposite to another and even conflicts with itself on the two separate displays of the SDNN data from Apple Watch - this is extremely confusing and perhaps is done on purpose to steer you to the gobbledegook it spouts on the other calculated indicators. I have no idea whether I’m stable or unstable. 3. As someone recovering from long Covid, sensory processing can be difficult. The Welltory screens while they look pretty can be very overstimulating to look at with blobs of bright colour flying in and out of the screen in its main daily chart showing your energy levels. This is not great for someone visually sensitive. Overall I’m very unimpressed with this pricey app. After the 5 day trial of premium (which actually shut down access after only 4 days. I even got a notification on day 6 morning that “my trial is now over” trying to upsell me onto premium) I continued to use the free version to evaluate further but quite frankly don’t find it particularly useful or any better than any other app I’ve tried and in some cases (clarity of display) much much worse. Don’t waste your money - there are better apps out there for wellness that don’t look as pretty but actually provide much better and much clearer insight into your health.

Translated to Russian (original: English)

Разочарован

Несмотря на всю шумиху вокруг этого приложения, я был в нем очень разочарован. 1. Отображенные графики неразборчивы в деталях. Конечно, они выглядят красиво, но оси и маркировку невозможно прочитать, поэтому вы понятия не имеете, на что на самом деле смотрите. 2. Перегрузка данными. Я хотел опробовать это приложение, поскольку оно должно было быть одним из лучших для измерения ВСР. Мой опыт показывает, что Welltory бросает в вас кухонную раковину (в премиум-версии), но не очень хорошо объясняет, почему один показатель указывает на полную противоположность другому и даже конфликтует сам с собой на двух отдельных дисплеях данных SDNN от Apple. Посмотрите – это чрезвычайно сбивает с толку и, возможно, сделано специально, чтобы направить вас к тарабарщине, которую он изливает на другие рассчитываемые индикаторы. Я понятия не имею, стабилен я или нестабильен. 3. Человеку, выздоравливающему после длительного Covid, обработка сенсорной информации может быть затруднена. Экраны Welltory, несмотря на то, что они выглядят красиво, могут быть очень возбуждающими, если смотреть на них, когда на главном дневном графике, показывающем уровень вашей энергии, летают пятна яркого цвета и исчезают с экрана. Это не очень хорошо для людей с чувствительным зрением. В целом меня не впечатлило это дорогое приложение. После 5-дневной пробной версии премиум-версии (которая фактически закрыла доступ всего через 4 дня. На шестой день утром я даже получил уведомление о том, что «моя пробная версия окончена», пытаясь перепродать мне премиум-версию), я продолжал использовать бесплатную версию, чтобы оцените дальше, но, честно говоря, не считаю его особенно полезным или лучше, чем любое другое приложение, которое я пробовал, а в некоторых случаях (четкость отображения) намного хуже. Не тратьте деньги зря — существуют более качественные приложения для здоровья, которые выглядят не так красиво, но на самом деле дают гораздо лучшее и более четкое представление о вашем здоровье.

15 July, 2023 at 1:58 PM

*Hi there. Thank you for the detailed feedback! We are sorry to hear that the app did not meet your expectations. Our help center has articles about all the metrics you see in the app — we did our best to make them as easy to understand as possible. Check out our help center at help.welltory.com. Welltory packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. If you have any issues or questions about Welltory, please contact us via the app (Menu → Settings → Report a problem). Our support engineers will be happy to help.*

*16 July, 2023 at 7:10 PM*

Hide translation

Add Tag

Edit reply

ID: 224991190

v. 4.3.4

Worst app

Ballyva

Worst app which always gives wrong information that I am dressed out.

Translated to Russian (original: English)

Худшее приложение

Худшее приложение, которое всегда выдает неверную информацию о том, что я одет.

14 July, 2023 at 8:36 PM

*Hi there. We are sorry that you feel this way about Welltory. If you have any issues with the app, feel free to contact us (Menu → Settings → Report a problem). We’ll be happy to help.*

*16 July, 2023 at 7:16 PM*

Hide translation

Add Tag

Edit reply

ID: 225001940

v. 4.3.4

Paiement mensuel

Sany1104

Est-il possible d’avoir un paiement mensuel car 99,99€/an en ne connaissant pas les fonctionnalités entières (elles ne sont valides que lorsque l’on a un abonnement) c’est beaucoup

Translated to Russian (original: French)

Ежемесячный платеж

возможно ли ежемесячный платеж, потому что 99,99 евро в год без знания всех функций (они действительны только при наличии подписки) — это много

14 July, 2023 at 6:43 PM

*Bonjour et merci pour vos commentaires. Nous nous excusons pour tout inconvénient. Le fait est que nos recherches indiquent que la plupart des utilisateurs constatent des améliorations significatives de leur mode de vie et de leur bien-être quelques mois après avoir utilisé notre application. L'algorithme d'auto-entraînement s'améliore au fil du temps car il recueille des données sur votre corps, vos activités et vos habitudes, de sorte que les résultats sont plus efficaces à long terme. Certaines fonctionnalités peuvent ne pas être disponibles initialement, mais deviennent accessibles à mesure que l'application collecte plus de données. Pour mieux servir nos utilisateurs, nous allons supprimer le forfait mensuel, et il n'est plus disponible sur l'App Store.*

*16 July, 2023 at 7:19 PM*

Hide translation

Add Tag

Edit reply

ID: 225008013

v. 4.3.4

Information Overload

TexasRose1971

The layout and level of information is overload. For me it’s not worth what I paid. I prefer using Apple Health in conjunction with SleepWatch. Too much information can be confusing, intimidating, and scary.

Translated to Russian (original: English)

Информационная перегрузка

расположение и уровень информации перегружены. Для меня это не стоит того, что я заплатил. Я предпочитаю использовать Apple Health в сочетании с SleepWatch. Слишком много информации может сбивать с толку, пугать и пугать.

14 July, 2023 at 3:57 PM

*Hi there. We are sorry that the app did not meet your expectations. We’ll pass your feedback on to the team. If you have any issues or questions about Welltory, please contact us via the app (Menu → Settings → Report a problem). Our support engineers will be happy to help.*

*16 July, 2023 at 7:24 PM*

Hide translation

Add Tag

Edit reply

ID: 225001941

v. 4.3.4

Misleading pricing

isabella61112

On the Apple App Store there is no way to access the monthly $8.33 plan . On their site lowest monthly palm is $10. Plus ..what’s up with that?

Translated to Russian (original: English)

Вводящая в заблуждение цена

В Apple App Store нет возможности получить доступ к ежемесячному плану стоимостью 8,33 доллара США. На их сайте самая низкая месячная пальма составляет 10 долларов. Плюс... что тут такого?

13 July, 2023 at 11:13 PM

*Hi, and thanks for your review. We're sorry for any inconvenience caused. Our app has proven to positively impact users' lifestyles and well-being after several months of use. The self-training algorithm needs time to get to know you, and the more data it has about your body's state, activities, and habits, the more effective it becomes. Some features may not be available initially, but become accessible as the app collects more data, offering personalized insights. That's why we decided to gradually remove the monthly plan from all the platforms, and it has already been archived in App Store.*

*15 July, 2023 at 2:33 PM*

Hide translation

Add Tag

Edit reply

ID: 224900810

v. 4.3.4

Stressful

angelstate

I find this app actually increases my stress levels. Everyday. I had to delete it.

Translated to Russian (original: English)

Стресс

Я считаю, что это приложение действительно увеличивает мой уровень стресса. Каждый день. Мне пришлось удалить его.

13 July, 2023 at 4:22 PM

*Hi, we're sorry to hear that. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful.*

*14 July, 2023 at 6:20 PM*

Hide translation

Add Tag

Edit reply

ID: 224900812

v. 4.3.4

Kein Deutsch

Pattymann

Schade sehr schade das es die App nicht auf deutsch gibt. Hätte ich mir sofort gekauft 😟 also kann ich nur hoffen und warten

Translated to Russian (original: German)

Нет немецкого

Жаль, что приложение недоступно на немецком языке. Я бы сразу купила 😟 так что мне остается только надеяться и ждать

08 July, 2023 at 4:06 PM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Welltory ist derzeit nicht lokalisiert. Die gesamte App zu übersetzen ist ein Berg an Arbeit, da wir viele Inhalte haben. Wenn wir genügend Anfragen für eine Übersetzung in Ihre Sprache erhalten, werden wir diese auf jeden Fall in unsere Roadmap aufnehmen und möglicherweise übersetzen. Einige der Hilfeartikel haben wir aber bereits ins Deutsche übersetzt. Wenn Sie möchten, senden wir Ihnen diese gerne zu, damit Sie sich in unserer App besser zurechtfinden. Bleiben Sie dran für weitere Updates!*

*10 July, 2023 at 12:17 PM*

Hide translation

Add Tag

Edit reply

ID: 224695945

v. 4.3.4

Not impressed

Cristian Gadaleta

First I purchase by mistake and is a nightmare for the refund second, not really accurate information yesterday I was in a good mood and according to the app I was over stress my energy always down I'm very energetic anyway I hope I get the refund

Translated to Russian (original: English)

Не впечатлило

Во-первых, я совершил покупку по ошибке, и это кошмар для возврата средств. Во-вторых, не совсем точная информация. Вчера у меня было хорошее настроение, и, судя по приложению, у меня был чрезмерный стресс, моя энергия всегда на исходе. В любом случае я очень энергичный, надеюсь, что я получить возмещение

08 July, 2023 at 2:59 PM

*Hi there! We're sorry to hear about your negative experience with the app! Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after. As per the refund, please send us a bug report with the request for a refund, we will help you from there. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Thanks!*

*10 July, 2023 at 12:16 PM*

Hide translation

Add Tag

Edit reply

ID: 224602849

v. 4.3.4

Camera problems???

howmanyfookinnicknamesaretaken

Tried the app for 5 days & now my camera doesn’t work properly. Maybe just a co-incidence but the way my phone got really hot while trying to take a reading makes me wonder.

Translated to Russian (original: English)

Проблемы с камерой???

Пробовал приложение в течение 5 дней, и теперь моя камера не работает должным образом. Может быть, это просто совпадение, но то, как мой телефон сильно нагрелся, когда я пытался что-то прочитать, заставляет меня задуматься.

08 July, 2023 at 2:33 AM

*Hi there. If your phone has an Ultra Wide camera, we recommend switching to the Ultra Wide camera to improve the measurement quality. To change the camera, please open the app Settings → Measurement Device and select Ultra Wide camera under the Phone camera section. If you still have any issues with the app, please contact us by tapping Menu → Settings → Report a problem. Briefly describe your issue and tap Upload. We’ll do our best to help.*

*09 July, 2023 at 11:24 AM*

Hide translation

Add Tag

Edit reply

ID: 224602850

v. 4.3.4

Horrible

Mani tubby

This is the most expensive and useless app I have ever purchased.

Translated to Russian (original: English)

Ужасно

Это самое дорогое и бесполезное приложение, которое я когда-либо покупал.

08 July, 2023 at 1:56 AM

*Hi. We’re sorry you feel this way about Welltory. If you have any issues with the app, please contact us by tapping Menu → Settings → Report a problem. Briefly describe your issue and tap Upload. Our support engineers will be happy to help.*

*09 July, 2023 at 11:26 AM*

Hide translation

Add Tag

Edit reply

ID: 224628259

v. 4.3.4

I like it but doesn’t seem really accurate

Back-Burner

The app is nicely built and I love how the data are pull shown in the app. However I don’t know what to think about the accuracy of the data’s. For example it happened several time I had an extreme bad sleep and I was feeling very bad all day but I literally got the best result and I was according to the app “ready for challenges” which was the total opposite.

Translated to Russian (original: English)

Мне это нравится, но кажется не совсем точным

Приложение хорошо построено, и мне нравится, как в нем отображаются данные. Однако я не знаю, что думать о точности данных. Например, это случалось несколько раз, когда я очень плохо спал и чувствовал себя очень плохо весь день, но я буквально добился лучшего результата и, согласно приложению, был «готов к испытаниям», что было полной противоположностью.

04 July, 2023 at 5:41 PM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after.*

*06 July, 2023 at 5:35 PM*

Hide translation

Add Tag

Edit reply

ID: 224474320

v. 4.3.4

Not worth the money

anezkapaul

This app is not accurate at all. The readings are not updated. It shows yesterday activity, but the activity is from 2 days ago.

Translated to Russian (original: English)

Не стоит своих денег

Это приложение совершенно неточное. Показания не обновляются. Он показывает вчерашнюю активность, но активность была 2 дня назад.

04 July, 2023 at 4:12 PM

*Hi there! Thank you for the feedback. Please send us a bug report in the app, we will investigate your issue. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Thank you!*

*06 July, 2023 at 5:40 PM*

Hide translation

Add Tag

Edit reply

ID: 224470812

v. 4.3.4

False advertising !

No to online only

Nothing stated about this product being only available for a 5 day free trial there after a cost This should be stated up front!!! I uninstalled it straightaway, I HATE false/invalid Misleading information, regardless of the monthly cost. Let us know upfront and we might consider downloading it. 😡🤬

Translated to Russian (original: English)

Ложная реклама !

Ничего не сказано о том, что этот продукт доступен только в течение 5-дневной бесплатной пробной версии после оплаты. Об этом нужно сказать заранее!!! Я сразу удалил его, НЕНАВИЖУ false/invalid Вводящая в заблуждение информация, независимо от ежемесячной стоимости. Дайте нам знать заранее, и мы, возможно, рассмотрим возможность его загрузки. 😡🤬

02 July, 2023 at 2:17 PM

*Hi there! We're sorry for your disappointment. We have a 5-day free trial with some of the PRO features, which starts automatically when you sign up for Welltory. But you can also just choose a free version of the app and keep the limited option. We're sorry if that wasn't clear to you. Let us know if you need any further help with the subscription, you can send us a bug report in the app if you need any help. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*05 July, 2023 at 10:57 AM*

Hide translation

Add Tag

Edit reply

ID: 224923521

v. 4.3.4

Data on its face looks great but …

@craftsonwheels

There is no way to reach customer support and service to comment on information as being provided that is either in accurate or not in line with a Persons medical conditions. Although a holy believe in the implementation of HRV and meditation, as well as other stress based activities, I feel there are definitely gaps that are missing here and my importantly, information is not being taken into account in relation to a Persons medical conditions and/or disabilities coupled by the inability to reach the company and simply be sent into a system of faqs and articles that are written by their team is anything but helpful, especially when taking into account the cost of the program itself

Translated to Russian (original: English)

Данные на первый взгляд выглядят великолепно, но…

Невозможно связаться со службой поддержки и обслуживания клиентов, чтобы прокомментировать предоставленную информацию, которая либо соответствует действительности, либо не соответствует состоянию здоровья человека. Несмотря на то, что я свято верю в применение ВСР и медитации, а также других видов деятельности, связанных со стрессом, я чувствую, что здесь определенно отсутствуют пробелы, и, что самое важное, информация не принимается во внимание в отношении медицинских состояний и/или заболеваний человека. или инвалидность в сочетании с невозможностью связаться с компанией и просто быть отправленным в систему часто задаваемых вопросов и статей, написанных их командой, совсем не полезна, особенно если принять во внимание стоимость самой программы.

02 July, 2023 at 6:00 AM

*Hi there, we're sorry for your feelings about the app! You can always contact our support team by sending us a bug report or emailing to support@welltory.com (a bug report is preferable). To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We'll be happy to help you or ask any of your questions!*

*05 July, 2023 at 10:59 AM*

Hide translation

Add Tag

Edit reply

ID: 224470816

v. 4.3.4

Don't buy if you fall outside of "normal" parameters

j3nnyfer13

I have a naturally low resting heart rate and low blood pressure. My heart rate takes a bit to rise as I'm exercising and it's recovery is super efficient. I sleep well and deeply. I have a physically active but not difficult job and little daily stress. However, I love optimizing all that I can about my life, so I bought into the promise WellTory gives that the algorithm will adjust over time to one's parameters and give specific and helpful advice. After nearly four months: it's still telling me I don't sleep well, that I'm exhausted when I know I'm not, that I should exercise like crazy (or not at all) apropos of seemingly nothing. I've been told by customer service that the algorithm is set to "normal" parameters for heart monitoring. Then what use is it to anyone that naturally falls outside these parameters? And what of the promise of individualized data and advice? We only get these if our rhythms are "normal", I suppose. I've requested a pro-rated refund and suggested that the advertising is altered to be factual. We'll see.

01 July, 2023 at 2:33 PM

*Hello! We're sorry you feel this way about the app. To train the algorithm for your individual norms we recommend doing manual HRV measurements regularly at least for 2 weeks with Apple Watch and the Breathe app on it or with the phone camera. It's also important to keep the accuracy of your measurements high enough (95% or more) so that the algorithm can take these results into account. To get the most accurate results, please, try the following: Lie down or sit down with your back against the back of the chair. Before taking a measurement, wait for 10–15 minutes to let your heart rate get back to normal. Try not to move. Any movement affects your heart rate. Don’t try to control your breathing, intentionally taking deep or even breaths. The way you breathe affects your heart rate, so just breathe naturally. Don’t talk. Talking changes your breathing rhythm. You can read more about how to take accurate heart rate variability measurements in the Help section of the app. Also, please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after. As per the refund, please contact us directly in the app with your request — we cannot proceed with your refund request from the review in the App Store. To contact us in the app go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Thank you!*

*05 July, 2023 at 1:19 PM*

Show translation

Add Tag

Edit reply

ID: 224470820

v. 4.3.4

Looks like a great app …

Eowyvudd

… but way too expensive :(

30 June, 2023 at 3:59 PM

*Hi there, thank you for the feedback! We understand your point about the price. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free version of the app and promos with discounts fairly often; stay tuned for those!*

*05 July, 2023 at 1:41 PM*

Show translation

Add Tag

Edit reply

ID: 224474321

v. 4.3.4

You need an account to even see if you like it

John Smoleskis

I wanted to try the app but you can’t without signing up for an account. Nope. Deleted.

30 June, 2023 at 1:36 PM

*Hi, thanks for the feedback! Registration is needed to process your measurements' results and links this data to the user. You create an account and connect data sources, like other apps and cardio monitors. We interpret your measurement results based on that data from the sources and the data you add manually. But don't worry, your data is completely safe. Also, you have an option to sign up for an account with your Apple ID and hidden email address.*

*05 July, 2023 at 1:42 PM*

Show translation

Add Tag

Edit reply

ID: 224390785

v. 4.3.4

Not that helpful and no billing notice

Gr8PrkrMom

I canceled this service. I don’t appreciate the same info coming up but no help to resolve issues in your numbers. I did not know until I was notified by my bank that an Apple charge for $79.00 went through but no affiliation with Welltory. I then try to contact you through the App and I get endless no help and broken links. Cancel and do better.

29 June, 2023 at 6:41 PM

*Hello! We're sorry for your negative experience with the app! Please send us a bug report, we will help you cancel the subscription. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Also, please give us a bit more details in the bug report about the broken links — what links exactly do you mean? That can help us find them and fix them. Thank you!*

*05 July, 2023 at 9:59 AM*

Show translation

Add Tag

Edit reply

ID: 224470824

v. 4.3.4

Payment scam, no support for canx

Dbyrd123456

Scam. Said 8.99$ charged 99$ for the year and I must take it up with apple? Scam. App is decent, pro version is filled with useless generic recommendations multiple times a day. The measurements are old, I’m dying 1 minute than at 95% health the next. Not any better than the free apple health

28 June, 2023 at 9:50 PM

*Hello, we're sorry for your feelings, we're not a scam of course. Currently, we don't have monthly subscriptions in App Store. We show the monthly price so that you can estimate how much it would be per month. It's a monthly breakdown of an annual price, i.e. it’s only available if you subscribe to an annual plan. Also, when you choose the plan, we always ask you to confirm the payment and show the final price. Please send us a bug report if you need any help with the subscription. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Thanks!*

*05 July, 2023 at 2:00 PM*

Show translation

Add Tag

Edit reply

ID: 224470825

v. 4.3.4

Question

Grant@69

What is the cost ?

27 June, 2023 at 10:33 PM

*Hi! The Welltory app is available worldwide, and you can find the subscription price in the App Store in your local currency.*

*29 June, 2023 at 12:49 PM*

Show translation

Add Tag

Edit reply

ID: 224297416

v. 4.3.4

Disappointed

lihnba

I did not see a fee for downloading the app. It said IN APP Purchases. Next thing I knew, I was being charged. $23.11. I don’t want this app and I request a refund. Thank you.

27 June, 2023 at 2:14 AM

*Hi there, thanks for the feedback! The app is free to download and use. We offer a subscription that you can not agree to, but if you already purchased it, for the refund request you need to contact us directly in the app: open the app → go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We will take your issue from there.*

*28 June, 2023 at 3:31 PM*

Show translation

Add Tag

Edit reply

ID: 224145512

v. 4.3.3

Don’t waste your money

Listener\_Union

This app is junk. Mine randomly stopped taking measurements and told me the camera in my brand new iPhone is low quality and incapable of measuring. It was never accurate with how I’m feeling thus far but I figured I had to let the algorithm learn a while like it claims. Ultimately I always feel better than it tells me I should. This has been a complete waste of money and I’d like a refund. P.S. it also interferes with the functionality of your Apple Watch and Health app. Nothing works the same after installation. Buyer beware. This app is garbage. Total waste of money.

26 June, 2023 at 3:45 PM

*HI, we're sorry for your negative experience with the app! To get accurate results, you need to stick to several simple rules. It’s essential because your heart responds to everything: your results can be affected not only by your position during the measurement, but also by the food you’ve eaten, the emotions you’ve experienced, the way you breathe, etc. When you start using Welltory, it’s also important to train the self-learning algorithm, so that it can form your baseline. Regular morning measurements will do the job. They will help the algorithm understand your usual nervous system’s state before the effect of a breakfast, cigarette, coffee, or workout. To train the algorithm: Take measurements at the same time every morning during a week or two (note that in Welltory, morning measurements are the ones taken between 5.00 AM and 12.00 PM). Take measurements after waking up, but before working out, taking a shower, or eating breakfast. After you wake up, stay in bed for 5–10 minutes (don’t talk or check the news) and then take a measurement. You can use the bathroom or drink some water, too, but then you’ll need to lie down or sit down for 10–15 minutes before taking a measurement. Always use the same position to take measurements (lying or sitting with your back against the back of the chair). If you do a lot of sports, it’s best to take morning measurements in a sitting position. Sitting up after sleep, don’t forget to give your circulatory system several minutes to adjust before taking a measurement. When the algorithm forms your baseline, you’ll see the relevant notification in your feed. If you need help with getting better results in accuracy, you can contact us via in-app chat — we'll be glad to look into your HRV data more in detail and help you get better quality in your measurements with the camera. As per the refund, it's also required to contact us directly for the refund request. Please send us a bug report from the app: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*27 June, 2023 at 6:26 PM*

Show translation

Add Tag

Edit reply

ID: 224145514

v. 4.3.3

Always negative

Happysap14

Every message it sends is negative. Too stressed, low energy, need sleep. It fails too account for the fact I work shift work. Needs improvement

26 June, 2023 at 6:12 AM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after. As per the shift work, we have the following time range — the morning starts at 5 am and ends at midday, the evening starts at 8 pm, and the night starts at 3 am. So, we recommend taking your morning measurements after 5 am. When you take a measurement, say, at 4 am, it's nighttime for Welltory, and our algorithm considers this as if you're still awake, not already awake. We understand that it might be different for some users and have plans to add a personal customizable schedule at some stage.*

*27 June, 2023 at 5:03 PM*

Show translation

Add Tag

Edit reply

ID: 224145515

v. 4.3.3

Measurements never work

carly ydinann

It takes so long to take a manual heart rate measurement and I’m always trying to stay perfectly still but it barely ever works. It lets me connect my Garmin forerunner for the measurement but then it doesn’t actually work (stays at 0%). As this is a big part of the app and it feels unusable to me, I’ve given it a low rating. I mean, it has to work. And if it did, I’d love it!

26 June, 2023 at 12:40 AM

*Hi there, thank you for the feedback! The thing is that you cannot take HRV measurements with a Garmin watch. They can be used for activity tracking, but not for HRV measurements. We have detailed articles in the Help section that explain why. As per the long time to take measurements, it usually takes 3-5 minutes, not longer. If you have low accuracy of the measurements, please read our Help section to learn more about the rules for accurate measurements.*

*27 June, 2023 at 5:28 PM*

Show translation

Add Tag

Edit reply

ID: 224164732

v. 4.3.3

Pros and cons

Dmcamacho13

Like the features but it does a poor job explaining what the various metrics actually mean. For example, some offer percentages and others offer numbers but don’t explain like what the percentages or numbers actually mean. Also, I only got about halfway through one of the self report tests before giving up and quitting because half the questions made absolutely no sense, so the results would have been worthless anyway. Was definitely a frustrating experience as I’d have been very interested in the results. Seems like a great concept overall, but seems like you guys might seriously need to recalibrate some components.

26 June, 2023 at 12:31 AM

*Hi, thanks a lot for sharing your experience with the app! You can find a question mark near each measurement result that explains the metrics a bit more in detail. Also, you can read more about each metric in the Help section: go to Menu — Help — search for helpful articles.*

*27 June, 2023 at 6:28 PM*

Show translation

Add Tag

Edit reply

ID: 224145516

v. 4.3.3

Impossible to but

Anja135

I have tried many times to buy it. It does not work. I have been in contact with their Supportteam and they keep telling me that I do not have enough coverage and therefore my bank does not allow the transaction to come thru. But it is not the case. I really would like to buy but it never worked. I have purchased many app as via Apple Pay but this one is impossible. If I reached out to them they aske me for all the details and at the end cannot solve. I can go and use other apps but I thought this will happen to other people too so you lose money dear app developers!!! Perhaps somebody can go and test it or offer other purchase options via website like PayPal. I don’t know. Good luck and all the best.

25 June, 2023 at 10:53 AM

*Hi there, and thanks for the feedback. We are sorry to know you experience issues with purchasing your subscription with Apple Pay. Please contact your bank for more information. If you prefer to manage your subscriptions through App Store, you can try to use another credit card there. Feel free to contact us via the app (Menu → Settings → Report a problem). We're always glad to help.*

*26 June, 2023 at 11:53 PM*

Show translation

Add Tag

Edit reply

ID: 168791249

v. 4.3.3

Big glitches

LBird1

There are so many things I love about this app but the reason it gets 2 stars is because the only way I can get consistent readings is manually through the app. It won’t sync regularly with HRV data from my Apple Watch. I have multiple friends that I’ve recommended this app to say they have the same problem. The HRV readings from my Apple Watch meet all the requirements for a “good reading” by having at least 50+ RR values, being done while awake, etc. Today, my feed has nothing in it despite having multiple HRV readings from my Apple Watch. Very frustrating and could be a deal breaker for using this app.

25 June, 2023 at 4:03 AM

*Hi there, and thanks for the feedback. We are sorry to know you experience any issues with the app. Please contact us via the app (Menu → Settings → Report a problem), briefly describe your issue, attach screenshots of your HRV measurements that are missing in Welltory from Apple Health, and tap Upload. We'll be happy to help.*

*26 June, 2023 at 4:37 PM*

Show translation

Add Tag

Edit reply

ID: 224037922

v. 4.3.3

Times

Tgsundahl

Why do you make it so you can’t see the times. When the measurements is shown it puts the time of when it was done in upper right corner and it’s hardly visible. Brighter color maybe

25 June, 2023 at 2:44 AM

*Hello there. Thank you for leaving your feedback. I'll pass all the information to the design team.*

*26 June, 2023 at 4:33 PM*

Show translation

Add Tag

Edit reply

ID: 223942631

v. 4.3.3

Most annoying app I’ve ever used

Greg From Seattle

I like this app, but the constant marketing notifications are atrocious. Even when you’ve paid for a year, you will still get notifications to upgrade. So, you have to turn notifications off, then what’s the point?

24 June, 2023 at 9:43 PM

*Hi there, and thank you for sharing your feedback with us. We apologize for any inconvenience caused by the notifications. Please contact our support team directly via the app for further assistance. Go to Menu → Settings → Report a problem, briefly describing your issue, and tap Upload. Our support team will be more than happy to help address your concerns.*

*26 June, 2023 at 2:39 PM*

Show translation

Add Tag

Edit reply

ID: 224037924

v. 4.3.3

Don’t buy this app!

Tyler\*\*\*\*\*

This app is ridiculously expensive and you cannot cancel it. I linked it to my Fitbit but it does not take the Fitbit data into its calculations. So on a day when I walked 12,000 steps, it tells me I walked 2,000 and that I need to walk more! Also gives inaccurate data about stress levels. Look on Reddit -people think they are dying after getting this app. Very misleading and expensive. I would like my money back!!

24 June, 2023 at 6:39 PM

*Hi there. We appreciate your feedback, and we're sorry to hear about the issues you've encountered. ﻿The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. ﻿Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Regarding the Fitbit integration, we apologize for any inconvenience caused. Our team is continuously working to improve and optimize data synchronization with various devices, including Fitbit. If you're experiencing discrepancies in step tracking, we recommend reaching out to our support team directly for personalized assistance. They will be able to investigate the issue further and provide a solution. You can contact us by going to Menu → Settings → Report a Problem within the app.*

*26 June, 2023 at 2:39 PM*

Show translation

Add Tag

Edit reply

ID: 224037925

v. 4.3.3

Good app but…

Shelby0116

I like the app, but it takes the heart rate variability measurements at not the best times. Almost always it does it after I just finished a walk that I recorded or some other form of exercise, or it takes it super early in the morning when I’m still asleep. Also, the sleep part is not accurate at all. It says I only slept 3 hours last night when I slept 7 hours and 5 minutes. I compare it to my pillow app, and pillow is more accurate for sure.

24 June, 2023 at 7:17 AM

*Hi, and thank you for your review. Apple Watch takes automatic heart rate variability (HRV) measurements randomly but under certain conditions — only when you're calm and relaxed, not moving and your heart rate isn't too high. But as you rightly said, it can happen not at the right time. That's why our data scientists recommend measuring manually. You can read how here: https://help.welltory.com/articles/4241383. To receive correct sleep reports, please make sure your latest sleep data is in Apple Health in the morning before opening Welltory. If you need help with your sleep data, contact us via the app — go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*25 June, 2023 at 11:30 AM*

Show translation

Add Tag

Edit reply

ID: 224037927

v. 4.3.3

Somewhat promising but lately annoying

ben2009

I started using Welltory in May after an HRV tracking app I’d used for a couple years suddenly required a subscription to see basic data with no analysis. In that app’s reviews someone mentioned Welltory as a more insightful alternative for around the same price. I’ve used Welltory for about two months now and it is indeed more insightful, though lately I keep getting push notifications about a 40% off offer for a lifetime subscription. It is ridiculous to abuse push notifications to upsell. The value ad is not urgent and doesn’t require my attention now, I still have 10 months left on my yearly subscription, yet I seem to get one of these upsell alerts every few days. There doesn’t seem to be a way to prevent upsell notifications without turning off all alerts, which would make Welltory less useful overall. If I were using the free tier of Welltory, this behavior might seem less hostile since no money would have changed hands. Since I’m a paying customer, it is at best disrespectful of my time and not in line with the purpose of this application. It isn’t bad enough yet that I’ll cease using Welltory, but it certainly has stained its reputation for me. I hope the developers take this into account and either stop the upsell notifications or provide an opt-out. I read a few other reviews where Welltory said to opt-out via email, but I don’t see how that would get back to the app and it’s notifications.

24 June, 2023 at 1:48 AM

*Hi there, thanks a lot for your detailed feedback, we appreciate it a lot! We've discussed this topic with the team already and we have plans to improve this situation. Also, please contact us via the app with the request to opt out from the list — we will see what we can do for you. To contact us from the app, go to Menu → Settings → Report a problem, briefly specify your request in the comments window, and tap Upload.*

*25 June, 2023 at 2:13 PM*

Show translation

Add Tag

Edit reply

ID: 224037928

v. 4.3.3

NO CLUE…

arctic8

i have no idea what all of the metrics mean… surprised there’s not an introductory video to help in learning to better understand each and every function and result…

23 June, 2023 at 9:25 PM

*Hi, and thank you for your honest feedback. We appreciate you taking the time to share it with us. We're constantly collecting feedback from our users, and it helps us improve our app. You can read about our heart rate variability (HRV) metrics in our Help Center: https://help.welltory.com/articles/4380824*

*25 June, 2023 at 11:02 AM*

Show translation

Add Tag

Edit reply

ID: 224037930

v. 4.3.3

Muy buena pinta, pero…

Djfranestelles

App de Salud con muy buena pinta. Lástima que no esté traducida al español. Cuando esté traducida me la volveré a instalar…

21 June, 2023 at 11:48 AM

*¡Hola! Muchas gracias por tus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*22 June, 2023 at 11:36 PM*

Show translation

Add Tag

Edit reply

ID: 223883939

v. 4.3.3

Wildly divergent results

Darkness 777

I downloaded the Welltory app and was shocked: according to it my stress is off the charts and my health in a precarious state. It didn’t match the results of a recent checkup, but I was still so alarmed that I downloaded the Elite HRV app and bought a Scosche Rhythm 24 arm monitor to compare readings. According to that my HRV readings are normal. I love the exercise analysis on Welltory, but I can’t recommend the HRV function — it’s just too inaccurate. My Welltory HRV scores are in the high teens, while the Scosche HRV readings put me in the mid to high 50s.

19 June, 2023 at 7:13 PM

*Hi there, thanks for the feedback! The way you feel can be different from your measurement results, and it's okay. ﻿ First, it can be due to low measurement accuracy: for the results to be reliable, measurement quality needs to be at least 95%. Second, the way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why you may sometimes feel energized when in reality you need a break. Or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Let’s look at some examples and see why your measurement results can differ from the way you feel. And the last, if we talk about differences in HRV results on different devices, then the gold standard for analyzing heart rate variability (HRV) is the Kubios software. It is used for medical purposes. We also use it in our HRV calculations. Our frequency-domain scores (RMSSD, SDNN, AMo, pNN50) completely match the Kubios result. We checked it many times. You can check it yourself: Open the web version of our app Export your RR intervals Download Kubios and run the calculation (guide) Kubios is free for personal purposes. If we compare HRV indicators between apps, then for a correct comparison, it is necessary to use the same RR-intervals, since even measurements taken in parallel by different applications will give different results. In this case, the degree of difference will depend on the calculation algorithms. Different devices and apps pick up the signal differently. If you take measurements by a camera, then it is incorrect to compare the results. You can find out why here. If you still want to compare the results, it is better to use a Bluetooth heart monitor and take measurements of 300 RR intervals, while the spectral parameters (Total Power, LF, HF, VLF) can be compared only in parallel, but not in sequential measurements. Spectral analysis shows in which direction the state of your body is changing at a particular moment. Considering that this state adjusts to events every millisecond, to the extent that it changes on inhalation and exhalation, when food moves through the intestines, etc., then you should not evaluate the general state using the spectral. Spectral analysis is useful for the following categories of users: Those who take measurements strictly at the same time of day and in the same position every day, and assess whether the indicators have dropped. If they have decreased by 2-4 times and stay within these values ​​for more than one morning, then this is a sign of problems. For those who conduct meditation or breathing practices in order to understand that the practice gives exactly the effects that it should, and not vice versa. That is, spectral analysis is like a second snapshot of a state. But the parameters from the main screen (Stress, Productivity, Energy) are more reliable for assessing within the day.*

*21 June, 2023 at 7:00 PM*

Show translation

Add Tag

Edit reply

ID: 223514820

v. 4.3.3

Good app

glazkovn

Very well-made app. The interface could be a little less cluttered and all the text and advice generated in the feed could be moved to a separate tab. Still, I find 10 dollars per month to be a very high price. You could make it 5 dollars and probably get more subscriptions. But I would suggest to offer a lifetime purchase for those who do not like subscription models.

19 June, 2023 at 10:44 AM

*Hi there, thanks a lot for your feedback! We actually have a lifetime subscription. If you need help with finding it, feel free to reach us out in the app: go to Menu → Settings → Report a problem, briefly describe your question in the comments window, and tap Upload.*

*22 June, 2023 at 11:53 PM*

Show translation

Add Tag

Edit reply

ID: 223976145

v. 4.3.3

All Lies! This is so wrong!

jennylou777

I have been trying to get healthier. This app first caught my attention because of all the claims to fame and awards they say they got. According to this app I should be writing you from the grave. After a few alerts, I decided to buy a pulse o meter to check next to it and night and day! It lies and creates fears but not before you think the full paid version will help you fix and identify issues. I feel like an idiot for buying it and will be seeking a full refund. After reading reviews on Reddit my claims were verified. Do NOT buy this!

19 June, 2023 at 4:02 AM

*Hi there! We're sorry about your negative experience with the app. First of all, Welltory measures physiological stress, not psychological. It reflects your body's state, not how you feel. So, it's normal to feel okay but have the measurement show you that your body's in overdrive. The state of our autonomic nervous system, which is what heart rate variability shows, can coincide with your feelings, but it can also contradict them. Over the years, we've heard user stories that state how Welltory helped them get in touch with their bodies and learn to listen to them better, which is fantastic — but again, it's not always the case. What we're saying is that having physiological stress doesn't mean feeling bad, at least not all the time. Also, having high stress levels doesn't mean you need to lie down immediately and not do anything for the rest of the day — but you need to stay mindful and not push yourself too hard (and avoid tough workouts as well — overtraining puts a strain on your nervous system). Second, if you have a lot of night measurements made automatically with your Apple Watch — you can ignore them. Sometimes the app filters them out automatically, but sometimes it doesn't. It's common to have lousy measurement results during sleep. It means that your body's recovering. Third, data doesn't lie. If your stress levels are always really bad, your body's experiencing stress and needs to recover. Short-term solutions would be breathing practices and relaxing activities — something that would activate your parasympathetic nervous system right there and then. Long-term solutions (which are not always doable) would be nutrition, quality sleep, physical activity, etc. The point of Welltory and these measurements is not to scare you into not doing anything but to give you instruments for self-tracking. You can use this data to see what affects your lifestyle positively and negatively to adjust it and develop healthier habits. It's also normal to have anxiety over bad measurements — some people struggle with accepting that 5 hours of sleep really does affect their state. But then again, our belief here is that you can only improve what you can measure. It's one thing to know that you're supposed to sleep at least 7 hours a day, and it's a whole other thing to see how your body is doing when it has enough time to recover (you can insert any other activity that might have an impact on your health). If you send us a bug report via the app, we can take a closer look at your data. For that, go to Menu → Settings → Report a problem, briefly describe your issue, and tap Upload.*

*20 June, 2023 at 5:43 PM*

Show translation

Add Tag

Edit reply

ID: 223814785

v. 4.3.3

Stupid app

Sammy jean the butter bean

Stupid app. Can use it for free like 4 times then it’ll charge. Tired of these stupid apps trying to charge. Not worth it.

18 June, 2023 at 8:05 PM

*Hello! You can use the app for free forever, just don't purchase a subscription. Moreover, you get 5 days to try some PRO features for free when you download the app, but you can stay with the free version after that anyway.*

*20 June, 2023 at 5:44 PM*

Show translation

Add Tag

Edit reply

ID: 223814786

v. 4.3.3

Tolle App - deutsche Sprache fehlt

\*jjf\*\*\*

Die Genauigkeit der Daten ist hervorragend. Ebenso die Interpretation und die dazugehörigen Hintergrundinformationen. Am besten gefällt mir die grafische Darstellung. Absolut professionell und hochwertig. Für mich mit Abstand die beste App zur Auswertung von HRV und Stress! Leider auch nach Jahren immernoch nicht in Deutsch verfügbar. Liebes Entwickler-Team: bitte ergänzt die deutsche Sprache!

18 June, 2023 at 1:06 PM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*20 June, 2023 at 5:47 PM*

Show translation

Add Tag

Edit reply

ID: 223727115

v. 4.3.3

Too expensive

Edwinbreuercrap

Only year subscription is possible for $90 that far too long and expensive for a tool that gives some insight on random moment where I doubt the advise is useful

16 June, 2023 at 1:37 PM

*Hi, thank you for the feedback! We understand your point about the price. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free version of the app and promos with discounts fairly often; stay tuned for those!*

*17 June, 2023 at 8:19 PM*

Show translation

Add Tag

Edit reply

ID: 223747084

v. 4.3.3

Good for amusement only!

M\_Mode

This app shows nothing close to current condition of the body. Nice graphic s, but that is all. Total waste of money, requesting a refund. Update: I did received the refund, thank you. For prompt response adding two stars.

15 June, 2023 at 2:38 AM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after. For the refund, please send us a bug report from the app: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We'll help you out.*

*18 June, 2023 at 1:37 PM*

Show translation

Add Tag

Edit reply

ID: 223624733

v. 4.3.3

Noch nicht reif für den Deutschen Markt

AnSp

Leider bietet die App bisher nur eine Sprachversion auf Englisch an. Damit sehe ich vorerst keine Möglichkeit wirklich erfolgreich auf den Deutschen Markt werden zu können. Für die Jahresbeiträge die gewünscht werden ist sowas ohne Zweifel im Budgetrahmen… Kommt für mich momentan überhaupt nicht in Frage! Außerdem sollte die Preisstruktur Verbraucherfreundlicher werden… Für die gewünschte Beträge gibt es deutlich sinnvollere Tools!

14 June, 2023 at 10:36 PM

*Hallo, vielen Dank für das Feedback! Wir arbeiten bereits an einer deutschen Übersetzung. Einige unserer Hilfeartikel sind bereits in deutscher Sprache verfügbar. Und den Rest übersetzen wir nach und nach. Da wir aber viele Inhalte haben, erfordert dies viel Arbeit, d. h. es gibt keine ETA.*

*18 June, 2023 at 1:43 PM*

Show translation

Add Tag

Edit reply

ID: 223560569

v. 4.3.3

Saugt leider mit 60 % Batterienutzung

Dreamdancerin

Die Batterie meines IPhones leer. 3-4x täglich laden schafft man nicht, sonst wirklich toll

10 June, 2023 at 3:07 PM

*Hallo, es tut uns leid für die negative Erfahrung. Wir haben viele Benutzer mit dem gleichen Smartphone-Modell wie Ihres und sie haben keine Probleme mit dem Akku. Bitte senden Sie uns über die App einen Fehlerbericht, um Ihr Problem zu untersuchen: Gehen Sie zu „Menü“ → „Settings“ → „Report a Problem“, beschreiben Sie Ihr Problem kurz im Kommentarfenster und tippen Sie auf „Hochladen“.*

*22 June, 2023 at 6:04 PM*

Show translation

Add Tag

Edit reply

ID: 223462701

v. 4.3.2

Español

Black1979

Estaría bien si estuviera en español. Cuando esté le pondré 4-5 estrellas. Lleváis 5 años diciendo que añadiréis español según las primeras valoraciones. Así no conseguiréis ninguna suscripción y hoy en día eso se hace de manera sencilla

09 June, 2023 at 4:24 AM

*Hola. Gracias por tus comentarios. Siempre estamos tratando de mejorar la experiencia del usuario. Por eso, constantemente recopilamos comentarios de nuestros usuarios y mejoramos la aplicación. Una traducción completa de la aplicación es una montaña de trabajo porque tenemos mucho contenido. Entonces, si recibimos suficientes solicitudes para traducir la aplicación, definitivamente la incluiremos en nuestra hoja de ruta y posiblemente la traduzcamos. Transmitiremos sus comentarios al equipo de contenido de inmediato.*

*10 June, 2023 at 2:18 PM*

Show translation

Add Tag

Edit reply

ID: 223252751

v. 4.3.2

Red Flag

deleted

TheraDad83

Downloaded app and it wont open. All i get is a black screen.

06 June, 2023 at 10:53 PM

Show translation

Add Tag

ID: 223271737

v. 4.3.2

No privacy policy

spring fields

They do not share what they do with your data. Be warned. Do not give them your private info until they own up.

06 June, 2023 at 8:49 PM

*Hello, we do have privacy policy of course. You can read it when you sign up for an account, or on our website www.welltory.com. As per the share of data, this is also not correct. We guarantee that we never disclose, transfer or sell data to a third party. Your data belongs only to you. We do not provide medical services, are not affiliated with healthcare organizations, are not integrated with electronic health record providers, and do not process this kind of data. Please read the Terms of Service for more information.*

*08 June, 2023 at 4:11 PM*

Show translation

Add Tag

Edit reply

ID: 223271739

v. 4.3.2

Need to allow monthly payments.

jnogirl

I can’t do the 99 for a year all at once. Can you make monthly payments an option?

05 June, 2023 at 3:21 PM

*Hi there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store. If you prefer to manage your subscriptions through App Store, you can choose other plans available there.*

*07 June, 2023 at 2:45 PM*

Show translation

Add Tag

Edit reply

ID: 223271742

v. 4.3.2

Horrendous deceptive cancellation practices

cndt27

This is absolutely vile. I do not want to create a damn support ticket explaining my reasons for cancelling subscription. It’s beyond me how this kind of crap is even legal.

05 June, 2023 at 12:57 PM

*Hello there! You don't have to explain your reasons for the subscription cancelation, but you need to request it. If you go to the app and log in to the account where you already have purchased a subscription, you can just text us via in-app chat (Menu — Help&Support — chat icon) saying that you want to cancel a subscription. You can also email us at support@welltory.com. We will be happy to help you.*

*07 June, 2023 at 2:54 PM*

Show translation

Add Tag

Edit reply

ID: 224024989

v. 4.3.2

Not sure what to do with the information

MikeFL52

I had spinal surgery after a fall which left me almost paralyzed and has meant learning how to walk and develop stamina again. I thought this app would help me judge my recovery, but I am not sure what to do with the data when it is constantly telling me I am at 96% stress, 15% energy & 30% health and telling to take things easy. When recovering from life changing events you have to push yourself to get back to where you want to be. This app does not help in that process.

04 June, 2023 at 5:48 PM

*Hi there! You can specify your medical conditions in the 'Do you have any health risks?' self-test. To find it, please go to Menu → Self-tests. All of them will be taken into account after that. We also recommend completing other health-related self-tests. Please note that Welltory is not a medical app. It is not intended to be utilized for medical purposes and is not intended to substitute professional medical advice, diagnosis, or treatment. We measure physical rather than emotional stress. They may impact one another, but they’re not the same. For example, your body’s systems may be strained after a workout, while your mood is good. Likewise, a roller coaster ride will likely leave you feeling great, but it will also increase your stress level due to the adrenaline boost. That’s why it’s so important to keep tabs on physical stress: what you feel may not coincide with what your body is actually experiencing. When you’re not in touch with your body, you risk overdoing it and may end up with chronic stress or other health problems, such as frequent colds.*

*07 June, 2023 at 3:03 PM*

Show translation

Add Tag

Edit reply

ID: 223154104

v. 4.3.2

Stressful to use stress app

uxrobinson

I think some of the information could be useful. But awful design. Tiny tiny light grey text, big pulsing color graphs. Obviously the app has been designed on a big monitor then scaled down with very little thought to usability. Perhaps the information is useful. But for an app that is supposed to indicate stress levels, it sure does contribute to stress levels too.

04 June, 2023 at 4:48 PM

*Hello! Thank you for your feedback, we're sorry you feel this way about the design of our app. We will make sure to forward your feedback to our design team.*

*07 June, 2023 at 3:05 PM*

Show translation

Add Tag

Edit reply

ID: 223154106

v. 4.3.2

Help I’m Melting

PDQ2AVOID

At least according to this program I’m always needing to take a break, rest or nap. Seems it has me on every reading with one foot already in the grave. 😶‍🌫️. According to my doctor I’m not getting enough exercise but if this app is correct then my doctor must be trying to kill me off. Very conflicting, confusing and someone’s not getting it right.

03 June, 2023 at 9:18 PM

*Hi, and thanks for your review. The feedback you get from the app depends on several factors: 1) time of measurement — our metrics usually get worse during the day, while the baseline state can be seen in the morning 10-15 minutes after you wake up, 2) type of measurement — it can be automatic or manual, and we recommend relying more on manual measurement results because you can control your measurement conditions, 3) measurement quality (accuracy) — it should be above 90% for a result to be reliable. Please read more in our Help article: https://help.welltory.com/articles/4253039*

*05 June, 2023 at 1:15 PM*

Show translation

Add Tag

Edit reply

ID: 223154107

v. 4.3.2

Need easier self checks

Kindle mom

I need to be able to select it to check more often instead of having to hold my finger over the camera which is difficult for someone with disabilities. So close to being a five star but there are days where it literally only checks my levels once and I don’t understand why some days it does that and other days and checks multiple times. There needs to be a way to alert the app that you have chronic conditions because my app literally is always telling me you must be coming down with something. No I live with multiple somethings and this is my normal unfortunately. Please add the ability to schedule checks instead of having to do manual checks.

03 June, 2023 at 6:24 PM

*Hi, and thank you for your detailed feedback! We'll pass it on to our developers. Please note that automatic (background) Apple Watch measurements are limited by how active you are. Apple Watch takes such measurements only when you're calm and relaxed, not moving, and your heart rate isn't too high. This is the case when you're asleep, but doesn't happen too often during the day. Besides, it might happen when you're calm but talking or doing something without moving much. These are not optimal conditions for heart rate variability (HRV) measurements. That's why our data scientists recommend measuring manually.*

*05 June, 2023 at 11:49 AM*

Show translation

Add Tag

Edit reply

ID: 223154109

v. 4.3.2

Enough With the Upsells

RyanITV

I've been using the app for several months, paying $99 for an annual subscription. Lately, it won't stop asking me to upgrade to a "Lifetime" subscription via notifications, enough so that I simply deleted the app entirely. If I'm paying you guys $100 for the software for a year, it's incredibly annoying to get hounded to pay even more for no change in functionality. You've lost me as a customer.

03 June, 2023 at 6:24 PM

*Hi, and thank you for your feedback. We're sorry for this situation. Please note that you can always opt out of our offers by following the unsubscribe link in the email.*

*05 June, 2023 at 11:35 AM*

Show translation

Add Tag

Edit reply

ID: 223154110

v. 4.3.2

Stop wanting more money!

Sunshine4206191234

I bought the yearly subscription and all it comes with is an excessive number of ads to buy it again!!! Don’t waste your money when all it buys you is MORE ads!!!

03 June, 2023 at 6:04 PM

*Hi, and thank you for your feedback! You can opt out of our offers by following the unsubscribe link in the email. If you need help with that, please contact us via the app — go to Menu → Settings → Report a problem, briefly describe your request in the comments window, and tap Upload.*

*05 June, 2023 at 11:27 AM*

Show translation

Add Tag

Edit reply

ID: 223154111

v. 4.3.2

Russian malware?

PwainX

I think it’s wise in these days to NOT give your medical data to a Russian company.

02 June, 2023 at 5:40 PM

*Hello, and thank you for your question about data privacy. Welltory is a US company with a team that spans several countries. We don’t have any subsidiaries outside the US. We are aware of the sensitive nature of our users' data and make every effort to keep it safe. Our goal is to keep our privacy policy clear, transparent, and easy to understand. We value our users' trust and guarantee that we will never disclose, transfer or sell data to a third party. Your data belongs only to you.*

*04 June, 2023 at 11:16 AM*

Show translation

Add Tag

Edit reply

ID: 223299156

v. 4.3.2

Not an option

Blkoout51

I like the app and it’s features but $99 dollars is not an option for me. It says $8.99 but that doesn’t come up in purchasing only the $99 so that is my only drawback.

01 June, 2023 at 2:17 PM

*Hello there, and thanks for your feedback. We apologize for any inconvenience. The thing is that our research indicates that most users experience significant improvements in their lifestyle and well-being within several months of using our app. The self-training algorithm improves over time as it gathers data about your body, activities, and habits, so the results are more effective in the long term. Some features may not be available initially but become accessible as the app collects more data. To better serve our users, we're going to remove the monthly plan and it's no longer available on App Store. If you prefer to manage your subscriptions through App Store, you can choose from other plans available there.*

*03 June, 2023 at 1:31 PM*

Show translation

Add Tag

Edit reply

ID: 223069371

v. 4.3.2

Get depressed about the app

Peter Oudenes

Getting depressed of the app. It always say low energy and i have stress … but I’m feeling great….

30 May, 2023 at 10:06 PM

*Hello! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. You can read more about interpreting your data in Welltory here: https://help.welltory.com/articles/4380824*

*01 June, 2023 at 4:38 PM*

Show translation

Add Tag

Edit reply

ID: 222751489

v. 4.3.1

Total Nonsense. Don’t waste your money

Spanky spongediver

So after using this app for two months I unfortunately concluded it’s without value. Based upon my “stress” levels I should be dead🙄

30 May, 2023 at 5:42 PM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful.*

*01 June, 2023 at 4:15 PM*

Show translation

Add Tag

Edit reply

ID: 222985163

v. 4.3.1

Dommage.

Mj36000

C’est bien dommage ça fait plus d’un an que j’ai installé application c’est bien dommage mais je pense qu’elle ne sera jamais en français. Et quand je vois je montant de l’abonnement à l’année je me dit que c’est un peu cher et en plus en anglais. Bref je vais malheureusement désinstaller et aller prendre un autre concurrent 🤷‍♂️. C’est bien dommage pour tout le monde. Bonne continuation ✋

28 May, 2023 at 5:58 PM

*Bonjour, Actuellement, Welltory n'est pas localisé. La traduction complète de l'application est une montagne de travail puisque nous avons une grande quantité de contenu. Si nous recevons suffisamment de demandes de traduction dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et probablement la traduirons. Restez à l'écoute pour les mises à jour !*

*31 May, 2023 at 2:49 PM*

Show translation

Add Tag

Edit reply

ID: 216931781

v. 4.3.1

Frustrating

TarekAlSaleh

The measurements taking process is so frustrating. I have to repeat it 5-6 times and still doesn’t work.

28 May, 2023 at 5:35 PM

*Hi there! Thank you for your feedback. If you have issues with taking measurements, please contact us via the app (Menu → Settings → Report a problem. Briefly describe your issue and tap Upload). Our support engineers will be happy to help.*

*30 May, 2023 at 1:30 PM*

Show translation

Add Tag

Edit reply

ID: 223009065

v. 4.3.1

The app says that I’m stressed out… Not the case!

mr hub

The algorithm isn’t that good, the app says that I’m stressed out and have no energy… I’m not stressed, nor am I lacking energy… Did not work on my data…

28 May, 2023 at 1:36 PM

*Hi there. Thank you for sharing your thoughts with us. We usually recommend relying on measurements that are more than 95% accurate. We also recommend taking manual measurements every morning and following a few simple rules: 1. Lie down or sit down with your back against the back of the chair. 2. Before taking a measurement, wait for 10–15 minutes to let your heart rate get back to normal. 3. Try not to move. Any movement affects your heart rate. 4. Don’t try to control your breathing, intentionally taking deep or even breaths. The way you breathe affects your heart rate, so just breathe naturally. 5. Don’t talk. Talking changes your breathing rhythm. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful.*

*30 May, 2023 at 1:48 PM*

Show translation

Add Tag

Edit reply

ID: 222824950

v. 4.3.1

Stay away!

deleted

G-Diesel 123

Never again will I try these gimmicks! This app was not clear. You need to purchase many other apps to get the information. I cancelled 10 minutes after looking it over and still charged for the year even though I did the $8 monthly.

27 May, 2023 at 7:32 PM

*Hi there. Thank you for your feedback! We show the monthly price so that you can estimate how much it would be per month. It's a monthly breakdown of an annual price, i.e., it’s only available if you subscribe to an annual plan. You also confirm the payment amount before purchasing a subscription. To get the information, you just need a smartphone that can be used for HRV tracking in Welltory. We can calculate your baseline based on measurements. You can install other applications as you wish, depending on the type of data you would like to receive from us.*

*29 May, 2023 at 5:22 PM*

Show translation

Add Tag

ID: 222887229

v. 4.3.1

Confusing possibly not calibrated for my health issues

kittenwhisperer

I have been trying several apps to monitor and predict ability to push exercise and recovery. I have always been an active person but due to a Asthma/COPD flare up I have lost a significant amount of cardiovascular endurance. I have tried a few HRM apps and other all inclusive apps. Welltory sometimes didn’t match other apps. I found while its dashboard is vibrant, it is also hard to read and its messages are contradictory. I often set my body is experiencing high stress and/or low energy and to slow down. But the exercise recommendations tend to recommend increased exercise. I wish the daily feed gave feedback on progress towards the app’s recommended daily goals of standing, exercise since its measurements are different than Apple’s health.

26 May, 2023 at 4:13 PM

*Hi there, thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you. Sometimes, the way you physically feel may differ from the key insights you get after taking a measurement. And it’s ok. Many different things can have a bearing on how you feel — from events in your life and diseases affecting your hormone and neurotransmitter levels to caffeine, nicotine, and other substances. You may feel energized when your body needs a break. Or find yourself drained while the energy is still there. This is exactly where HRV measurements are helpful — they show you what your body is really experiencing at the moment. If we compare HRV indicators between apps, for a correct comparison, it is necessary to use the same RR-intervals, since the degree of difference will depend on the calculation algorithms. We use in our HRV calculations the Kubios software — the gold standard for analyzing HRV, i.e. our HRV score is reliable. As per exercise goals (move goals): they are calculated on the number of workouts you do for the last 7 days. So, the more you work out, the higher the goal is. But if you want to check it in detail, please contact us via in-app chat, we'll double-check your calculations.*

*09 June, 2022 at 5:34 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 204476058

v. 4.3.1

Measurements review

The app studying

I will give 3 stars on this app and the reason is the it self is good but doesn’t use Apple Watch to determine when checking for stress or body energy you have to use the phone camera it would better if it detect everything throughout the watch over all I like it just the feature needs more update .

24 May, 2023 at 8:49 PM

*Hi there, and thanks for your feedback. If you have an Apple Watch Series 1 or later, your watch can record your HRV data automatically. As soon as it does, we’ll do the math and send the measurement results to your feed. However, note that Apple Watch automatically measures your heart rate variability only when you are calm and relaxed. When you are stressed and your heart is beating too fast, the watch won’t automatically write your HRV data to Apple Health.*

*26 May, 2023 at 1:26 PM*

Show translation

Add Tag

Edit reply

ID: 222719537

v. 4.3.1

Inaccurate

Ron ww

I used this for a couples days as trials and everything are totally inaccurate. Say. I’m at 5% energy level which not true. I’m highly energetic person. Said I have high level of stress. Which I don’t feel any stress…ever. Heart rate is one thing is accurate. That’s it. But other feature are totally off. To developers; ahh I see what you’re saying. That’s interesting how those work. I’ll give it another shot for it. Added 2 more stars for your clarification :)

23 May, 2023 at 6:33 PM

*Hello there! Thank you for the feedback; we appreciate it and have passed it on to our team. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to the any threats or stress factors that you have to face. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet - most often it’s either overworking, or working out too much. UPD: Thanks a lot for updating your review! We're always here to answer all of your questions :)*

*25 May, 2023 at 12:29 PM*

Show translation

Add Tag

Edit reply

ID: 222516882

v. 4.3.1

Can’t Cancel

Kimmi i

The app is good. But before you buy, make sure you understand how to cancel. I still haven’t found where to cancel.

22 May, 2023 at 8:24 PM

*Hello there! Please contact us via the app — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*24 May, 2023 at 10:35 AM*

Show translation

Add Tag

Edit reply

ID: 222639324

v. 4.3.1

Snake oil, don’t fall for it.

//234..

I wanted to try it out for a few months, but they automatically bill you for a year when you order it and offer various excuses when you try and cancel. I basically paid way too much for an app that does the same thing as Heartwatch and wants to charge a monthly fee for it. It also makes helpful recommendations for meditation and stuff like that, but basically a repeat of the same thing every day and really not worth that amount of money every month. Unfortunately people with health problems are pretty desperate for any help they can get and companies out there like this one that are willing to take advantage.

21 May, 2023 at 4:29 PM

*Hello there, and thank you for the feedback. It's appreciated. There is a lot of data measured by Apple Watch in Apple Health. It's an aggregator of data for Welltory — it means that we collect all this data from AH, analyze it using our smart algorithms, and provide users with a customized feed of helpful recommendations and insights based on the regular HRV measurements that you do right in the app. Also, the app has a free version that you can use forever and promos with discounts very often, so stay tuned!*

*23 May, 2023 at 2:02 PM*

Show translation

Add Tag

Edit reply

ID: 222516886

v. 4.3.1

Pas en français 😞

Keokeo54

L’application a l’air top mais bien sûr je ne prendrai pas l’abonnement puisqu’il est pas en français. Inutile de me répondre que vous y pensez peut être. Ca fait déjà plus de 1 an que les utilisateurs vous demandent un multilingue. Cela rend votre application moins sérieuse. Merci quand même.

21 May, 2023 at 1:23 AM

*Bonjour! Merci beaucoup pour vos commentaires! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*22 May, 2023 at 11:28 AM*

Show translation

Add Tag

Edit reply

ID: 222449097

v. 4.3.1

DO NOT BUY

solarize00

During the trial, you’ll think the app is alerting you to a change in your stress level but it doesn’t matter what you’re doing - they will always say you are stressed regardless of what you’re doing. Just got up after a good night’s test? STRESSED. Worked out and feeling great? SUPER STRESSED. Been having a quiet night at home? CODE RED STRESSED AND YOU’LL PROBABLY DIE. Some other gems from the app: “Your body’s stress response systems are going haywire.” “Looks like a hard day’s night. You’re strained and it’s a bit much for you, though you’re coping ok.” “You can pull it together like the superstar you are, but it will be a struggle.” “Mitigate stress, you’ve got plenty.” “Take things nice and slow, or you might start feeling worse.” “Strain has you out of the game.” So if you want to be constantly stressed about your health, this is the app to get! The developers are clueless about how much harm their dramatic and alarmist language could do to people’s mental health. On top of this, they will keep bombarding you with useless tips like breathe, listen to music, how to get the most out of your workouts, etc. without the app providing an option to silence these notifications. Until they address these main issues, they should offer refunds. A week trial isn’t long enough to figure out that this is a fear mongering app. ZERO STARS.

19 May, 2023 at 9:14 AM

*Hello there! Thank you for your feedback. First of all, we’re sorry about that. It’s never our intention to scare you — we only want you to pay close attention to what your nervous system is experiencing, as it’s the key to your wellness. It's normal to have anxiety over bad measurements — some people struggle with acknowledging that, for example, 5 hours of sleep really does affect their state. It’s hard for us to accept that our bodies might be experiencing stress without us knowing. But then again, we believe you can only improve what you can measure. It's one thing to know that you're supposed to sleep at least 7 hours a day, and it's a whole other thing to clearly see the data on how your body is doing when it gets enough time to recover. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to the any threats or stress factors that you have to face. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet - most often it’s either overworking, or working out too much. Hope you will find this information helpful! Feel free to contact us via the app (Menu → Settings → Report a problem) if you have any further questions.*

*21 May, 2023 at 4:03 PM*

Show translation

Add Tag

Edit reply

ID: 222516889

v. 4.3.1

Do you speak english

Bebo du 13

Pas en français aucun intérêt….

18 May, 2023 at 11:34 PM

*Bonjour! Merci beaucoup pour vos commentaires! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*20 May, 2023 at 4:04 PM*

Show translation

Add Tag

Edit reply

ID: 222449098

v. 4.3.1

Not very helpful

fyou9009

I’ve used this app for months with a new Apple Watch. I have been hoping that the data it provides improves but it hasn’t. I get random reports of my heart health, it tells me I am ALWAYS stressed, and the advice is very limited and repetitive. No matter how my day goes, it says I need to relax. Even though I wake up early every day, it says I am not getting enough sleep but then recommends I try to go to sleep much later than I normally do. If this app wasn’t already paid for, I’d cancel it. Oh - and the fact it charges you for a year instead of month to month is pretty crappy. Read the agreement carefully if you sign up after the free trial.

18 May, 2023 at 1:52 PM

*Hi there, and thanks for your feedback. We're sorry to know you're not satisfied with your experience with the app. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it's a degree of tension in the body's regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, "good" stress level is something in the middle. As for the sleep reports, they are based on an in-depth analysis of your overnight heart rate patterns and historical sleep data, so your sleep analysis is personalized and packed with insights that will steer you toward better recovery.*

*20 May, 2023 at 4:05 PM*

Show translation

Add Tag

Edit reply

ID: 222516892

v. 4.3.1

Scam, period ⚠️

SunnyTheSailorMan

This app won’t work until you pay it’ll keep showing you’re stressed and in bad shape once you pay then it’ll tell you how you can feel better 😂🤣 Stay away do not waste your time and money on this shady app. It also steals your data

18 May, 2023 at 5:41 AM

*Hello there, thank you for the feedback. This is actually not true, your HRV results don't depend on the kind of version of the app you have. Also, you don't have to purchase a subscription, you can stay with the free version forever. As per the statement that we steal your data, do you have any evidence of that? This is a crucial topic for us. We value our users' trust. We guarantee that we never disclose, transfer or sell data to a third party. Your data belongs only to you. We do not provide medical services, are not affiliated with healthcare organizations, are not integrated with electronic health record providers, and do not process this kind of data. Please read the Terms of Service for more information.*

*19 May, 2023 at 3:54 PM*

Show translation

Add Tag

Edit reply

ID: 222516893

v. 4.3.1

Can’t be correct…

Amykay581

No matter what I do it says I’m stressed and need to relax. Even if I spent the entire day relaxing and reading and doing nothing! According to this I am always stressed. Even when I am not. Feel like this is not accurate at all. I have a heart rate that runs higher then normal. It has since I was a child. However this picks it up and decides I’m stressed. Took a nap and just woke up, yep stressed. Sat for 3 hours reading a book, yep stressed. It’s always saying to relax you need a slowdown! I can’t get much slower then a nap! All this app did was cause stress! I even ended up going to doctor, who said there is nothing wrong with me!

16 May, 2023 at 8:38 PM

*Hello, thank you for leaving the feedback! It's appreciated. First of all, we would recommend you make sure you take your measurements correctly. Make sure you follow the measurement rules. For example, you should take a morning measurement 10-15 minutes after you’ve wakened up because your body needs some time to bring all systems into an active state. Second, please make sure the accuracy of your measurements is high enough (95-100%): https://help.welltory.com/articles/3361520-how-to-take-accurate-heart-rate-variability-measurements. Also, please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after.*

*18 May, 2023 at 2:37 PM*

Show translation

Add Tag

Edit reply

ID: 222516897

v. 4.3.1

Had this app for a few months, now…

Markity M

I really want to like this app. And maybe it just isn’t for me. So, this rating is for me specifically. About me: I’m 42, I work out (CrossFit, yeah, I’m one of THOSE people) between 3-5 days a week. The rest of the days I’m still pretty active. I eat junk food sparingly, I don’t drink alcohol, I don’t smoke, I meditate regularly. That being said, for me, it seems a lot of the advice and “pop- ups” for me contradict themselves. It’ll say I’m not stressed enough, then it will say my blood pressure is too high and that I should consider meditation and/or working out. It will say I’m not consistent enough with my workouts though I do so regularly. Or it will say I need more cardio, but say a workout “depleted me” because it was TOO cardio. Dunno, I think some parts of the app don’t talk to other parts of the app. In any case, as I said, maybe I’m just not in their demographic. 🤷🏼‍♂️ feels like I’m always doing something just a little bit wrong.

16 May, 2023 at 7:38 PM

*Hello there, and thank you for sharing feedback. We appreciate it and are sorry that your experience with Welltory wasn't 100% satisfying. We'd really like to look into your data deeply to sort everything out, so please contact us via the app. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*18 May, 2023 at 2:41 PM*

Show translation

Add Tag

Edit reply

ID: 222516898

v. 4.3.1

Lots of info. Not a lot of help.

ellegypsy

I accidentally bought a year of AI coaching (I thought I was signing up for a free trial. That’s on me.), but so far the coaching has been less than helpful. The app itself is full of SOO many details. If you’re working with a dr to get your health on track, this is probably pretty useful. If you don’t know what is causing you to feel tired, this app has the ability to track relationships between what you do and how you feel (it’s very involved, however). For all of that, it gets 3 stars. But it stops there. It purports to do much more, and I’m often getting recommendations to breathe more. However when I’m feeling happy and relaxed, it is often giving me push notifications that I need to calm down. Looking at my stats of how stressed I apparently constantly am, is constantly stressing me out. And it often (read: daily) tells me I need to ease up and take things more chill, while also telling me I need to burn >700 move calories and have 126 minutes of exercise with my heart rate over 115. These two things do not coexist. By Saturday/Sunday I’ve normally earned a daily goal of zero exercise minutes, but my move goal is still between 700-800kcal. And it’s still telling me I need to slow my roll… in all the witty yet totally unhelpful ways that it does. It also differentiates your metrics based on what it’s seen from you, verses the more generalized metrics. I often will have 9/9 generalized metrics showing as healthy, while my “personalized” metrics are saying I’m out of energy and can’t focus… Moral of the story: I’ve had this app for a few weeks now, and so far it’s only caused more stress.

16 May, 2023 at 7:07 AM

*Hello, thank you for leaving the feedback! It's appreciated. First, we are sorry that the app made you feel stressed and that your experience with Welltory wasn't satisfying enough. Second, please make sure you follow the measurement rules. For example, you should take a morning measurement 10-15 minutes after waking up because your body needs some time to bring all systems into an active state. Also, ensure your measurements' accuracy is high enough (95-100%): https://help.welltory.com/articles/3361520-how-to-take-accurate-heart-rate-variability-measurements. Heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after. Also, we'd really like to look into your data deeply to sort everything out, so please contact us via the app. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*18 May, 2023 at 2:44 PM*

Show translation

Add Tag

Edit reply

ID: 222516899

v. 4.3.1

Additional Requests

Archive fan

I love the app through the trial. The. The trial ended and I wanted to move forward into a subscription but the only option is a yearly. It’s shows a monthly but does not allow you to put it on an actual monthly which is what I prefer. If this could get fix I would immediately subscribe and change rating!!

15 May, 2023 at 1:56 PM

*Hello there, and thanks for your feedback. We apologize for any inconvenience. The thing is that our research indicates that most users experience significant improvements in their lifestyle and well-being within several months of using our app. The self-training algorithm improves over time as it gathers data about your body, activities, and habits, so the results are more effective in the long term. Some features may not be available initially but become accessible as the app collects more data. To better serve our users, we're going to remove the monthly plan and it's no longer available on App Store. If you prefer to manage your subscriptions through App Store, you can choose from other plans available there.*

*16 May, 2023 at 6:07 PM*

Show translation

Add Tag

Edit reply

ID: 222516900

v. 4.3.1

Good but $$$

Kimd0203

I downloaded this a couple of days ago and so far really like it. The only issue I have it is $99 for the year! One payment and no option for monthly payments. I find it difficult to make this much of a commitment when I’m not sure if I’ll like or even utilize the additional features. I’ll stick with the free option until if/or when they offer a monthly payment option. Update: Thus developer response is a cut and paste response. Developer stated could manage monthly plan in App Store. This is not true. Want people to spend $99–a personal response would be appreciated.

15 May, 2023 at 5:15 AM

*Hi there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store. If you prefer to manage your subscriptions through App Store, you can choose other plans available there. UPD: we never said you can manage your monthly subscription in App Store. It's the other way around: monthly subscription has been achieved in the store. We're sorry for the confusion!*

*19 May, 2023 at 4:04 PM*

Show translation

Add Tag

Edit reply

ID: 222215288

v. 4.3.1

Awful connectivity

Ryanalstad

There’s nothing like waking up and taking your measurements (like that app tells you) but won’t work due to terrible connectivity with finger. 10 times in a row it wouldn’t work.

12 May, 2023 at 5:10 PM

*Hello there! Please contact us via the app — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*14 May, 2023 at 1:45 PM*

Show translation

Add Tag

Edit reply

ID: 222267285

v. 4.3.1

Does not work well for active people

Emerald Moon

As a fitness enthusiast I was excited to try this out and bought the annual membership. Unfortunately, day after day, the app told me I was under extreme stress and in danger of falling ill because of my workouts. I researched it and realized the app is better for people who don’t get much exercise and that regular fitness participants will have results like mine. The company was not willing to refund me the balance of my remaining membership because “policies”. Pretty disappointed. It caused more stress than benefits.

12 May, 2023 at 4:42 PM

*Hello there, and thank you for your honest feedback. We appreciate it and have passed it on to our team. Welltory is useful for everybody, including athletes and people who are managing chronic illnesses and can’t sustain an active lifestyle. As for your measurements, we recommend you do them not right after a workout — any kind of sport is stressful for your body, so you need time to recover. As for your refund request — our support team is always ready to help you within our policy.*

*15 May, 2023 at 5:37 PM*

Show translation

Add Tag

Edit reply

ID: 222297939

v. 4.3.1

Ludicrous App

kon098

I downloaded this due to the high ratings given by other users The readings and comments it provides are confusing - and presumably there to worry the user into buying the premium version It only runs off other apps’ collected information and then makes outrageous guesses (most of them incorrect) about your state of health I took two blood pressure readings today- the first was described as ‘great’ but the second as ‘alarming’ - this despite both being almost the same! Avoid this app - and stick to the free versions in other health apps provided by your watch or phone - this one is a joke!

12 May, 2023 at 10:37 AM

*Hi, and thanks for your feedback. We're sorry you didn't find Welltory useful. But you don't have to buy the premium version — you can use the free one with limited features. Please note that Welltory doesn't measure blood pressure. Our app takes heart rate variability (HRV) measurements. HRV is an indicator of our autonomic system and is very sensitive to even the slightest changes in influencing factors. Therefore, it's normal that your HRV metric change even within minutes, let alone during the day.*

*13 May, 2023 at 6:38 PM*

Show translation

Add Tag

Edit reply

ID: 222274950

v. 4.3.1

Not ready for prime time yet…

Frank\_D42301

States almost every measure is poor quality. I’ve worked in labs and can follow procedures. If you leave notifications on, it’s nearly endless pings. It will flat out refuse to measure sometimes. Pointless.

11 May, 2023 at 2:06 PM

*Hello! It's important to follow the recommendations on how to measure correctly because heart rate variability (HRV) is very sensitive to even the slightest changes in all the factors influencing our body. To see your body baseline state, we recommend taking measurements at the same time every morning. This will both show you how your body is doing before the effect of a breakfast, cigarette, coffee, or workout, and will help our algorithm interpret your other measurements. Take measurements after waking up, but before working out, taking a shower, or eating breakfast. After you wake up, stay in bed for 5–10 minutes (don’t talk or check the news) and then take a measurement. You can use the bathroom or drink some water, too, but then you’ll need to lie down or sit down for 10–15 minutes before taking a measurement. Always use the same position to take measurements (lying or sitting with your back against the back of the chair). If you do a lot of sports, it’s best to take morning measurements in a sitting position. Sitting up after sleep, don’t forget to give your circulatory system several minutes to adjust before taking a measurement. To check your measurement’s accuracy, tap the liquid message opening the detailed information — the accuracy score will be under the key insights. You can turn off the notifications for Welltory in your iPhone settings.*

*12 May, 2023 at 7:41 PM*

Show translation

Add Tag

Edit reply

ID: 222186138

v. 4.3.1

Castellano

J75o

No está en castellano, traducir al segundo idioma más hablado del mundo. Gracias.

10 May, 2023 at 1:59 PM

*¡Hola! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*12 May, 2023 at 6:47 PM*

Show translation

Add Tag

Edit reply

ID: 222194838

v. 4.3.1

Fooling healthy people

Jonathvic

This is a worst app I ever seen. Trying to induce stress when no stress at all. It says 90% stress, 20% healthy and try to say I’m under immense stress and worst health. All these when I’m clam and healthy and happy. Trying to get money out of healthy individuals to sign subscriptions. Stay away.

10 May, 2023 at 8:20 AM

*Hi there! We're sorry for your negative experience with the app. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. Please note that we measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after.*

*11 May, 2023 at 4:06 PM*

Show translation

Add Tag

Edit reply

ID: 222191163

v. 4.3.1

BE WARNED!!!

SN1P1R

This (extremely expensive) app suggests there’s a monthly option HOWEVER to proceed past this point will instantly charge you $159.99 WITHOUT any chance of a refund (I tried via the App Store, and also tried via the Apple App Store review decision option). Functionally, it also seems a little glitchy and not exactly 'live and real time' - not bad for keeping you mindful of your well-being BUT NOT worth $159.99. BE WARNED!!!

10 May, 2023 at 2:56 AM

*Hello! We're truly sorry about your negative experience with the app. Currently, we don't have monthly subscriptions in App Store. We show the monthly price so that you can estimate how much it would be per month. It's a monthly breakdown of an annual price, i.e. it’s only available if you subscribe to an annual plan. We do not provide such discounts for a monthly subscription. As per the refund, if your subscription is purchased with App Store, to request a refund, please contact Apple as according to Apple's policies, all operations related to products purchased in App Store are processed only on Apple's side. You can find details on how to request a refund in the article that we sent you in the chat. To facilitate the process, we recommend contacting Apple Support by phone.*

*11 May, 2023 at 4:04 PM*

Show translation

Add Tag

Edit reply

ID: 222191164

v. 4.3.1

Sehr gute App, leider nicht auf deutsch

MrAndrosch

Sehr übersichtliche Gute Gesundheitsapp aber leider nur in Englisch.

09 May, 2023 at 8:00 PM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*11 May, 2023 at 4:06 PM*

Show translation

Add Tag

Edit reply

ID: 222074087

v. 4.3.1

The app is good but…

Clubchloe1

Not everyone can afford to pay $100 at once. A monthly option would be nice. I would for sure purchase that. Or even quarterly.

09 May, 2023 at 6:06 AM

*Hi there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store. If you prefer to manage your subscriptions through App Store, you can choose other plans available there.*

*10 May, 2023 at 5:29 PM*

Show translation

Add Tag

Edit reply

ID: 222118291

v. 4.3.1

Disappointed

Cre8tv

I purchased a Pro subscription, but it’s been quite a disappointment. For this high price, I would expect the advertised features to be working, and they aren’t. A major issue is that MyPlaces (the app’s own geotracking) is not functional. It worked for a day or two, but even then, it was sorely lacking in detail. For example, though I have precise tracking turned on, Welltory gave me a general “entering [county name].” That is basically useless. Support has been slow to nonexistent and has had me follow a procedure involving disconnecting MyPlaces, deleting the app, rebooting, reinstalling the app, reconnecting MyPlaces, all for it to still not work. I’m waiting on a support ticket. I’m talking with other users, they report the same issues of MyPlaces not working. This aspect of the app was a big reason I paid for Pro, so this is completely unacceptable. Other disappointments: —If MyPlaces will ever work, research has shown that based on patterns of your day, the app will ASSUME you’re at work, and if you’re not, there’s no way to change that. —Tagging issues. There are tags that Welltory has created, and there’s no way to delete them. For example, I don’t want a tag for “children” or “PMS,” but I’m stuck with them. Additionally, if you create a new tag that accidentally duplicates a tag that Welltory has, you can’t delete it. Therefore, I’m stuck with a tag named “nap(2).” You also cannot recategorize a tag into a different category like Health after you’ve placed it in a category. For this subscription price, I would expect to be able to customize things much more. —Excessively alarmist language. Every day I’m in the red. The app calculates HRV differently than the Apple Watch does. And every day, it has this red, what they call “liquid” that looks like lava sloshing and spitting up embers, with stupid messages like, “Check It Before You Wreck It.” It goes on to tell me I’m incredibly stressed out, my energy is just about nonexistent, and that my health is vulnerable. Yes, you can supposedly train the app to adjust to your own baseline over time, but this is a long process, and you just might become so discouraged and demotivated before then that you don’t keep using it. If I were to take these messages seriously, I’d spend all day in bed meditating and never exercise or do anything to improve health. This aspect has had a negative effect on my mental health. When I check with other users on social media groups, they have similar complaints and say they just don’t pay attention to the hysterics from Welltory. Well, that’s a fail. You subscribe to the app because you expect you’ll want to pay attention to it. —Stupid, irrelevant filler content. Welltory regularly serves up such content as letting me know the fact that I can pinch my elbow as hard as possible without feeling pain. Gee, life-changing, helpful, usable stuff there. I really want to like this app. If MyPlaces were functional and more specific, that would help, but it’s completely nonfunctional at this point—this despite the app supposedly did an update four days ago. Why are they advertising this feature then if it’s not working? When you pay for a subscription, especially one as expensive as this is, you expect to get what is advertised. In social groups about the app, I cannot find a SINGLE person who has MyPlaces working. Also, for the cost of the Pro version, I expect more customization ability. I should be able to create, edit, and delete tags. I should be able to opt out of their silly, irrelevant filler content. Basically, this should be a tool that I can customize rather than be locked into their inadequate user interface. Fix these things, and I’ll raise my rating and probably evangelize the app so much that you’ll have several new users. Til then, I would not recommend the Pro version to anyone.

08 May, 2023 at 6:36 PM

*Hello, thank you for taking time to write such a detailed review with your feedback about your experience with the app. First of all, we're sorry about your disappointment. We've answered you in the chat about the MyPlaces feature, please check the new messages from us. As per the tags, right now it's not possible to delete the tags indeed, but thank you for the idea, we will make sure to forward your feedback to the team! The app cannot calculate HRV differently than the Apple Watch does, because we use Apple Watch for measurements and we take data from Apple Health. Also, we measure physical rather than emotional stress. They may impact one another, but they’re not the same. For example, your body’s systems may be strained after a workout, while your mood is good. Likewise, a roller coaster ride will likely leave you feeling great, but it will also increase your stress level due to the adrenaline boost. That’s why it’s so important to keep tabs on physical stress: what you feel may not coincide with what your body is actually experiencing. When you’re not in touch with your body, you risk overdoing it and may end up with chronic stress or other health problems, such as frequent colds. Thank you for all your feedback, we're forwarding it to the team.*

*12 May, 2023 at 6:44 PM*

Show translation

Add Tag

Edit reply

ID: 222118293

v. 4.3.1

Turkish language support

Mesut.Piskin

This great app but we need to Turkish support

06 May, 2023 at 9:42 AM

*Hello! Thanks so much for your feedback! We appreciate your review. The full app translation is a mountain of work as we have huge amounts of content. If we have enough requests to translate to your language, we will add it to our roadmap for sure and will likely translate it. Stay tuned for the updates!*

*08 May, 2023 at 3:40 PM*

Show translation

Add Tag

Edit reply

ID: 222129508

v. 4.3.1

The app seems quite good

XerryJ

The only problem is that even though it claims that I can order a monthly subscription if I try to buy one, it offers only a yearly one.

05 May, 2023 at 12:01 AM

*Hi there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store. If you prefer to manage your subscriptions through App Store, you can choose other plans available there.*

*06 May, 2023 at 3:30 PM*

Show translation

Add Tag

Edit reply

ID: 221899595

v. 4.3.1

I’m getting message that your server is overloaded

Al637654

I’m getting message that your server is overloaded

04 May, 2023 at 5:49 AM

*Hi there, we're sorry for this negative experience! Please delete the app, reboot your phone, and reinstall the app until then. It helps in most cases. Please note that you need to log in to your current Welltory account using the same email address you used when you signed up. Kindly let us know if this helps. If it doesn't help, please contact us via the app (Menu → Settings → Report a problem) — we'll do our best to help you.*

*05 May, 2023 at 4:03 PM*

Show translation

Add Tag

Edit reply

ID: 221828948

v. 4.3.1

Overwhelming

Tawd phx

This app is not okay, but the notifications it provides can be too much. The reason for the average rating is mainly because you can’t customize the information it tries to provides. Update: The suggestion provided misses the point. This app is not worth it unless you want to get stressed out. App has been removed

03 May, 2023 at 4:16 AM

*Hi there! We're sorry for the unpleasant experience. It would be great if you could tell us more about your experience with Welltory. Please contact us via the app — go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*05 May, 2023 at 4:05 PM*

Show translation

Add Tag

Edit reply

ID: 221828955

v. 4.3.0

iOS app underperforms VS Android

summersara365

I’m disappointed that I paid for this app for Apple devices. It doesn’t update frequently enough throughout the day for data from my Apple Watch to be helpful and you can’t update it on demand from the Apple Watch interface like you can from a Samsung watch. My SO has an android phone and a Samsung watch that is used with this app. It’s easy to get feedback on demand as well as very frequent updates without updating yourself on the android version. Overall if you have android, I think the performance is much more optimized and you can get a ton of great info. If you have iOS, there are much better apps so I wouldnt go this route. Oh! And the android subscription costs less too!! How absurd is it that I paid more for less consistent or convenient data updates than I would get if I had an android???!!!???

02 May, 2023 at 4:21 AM

*Hello there! We're sorry for the unpleasant experience and would really like to sort everything out. Please contact us via the app — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*04 May, 2023 at 5:54 PM*

Show translation

Add Tag

Edit reply

ID: 221723800

v. 4.3.0

Traducción a español por favor

Mereci

App estupenda pero en inglés es difícil de seguir

01 May, 2023 at 3:25 PM

*¡Hola! Muchas gracias por tus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*03 May, 2023 at 12:52 PM*

Show translation

Add Tag

Edit reply

ID: 221697479

v. 4.3.0

Leider nicht in deutscher Sprache

Tom3763

Sehr detaillierte App mit vielen Möglichen, aber leider nur in Englisch. Bei den verwendeten Fachbegriffen immer den Übersetzer zu bemühen ist mir persönlich zu aufwändig.

01 May, 2023 at 1:26 PM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*03 May, 2023 at 12:48 PM*

Show translation

Add Tag

Edit reply

ID: 221699153

v. 4.3.0

Marie18

Marie18200

Votre application a l’air intéressante mais je ne comprends pas l’anglais et il est donc très compliqué pour moi de l’utiliser. Il serait sympa de penser à ajouter là langue Française à votre application. Merci, car vu le prix prohibitif de 99€ je pense qu’il pourrait y avoir là langue Française je ne peux acheter une application ou je ne comprends pas ce qui m’est expliqué.

01 May, 2023 at 11:55 AM

*Bonjour! Merci beaucoup pour vos commentaires! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*30 April, 2023 at 6:42 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 221588735

v. 4.3.0

$100 without even seeing what it does??

Dissatisfied!!!!!!

When I run across an app that forces you to subscribe for a full year with absolutely no trial, I assume it’s because it’s garbage. If I trial an opportunity and it’s something I like and can use, I subscribe after the trial. I’m not throwing away $100 without even being able to really see what it does.

01 May, 2023 at 5:47 AM

*Hello there! We have a free trial. A free trial means you might install the app and have limited PRO features of the app for the first five days without purchasing your subscription.*

*02 May, 2023 at 12:01 PM*

Show translation

Add Tag

Edit reply

ID: 221723803

v. 4.3.0

The app is ok

ilya\_b

The app is ok but the “tips” it shows are annoying at best. The information about vaccines in “myths” was at best questionable. Don’t want to see this ever again.

30 April, 2023 at 5:08 PM

*Hello there! Thank you for the feedback. We appreciate it and have passed it on to our team.*

*02 May, 2023 at 11:39 AM*

Show translation

Add Tag

Edit reply

ID: 221723808

v. 4.3.0

Problème de français

Patoche.84

Bonjour, je regrette d’avoir installé cette application, je pensais améliorer celle d’origine, mais elle e écrasé mes données et en plus elle est en anglais. Je ne comprends que le français. J’avais un suivi de poids, et de données cardiaque suite à mes soucis de santé. Plus rien ! Comprends plus rien ! Merci de fais une traduction en français que nous puissions se servir de votre application

30 April, 2023 at 11:21 AM

*Bonjour! Merci beaucoup pour vos commentaires! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*02 May, 2023 at 11:33 AM*

Show translation

Add Tag

Edit reply

ID: 221693491

v. 4.3.0

Paid for upgrade but nothings changed

kirk025

Hey y’all, I know something funky must have happened but y’all had a 35% off deal and I went to pay from Apple Pay. Purchase was confirmed and shows in my bank account but in the app it doesn’t show that I’ve upgraded. And when I try to “restore purchases” it doesn’t work. And then I hit “upgrade” and it brings me back to another screen that asks for the full amount instead of 35% off. Is there a way y’all can fix this? 😬

30 April, 2023 at 2:51 AM

*Hi there, we're sorry for this negative experience! Please delete the app, reboot your phone, and reinstall the app until then. It helps in most cases. Please note that you need to log in to your current Welltory account using the same email address you used when you signed up. Kindly let us know if this helps. If it doesn't work, please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*01 May, 2023 at 10:55 AM*

Show translation

Add Tag

Edit reply

ID: 221627012

v. 4.3.0

Scammer app

Tee been a apple user

I signed up for a free trial got charged 99 to try the app. This is crazy I can’t even get a refund. I already canceled this freaking app. I signed up for the five days and was charged the full 99.99 the very next day

29 April, 2023 at 6:21 PM

*Hello there! Please contact us via the app — we'll help you. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*01 May, 2023 at 10:57 AM*

Show translation

Add Tag

Edit reply

ID: 221525843

v. 4.3.0

More notifications about subscription discounts than paid content

DoberWeston

I will not be renewing my subscription in 6 months. Purchased a 1 year subscription. I get more daily notifications about lifetime subscription discounts than valuable content I assumed I would receive. Frankly annoying. There are better products out there.

29 April, 2023 at 4:17 PM

*Hi, and thank you for sharing your honest feedback with us. You can turn off the notification from our app in your iPhone settings and unsubscribe from our emails by following the link in the letter. If you need help with that, please contact us via the app — go to Menu → Settings → Report a problem, briefly describe your request in the comments window, and tap Upload.*

*30 April, 2023 at 6:51 PM*

Show translation

Add Tag

Edit reply

ID: 221585664

v. 4.3.0

App built for couch potatoes, not athletes

ChrisP98

This app is not only poorly designed and difficult to navigate. It is also seems designed for uneducated couch potatoes. The advice given is generic. I was hoping for more, given the price.

29 April, 2023 at 3:23 PM

*Hi, and thank you for your honest review. Our app is designed to be user-friendly and provide personalized health advice. But we understand that some design solutions may cause different feelings. We're constantly collecting our users' feedback — not only to add new features but also to make the app more intuitive and easier to use — and would like to thank you for sharing your opinion with us.*

*30 April, 2023 at 6:48 PM*

Show translation

Add Tag

Edit reply

ID: 221627013

v. 4.3.0

Don’t give your info away.

doober45689

I saw this app and thought it looked pretty cool, I downloaded it, you can’t check out the app without entering personal information. We need to stop just giving these companies free information.

29 April, 2023 at 12:10 PM

*Hello! Thank you for raising your concerns about data privacy. User information is needed to process the measurement results and links this data to the user. We interpret the measurement results based on the data from the sources and the data users add manually. But we're aware of the sensitive nature of our users' data and make every effort to keep it safe. We value our users' trust and guarantee that we will never disclose, transfer or sell data to a third party.*

*30 April, 2023 at 6:37 PM*

Show translation

Add Tag

Edit reply

ID: 221627014

v. 4.3.0

Gut, aber zu teuer

Blomski\_de

Die App an sich hat viele nützliche Daten, in der Basisversion ist sie allerdings gespickt mit Eigenwerbung und bei dem monatlichen Preis hätte ich auch die deutsche Sprache erwartet. So werde ich sie erneut deinstallieren

29 April, 2023 at 10:13 AM

*Vielen Dank für Ihr ehrliches Feedback. Wir planen, unsere App in Zukunft in andere Sprachen zu übersetzen, aber da dies viel Arbeit erfordert, gibt es keine ETA.*

*30 April, 2023 at 6:31 PM*

Show translation

Add Tag

Edit reply

ID: 221594351

v. 4.3.0

Interface trop chargée ?

Docteur.Who

Interface très chargée .. les éléments sont intéressant mais l’ergonomie est à revoir.

28 April, 2023 at 10:29 PM

*Bonjour! Nous comprenons parfaitement que certaines solutions de conception peuvent provoquer des sentiments différents. Nous recueillons constamment les demandes de nos utilisateurs - non seulement pour ajouter de nouvelles fonctionnalités mais aussi pour rendre l'application plus intuitive et plus facile à utiliser - et souhaitons vous remercier de partager votre avis avec nous.*

*30 April, 2023 at 10:40 AM*

Show translation

Add Tag

Edit reply

ID: 221499799

v. 4.3.0

Would love this

Rube4

If I could just pay you month to month like every other app in the world.

28 April, 2023 at 6:22 PM

*Hi there, and thanks for your review. We're sorry for any inconvenience caused. Our app has proven to positively impact users' lifestyles and well-being after several months of use. The self-training algorithm needs time to get to know you, and the more data it has about your body's state, activities, and habits, the more effective it becomes. Additionally, some features only become available after you've been using the app for a while, and it has enough data to provide you with personalized insights. Some features may not be available initially, but become accessible as the app collects more data, offering personalized insights. That's why we decided to gradually remove the monthly plan from all the platforms, and it has already been archived in App Store.*

*30 April, 2023 at 10:38 AM*

Show translation

Add Tag

Edit reply

ID: 221627016

v. 4.3.0

A con job

jobear1356

First off , there is no trial period and they charge 99$ for a year for the app which is way too much for what it does which is nothing. It doesn’t come up with new data, it only repeats what it gets from apple in a very confusing form. It also keeps repeating the same inaccurate data. I will write this off as a bad waste of time and money.

28 April, 2023 at 4:00 AM

*Hi there. We have a 5-day free trial with some of the PRO features, which starts automatically when you sign up for Welltory, i.e. you don't have to subscribe for it. During the first five days, you get full details for your measurements and blood pressure readings. After that, you also can take measurements for free forever, but only with a limited description. Welltory does not repeat what it gets from Apple Health, Welltory interprets people’s data into insights and guidance to help them be healthier, happier, and more productive. It’s like a personal health coach who tells you what your data means and what you can do to feel better.*

*29 April, 2023 at 1:04 PM*

Show translation

Add Tag

Edit reply

ID: 221525842

v. 4.3.0

Pas en français inutile pour moi

malacvy

Pas possibilité de le mettre en français dommage ça a l’air utile mais on comprend pas tout 😏😏😏😏

27 April, 2023 at 2:09 PM

*Bonjour! Merci beaucoup pour vos commentaires ! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*29 April, 2023 at 1:01 PM*

Show translation

Add Tag

Edit reply

ID: 221499798

v. 4.3.0

Wish I hadn’t purchased

heocps

Before paying for the app, I wish I had waited until it offered my fitness activities. I have to go back and forth between this app and the Apple Fitness tracker that offers activities that Welltory omits. Then, to add further frustration, if I have used the fitness tracker in Welltory for an activity and then later try to go back and use the Apple Watch tracker, it doesn’t register my heart rate. I requested that tennis be added a couple of weeks ago, but, despite a message that my request would be passed along, nothing happened. I wish I had stayed with the free app.

25 April, 2023 at 9:14 PM

*Hello there! We're sorry for the unpleasant experience. Please contact us via the app — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*27 April, 2023 at 3:41 PM*

Show translation

Add Tag

Edit reply

ID: 221427824

v. 4.2.2

Impractical and negative recommendations

rmsumm

The 2 stars allocated are for the interesting data and potential this app has but, it needs work. First, many of the readings (about 50%) are low quality even though I do the reading the exact same way each time. So the data cannot be input. More importantly, the recommendations and feedback are not realistic and frankly negative. So negative and impractical, they could affect my positive mood and made me question if I was really feeling as great as I thought. If the numbers indicated anything negative, the recommendations are to rest all day, do self care, and not make any important decisions. Who can do that? I'm a professional who works full time and a mom raising children. I never rest all day and I don't have the ability to not make decisions. Perhaps this app is good for a person without a lot of responsibilities and the only focus is on self preservation. But from a practical, realistic point of view - the app is not relevant to my busy, active lifestyle.

24 April, 2023 at 1:21 PM

*Hello there! Thank you for sharing feedback! The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, a “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to any threats or stress factors that you have to face. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet — most often it’s either overworking or working out too much. Hope you will find this information helpful!*

*26 April, 2023 at 10:10 AM*

Show translation

Add Tag

Edit reply

ID: 221427825

v. 4.2.2

Very helpful but $$$

KendyKane18

Love that the results are 95% accurate, but I wish the subscription could be paid monthly instead.

24 April, 2023 at 12:05 AM

*Hello there, and thanks for your feedback. We apologize for any inconvenience. The thing is that our research indicates that most users experience significant improvements in their lifestyle and well-being within several months of using our app. The self-training algorithm improves over time as it gathers data about your body, activities, and habits, so the results are more effective in the long term. Some features may not be available initially but become accessible as the app collects more data. To better serve our users, we're going to remove the monthly plan and it's no longer available on App Store. If you prefer to manage your subscriptions through App Store, you can choose from other plans available there.*

*25 April, 2023 at 9:57 AM*

Show translation

Add Tag

Edit reply

ID: 221300610

v. 4.2.2

leider nicht auf deutsch

micha raadts

eine tolle app, wenn sie auf deutsch verfügbar ist, werde ich die pro Version abonnieren.

23 April, 2023 at 10:17 AM

*Hallo und danke für dein Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um sie in Ihre Sprache zu übersetzen, werden wir sie sicherlich in unsere Roadmap aufnehmen und wahrscheinlich übersetzen.*

*24 April, 2023 at 6:32 PM*

Show translation

Add Tag

Edit reply

ID: 221273027

v. 4.2.2

Health app for snowflakes

benbenwilde

If you like the idea of having an app that constantly tells you all day every day "You need to relax more!" "Take a break!" "Refuse an intense pace!" "Take it easy!" Then this is the app for you!!!

22 April, 2023 at 1:29 AM

*Hi there! Thank you for the feedback. We're sorry you had a negative experience with the app. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after.*

*23 April, 2023 at 2:59 PM*

Show translation

Add Tag

Edit reply

ID: 221186565

v. 4.2.2

Informative

Speedybanker

Informative app but slow to update. I have it synced with my Apple Watch, It’s 8:15am, I’ve been awake for 2 hours and it has only just updated my readings from yesterday’s reading at 4:39pm. I get at most 3 updates a day. I’ve looked in settings for both watch and phone and can’t see where I can increase the number updates per day. Is this as good as it gets for an app I paid $300 for?

22 April, 2023 at 1:20 AM

*Hi there, thank you for the feedback! Do you maybe have a sleep mode or "Do not disturb" mode on your Watch or on the phone? If not, please contact us via in-app, we will investigate your issue: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Thanks!*

*23 April, 2023 at 3:01 PM*

Show translation

Add Tag

Edit reply

ID: 221267293

v. 4.2.2

No está en español

Maycoman

Tiene buena pinta pero no está en español.

20 April, 2023 at 11:20 PM

*¡Hola! Muchas gracias por tus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*22 April, 2023 at 6:07 PM*

Show translation

Add Tag

Edit reply

ID: 221163204

v. 4.2.2

Intéressant

dou-59

Je suis vraiment contente de cette application sauf que ce serait agréable si on pouvait l’avoir en français ou avoir la possibilité de traduire! En somme je lui mettrais un 4-5 étoiles avec cette possibilité!

20 April, 2023 at 8:49 PM

*Bonjour! Merci beaucoup pour vos commentaires ! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*20 October, 2022 at 6:19 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 211729653

v. 4.2.2

A negative and non-helpful experience

m\_wand

I am an active and gym going guy. I decided to download and try this app to provide more insight on workouts vs the fitness app on the phone. I’ll get to the point- the app consistently provided negative feedback on literally everything I did or didn’t do. It’s not helpful for an app to tell me “you’re stressed out” or “you aren’t feeling well” or anything like it when I am feeling great and doing very well. Even on a rest day it continued to speak negative things to me. Even if the app were trying to provide helpful info and insight, actually TELLING a user how they feel is 100% not helping anything. I deleted the app after a week of it telling me how badly I’m feeling and raining negative energy on me daily. My advice to the designers of the app… fix the language and user experience to not berate and degrade users. I understand you were shooting for an intimate and personalized experience, but you’ve overshot and landed in an obtrusive area. My advice to potential users of the app… don’t download or use this app. Find an app that provides data in a nice package and doesn’t try to dictate how you feel.

20 April, 2023 at 8:44 PM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after.*

*22 April, 2023 at 6:09 PM*

Show translation

Add Tag

Edit reply

ID: 221186567

v. 4.2.2

Say pay first

digitalhatter

I went through all the setup, 1 minute of camera heartbeat, all the health questions…. And then it said hey lets set you up on that payment plan. You need to do that first! No thank you, deleted.

20 April, 2023 at 5:17 PM

*Hi there, thank you for the feedback! You could click on X sign of the offer to get the PRO version and stay with the free version as long as you want.*

*22 April, 2023 at 6:12 PM*

Show translation

Add Tag

Edit reply

ID: 221186568

v. 4.2.2

Jahresabonnement verlängert sich ohne Vorwarnung!

Linda8204

Ich hatte die App nun 1 Jahr und war sehr zufrieden. Allerdings habe ich das Jahresabonnement nicht verlängert - trotzdem wurde mir jetzt mal eben wieder 74 Euro abgebucht!!!! Wie kann man das stoppen?

20 April, 2023 at 5:15 PM

*Hello, thank you for the feedback! Please contact us via in-app chat, we will check your autorenewal status of the subscription and help you out. Please go to Menu — Help&Support — chat icon. Thanks!*

*22 April, 2023 at 6:14 PM*

Show translation

Add Tag

Edit reply

ID: 221164645

v. 4.2.2

Español?

Gloria Chinea

Esperare por el español

20 April, 2023 at 12:42 AM

*Hola. ¡Gracias por tus comentarios! Actualmente, Welltory no está localizado. La traducción completa de la aplicación es una montaña de trabajo ya que tenemos una gran cantidad de contenido. Si recibimos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduzcamos. ¡Estén atentos a las actualizaciones!*

*21 April, 2023 at 5:06 PM*

Show translation

Add Tag

Edit reply

ID: 221163205

v. 4.2.2

Achats intégré non indiqué

mbk28

Les achats intégrés ne son pas indiqués, de plus vos résultats sont systématiquement faux. Trouve toujours du stress physique, selon le dev, alors que je suis dans un fauteuil toute la journée. Donc pour moi ne sert strictement a rien, données traitées n'importe comment.

18 April, 2023 at 9:17 AM

*Bonjour! Nous sommes désolés de ne pas avoir répondu à vos attentes. Veuillez noter que la variabilité de la fréquence cardiaque (HRV) ne reflète pas votre humeur ou votre état émotionnel. Il montre comment votre cœur et votre système nerveux réagissent à ce qui vous arrive et à ce que votre corps vit en ce moment. C'est exactement pourquoi les mesures HRV sont utiles. Nous mesurons le stress physique plutôt qu'émotionnel. Il est naturel d'avoir des niveaux de stress élevés après quelque chose de difficile, comme une séance d'entraînement. Cependant, il est important de vous assurer que votre niveau de stress revient à la normale peu de temps après.*

*17 April, 2023 at 5:56 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 221057056

v. 4.2.2

Great

Todomz!

Really enjoying the app and the layout of my vitals..

18 April, 2023 at 4:02 AM

*Thanks a lot for your review! We're glad to hear that you like our app.*

*20 April, 2023 at 6:25 PM*

Show translation

Add Tag

Edit reply

ID: 220989240

v. 4.2.2

Lingua

Mussone64

L’app è in russo ! Come si cambia?

18 April, 2023 at 1:28 AM

*Ciao! Questo deve essere un errore, per favore vai alle impostazioni del tuo telefono e cambia la lingua dell'app Welltory in inglese. Contattaci se hai bisogno di ulteriore assistenza: vai su Menu → Settings → Report a problem, descrivi brevemente il problema nella finestra dei commenti e tocca Carica.*

*20 April, 2023 at 6:31 PM*

Show translation

Add Tag

Edit reply

ID: 221064246

v. 4.2.2

Advertising machine

VardanT

Sleep detection is so so, I may read a book then go to sleep afterwards and it detects a bad sleep for the portion I was reading and skip the night. Even though I have premium subscription the app keeps on annoying me with lifetime subscription banner every time I open the app. I contacted support and they promised to opt me out. After a calm week the banner was back and this time they told me they can't do anything about it.

17 April, 2023 at 6:51 AM

*Hi there, thank you for the feedback! You can contact us in the chat of the app and request to opt out of the promo deals, we'll be glad to help.*

*18 April, 2023 at 6:13 PM*

Show translation

Add Tag

Edit reply

ID: 220989241

v. 4.2.2

Great app overall

Disappointed\_dude

I think it a great app, with overall great potential, but I received 7 consecutive notifications the moment I woke up and stepped away from my bed. This has made me add the app to my focus setting to be ignored, as I’m spammed with slack, mail, and texts for work. A single notification that says “check your feed for today’s” suggestions would be far more effective than 7 in a row

16 April, 2023 at 4:07 PM

*Hi, thanks a lot for the review and the feedback! You can tap Notifications in the Settings of the app and change the notification settings there. Hope it'll be helpful for you.*

*18 April, 2023 at 6:15 PM*

Show translation

Add Tag

Edit reply

ID: 220989243

v. 4.2.2

Tolle App, aber..

PsykosMausi Tanja

… das meiste ist einfach ein zu inhaltlich kompliziertes Englisch für mich! Da ich der englischen Sprache nur grundlegend mächtig bin, kann ich damit nicht viel anfangen. Sie scheint sehr informativ und gut zu sein, jedoch erkenne ich nur anhand der Prozentzahlen, wie es um mich steht! Wäre diese App auf deutsch - volle Punktzahl!

16 April, 2023 at 3:56 PM

*Hallo! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*20 April, 2023 at 6:26 PM*

Show translation

Add Tag

Edit reply

ID: 220945191

v. 4.2.2

Lingua

Max0972

Per spendere 70€ l’anno mi aspetto che almeno sia nella mia lingua

16 April, 2023 at 12:38 AM

*Ciao! Siamo spiacenti di non aver soddisfatto le tue aspettative. La traduzione completa dell'app è una montagna di lavoro poiché abbiamo enormi quantità di contenuti. Se avremo abbastanza richieste da tradurre nella tua lingua, lo aggiungeremo sicuramente alla nostra tabella di marcia e probabilmente lo tradurremo. Resta sintonizzato per gli aggiornamenti!*

*17 April, 2023 at 5:51 PM*

Show translation

Add Tag

Edit reply

ID: 220944018

v. 4.2.2

Too much

Eightsixsevenfivethreeonine

The app costs too much, the notifications are too aggressive, the graphics are dizzying. I would honestly pay more for a more stripped down and less overwhelming experience. (It also made a bunch of presumptions about my goals that were just wrong.)

14 April, 2023 at 4:09 AM

*Hi, and thank you for your review! We're sorry to hear that you're unhappy with your experience using Welltory. We totally understand some solutions can cause different feelings. That's why we are constantly collecting our users' feedback — not only to add new features, but also to make the app more intuitive and easier to use. As for the price, Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap.*

*15 April, 2023 at 10:57 AM*

Show translation

Add Tag

Edit reply

ID: 220779054

v. 4.2.2

Complete waste of money

coquitolun

All it told me is how stressed I was all the time. Even when I was resting. Even when there was no stress in my life. It didn’t measure anything accurately. I wish I could get my money back.

13 April, 2023 at 9:02 PM

*HI, and thank you for the review. Please note that the results might show such results dues to various reasons. For example, you only use automatic Apple Watch measurements, or you take measurements only during the day after multiple factors influenced your body, while to see your baseline state, it's important to measure in the morning, or your measurement quality (accuracy) is below recommended 95%, which invalidates the results. Heart rate variability (HRV) is very sensitive even to the slightest changes in both external and internal factors. It doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is really experiencing at the moment. This is exactly why HRV measurements are helpful.*

*15 April, 2023 at 10:25 AM*

Show translation

Add Tag

Edit reply

ID: 220779056

v. 4.2.2

It could be great, but sadly isn’t.

Captain Dubs

I really loved the idea of this app, and I think it could be amazing…if it worked properly. I have heard it works well with the Apple Watch, but the iPhone camera measurement is unbelievably frustrating and finicky, and more often then not will say it can’t give a reading because you’re “moving or talking”, when I haven’t done either. I will be as still as I can be, covering the camera and flash completely, laying flat, correct finger pressure and room lighting, trying all the tips it tells you, and it still does not work most of the time, saying either I’m pressing too hard and then not pressing hard enough when I haven’t moved at all. Because of this, I question the accuracy of the few readings that did come up. I gave it a couple months before writing this, and I want it to succeed and be awesome, but it’s not quite there yet.

12 April, 2023 at 10:59 PM

*Hello there. Thank you for your feedback! Usually, accurate measurements can be taken with the iPhone camera. If you have issues with the accuracy, please, contact us via the app (Menu → Settings → Report a problem). Our support engineers will check your measurements and will be happy to advise you.*

*14 April, 2023 at 1:20 PM*

Show translation

Add Tag

Edit reply

ID: 220779060

v. 4.2.2

The looks good but the trial ended in 1 day

jq-cuba

The app looks good but the trial ended in just one day. I would like to try more days but it just said trial ended. Now I’m try to buy monthly but it looks only offering yearly. Of course I will not spend that kind of money after only one use of the app. I would like to buy monthly but Maine the developer not offering monthly because the app at the end is garbage and every body will end returning or cancelling after the firs month . Uninstalled for now . I’m thinking developer is not honest offering only yearly

12 April, 2023 at 1:58 AM

*Hi there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store. If you prefer to manage your subscriptions through App Store, you can choose other plans available there. As per the trial, we have a 5-day free trial with some of the PRO features, which starts automatically when you sign up for Welltory.*

*13 April, 2023 at 5:34 PM*

Show translation

Add Tag

Edit reply

ID: 220661294

v. 4.2.2

Struggle

Texan for 40 years

I enjoy the app feedback but struggle with translating some of the information into actionable terms for my life. I am not interested in workouts and my age demographic should indicate that reality. I am interested in recovery but don’t really get informational guidance in the app on what or how.

11 April, 2023 at 3:16 PM

*Hello, thank you for the feedback! We're sorry to hear that you're having difficulties with the information represented in the app. Maybe reading our helpful articles can help you: just go to the Help section of the app and read them there. Also, feel free to reach out if you want us to explain to you anything or help you understand the app better. We're happy to help.*

*13 April, 2023 at 6:05 PM*

Show translation

Add Tag

Edit reply

ID: 220661295

v. 4.2.2

Heart Rate Zones Wrong

lxa1132

This app is interesting with all the various data you can see and track but the heart rate zones for workouts are completely useless - they will not let you adjust for your real max HR, only using the calculation which is not accurate for everyone. That renders this portion of the app useless to me - thus to star deduction. Please fix this Welltory!

10 April, 2023 at 7:30 PM

*Hi there! Please send us a bug report with an example of the issue. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We will check it and investigate. Thanks!*

*12 April, 2023 at 5:35 PM*

Show translation

Add Tag

Edit reply

ID: 220661296

v. 4.2.2

Sprache und Abo

F.-X.

Leider oder vielmehr warum auch nicht auf Deutsch? Die Anmerkung, ein Berg voll Arbeit lese ich schon seit über einem Jahr in den Rezessionen. Entweder man will oder will nicht! Hier fehlt e8ne klare Aussage hierzu. Und weshalb nur ein Jahres Abo und nicht monatlich oder 3 Monate. Um wirklich zu erkennen in wie weit diese App für einen nützlich ist.

09 April, 2023 at 2:54 PM

*Hallo zusammen und danke für das Feedback. Wir entschuldigen uns für etwaige Unannehmlichkeiten, die durch diese Situation entstanden sind. Unsere Forschung zeigt, dass unsere App bei den meisten Benutzern hilft, innerhalb weniger Monate signifikante positive Veränderungen in ihrem Lebensstil und Wohlbefinden zu erreichen. Unsere App ist langfristig effektiver, da der Selbsttrainingsalgorithmus Sie kennenlernen muss und es Zeit und Daten über Ihren Körperzustand, Ihre Aktivitäten, Gewohnheiten usw. benötigt, um Baselines zu bilden. Darüber hinaus werden einige Funktionen erst später auf Ihrer Reise mit unserer App verfügbar, wenn genügend Daten vorhanden sind, um Ihnen interessante Erkenntnisse zu liefern (z. B. personalisierte Forschung, die zeigt, wie sich zwei Datensätze gegenseitig beeinflussen, basierend auf Ihren individuellen Gesundheits- und Wellnessdaten aus der Quellen, die Sie mit der App verbunden haben). Deshalb werden wir den Monatsplan nach und nach von allen Plattformen entfernen und haben ihn bereits im App Store archiviert. Wenn Sie Ihre Abonnements lieber über den App Store verwalten möchten, können Sie andere dort verfügbare Pläne auswählen.*

*11 April, 2023 at 3:33 PM*

Show translation

Add Tag

Edit reply

ID: 220507025

v. 4.2.2

Dommage

Biboutheo

Je suis comme beaucoup, je trouve dommage que l’application ne soit pas traduit en français.

09 April, 2023 at 12:01 AM

*Bonjour! Welltory n'est pas localisé. La traduction complète de l'application est une montagne de travail puisque nous avons une grande quantité de contenu. Si nous recevons suffisamment de demandes de traduction dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et probablement la traduirons. Restez à l'écoute pour les mises à jour !*

*10 April, 2023 at 6:22 PM*

Show translation

Add Tag

Edit reply

ID: 220498474

v. 4.2.2

Do not buy this app

aye ah am

The most stressful thing in my life over the months I used this app has been the Welltory app itself. When I’ve attempted to work on I’m fitness and weight my health and energy actually go down, when I try to get some extra sleep and calm myself my stress levels go up on the app. Utterly confusing, frustrating and totally useless. Read up on the basis behind the measurements as was interesting.. back to the drawing board Welltory!!

08 April, 2023 at 8:48 PM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after.*

*10 April, 2023 at 6:20 PM*

Show translation

Add Tag

Edit reply

ID: 220458949

v. 4.2.2

No está en Español

SBRSBR

La borre, no está en español quizás algún día lo hagan e instalen mas idiomas

08 April, 2023 at 12:29 PM

*¡Hola! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*10 April, 2023 at 6:21 PM*

Show translation

Add Tag

Edit reply

ID: 220505975

v. 4.2.2

Sensitive Info

ishiradad

What sensitive info that you collect that not related to me?

07 April, 2023 at 3:35 AM

*Hi there! We do not provide medical services, are not affiliated with healthcare organizations, are not integrated with electronic health record providers, and do not process this kind of data. Please read the Terms of Service for more information.*

*08 April, 2023 at 1:33 PM*

Show translation

Add Tag

Edit reply

ID: 220419729

v. 4.2.2

Useless

Ejadams14

App doesn’t even load after opening.

04 April, 2023 at 4:41 PM

*Hi, thanks for the review. We're sorry for this negative experience! Please, try to delete the app, reboot your smartphone, and reinstall the app again. This helps in most cases. Please note that you need to log in to your current Welltory account, by using the same account credentials (email address/Apple ID/Facebook/Google) you used when you signed up for the account. If that doesn't help, please email us at support@welltory.com — we will investigate your issue.*

*06 April, 2023 at 7:05 PM*

Show translation

Add Tag

Edit reply

ID: 220339813

v. 4.2.2

Shady

CTaylor41

There is barely an option available to stop auto renewal. I was charged in March $79. I requested cancellation with an expectation that I would not be charged again. The account was canceled, but I no longer have access to the service that I paid for just last month. I have paid for a one year subscription in March and it’s now been canceled in April but without a refund. Be very careful.

04 April, 2023 at 5:30 AM

*Hi there, thank you for reaching out! We're sorry for this negative experience. Even if we've canceled your subscription, an access to the PRO version should be available to you until the end of the subscription date. Please contact us in the app, we will check your issue and help you fix it: to send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Thank you!*

*05 April, 2023 at 3:19 PM*

Show translation

Add Tag

Edit reply

ID: 220191286

v. 4.2.2

stress measurements are all over the place

BcycleRepairMan

Morning (7.32am): stress level 95% (I was fast asleep at the time) Noon (12.40pm): stress level 25% (fairly relaxed, vacationing with my kids). I really don’t get how this can be scientifically proven -I wasn’t stressed out when I woke up around 8am, and I wasn’t stressed out at noon -yet the measurements are in opposite ends of the spectrum. Other than that, I like the insights and all the other parts of the app. Would be nice if I could shut off the seemingly randomized stress measurements though.

03 April, 2023 at 1:51 PM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after.*

*05 April, 2023 at 3:35 PM*

Show translation

Add Tag

Edit reply

ID: 220157186

v. 4.2.2

Feels like like there’s an agenda

DLZ36

I love health data tracking apps! I had had this app for approximately a month and was enjoying it. I almost purchased the annual membership at 50 percent off since I had waited they keep sending you better deals. Then the article about Vitamin C basically being useless. Then when I was using the HRV measurement within the app, it gives you information to read while recording, which I typically find informative. But again with Vitamin C being useless and risk of vaccine injury is very rare. It said risk of drowning in bathtub was higher than risk of vaccine injury. That is offensive to lots of people at this point and not accurate. You can pick and choose which study you want to support your agenda. Made me think app creators work for pharmaceutical company. Deleted app, and glad I didn’t spend the money.

02 April, 2023 at 9:20 PM

*Hi there, thank you for your detailed feedback. We will pass it on to our content team. We don't work for a pharmaceutical company for sure, our content is always based on scientifically proven facts and research only. We will double-check the research that you mentioned, thanks!*

*04 April, 2023 at 6:40 PM*

Show translation

Add Tag

Edit reply

ID: 220191291

v. 4.2.2

Misleading

ladyzahl

The app said I could pay either 8.33 a month or $100 a year. So I went to buy it but there was no option for the 8.33 a month. Only the $100 a year. I can’t afford the entire $100 for the year. I am rather angry at the blatant lie. So I will not be using this app. I don’t use apps that are dishonest. If they can’t even be accurate about their pricing then I doubt their health data will be very accurate either.

02 April, 2023 at 2:07 PM

*Hi there! We show the monthly price so that you can estimate how much it would be per month. It's a monthly breakdown of an annual price, i.e. it’s only available if you subscribe to an annual plan. Sorry for the inconvenience!*

*03 April, 2023 at 8:25 PM*

Show translation

Add Tag

Edit reply

ID: 220191292

v. 4.2.2

Really unhappy!!!

ziobelo

A such expensive app should update itself and deliver fresher info regarding your health status automatically even on watch...but it doesn't happen!!! It continues to show always the same info...even if it requires to connect to a lot of apps and health details about you...may it's an app just to collect your info... And no any widget available!!! ...I will ask for reimbursement!!!

02 April, 2023 at 12:05 PM

*Hi there, thank you for the feedback and the review! Our app doesn't require a lot of apps, it's just the thing that the more data you connect to the app, the more we analyze. We have the widget for Apple Watch, you can find the helpful article about the Apple Watch and what you can take the most of it in the Help section of the app: https://help.welltory.com/en/articles/6506524. As the reimbursement, please contact us via in-app chat for that.*

*03 April, 2023 at 8:35 PM*

Show translation

Add Tag

Edit reply

ID: 220165616

v. 4.2.2

Varies wildly!

Bevboo22

I downloaded the app to give myself a free trial however I’m not sure of the validity of the results. One minute it says I’m highly stressed and have no energy and I take another reading five minutes later and it tells me I’ve got lots of energy and no stress, it doesn’t seem to correlate with how I’m feeling and it varies so wildly with every reading that I can’t believe that it is correct, which is a shame as I really like the concept!

01 April, 2023 at 1:12 PM

*Hello there. Thank you for the feedback. Your back-to-back measurements usually show different results for two reasons: there has been a change in either the measurement accuracy (the higher the measurement quality — the more accurate the results) or your emotional/physical state. Heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. Processes in your body never stop: food digestion, hormone production, vascular tone control. That’s why back-to-back measurements can sometimes show slightly different results. However, larger differences can also happen — usually in the situations described below: 1. You take back-to-back measurements after moving around for a while. 2. There are shifts in your sympathetic/parasympathetic balance. 3. You take back-to-back measurements right after waking up. 4. You were standing or sitting in an uncomfortable position during the measurement. 5. You checked your Facebook page, had a phone call, etc., during or between back-to-back measurements. You can read more about it in the Help section or here: https://help.welltory.com/en/articles/4253039.*

*03 April, 2023 at 8:38 PM*

Show translation

Add Tag

Edit reply

ID: 220049256

v. 4.2.2

Data hours and days behind. Don’t waste your money.

Mason6635

App is awful

01 April, 2023 at 2:22 AM

*Hello there! Please contact us via the app — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*02 April, 2023 at 11:44 AM*

Show translation

Add Tag

Edit reply

ID: 220191295

v. 4.2.2

Subscribe for less than a year?

cwp9851

This thing looks like it has interesting potential but I’m not dropping $100 on a year long subscription. I know there was a one week trial period which is a good idea but I got busy and didn’t get to engage in the app as much as I would have liked. Probably another reason I’d want a month to month option.

31 March, 2023 at 9:27 PM

*Hello there, and thanks for your feedback. We apologize for any inconvenience. The thing is that our research indicates that most users experience significant improvements in their lifestyle and well-being within several months of using our app. The self-training algorithm improves over time as it gathers data about your body, activities, and habits, so the results are more effective in the long term. Some features may not be available initially but become accessible as the app collects more data. To better serve our users, we're going to remove the monthly plan and it's no longer available on App Store. If you prefer to manage your subscriptions through App Store, you can choose from other plans available there.*

*02 April, 2023 at 11:44 AM*

Show translation

Add Tag

Edit reply

ID: 220191296

v. 4.2.2

I always loose my apple watch measurements

Anpvlv

Its the reason why i dont want to buy premium

31 March, 2023 at 9:13 AM

*Hello there! Please contact us via the app — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*02 April, 2023 at 11:44 AM*

Show translation

Add Tag

Edit reply

ID: 220043164

v. 4.2.2

I do not recommend !!!

Sorin 244

If you want to cancel the subscription, it's very difficult!! I do not recommend !!!!

30 March, 2023 at 7:50 PM

*Hello there! We're sorry for the unpleasant experience. Please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*01 April, 2023 at 12:07 PM*

Show translation

Add Tag

Edit reply

ID: 220049257

v. 4.2.2

Issues

Lady954RN

It basically crashed within 1 minute of downloading

29 March, 2023 at 3:45 PM

*Hello there! Please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*30 March, 2023 at 6:49 PM*

Show translation

Add Tag

Edit reply

ID: 219981662

v. 4.2.2

disappointed that reports are meaningless.

Rikkiw

I am sad to report that this app is useless to me. It always reports high stress, even if I’m napping or meditating so there’s nothing I can do to change the ratings. What uses that? Furthermore, the graphs use light gray on black, which is impossible for me to read. I put in a request for a change in the answer was we can’t change that. Wow. Really? It’s also full of cute phrases that are actually annoying and almost offensive. Hey hey, you hit the hay. No grog slept like a log. It’s stupid kind of. for 90 bucks a year it’s ridiculous. It’s got lots of colors and graphs and stuff, so I thought it would be meaningful. But I think they just know how to collect data and they don’t really know what to do with it.

29 March, 2023 at 3:25 PM

*Hello there! Thank you for providing your honest feedback. We appreciate it and have passed it on to our team. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. In Welltory, your HRV is analyzed by a self-learning algorithm. Its calculations are based on both standard heart rate variability metrics and your individual data. That’s why it’ll take some time for the algorithm to form your baseline and learn more about your body’s usual state. Your algorithm may be not trained enough. To train it: 1. Take measurements at the same time every morning during a week or two (note that in Welltory, morning measurements are the ones taken between 5.00 AM and 12.00 PM). 2. Take measurements after waking up, but before working out, taking a shower, or eating breakfast. After you wake up, stay in bed for 5–10 minutes (don’t talk or check the news) and then take a measurement. You can use the bathroom or drink some water, too, but then you’ll need to lie down or sit down for 10–15 minutes before taking a measurement. 3. Always use the same position to take measurements (lying or sitting with your back against the back of the chair). 4. If you do a lot of sports, it’s best to take morning measurements in a sitting position. Sitting up after sleep, don’t forget to give your circulatory system several minutes to adjust before taking a measurement. When the algorithm forms your baseline, you’ll see the relevant notification in your feed. hat helps. If you have any more feedback or questions, feel free to contact us via the app. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*30 March, 2023 at 6:56 PM*

Show translation

Add Tag

Edit reply

ID: 219981663

v. 4.2.2

Took subscription without Apple

Emajix

Took the yearly subscription straight from my card, did not go through Apple iTunes. I had to ask them for a refund. This was seen to promptly but it should not have happened in the first place.

28 March, 2023 at 11:01 PM

*Hello there, and thanks for leaving your feedback. It looks like you purchased your Welltory subscription on our website, that's why the payment was charged directly to your card. Feel free to send us a report via the app (Menu → Settings → Report a problem) if you need any further assistance. We are always glad to help!*

*30 March, 2023 at 2:44 PM*

Show translation

Add Tag

Edit reply

ID: 219725282

v. 4.2.2

Misleading

MarshallK99

The application charges you for an entire year with tax $106 upfront. BEWARE do not use this application!!!

28 March, 2023 at 12:03 PM

*Hello there! Please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*29 March, 2023 at 2:30 PM*

Show translation

Add Tag

Edit reply

ID: 219869153

v. 4.2.2

Nur englisch

HVGGlasi

Leider nur auf Englisch. Ich muss immer fragen was heißt dieses und jenes. Ist schon schwierig.

27 March, 2023 at 6:08 PM

*Hi! Vielen Dank für Ihr Feedback. Wir arbeiten bereits an der Übersetzung Ihrer Sprache, aber die App hat Berge von Inhalten, also brauchen wir Zeit. Wir werden die deutsche Version der App veröffentlichen, sobald sie fertig ist. Bleiben Sie dran!*

*29 March, 2023 at 10:49 AM*

Show translation

Add Tag

Edit reply

ID: 213071736

v. 4.2.2

Lost money

omgtab

This app only gives the option to purchase a yearly subscription, although it says otherwise. I went ahead and purchased it and found it less useful than I hoped for. I canceled it after a few days, but cannot get a refund. Its a lot of money to dump for nothing.

27 March, 2023 at 7:40 AM

*Hello there! Please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*28 March, 2023 at 5:23 PM*

Show translation

Add Tag

Edit reply

ID: 219869154

v. 4.2.2

Overpriced and alarming

Mj is gone

This app has makes cool use of data but it is alarming rather than motivating in its design. Half the time, the app makes you feel like you are near death. Way overpriced for what you get and not convinced it’s all that accurate.

27 March, 2023 at 3:18 AM

*Hello there! Thank you for your honest feedback. We've passed it on to our team. Welltory measures physiological stress, not psychological. It reflects your body’s state, not how you feel. So, it’s normal to feel okay but have the measurement show you that your body’s in overdrive. The state of our autonomic nervous system, which is what heart rate variability shows, can coincide with your feelings, but it can also contradict them. Over the years, we’ve heard user stories that state how Welltory helped them get in touch with their bodies and learn to listen to them better, which is fantastic — but again, it’s not always the case. What we’re saying is that having physiological stress doesn’t mean feeling bad, at least not all the time. Also, having high stress levels doesn’t mean you need to lie down immediately and not do anything for the rest of the day — but you need to stay mindful and not push yourself too hard (and avoid tough workouts as well — overtraining puts a strain on your nervous system). If your stress levels are always really bad, your body’s experiencing stress and needs to recover. Short-term solutions would be breathing practices and relaxing activities — something that would activate your parasympathetic nervous system right there and then. Long-term solutions (which are not always doable) would be nutrition, quality sleep, physical activity, etc. The point of Welltory and these measurements is not to scare you into not doing anything but to give you instruments for self-tracking. You can use this data to see what affects your lifestyle positively and negatively to adjust it and develop healthier habits. It’s also normal to have anxiety over bad measurements — some people struggle with accepting that 5 hours of sleep really does affect their state. But then again, our belief here is that you can only improve what you can measure. It’s one thing to know that you’re supposed to sleep at least 7 hours a day, and it’s a whole other thing to see how your body is doing when it has enough time to recover (you can insert any other activity that might have an impact on your health).*

*28 March, 2023 at 5:29 PM*

Show translation

Add Tag

Edit reply

ID: 219761956

v. 4.2.2

SSL hatası veriyor, kayıt yapamadım,

Muj80

SSL hatası veriyor, kayıt yapamadım,

26 March, 2023 at 9:30 AM

*Selamlar! Lütfen uygulama aracılığıyla bizimle iletişime geçin; sorunu incelemek için ona ihtiyacımız olacak. Menu → Settings → Report a problem, sorununuzu kısaca açıklayın ve raporunuzu gönderin.*

*28 March, 2023 at 11:15 AM*

Show translation

Add Tag

Edit reply

ID: 219763534

v. 4.2.2

Not in dutch and too expensive!

Mamsielein

I used the app for a long time just for free. But it is not in Dutch🤔 but it give me a hope information and useful! When it is more available in other languages I think it would be more successful.. My english is good but for the many difficult words I use translate.

26 March, 2023 at 6:32 AM

*Hello! Thanks so much for your feedback! We appreciate your review. The full app translation is a mountain of work as we have huge amounts of content. If we have enough requests to translate to your language, we will add it to our roadmap for sure and will likely translate it. Stay tuned for the updates!*

*28 March, 2023 at 11:24 AM*

Show translation

Add Tag

Edit reply

ID: 219834622

v. 4.2.2

Charged me for a year when I only wanted to try it for a month.

Missykb42

The app is purposely misleading on the cost. Says 99.99/year or 8.33/month and then goes on to talk about how you have the right to cancel as long as it’s within a day before the monthly subscription renews. But it will still charge you for a full year. I wanted to try this app for a month before purchasing a year subscription and there doesn’t seem to be a way to contact anyone with Welltory. Be aware.

26 March, 2023 at 3:14 AM

*Hello there! Please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*27 March, 2023 at 12:35 PM*

Show translation

Add Tag

Edit reply

ID: 219761960

v. 4.2.2

French please???

tcouet

Please add french, it's like 1 work day. Use IA to traduce. Please please please, you will earn more.

25 March, 2023 at 11:40 PM

*Hello! Thanks so much for your feedback! We appreciate your review. The full app translation is a mountain of work as we have huge amounts of content. If we have enough requests to translate to your language, we will add it to our roadmap for sure and will likely translate it. Stay tuned for the updates!*

*27 March, 2023 at 12:23 PM*

Show translation

Add Tag

Edit reply

ID: 219717747

v. 4.2.2

Sprachen?

olivengel

Update März 2023 Leider haben es die Entwickler für Deutschland immernoch nicht geschafft die App ins Deutsche zu übersetzen🙏 Wäre es auf Deutsch was man in der heutigen Zeit erwarten kann, gebe es fünf Sterne🙏🏻 Update 19.06. nach freundlicher Reaktion: Ich hoffe das sich genügend melden, die diese App auch wertvoll nutzen möchten. Vielen Dank Update 21.07.22 - leider immernoch nicht auf deutsch Update 24.07.22 netter Kontakt, leider immernoch nicht bereit (obwohl in Deutschland angeboten ), die App in Deutsch anzubieten. Damit ist sie nun endgültig gelöscht. Hab’s 2x versucht. Gruß ein enttäuschter User

25 March, 2023 at 11:06 PM

*Hallo und vielen Dank für Ihr Feedback; Wir schätzen es. Wir arbeiten an der Übersetzung in die deutsche Sprache und werden sie veröffentlichen, sobald sie fertig ist.*

*27 March, 2023 at 12:22 PM*

Show translation

Add Tag

Edit reply

ID: 173199980

v. 4.2.2

$100 annual sub only? During a recession ?

Slyiswindledthefbi

I never write reviews but I had to this time. I’ve been using the app for a couple days and I’m trying to get the hang of it. There’s a lot to learn certainly, and I think I could really benefit from the app and the data it gathers and presents. I went to purchase and couldn’t believe the one option presented. Annual subscription is the only option? That’s $100… come on. We’re in a recession. Periodt. Nearly every day a new major corp announces lay offs of 10k, 5k, 7k… Developer should really consider a monthly subscription or at \*least\* quarterly.

24 March, 2023 at 8:44 PM

*Hi there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store. If you prefer to manage your subscriptions through App Store, you can choose other plans available there.*

*26 March, 2023 at 12:25 PM*

Show translation

Add Tag

Edit reply

ID: 219639693

v. 4.2.1

Good app but measurements a problem

red moomin

I constantly get poor measurements, maybe something to do with the camera placement on the iPhone 12? The app is good with interesting information. I’m not sure how accurate the energy reading is either, it always tells me I’m completely knackered. Sometimes I feel ok.

23 March, 2023 at 10:59 PM

*Hello, thank you for your feedback! First, we recommend you switch to the Ultra Wide camera to improve the quality of your measurements. ﻿To change the camera, please open the app Settings → Measurement Device and select Ultra Wide camera under the Phone camera section. Then try to take a measurement using the Ultra Wide camera. Also, please try to experiment with your finger positions and the pressure. Here are some tips: 1. Try to cover the phone camera with your fingertip and the flashlight with the finger itself, or conversely, try to cover the phone camera with your finger itself and the flashlight with the fingertip. 2. Try pressing your finger lightly, a little harder, or not pressing at all. 3. Try to hold your palm up with the phone on it, or try to put the phone face down on a table and put your finger on top. If you still have issues with the measurements — please, contact us via the app (Menu → Settings → Report a problem. Briefly describe your issue and tap Upload). We’ll check your measurements and will be happy to help.*

*25 March, 2023 at 11:49 AM*

Show translation

Add Tag

Edit reply

ID: 219639696

v. 4.2.1

Роски

z2000eme

Application en Russe... Je fais comment pour trouver le setting ?

22 March, 2023 at 10:16 AM

*Hello! To change the language of the app, go to iPhone Settings, scroll down to Welltory and select your preferred English language. If we have enough requests to translate to your language, we will add it to our roadmap for sure and will likely translate it.*

*23 March, 2023 at 5:52 PM*

Show translation

Add Tag

Edit reply

ID: 219445235

v. 4.2.1

Stressed me out MORE WAY MORE!

tnjwilhite

OMG..I am 55 and a woman. You would have thought I was going to have a heart attack every day! I daily 95 to 98 % stressed! It told me daily not to make any decisions! On gees I have a household to run, work and family! Every time I looked at this app, my I watch would tell me my rate was high! No thank you to an app that makes me more stressed out! I am in good physical, mental and medical shape. I am not over weight! I was just wanting to keep myself that way! Not with this app! No thank you!

21 March, 2023 at 3:20 PM

*Hello there, and thanks a lot for your feedback. We're sorry that the app made you feel this way. The way you feel may sometimes differ from how your body is actually doing at the moment — and it's ok. Heart rate variability doesn't reflect your mood or emotional state. It shows how your heart and nervous system react to what's happening to you. Many things can affect your state, from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That's why sometimes you may feel energized when you need a break or find yourself drained while the energy is still there. That's when your heart rate variability analysis is most helpful — it shows you what your body is experiencing. Also, high stress is not necessarily bad, and low stress is not necessarily good; it's a degree of tension in the body's regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, a "good" stress level is something in the middle. If the stress is very low, your stress-implementing systems do not work, and your body can't respond adequately to any threats or stress factors you have to face. If the stress is high, your body is under too much tension and cannot cope with the stress factors. This could happen if you were under a lot of stress and didn't recover yet - most often, it's either overworking or working out too much. The point of Welltory and these measurements is not to scare you into not doing anything but to give you instruments for self-tracking. You can use this data to see what affects your lifestyle positively and negatively to adjust it and develop healthier habits. It's also normal to have anxiety over bad measurements — some people struggle with accepting that 5 hours of sleep does affect their state. But then again, our belief here is that you can only improve what you can measure. It's one thing to know that you're supposed to sleep at least 7 hours a day, and it's a whole other thing to see how your body is doing when it has enough time to recover (you can insert any other activity that might have an impact on your health). Hope you will find this information helpful. Please contact us via the app (Menu → Settings → Report a problem) or at support@welltory.com, and we'll take a closer look at your data. Hope to hear from you soon.*

*23 March, 2023 at 1:25 PM*

Show translation

Add Tag

Edit reply

ID: 219493133

v. 4.2.1

No en español

bmw pilz

Necesitamos español. Gracias

19 March, 2023 at 7:55 PM

*¡Hola! Muchas gracias por tus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*19 March, 2023 at 7:55 PM*

Show translation

Add Tag

Edit reply

ID: 219294127

v. 4.2.1

Was cool when it worked

Wood1031

This app was very helpful when I got it. I paid for the pro version and liked being able to track my stress. Then I noticed all it was tracking was my location and realized it hasn’t tracked anything for over a week. All it says is it’s having trouble connecting to severs. Go to Twitter and see nothing about servers down just quotes.

19 March, 2023 at 5:38 PM

*Hi there, thank you for the feedback! Our servers are not down, everything works well on our side. Please send us a bug report in the app, we will check your issue. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Thank you!*

*21 March, 2023 at 6:26 PM*

Show translation

Add Tag

Edit reply

ID: 219331562

v. 4.2.1

The app itself is ok, but it’s noisy!

Niclas28

I put off writing this review until I was using it for months, I paid for the full app so I wanted to give it a good try. The app is good, detailed info, everything that you need to know. The watch and phone are fairly accurate.. Perfect! But straight away I noticed the phone stays silent until you pick it up… then you get hammered with notifications. Some notifications are back to back, others are 10/20 sec apart.. so if you unlock your phone to do anything you spend the first minute or so opening the app unexpectedly because your thumbs accidentally hit the notification, then you close the app and go back to what you were doing for it to keep repeating. Other times you are continuously swiping the notification away…and this goes on and on. I do not get the luxury of browsing through my phone throughout the day. When I unlock it, it’s for a reason and I need that reason to be quick, It’s embarrassing when you are with people and they are waiting on your direction and you are busy looking at your heart rate lol I know I will end up turning the notifications off but then paying for the full app will be a complete waste of time and money as I will forget about the app and it’ll just be another unused app. Surely there is a way to merge all notifications into one notification in the morning, one in the afternoon and one in the evening, “good morning, check out your results from last night” or “good evening, look at how your day is going”. I live in hope that the makers take this on board before it turns into a silent, unused app.

19 March, 2023 at 1:07 PM

*Hi there! Thanks a lot for your review. With iOS 15 or later, you can schedule your notification summary daily to catch up at a convenient time. In a personalized summary, alerts are sorted by priority based on app usage, with the most recent alerts displayed at the top. To schedule a notification summary: 1. Go to Settings → Notifications → Scheduled Summary, and then turn on Scheduled Summary. 2. In the Summary section, select the apps you want to include in your notifications summary. 3. In the Schedule section, click the Add button to add a schedule or the Remove button to remove a schedule. Then set the time for each configured schedule summary. To add the Welltory app to an existing dashboard, go back to Settings → Notifications → Scheduled Summary and select Welltory in Apps in Summary. Hope that helps! Feel free to contact us if you have any other questions about the app :)*

*22 March, 2023 at 11:07 AM*

Show translation

Add Tag

Edit reply

ID: 219294285

v. 4.2.1

Blah

Metatron32

Could be useful but, they've placed too much fluff in the useful items...creepy graphics mixed with very beautiful graphics. Useful technical insight mixed with irritating-over mothering phych-pomp. Not worth the trouble in separating the gold from the gravel. I'd look again later to see if they clean up their act and realize people who want technical info often aren't those who want all of the other garbledegook.

16 March, 2023 at 9:41 AM

*Hi there, thank you for your feedback and the review. We're sorry to hear that you didn't like the app. Right now, we don't have plans to change the design of the app to more "technical" or "medical" one, the idea behind the current design is to have a newsfeed with helpful and interesting insights about your health in the app. But we will forward your feedback to the team anyway, thank you!*

*17 March, 2023 at 4:50 PM*

Show translation

Add Tag

Edit reply

ID: 219108334

v. 4.2.1

Not working

Rutwijj

Been many days the app dose not work. .

14 March, 2023 at 9:48 PM

*Hi there! We're sorry to hear that something isn't working in the app. What exactly doesn't work for you? Please send us a bug report with the details of the issue, we will have a look and help you out. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*17 March, 2023 at 4:48 PM*

Show translation

Add Tag

Edit reply

ID: 219040613

v. 4.2.1

Cool but unreliable

Rivi121

This app is fun and easy to read but it doesn’t pickup on half of my readings it gives me out of ten like 2 reading throughout the day, disappointed I tried emptying my phone but didn’t see change

14 March, 2023 at 4:52 PM

*Hi, thank you for the feedback! How do you do measurements — with a phone camera or with Apple Watch? Also, what exactly measurements do you mean — manual or automatic? Please send us a bug report with more details, we will check your readings and help you out. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*16 March, 2023 at 7:13 PM*

Show translation

Add Tag

Edit reply

ID: 219108339

v. 4.2.1

Scam

Obamama

Results have no bearing on reality. Practically useless. I need refund.

14 March, 2023 at 1:32 PM

*Hi there, we're sorry for the negative experience with the app. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. As per the refund, please contact us in the app for that request: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*16 March, 2023 at 6:34 PM*

Show translation

Add Tag

Edit reply

ID: 219108340

v. 4.2.1

Español

Paquigv65

No logro ponerla en castellano. Hay alguna manera?

14 March, 2023 at 10:33 AM

*¡Hola! Muchas gracias por tus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*16 March, 2023 at 7:01 PM*

Show translation

Add Tag

Edit reply

ID: 219015876

v. 4.2.1

I can’t subscribe for one month!

ElNakoury

I can’t subscribe for one month, it’s only showing one year subscription?Is it a bug!!

13 March, 2023 at 8:05 PM

*Hi there, and thanks for your review. We're sorry for any inconvenience caused. Our app has proven to positively impact users' lifestyles and well-being after several months of use. The self-training algorithm needs time to get to know you, and the more data it has about your body's state, activities, and habits, the more effective it becomes. Additionally, some features only become available after you've been using the app for a while, and it has enough data to provide you with some personalized insights. Some features may not be available initially, but become accessible as the app collects more data, offering personalized insights. That's why we decided to gradually remove the monthly plan from all the platforms, and it has already been archived in App Store.*

*30 May, 2023 at 6:07 PM*

Show translation

Add Tag

Edit reply

ID: 219328078

v. 4.2.1

I guess I should be dead?

Rubiks37

I’ve been using this app for a week now on annual premium and my stress shows 98 percent and energy is under 18 percent with a 25 health score. I’m in the gym 10-12 times a week and active every single day. The AI is broken and should be able to factor in exercise as healthy stress vs. normal every day stress.

12 March, 2023 at 3:33 AM

*Hi there! Thanks a lot for your feedback. We appreciate it! The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to the any threats or stress factors that you have to face. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet - most often it’s either overworking, or working out too much. Hope you will find this information helpful. Please contact us via the app (go to Menu → Settings → Report a problem) or at support@welltory.com, and our support team will take a closer look at your data. Hope to hear from you soon.*

*13 March, 2023 at 11:45 AM*

Show translation

Add Tag

Edit reply

ID: 219108343

v. 4.2.1

Too busy UI

Jmm-NJ

I like the idea of the app, and I was going to purchase the subscription but it’s just too busy of a UI that the real data gets lost. Too much animation, too much silly recommendations, too little explanation of the app features. And I don’t like that you cannot push data at any given time. But I do like the data for working out, really that’s about it.

11 March, 2023 at 6:58 PM

*Hello there! Thank you for the feedback. We truly appreciate it and have passed it on to our team.*

*13 March, 2023 at 11:39 AM*

Show translation

Add Tag

Edit reply

ID: 219108346

v. 4.2.1

No funciona la pantalla se queda color negro

Gudimanu

Descargada la aplicación he introducido los datos la pantalla se queda color negro

11 March, 2023 at 9:04 AM

*Hola. Comuníquese con nosotros a través de la aplicación; la necesitaremos para investigar el problema. Vaya a Menu → Settings → Report a problem, describa brevemente su problema y toque Cargar.*

*12 March, 2023 at 7:49 PM*

Show translation

Add Tag

Edit reply

ID: 219015877

v. 4.2.1

Confusing subscription

mctoria778

I’d like to try a month of subscription. But it only offers me the option of subscribing for an entire year at once. I would prefer to commit to a shorter period until I know whether or not I will use it regularly.

11 March, 2023 at 2:32 AM

*Hi there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store. If you prefer to manage your subscriptions through App Store, you can choose other plans available there.*

*12 March, 2023 at 2:01 PM*

Show translation

Add Tag

Edit reply

ID: 218889833

v. 4.2.1

En español por favor y más asequible.

charless67

Aplicación interesante pero solo en inglés y ruso. No puedo subscribirme, un inglés técnico y un precio 80 euros excesivo para no estar ni traducida.

10 March, 2023 at 6:12 PM

*¡Hola! ¡Muchas gracias por tus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduzcamos. ¡Estén atentos a las actualizaciones! Además, Welltory es un producto sofisticado. Contiene algoritmos complejos y décadas de investigación en salud. Hacer que la aplicación sea eficiente y conveniente para todos los usuarios requiere un equipo altamente calificado y de clase mundial, incluidos científicos de salud internos, investigadores de datos e ingenieros cuyo trabajo no es ni debería ser barato. También tenemos una versión de aplicación gratuita.*

*12 March, 2023 at 2:07 PM*

Show translation

Add Tag

Edit reply

ID: 219015878

v. 4.2.1

Messung funktioniert nicht richtig

Mr. Schnabelschmidt

An sich eine gute App. Leider funktioniert die Messung mit der Kamera nicht richtig, egal wie ich meinen Finger positioniere. Schade, da so meine Werte nicht stimmen bzw. gar nicht angezeigt werden. Ich hoffe das wird verbessert / behoben!

10 March, 2023 at 12:06 PM

*Hallo! Danke für Ihre Rückmeldung. Bitte versuchen Sie, mit Ihren Fingerpositionen und dem Druck zu experimentieren. Hier sind einige Tipps: Versuchen Sie, die Telefonkamera mit Ihrer Fingerspitze und die Taschenlampe mit dem Finger selbst abzudecken, oder versuchen Sie umgekehrt, die Telefonkamera mit Ihrem Finger selbst und die Taschenlampe mit der Fingerspitze abzudecken. Versuchen Sie, Ihren Finger leicht, etwas fester oder gar nicht zu drücken. Versuchen Sie, Ihre Handfläche mit dem Telefon darauf zu halten, oder versuchen Sie, das Telefon mit der Vorderseite nach unten auf einen Tisch zu legen und Ihren Finger darauf zu legen. Leider gibt es keine universelle Methode, daher wird es einige Zeit dauern, bis es richtig ist. Bitte probieren Sie verschiedene Optionen aus und überwachen Sie die Messgenauigkeit – dies hilft Ihnen, die optimale Position zu finden. Außerdem haben wir hilfreiche Artikel im Hilfebereich der App, dort finden Sie hilfreiche Anweisungen.*

*11 March, 2023 at 4:42 PM*

Show translation

Add Tag

Edit reply

ID: 218879606

v. 4.2.1

Much too expensive

iPhonologicus

Removed quickly. Very promising intro, well presented and not superficial…but then the app shows the price. Way over the top imho. Almost 7 euros per month?!? So removed again. Maybe if the developer offers a reasonable price. But this seems a problem for many.

10 March, 2023 at 11:33 AM

*Hi there. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free version of the app.*

*12 March, 2023 at 2:01 PM*

Show translation

Add Tag

Edit reply

ID: 218970071

v. 4.2.1

Scam

Mehdkskwjjsks

This app will tell me that 2/9 metrics are okay, then an hour later 9/9 metrics are okay and then another hour later 1/9 metrics are okay even when I’ve been doing the same activity the entire time. I’m 23 years old and in great health, I feel like this app tries to scare its users into checking it constantly with its unreliable results.

10 March, 2023 at 3:43 AM

*Hello there. Thank you for the feedback. It's fine to have different results of the measurements. Your back-to-back measurements usually show different results for two reasons: there has been a change in either the measurement accuracy (the higher the measurement quality — the more accurate the results) or your emotional/physical state. Heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. Processes in your body never stop: food digestion, hormone production, vascular tone control. That’s why back-to-back measurements can sometimes show slightly different results. However, larger differences can also happen — usually in the situations described below: 1. You take back-to-back measurements after moving around for a while. 2. There are shifts in your sympathetic/parasympathetic balance. 3. You take back-to-back measurements right after waking up. 4. You were standing or sitting in an uncomfortable position during the measurement. 5. You checked your Facebook page, had a phone call, etc., during or between back-to-back measurements. You can read more about back-to-back measurements in the Help section of the app: https://help.welltory.com/en/articles/4253039.*

*11 March, 2023 at 4:40 PM*

Show translation

Add Tag

Edit reply

ID: 218889839

v. 4.2.1

Read the non-existent small print

Nyah456

I started off, loving this app. It gave me a lot of data that I was looking for to help me improve my mental health, my lifestyle, my fitness, and it was great. Then I chose to change my subscription and I just bought it for the year again because I thought this out was so great and my sleep analytics stopped working the way that they should. In my conversations with “Support “I am being told that in order for my sleep analysis to continue working I must first open up my Apple health app first thing in the morning, synchronize that data and only after I manually synch my Apple health data, can I open up Welltory to get the proper sleep analysis that I was getting before. I thought the whole point of purchasing and having an app is that I can use it at any point in time in order to get what I need from it, but if I have to manually force synchronization each and every time prior to opening the app in order for it to work in the way that I am expecting, and the way that I paid for, that’s a problem for me. Life happens and things change, and I may not be able to remember each morning to manually synch my Apple health data, which this app should be doing in the background anyway, since it has access to all of my Apple health data automatically, and only then opening my app to get sleep analysis. But even with following all these manual steps for synchronization, I STILL don’t get the full sleep analysis consistently throughout my week. I have support specifying that I am the one who has to manually force the Apple sync each and every morning before I can utilize the application I paid for.

09 March, 2023 at 3:57 PM

*Hello there, and thank you for your feedback. We’re sorry for this negative experience. Let us explain why we suggested you try to sync the data manually. Sometimes when our users experience issues with data synchronization, we first advise them to try syncing data manually in order to exclude other issues. If our standard tips don't work — we pass the details of your case on to the tech team so they can look into the issue and help you. If you have any questions, please contact us via the app (Menu → Settings → Report a problem). Our support engineers will be happy to help.*

*13 March, 2023 at 10:35 AM*

Show translation

Add Tag

Edit reply

ID: 218889843

v. 4.2.1

Meh

adamthejuice

I’m not impressed with the insights or the interface… it feels like an unfinished product and it’s a bit clumsy to use. A few issues: 1. There isn’t enough guidance as to how to leverage information the app gives you 2. It doesn’t take consistent readings with Apple Watch 3. The interface is not clear and the feed is random and chaotic. Overall, I’m glad I only bought a one month subscription to try it out and I won’t be renewing, though, I was initially really interested in the product and the insights the advertising promised. It fell short of expectations.

09 March, 2023 at 8:15 AM

*Hello there! Thanks a lot for sharing your opinion about the app. It's highly appreciated. 1. About the guidance — you can find lots of information about the app in our Help Center (https://help.welltory.com), and if you can't find the answer to your question here, our support team is always happy to help you. 2. About that — please contact us via the app, we'll need to look into your data. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. 3. As for the interface — we understand your point here and have passed your feedback on to our design team. Thanks for it!*

*10 March, 2023 at 3:35 PM*

Show translation

Add Tag

Edit reply

ID: 218870110

v. 4.2.1

Trash app

deleted

bfrown

Edit: Since I got a response I’ll say this. While it may not do psychological stress, how is my body always in a state of stress when I’m at work walking all day? Isn’t that healthy? I work out, i do martial arts… so should i just always be laying down and sleeping ? It’s impossible. I have even trusted this app for a time and listened to it as it says I should rest. Even when I’m resting it says I’m burning both ends of the candle. I’ve gotten blood work and been to the doctors. Nothing wrong. So why is it always saying my body is stressed out? While it seems to give you an “idea” of your general health, it is not a completely accurate marker of health. But they say that as a disclaimer. I can be extremely and fully relaxed and it says my health is at risk. So in that case next step….look into health issues? I went to my doctor. Got blood work and everything is normal. EKG normal. ECG normal. No cancer. No thyroid issues. Yet this app says I’m constantly in a state of threatened health. Garbage.

08 March, 2023 at 11:00 PM

*Hi there! Thanks a lot for updating your review. We highly appreciate your feedback. Firstly, please note that if auto measurements are the only ones you take, and while taking them, you're moving (walking, for example), it's expected that they are constantly giving you high stress results. It happens because any physical activity is stressful for your body (not in a bad way). Even though walking is excellent and healthy for you, it can affect the accuracy of your measurements' results. Secondly, another cause of the problem might be the low accuracy of your measurements' results. We can only look into it if you contact us via the app. So please go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*10 March, 2023 at 4:13 PM*

Show translation

Add Tag

ID: 218468973

v. 4.2.1

Subscription plan

crown416

I am Chris’s to why I can’t access the monthly payment plan. The app upgrade info says the subscription is 89.99 per year or $7.50 per month. However when I attempted to upgrade the only choice accessible was the annual plan. Where is the monthly choice? Thus, my two stars rating. I want more flexibility in the plan.

08 March, 2023 at 2:03 AM

*Hi there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store. If you prefer to manage your subscriptions through App Store, you can choose other plans available there.*

*09 March, 2023 at 9:50 AM*

Show translation

Add Tag

Edit reply

ID: 218828378

v. 4.2.1

Won’t load to watch

MillerDA8654

Tried turning both phone & watch on them off - still won’t load.

07 March, 2023 at 11:23 PM

*Hello there! Please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*09 March, 2023 at 9:49 AM*

Show translation

Add Tag

Edit reply

ID: 218828379

v. 4.2.1

Not what I expected

Stof

I expected a more real-time overview. But it updates only a few times a day, sometimes just once and sometimes not even once a day. Most of the time it only updates on your watch when you open the app on your phone. I thought a monthly subscription was possible and wanted to try for a month, but I’ve already paid for a year, too bad. I used this on an Applewatch 8 + iPhone 12 Pro.

07 March, 2023 at 6:03 PM

*Hello there! We apologize for any inconvenience this situation may have caused. Please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*09 March, 2023 at 9:53 AM*

Show translation

Add Tag

Edit reply

ID: 218970072

v. 4.2.1

Disaster.

wq5ka2q6

My app doesn’t track anything for a few months already, even tho I tried to restart, delete and upload again, and all permissions are on. The worst is the support team, as they don’t even respond me anymore. I wish I could get my money back as I did not receive services I paid for

06 March, 2023 at 12:15 PM

*Hi there! We're sorry for this negative experience! Please contact us via the app— we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. Our support team will look into your data closely and get back to you as soon as possible.*

*08 March, 2023 at 4:28 PM*

Show translation

Add Tag

Edit reply

ID: 218770871

v. 4.2.1

Ergebnis hängt nur von der Atmung ab

Balu\_63

Ich verstehe den Sinn dieser App leider nicht. Wenn ich schnell einatme und langsam ausatme ist das angezeigte Ergebnis hervorragend. Atme ich hingegen langsam ein und schnell aus ist das angezeigte Ergebnis katastrophal. Durch die Atmung lässt sich somit das Ergebnis beliebig selbst beeinflussen.

04 March, 2023 at 9:00 PM

*Hallo! Danke für die Bewertung. Sie haben Recht – die Art und Weise, wie Sie atmen, beeinflusst Ihre Herzfrequenz. Befolgen Sie diese Regeln, um hochgenaue Messungen zu erhalten: 1. Legen oder setzen Sie sich mit dem Rücken gegen die Stuhllehne. 2. Warten Sie vor der Messung 10–15 Minuten, bis sich Ihre Herzfrequenz wieder normalisiert hat. 3. Versuchen Sie, sich nicht zu bewegen. Jede Bewegung beeinflusst Ihre Herzfrequenz. 4. Versuchen Sie nicht, Ihre Atmung zu kontrollieren, indem Sie absichtlich tief oder sogar tief durchatmen. Die Art und Weise, wie Sie atmen, beeinflusst Ihre Herzfrequenz, also atmen Sie einfach ganz natürlich. 5. Rede nicht. Sprechen verändert Ihren Atemrhythmus.*

*06 March, 2023 at 3:27 PM*

Show translation

Add Tag

Edit reply

ID: 218682160

v. 4.2.1

I like…but not accurate for Women

jtoney76

It’s been shown that a women’s cycle affects her HRV and this app is unable to accurately sense that. Maybe if they had an option to put those details in…it might give us a better picture. The app will have you believing you stay stressed when it’s just your hormones. I wish that was something they could add.

04 March, 2023 at 8:55 PM

*Hello there! Thanks a lot for your feedback. We appreciate it and have passed it on to our team. In general, the situation with the menstruation data and its correlation with HRV is as follows: 1. We know it affects HRV values, and external data proves this. 2. However, based on the external research information, this influence is not very significant and becomes indistinct compared to other activities/events (e.g. workouts, walking, undersleeping, hunger, or stress). Due to these findings, such studies have low priority and will not be considered in the near future. Yet, we will consider adding them to our roadmap after we complete all the research related to specific health conditions. Thank you for bringing it to our attention! Hope you have a great day.*

*06 March, 2023 at 3:19 PM*

Show translation

Add Tag

Edit reply

ID: 218628887

v. 4.2.1

Not for folks that lift heavy weights

rsd22

This app was very appealing to me since I’m into good health at 64 yrs old. But then I started using it. The app says I am overly stressed each and every day. Well, I am. I lift very heavy weights 3 times a week and my heart rate gets up to 156 easily during my work sets. Lifting heavy weights puts stress on the body, that’s a given. And on 3 out of my 4 other days I do high intense cardio, mostly intervals. HITT cardio conditioning puts tremendous stress on the body. But to open this app and see that I’m deathly over my stress limits every day is simply not accurate. I’m stressed from the lifting and the conditioning I do. The app should have a setting for “athletes” of for people that work out hard and make the necessary adjustments. Just an idea to consider.

04 March, 2023 at 7:11 PM

*Hello, and thanks a lot for your feedback. We truly appreciate it and have passed it on to our team. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to the any threats or stress factors that you have to face. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet - most often it’s either overworking, or working out too much. Please contact us via the app (Menu → Settings → Report a problem) or at support@welltory.com, we’ll take a closer look at your data. Hope to hear from you soon.*

*06 March, 2023 at 5:02 PM*

Show translation

Add Tag

Edit reply

ID: 218628889

v. 4.2.1

A bit lost

BW1912

How do I follow up on some of my scores or do I just go back to my blood pressure machine which I comprehend or does this app provide too much information Or am I out of this league Have been contacted by the Admin of the App and hopefully I will more than fully informed Here’s hoping

03 March, 2023 at 5:30 AM

*Hello there! We would be happy to help you with the app and answer your questions. Please check out articles in our Help Center: https://help.welltory.com; and don't hesitate to contact us via in-app chat (go to Menu → Settings → Report a problem, briefly describe your issue, and send your report).*

*04 March, 2023 at 4:33 PM*

Show translation

Add Tag

Edit reply

ID: 218580167

v. 4.2.1

Impossible to cancel subscription

Razer\_Sharp

Can’t cancel subscription, never got a receipt. It was charged to my credit card and it doesn’t show up under Apple subscriptions and they don’t respond to email or chat. This is the legal definition of dealing in bad faith. I will be reaching g out the the BBB and having my credit card company take care of this.

03 March, 2023 at 4:59 AM

*Hi there! You can find the instruction on how to cancel a subscription in the Help section (https://help.welltory.com/en/articles/3376353). You can also contact us directly if you need help with the subscription cancellation: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Also, if you contact us via email or chat, we will definitely reply to your request. Please check the chat to see our reply. We're always glad to be helpful!*

*04 March, 2023 at 4:33 PM*

Show translation

Add Tag

Edit reply

ID: 218628894

v. 4.2.1

Sleep analysis doesn’t work the same

wai61

I’m very disappointed that the sleep tracker doesn’t give me the information anymore. Do I need to pay for the sleep diagnostic?

02 March, 2023 at 9:05 PM

*Hi there! When did it happen? Please send us a bug report from the app: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We will check your sleep data and see why the analysis doesn't work for you.*

*04 March, 2023 at 4:35 PM*

Show translation

Add Tag

Edit reply

ID: 218532657

v. 4.2.1

Just Impossible - Fix this! FEELING VERY RIPPED OFF

Sazthe

I have a Pro subscription. Every time I try to login on the website I meet a roadblock… they want me to now subscribe for a lifetime subscription. Thing is, there is nothing to allow me to get past this page and use the subscription for the “perks” I already have paid for. My only option is to go to the “Old Version”. Whatever that’s about, IDK but its freaking annoying and given… I HAVE PAID ALREADY FOR PRO, WHY CAN’T I JUST LOGIN AND USE IT?

01 March, 2023 at 5:59 PM

*Hello there! We're sorry for any inconvenience this situation may have caused. Please contact us via in-app chat (Menu → Help & Support → chat icon), and our support team will turn the notifications off as soon as possible.*

*03 March, 2023 at 1:06 PM*

Show translation

Add Tag

Edit reply

ID: 218575285

v. 4.2.1

Looks better than it works

<<aron]

Fancy, detailed, science-like. You can learn a lot about yourself. However, I’m not sure if I can really trust my results: two measurements can vary largely even if I run them next to each other. 🤷‍♂️

01 March, 2023 at 12:17 AM

*Hello there. Thank you for the feedback. Your back-to-back measurements usually show different results for two reasons: there has been a change in either the measurement accuracy (the higher the measurement quality — the more accurate the results) or your emotional/physical state. Heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. Processes in your body never stop: food digestion, hormone production, vascular tone control. That’s why back-to-back measurements can sometimes show slightly different results. However, larger differences can also happen — usually in the situations described below: 1. You take back-to-back measurements after moving around for a while. 2. There are shifts in your sympathetic/parasympathetic balance. 3. You take back-to-back measurements right after waking up. 4. You were standing or sitting in an uncomfortable position during the measurement. 5. You checked your Facebook page, had a phone call, etc., during or between back-to-back measurements. You can read more about it here: https://help.welltory.com/articles/4253039.*

*02 March, 2023 at 12:34 PM*

Show translation

Add Tag

Edit reply

ID: 219383072

v. 4.2.1

Neat

RDuBois

Very insightful but I can’t justify 99.00 a year with all that apple provides free.

28 February, 2023 at 4:07 AM

*Hello there! Thanks a lot for your feedback; we appreciate it. There is a lot of data in Apple Health indeed. It's an aggregator of data for Welltory — it means that we collect all this data from AH, analyze it using our smart algorithms, and provide users with a customized feed of helpful recommendations and insights based on the regular HRV measurements that you do right in the app. About the price. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free version of the app and promos with discounts fairly often; stay tuned for those!*

*01 March, 2023 at 2:26 PM*

Show translation

Add Tag

Edit reply

ID: 218468970

v. 4.2.1

Bugs!!!

1prettyladydp

I downloaded the app and it sync with my apple app but will not open.

27 February, 2023 at 9:21 PM

*Hi there, we're sorry for this negative experience! The developers are doing their best to fix this error. Please delete the app, reboot your phone, and reinstall the app until then. It helps in most cases. Please note that you need to log in to your current Welltory account using the same email address you used when you signed up. If it doesn't help, please contact us at support@welltory.com.*

*01 March, 2023 at 2:33 PM*

Show translation

Add Tag

Edit reply

ID: 218468971

v. 4.2.1

Türkçe dil desteği

Srtn006

Çok faydalı bir uygulama olduğunu gördüm ve deneyimledim. Ancak bu böyle bir uygulamanın büyük Türkiye pazarında daha fazla yayılmasını istiyorsanız türkçe dil desteğini eklemelisiniz. Puanımızı buna göre revize ederim. Teşekkürler

27 February, 2023 at 7:32 PM

*Merhaba! Geri bildiriminiz için çok teşekkürler! İncelemeniz için teşekkür ederiz. Çok miktarda içeriğimiz olduğu için tam uygulama çevirisi bir dağ işidir. Dilinize çeviri yapmak için yeterli istek olursa yol haritamıza mutlaka ekleyeceğiz ve büyük ihtimalle çevireceğiz.*

*01 March, 2023 at 1:57 PM*

Show translation

Add Tag

Edit reply

ID: 218628779

v. 4.2.1

Mag viele Daten zeigen verstehe aber nix davon

sehami

Leider nur in Englisch und man ist daher auch mit der Flut an Infos überfordert. Da 56% beim anderen 74% und was sagt mir das? Dann viele neue Fenster und Infos. Ist das nun nen Blog oder soll mir das helfen? Leider komplett unübersichtlich zumal eben alles nur in Englisch. Bei dem Preis erwarte ich auch ne Deutsche Sprache.

27 February, 2023 at 4:06 PM

*Hallo! Wir freuen uns über Ihre Bewertung. Unser Team ist immer bereit, Ihnen bei allen Fragen zur App zu helfen. Fühlen Sie sich frei uns zu kontaktieren. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen. Bleiben Sie dran für die Updates!*

*01 March, 2023 at 1:55 PM*

Show translation

Add Tag

Edit reply

ID: 218458206

v. 4.2.1

Good idea. Bad execution

rhollis

Had the app for 2 months. Paid for a year to give a chance. I work out 250 minutes and burn 6000 calories per week..the app has the same story Lines. You are exhausted working too hard or you need to pick it up and work more…HR tracking all day is nice graphic but not useful to get get better…HRV is good analysis but I’m always 8 or 9 of 9 in green. Anyway…the app is fine but Does NOT provide the value to the price .

25 February, 2023 at 4:31 PM

*Hello there! We're sorry that you feel this way about the app. We'd like to know more about your experience with Welltory, so it'll be helpful if you could contact us via in-app chat (Menu → Help & Support → chat icon). Our support team will look into your data in detail and sort everything out.*

*28 February, 2023 at 5:33 PM*

Show translation

Add Tag

Edit reply

ID: 218401018

v. 4.2.1

The developers lie, customer service is a joke.

Thundermud

I wanted to purchase the monthly sub for this app which shows it is available. It shows the yearly price OR monthly price. I reached out for customer service and they tell me that the monthly price is the yearly price broken down and that there are no monthly subscriptions. If that’s the case, you are horrible at math and should really fix the fact that it says you can get either. The yearly is far too expensive for something that doesn’t sync properly most of the time. I highly recommend getting a different HRV app for anyone who needs it.

24 February, 2023 at 10:00 PM

*Hi there, and thanks for leaving your feedback. We're sorry to know you had such a frustrating experience with the app. The thing is that we show the monthly price in the app so that you can estimate how much it would be per month. It's a monthly breakdown of an annual price, i.e. it’s only available if you subscribe to an annual plan. We don't have monthly subscriptions in App Store now, and you confirm the amount of payment when you choose to pay for the annual subscription, so there is no lie from us. But we understand that it can be confusing, so thank you for the feedback!*

*26 February, 2023 at 6:33 PM*

Show translation

Add Tag

Edit reply

ID: 217973789

v. 4.2.1

Wieder nur auf Englisch

Pet 56

Hatte die App probeweise heruntergeladen, sie aber gleich wieder gelöscht. Sie hat mit Sicherheit Potential, aber nicht jeder ist der englischen Sprache mächtig. So kommt sie für mich nicht in Frage.

24 February, 2023 at 7:38 PM

*Hallo! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*27 February, 2023 at 1:55 PM*

Show translation

Add Tag

Edit reply

ID: 218375099

v. 4.2.1

An idea not realized

Eddiemoto

Clearly, this is an example of an idea not truly realized. A shame. I’ve paid for the service for two years hoping to see it improve, but instead I’m inundated with spam messages asking ti upgrade to lifetime. I can honestly say this app is almost always wrong. I don’t think it actually does a baseline of your HRV in any way. I’ve tried it with their suggested HRV device, a chest strap and my watch. All come back with similar readings… this app just interprets it all wrong. If they are following the science with this app… they need to study some more. A simple example of a daily interaction… - I wake-up around 4:30. Take my measure which include HRV, blood pressure, O2 and temp. - I get back that I’m tired and should get a good nights rest. It doesn’t know my day is starting? - It then tells me my blood pressure is poor. I’m within range and it is actually pretty good. - I get some silly suggestion. - It tells me I slept… it’s pretty good with sleep actually. But always the same stupid puns. All that wrapped up in a 1990s user interface from someones modeled after a MySpace page.

24 February, 2023 at 5:07 PM

*Hi there! Thank you for the feedback. We appreciate it and have passed it on to our team. If we compare HRV indicators between apps, then for a correct comparison, it is necessary to use the same RR-intervals, since even measurements taken in parallel by different applications will give different results. In this case, the degree of difference will depend on the calculation algorithms. Different devices and apps pick up the signal differently. If you take measurements with a camera, it is incorrect to compare the results. You can find out why here: https://medium.com/welltory/camera-vs-polar-heart-rate-monitor-68902fb6a2d7 The gold standard for analyzing heart rate variability (HRV) is the Kubios software. It is used for medical purposes. Our frequency-domain scores (RMSSD, SDNN, AMo, pNN50) completely match the Kubios result. We checked it many times. You can check it yourself: 1. Open the web version of our app 2. Export your RR intervals 3. Download Kubios and run the calculation Kubios is free for personal purposes. If you still want to compare the results, it is better to use a Bluetooth heart monitor and take measurements of 300 RR intervals. In contrast, the spectral parameters (Total Power, LF, HF, VLF) can be compared only in parallel but not in sequential measurements. Spectral analysis shows in which direction the state of your body is changing at a particular moment. Considering that this state adjusts to events every millisecond, to the extent that it changes on inhalation and exhalation, when food moves through the intestines, etc., you should not evaluate the general state using the spectral. Spectral analysis is helpful for the following categories of users: 1. Those who take measurements strictly at the same time of day and in the same position and assess whether indicators have dropped. If they have decreased by 2-4 times and stay within these values for more than one morning, this is a sign of problems. 2. For those who conduct meditation or breathing practices to understand that the practice gives exactly the effects that it should, and not vice versa. 3. That is, spectral analysis is like a second snapshot of a state. But the parameters from the main screen (Stress, Productivity, Energy) are more reliable for assessing within the day. Also, we'd really like to look into your data to sort everything out. So please contact us via in-app chat — go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*28 February, 2023 at 5:52 PM*

Show translation

Add Tag

Edit reply

ID: 215971042

v. 4.2.1

Nuiscanxe lifetime subscription offers

ZenPassingThrough

Hello please stop bombarding me with lifetime subscription offers. I have paid for the yearly version as I like the software I don’t expect to get harassed every few days on my phone and watch to pay you for a lifetime version. Once you have seen the user has cancelled one of the boxes you should not show them the lifetime offer again, unless they request it.

24 February, 2023 at 10:14 AM

*Hi there, and thanks for the feedback. We appreciate it as it enables us to further develop and improve our app. Our research shows that with most users, our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. That's why we offer our users to upgrade to the lifetime plan. If you need any assistance, feel free to contact our Support Team via the app: go to Menu → Settings → Report a problem, briefly describe your question, and tap Upload. Our Support Engineers will address your request as soon as they can.*

*25 February, 2023 at 6:48 PM*

Show translation

Add Tag

Edit reply

ID: 218294507

v. 4.2.1

Way too expensive

Mr. Tenn

Way too expensive. The yearly subscription price is just about what I’d pay for a one-time purchase for this app.

24 February, 2023 at 9:15 AM

*Hi, and thanks for your feedback. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and well-being within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). Besides, making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free app version.*

*30 June, 2023 at 3:11 PM*

Show translation

Add Tag

Edit reply

ID: 218325129

v. 4.2.1

Reading the results is like reading horoscopes

81nick18

I had this app for couple of weeks and I have to say, the results summary after each exercise is way off to what the reality is. If I was to follow the advise given by the app I be a couch potato with my feet up all day as apparently my energy levels are always low and I’m possibly feeling hazy. I can’t describe how far from how I really feel this is. Also, the overall and masses of info given blended in with all kinds of metrics derived from unreliable measurements makes this app quite counter productive when it comes stress level management. Keep it simple and to the point

23 February, 2023 at 11:42 PM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after. If your workout results are not synced with the workout data that you have in Apple Health, please send us a bug report from the app: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We will see why the data can be off.*

*26 February, 2023 at 6:00 PM*

Show translation

Add Tag

Edit reply

ID: 218294508

v. 4.2.1

Leider nicht in deutscher Sprache

Doro.grun

Die App ist sicher gut und manches kapiere ich auch mit meinem Schulenglisch. Letztlich ist es mir aber zu mühsam . Habe das Abo wieder gekündigt.

22 February, 2023 at 12:02 PM

*Hallo! Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*24 February, 2023 at 2:54 PM*

Show translation

Add Tag

Edit reply

ID: 218212774

v. 4.2.1

Subscription

KGOLTI

I only wanted to try for a month but was billed the entire year. How do I change the settings?

21 February, 2023 at 10:08 PM

*Hello there! Please contact us via in-app chat (Menu → Help & Support → chat icon), and we'll see how we can help.*

*23 February, 2023 at 11:18 PM*

Show translation

Add Tag

Edit reply

ID: 218204430

v. 4.2.1

Hard to manage subscription and cancellation

192019tg

Be careful if your renewal is not managed in your apple App Store. You will get NO advance notice of renewal and they will not refund you. You also have to go to a separate website to cancel and you cannot remove your credit card from the billing platform.

21 February, 2023 at 9:19 PM

*Hello there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. As described in our Terms of Use, subscriptions are renewed automatically at the end of their duration: https://welltory.com/terms. Also, once your subscription is renewed, you get a receipt to the email associated with your Welltory account. So, after receiving a receipt, you can contact us right away and ask for a refund. We have a clear procedure for requesting a refund: if you request it within the established time frame — we are always happy to help you with it. You can read more in our Help Center: https://help.welltory.com/articles/370464. As for deleting your card details, you can do it by contacting our Support team. For that, go to Menu → Settings → Report a problem, briefly describe your issue, and tap Upload. Our Support Engineers will address your request as soon as they can.*

*24 February, 2023 at 6:15 PM*

Show translation

Add Tag

Edit reply

ID: 218239394

v. 4.2.1

Love the app, but

piestefan

I honestly love the app and the whole science behind it. One thing I'm missing and can't understand why, is why isn't it possible to trigger Apple watch measurements (way more reliable than camera ones). Another thing: not clear when, how often or how many measurements are automatically getting pulled in from Apple watch. It would be great if you can create a new measurement also via apple watch rather than via camera.

21 February, 2023 at 2:21 AM

*We appreciate your positive feedback and are happy to hear you enjoy using our app. ﻿The thing is that your Apple Watch decides itself when to take a measurement. You have to be calm at that time and not asleep, not moving, and your heart rate isn't too high. Unfortunately, this option is controlled by Apple Watch, not by Welltory. But you can take a manual measurement with your Apple Watch at any convenient time. Press the Digital Crown to go to the Home screen and open Mindfulness → Breathe. Tap the three dots to set the measurement's length to at least 3 minutes. Start the measurement, and remember to stay still while you breathe. To get the most accurate results, make sure your watch fits snugly on top of your wrist and try not to move. Keep silent, and don't aim to control your breath consciously. Check out some useful articles to improve the accuracy of your measurements. When you're done, open Welltory and check out your feed to see the results.*

*22 February, 2023 at 5:38 PM*

Show translation

Add Tag

Edit reply

ID: 218392941

v. 4.2.1

Cool energy levels, but when does it update?

jarland

I like that it gives me a calculation of my energy levels, but I’m sitting here at 3PM looking at my energy levels from midnight last night, and I wore my watch to sleep. It’s not very helpful to have no insight into it recently.

21 February, 2023 at 12:18 AM

*Hello there, and thanks for the feedback. The thing is that your Apple Watch decides itself when to take a measurement. You have to be calm at that time and not asleep, not moving, and your heart rate isn't too high. Unfortunately, this option is controlled by Apple Watch, not by Welltory. But you can take a manual measurement with your Apple Watch at any convenient time. Press the Digital Crown to go to the Home screen and open Mindfulness → Breathe. Tap the three dots to set the measurement's length to at least 3 minutes. Start the measurement, and remember to stay still while you breathe. To get the most accurate results, make sure your watch fits snugly on top of your wrist and try not to move. Keep silent, and don't aim to control your breath consciously. Check out some useful articles to improve the accuracy of your measurements. When you're done, open Welltory and check out your feed to see the results.*

*22 February, 2023 at 5:38 PM*

Show translation

Add Tag

Edit reply

ID: 218239395

v. 4.2.1

Still has some work to do

JoAJC99

Welltory still has a ways to go in explaining how they come up with scores from the heart rate variability measurements. My scores can change drastically in the space of a few minutes, with no real indicators or causes that I can identify and attribute to the change. The feedback is often discouraging, especially when it tells you to sit this one out at the beginning of the day, lol. When you scroll through the statistics, it’s very difficult to tell which day you are looking at. This is really a basic that they need to get right - just print the date for every box of information. Seems like a no-brainer. I’m supporting this app with a one year membership and hoping they make lots of improvement. This has potential to be useful.

20 February, 2023 at 11:10 PM

*Hello there. We appreciate your honest review. We're constantly working to make our app better and will take your feedback into consideration. ﻿When you do measurements with a short period of time between them, they are back-to-back measurements. Sometimes, they can show different results. It usually happens for two reasons: there has been a change in either the measurement accuracy (the higher the measurement quality — the more accurate the results) or your emotional/physical state. You can check the measurement accuracy yourself in the details of the fuel tank message. Heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. Processes in your body never stop: food digestion, hormone production, vascular tone control. That’s why back-to-back measurements can sometimes show slightly different results. As for the date, you can see it at the top of the screen when you're scrolling the feed.*

*22 February, 2023 at 5:39 PM*

Show translation

Add Tag

Edit reply

ID: 218239396

v. 4.2.1

Cool app with a lot of improvement possiblities

Dominik Habichtsberg

So far, I like the idea of Welltory. Unfortunately I don’t really understand, what data pops up when. On some days I had no capture at all, even while wearing my Apple Watch all the day. I get a bunch off notifications but then in my timeline nothing new shows up? Places and rides are captured inaccurate and inconsistently and sometimes the app guesses wrong. Nope, I haven’t gone shopping. I gave my kids a ride to the kindergarten. The app lacks the option to correct those informations or at least I didn’t understand how. Sleep data? I saw days where it captured sleep data as if I was done sleeping even if I had 2 hours more sleep after that point. And it didn’t consider the updated information from apple health. Furthermore it says it captures data from waterminder - but warerminder data doesn’t even show up at all, even if it says „connected“. I also don’t understand, how Tags help by understanding how health data is influenced by the tags. There doesn’t seem to be an analysis per Tag. Also: when do I add which tag? Before or after? F.e. Tag sleep or Tag children? This is not a point in time. Either I have the kids with me or not for hours. I would wish some better onboarding how to really use tags and how to be able to interpret them. Funny thing: when the app says I should rest because my body is in stress, I feel relaxed. When the app says, that my scores are good (Stress 25%, Energy 75%, Health 100%) it could be that my body feels exhausted. I can feel that my body seems to be tired but as of the app, I shouldn’t be. Don’t get it. One last thing. I travel frequently between two time zones back and forth. On average I spend two weeks in the U.S. with my partner and her three kids and 2-3 weeks in Germany with my own two kids. Technically the app should understand, that I have two home locations. I already experienced that other apps have problems with timezone changes. So far I have no clue, how Welltory deals with that. Another wish: being able to add shortcuts via Apple shortcuts by just using my voice without having to open Welltory.

20 February, 2023 at 7:52 PM

*Hello there. Thanks a lot for such a comprehensive and honest feedback. We appreciate it and have passed it all on to our team. We'd like to look into your data in detail to sort every problem out properly, so we'll need you to contact us via in-app chat. Go to Menu → Settings → Report a problem, briefly describe your issue, and tap Upload.*

*22 February, 2023 at 5:39 PM*

Show translation

Add Tag

Edit reply

ID: 218055925

v. 4.2.1

Could be great but major bugs

midwestbasil

The app doesn’t load much of its content. Click on something and it takes you to pages that do not load. It gives me insomnia tips in the morning instead of closer to bed and it misreads my goals from Apple fitness. It tells me I’m stressed on days I’m not and not stressed in the middle of very stressful events. I suggest finding other apps.

19 February, 2023 at 4:36 PM

*Hi there, we're sorry for this negative experience! Please delete the app, reboot your phone, and reinstall the app until then. It helps in most cases. Please note that you need to log in to your current Welltory acc If it doesn't help, please send us a bug report — we'll need it to investigate the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*21 February, 2023 at 5:45 PM*

Show translation

Add Tag

Edit reply

ID: 218163681

v. 4.2.1

Somehow I’m still alive…

physteach

Just checking in to let the developers know that after 6 months of being told every single day that my stress is above 95%, energy is less than 20% and that my health is below 40%, I’m still alive and feel great. I’m in better physical condition than I have been in 20 years, and my weight is at college-days levels, but somehow your program knows more than every other indicator. The developers like to say that the data doesn’t correlate with how you feel, and I have learned that it doesn’t correlate with my actual health. Even when I use the Welltory suggestions, the data does not change. I’m left to wonder…what exactly is the point of this app? It doesn’t say anything about my health and it doesn’t change how I feel, so what is the point?? For someone unaware of the limitations, the doom and gloom forecasting could actually become a self-fulfilling prophecy.

18 February, 2023 at 12:29 AM

*Hi there! Thank you for the feedback. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to the any threats or stress factors that you have to face. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet - most often it’s either overworking, or working out too much. The point of Welltory and these measurements is not to scare you into not doing anything but to give you instruments for self-tracking. You can use this data to see what affects your lifestyle positively and negatively to adjust it and develop healthier habits. It’s also normal to have anxiety over bad measurements — some people struggle with accepting that 5 hours of sleep really does affect their state. But then again, our belief here is that you can only improve what you can measure. It’s one thing to know that you’re supposed to sleep at least 7 hours a day, and it’s a whole other thing to see how your body is doing when it has enough time to recover (you can insert any other activity that might have an impact on your health).*

*21 February, 2023 at 5:42 PM*

Show translation

Add Tag

Edit reply

ID: 215971039

v. 4.2.1

Can’t delete workout

KrisLeCap

This thing recorded a false workout. I can’t delete it what is the point of a free trial if I can’t even use the product to see if I like it?! Too bad seemed like it would be useful but now it’s calculating incorrect information so useless to me.

16 February, 2023 at 3:59 AM

*Hello there! Please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*17 February, 2023 at 12:50 PM*

Show translation

Add Tag

Edit reply

ID: 217973791

v. 4.2.0

Great product. Unreliable heart rate variability tool

Myke0879

Welltory suggests we use the meditation app. on Apple Watch for three minutes to measure HRV and Key Metrics, but it is unreliable. It only works and captures the HRV about 8 out of 10 times. I can see the meditation in the Health app., but Welltory does not show the metrics. Because I have subscribed to the Welltory, this is a frustration. It’s not a good customer experience to pay for apps that don’t reliably work.

15 February, 2023 at 8:27 AM

*Hello there! Please contact us via in-app chat (Menu → Help & Support → chat icon). We'll look at your data in detail and do our best to sort everything out.*

*16 February, 2023 at 4:40 PM*

Show translation

Add Tag

Edit reply

ID: 217930941

v. 4.2.0

Too much focus on subconscious stress

Beseeingyou08

The app has a lot of graphs . I used it for the trial period. It relentlessly wants to tell you about stress you have but can’t feel. The other graphs parse the usual info. I erased it knowing I’m not stressed in a meaningful way. Resting heart rate is 54.

14 February, 2023 at 11:42 PM

*Hello there! Thank you for the feedback. We appreciate it and have passed it on to our team. Welltory measures physiological stress, not psychological. It reflects your body’s state, not how you feel. So, it’s normal to feel okay but have the measurement show you that your body’s in overdrive. The state of our autonomic nervous system, which is what heart rate variability shows, can coincide with your feelings, but it can also contradict them. Over the years, we’ve heard user stories that state how Welltory helped them get in touch with their bodies and learn to listen to them better, which is fantastic — but again, it’s not always the case. What we’re saying is that having physiological stress doesn’t mean feeling bad, at least not all the time. Also, having high stress levels doesn’t mean you need to lie down immediately and not do anything for the rest of the day — but you need to stay mindful and not push yourself too hard (and avoid tough workouts as well — overtraining puts a strain on your nervous system).*

*16 February, 2023 at 4:49 PM*

Show translation

Add Tag

Edit reply

ID: 217973794

v. 4.2.0

Don’t fall for the 5 day free trial

VictoriaJane

I signed up for what I believed to be a 5 day fee trial. I tried to cancel on the second day and was unsuccessful. I have also found that the finger scanning feature in my app doesn’t work as well now I have switched to the paid version.

14 February, 2023 at 6:10 AM

*Hello there. We have a free trial. A free trial means you might install the app and have limited PRO features of the app for the first five days without purchasing your subscription. Please send us a report — we'll need it to look into your problem. Just go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*15 February, 2023 at 6:40 PM*

Show translation

Add Tag

Edit reply

ID: 217930943

v. 4.2.0

Please introduce a privacy-protecting subscription option!

Anna Apart

I absolutely adore the app, but I can’t continue using it because of the abusive privacy policies. Privacy agreement doesn’t leave a smallest chance to use an app and not to share all the sensitive data to the third parties. Dear developers, I would gladly pay 3-5 times more for the subscription if my personal data won’t be shared with second/third parties. Your product is fascinating and extremely beneficial for the users, but please respect their privacy. would deeply appreciate if you could consider introducing privacy-preserving option and lead the ethical way of doing great business.

13 February, 2023 at 11:10 PM

*Hi Anna, and thank you for your feedback. We understand that privacy is a top concern for many of our users, and we want to reassure you that we take the protection of your personal data very seriously. We adhere to all the standard data protection regulations to ensure that your information is secure and that it's not shared with any unauthorized third parties. Our business model is simple: our users pay us, we provide a product that helps them manage their health, that's it. We don't work with insurance companies or any 3rd party. Thank you again for your input, and we hope to continue providing you with an app that you love and trust.*

*15 February, 2023 at 6:40 PM*

Show translation

Add Tag

Edit reply

ID: 218032244

v. 4.2.0

Don’t waste your money

KSMPF

I’ve had it for three weeks. It continues to tell me that the measurement’s quality is “pretty low” and that the algorithm hasn’t adapted to me yet. WTH? It doesn’t update me during the day as to where I stand on fulfilling my daily goals. It doesn’t provide any reasoning for measurements when I do get them. It doesn’t make suggestions (other than their Pat ones for every body) as to how to improve what they’re supposedly measuring. My Apple Watch gives me far better info. Sorry I wasted $$$

13 February, 2023 at 4:41 PM

*Hello there. We are sorry to know about your unpleasant experience. Please send us a report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and tap Upload. We'll do our best to help you solve the issues.*

*15 February, 2023 at 3:44 PM*

Show translation

Add Tag

Edit reply

ID: 217862782

v. 4.2.0

Latest Update Doesn’t Even Open

EarthboundF

I can’t even get the app open after last update

12 February, 2023 at 10:45 PM

*Hello there, and thanks for the feedback. Could you try to reinstall the app? If it doesn't help, please send us a message via email at support@welltory.com. Any screenshots or screencasts will be of help.*

*15 February, 2023 at 3:44 PM*

Show translation

Add Tag

Edit reply

ID: 217862783

v. 4.2.0

False advertising

Clown time 42a45

If you purchase this app based off the ads on how beautiful it is on your Apple Watch and all the cool features it will do on your watch, you will be greatly disappointed

12 February, 2023 at 10:30 PM

*Hi there. We understand that it can be confusing. That's why there is a note that the interface may vary. Our main goal was to show that the app is available for Apple Watch users and that we have a lot of features that can help you monitor your health.*

*15 February, 2023 at 3:44 PM*

Show translation

Add Tag

Edit reply

ID: 217862784

v. 4.2.0

Sleep data is great!

Liketotravel1000000

I love the uncanny way the app knows when fall asleep and wake up. It is usually spot on. I’d like to know the difference between light, deep and rem sleep as reading the info doesn’t really tell me. The one problem I have is it’s always telling me my stress levels are at 90% or higher… even when Ive been sitting watching tv all day. It’s always saying chill, hit it brakes, slow down etc. when I’ve been sitting knitting all day. Lol. Those readings are totally wrong as far as I'm concerned. How can I adjust the app to get more accurate readings? Otherwise I’d be giving a 5 star review.

12 February, 2023 at 9:00 PM

*Hi there, and thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it's a degree of tension in the body's regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, "good" stress level is something in the middle. If the stress is high, then your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn't recover yet - most often it's either overworking, or working out too much.*

*15 February, 2023 at 3:45 PM*

Show translation

Add Tag

Edit reply

ID: 217811105

v. 4.2.0

Didn't work

RL1954

Went through the initial analysis but when it reached 100% it said it was analyzing the data. Didn't happen. After 20 minutes of waiting for the data report I just closed the app. Not good.

12 February, 2023 at 7:39 PM

*Hello there, and thanks for the feedback. Please send us a report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and tap Upload.*

*15 February, 2023 at 3:44 PM*

Show translation

Add Tag

Edit reply

ID: 217764550

v. 4.2.0

Greatest health app that I’ve ever used… Until

Dr3rd

When it started charging for the HR rate when I exercise that was pretty much out for me. I don’t know who made that decision but you need to reevaluate it. Wouldn’t mind paying for the other features such as the health measurements. But the heart rate premium for exercising was the deciding factor of me leaving.

11 February, 2023 at 9:46 PM

*Hi there! Thank you for the feedback! We've received the request from users to bring back the Heart Rate metrics to the free version of the app, and we already decided to do it. We will bring it back in future app releases. Please stay tuned for the updates!*

*13 February, 2023 at 7:14 PM*

Show translation

Add Tag

Edit reply

ID: 212984019

v. 4.2.0

Download Umsonst, aber nix ist kostenlos

Manegger

Ich fühle mich verarscht. Mag ja sein dass es eine tolle App ist, aber für über 80€ im Jahr? Nein Danke! Das ist mir zu teuer. Und auf Deutsch ist es auch nicht. Russisch und Englisch will ich nicht und kann ich nicht.

11 February, 2023 at 9:24 PM

*Hallo zusammen und danke für das Feedback. Wir haben sowohl eine kostenlose als auch eine PRO-Version. Weitere Informationen zu den Unterschieden finden Sie hier: https://help.welltory.com/articles/4007331. Was die kostenpflichtige Version betrifft, so ist Welltory ein ausgeklügeltes Produkt. Es enthält komplexe Algorithmen und jahrzehntelange Gesundheitsforschung. Um die App für jeden Benutzer effizient und bequem zu machen, ist ein hochqualifiziertes Team von Weltklasse erforderlich, darunter interne Gesundheitswissenschaftler, Datenforscher und Ingenieure, deren Arbeit nicht billig ist und nicht sein sollte. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*15 February, 2023 at 3:46 PM*

Show translation

Add Tag

Edit reply

ID: 217709651

v. 4.2.0

Can somebody say ‘CashGrab’

TainoV2

You know I was REALLY interested in this app until the stunt it tried to pull… I’m checking all its features until, of course, the notification for full usage: $99.99 per year or $8.33 per month. I figured I can afford the monthly payment, but when you try to subscribe, you ONLY get the $99.99/year option?! What kind of a scam is THAT?! If you just want to pull that kind of amount out of my pocket, don’t tease with a smaller payment plan if you’re not gonna offer or honor it!

11 February, 2023 at 5:33 PM

*Hi there, thanks for the feedback. Currently, we don't have monthly subscriptions in App Store. We show the monthly price so that you can estimate how much it would be per month. It's a monthly breakdown of an annual price, i.e. it’s only available if you subscribe to an annual plan. The in-app monthly plan has been archived. Please email us at support@welltory.com if you need any help with a subscription or the app.*

*13 February, 2023 at 7:21 PM*

Show translation

Add Tag

Edit reply

ID: 217764555

v. 4.2.0

Expensive and inconsistent

Jeajud

This is an expensive and inconsistent app that I paid too money for to be a lifetime member. When it works it gives valuable information about your workouts and whether you need to rest the next day or how long you workout but unfortunately sometimes it just doesn’t work and you don’t get that information and next day you get you came short of your workout goal. How can I hit a goal that I’m unaware of. Also I think the app should tell you throughout the day your progress on stand if they’re not taking the Apple Watch stand. The visual for the app got the Apple Watch is gorgeous in their ads except on my Apple Watch I never see any of the visual they advertise as available on the Apple Watch. At the end of the day save your money. Not worth it.

11 February, 2023 at 4:40 PM

*Hi there! We're sorry to hear that you feel disappointed about your experience with the app. When you say that something doesn't work, could you please tell us more about it? What exactly didn't work for the workouts or daily move goals? Please send us a bug report from the app: go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We will have a look in detail at the example of the issue. As per the progress during the day — we appreciate your feedback, but right now we don't have this feature. You can always check this data in your Apple Health though, but please note that we use our own calculations for the move goals, you can find information about it in the Help section of the app. As per the ad, you can see a similar interface in the app. The thing is that the full-functional Welltory app works on mobile devices only. It shouldn't work the same way on your Apple Watch. Your watch can take the HRV measurements (manually and automatically), and you get push notifications with measurement reminders, insights, your move goals, or sleep/workouts/activities results.*

*13 February, 2023 at 7:12 PM*

Show translation

Add Tag

Edit reply

ID: 217764556

v. 4.2.0

I just bought BUT no upgrade

oak2050

What's going on? I bought your app about 4 hours ago to upgrade and yet I still don't have upgrade. You said to do Restore Subscriptions under Menu but there is no Restore Subscriptions. There is Restore Purchase but I get Empty. What's going on?

09 February, 2023 at 11:22 PM

*Hello there! Please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. We will see your subscription data and help you out from there.*

*13 February, 2023 at 7:15 PM*

Show translation

Add Tag

Edit reply

ID: 217660735

v. 4.2.0

Apparently I'm always on the verge of collapse

SAEJOCK

I got this app because I liked the idea of having another way to track my health and sleep patterns and work outs. However, I have not been happy with it for the most part. My sleep stats seem to get recorded only sporadically unlike when I first downloaded the app. That's a somewhat minor issue because I can always see them in Apple Health. The more disturbing issue is that, according to the app, I always seem to be overworked, overtired, and/or seemingly on the verge of collapse. I work from home, I get exercise, and aside from gym workouts I don't do much that would put a huge strain on my body. But every notification I get seems to sound the alarm that I'm not well. Even when I have taken a day off from work and am just lounging around the house, my notifications indicate that I'm not doing well. It's al rather confusing and bothersome. And while I have a background in exercise, health, anatomy, and physiology, the info in the app, while I'm sure some in the medical field would find very informative, seems a bit much for users not as versed in those fields. I may hold onto the app for now for basic functions (I ended my annual membership) I don't know how long that will last.

09 February, 2023 at 4:22 PM

*Hello there! Thank you for your honest and comprehensive review. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to the any threats or stress factors that you have to face. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet - most often it’s either overworking, or working out too much. Hope you will find this information helpful. Please contact us via in-app chat (Menu → Help & Support → chat icon), and we’ll take a closer look at your data. Hope to hear from you soon.*

*10 February, 2023 at 6:36 PM*

Show translation

Add Tag

Edit reply

ID: 217660737

v. 4.2.0

They sell all of your personal data!!!

Lizdunn007

Folks! They sell all of your personal data! And they sell it to advertisers like Facebook, etc. This is lunacy

09 February, 2023 at 7:10 AM

*Hello! Thank you for your concern about data privacy. Where actually did you read that we sell data? This is actually a crucial topic for us. We value our users' trust. We guarantee that we never disclose, transfer or sell data to a third party. Your data belongs only to you. Please read the Terms of Service for more information.*

*13 February, 2023 at 7:16 PM*

Show translation

Add Tag

Edit reply

ID: 217660738

v. 4.2.0

Scam?

GeoRay122445

I purchased this app PRO version and I was charged twice and the app keeps on telling me the trial version expired. I deleted the account and reinstall the app again but with a different email and then went to settings and RESTORE PURCHASE and I get a message that is now restore but keeps on saying I should upgrade. I used my Apple ID for this purchase and the WELLTORY seller never sent me a receipt of my purchase all I have is my Apple Card’s charges. There’s no phone number to call for support and if you text them via app they say they have a great volume of inquires to respond so it may take days if not never. I want a refund because this app is not working for me and I was double charged the amount of $87.09 twice . This is a scam

09 February, 2023 at 12:56 AM

*Hello there! We're sorry for your experience. Please contact us via in-app chat (Menu → Help & Support → chat icon), and we'll do our best to sort everything out. If you already contacted us via the in-app chat, we will definitely get back to you as soon as possible — we answer all inquires. Please don't worry about the issue with the subscription — we will definitely help you with it.*

*13 February, 2023 at 7:18 PM*

Show translation

Add Tag

Edit reply

ID: 217660739

v. 4.2.0

Sleep inaccuracies

deleted

BEKSMOM

I loved this app at first but for the past month the sleep time has been off by at times by at least a couple hours even though my other sleep & Health apps are correct. I couldn’t find where it was getting the time asleep measurement from so I have deleted the app.

08 February, 2023 at 10:31 PM

*Hello there! Please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. Our support team will be happy to sort everything out.*

*10 February, 2023 at 12:53 PM*

Show translation

Add Tag

ID: 217617895

v. 4.2.0

PRO Abo bezahlt aber keine Aktivierung

Adreabau

Ich hab alles versucht das ABO zu aktivieren, bis jetzt vergeblich Sowas macht richtig sauer

07 February, 2023 at 11:39 PM

*Hallo! Bitte senden Sie uns einen Fehlerbericht – wir benötigen ihn, um das Problem zu untersuchen. Gehen Sie zu Menu → Settings → Report a problem, beschreiben Sie kurz Ihr Problem und senden Sie Ihren Bericht.*

*09 February, 2023 at 2:50 PM*

Show translation

Add Tag

Edit reply

ID: 217668935

v. 4.2.0

Inconsistent Range

Yub3tawatchout

There are some good data points but I don’t like how the energy/health range vary so much in a matter of an hour. Leads me to believe this is inaccurate ( I am working at a desk when the variance happens at times )

07 February, 2023 at 7:38 PM

*Hello there. Thank you for the feedback. Your back-to-back measurements usually show different results for two reasons: there has been a change in either the measurement accuracy (the higher the measurement quality — the more accurate the results) or your emotional/physical state. Heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. Processes in your body never stop: food digestion, hormone production, vascular tone control. That’s why back-to-back measurements can sometimes show slightly different results. However, larger differences can also happen — usually in the situations described below: 1. You take back-to-back measurements after moving around for a while. 2. There are shifts in your sympathetic/parasympathetic balance. 3. You take back-to-back measurements right after waking up. 4. You were standing or sitting in an uncomfortable position during the measurement. 5. You checked your Facebook page, had a phone call, etc., during or between back-to-back measurements. You can read more about it here: https://help.welltory.com/articles/4253039.*

*09 February, 2023 at 7:36 PM*

Show translation

Add Tag

Edit reply

ID: 217570173

v. 4.2.0

Useful App but pricey

Shannon rhodes

Love the app but wish the pro version was available to pay monthly rather than than having to pay the yearly fee which is just too much all in one go. I would definitely subscribe if it was monthly.

07 February, 2023 at 12:01 AM

*Hi there! Please email us at support@welltory.com so we can see how we can help you with a subscription.*

*08 February, 2023 at 2:18 PM*

Show translation

Add Tag

Edit reply

ID: 217509878

v. 4.2.0

Inconsistent

martdev

I gave this app a week and I have to say, it’s not great! For the past 7 days, it tells me every day that my stress levels are above 90% and need to chill. I went for a morning walk, afterwards 99% stress level!! I’m honestly not stressed in the least. I tried to alter my fitness regime to all different types of activities but no success. Every day I’m above 90% Looking at the app is more stressful! Either that or I should go to hospital for a check up! I’m a very fit and healthy person and looking at this app, actually make me stress more!

05 February, 2023 at 8:18 PM

*Hello there. Thank you for the feedback! We appreciate it. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to the any threats or stress factors that you have to face. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet - most often it’s either overworking, or working out too much. I hope you will find this information helpful. Please contact us via in-app chat or at support@welltory.com, we’ll take a closer look at your data. Hope to hear from you soon.*

*07 February, 2023 at 4:06 PM*

Show translation

Add Tag

Edit reply

ID: 217429478

v. 4.2.0

Horrible algorithms

rs22biker

The data is useless and the back and forth with tech support has yielded no help. While there are lots of fancy charts and analytics, this does not yield any data that is accurate at all. Based upon my data, I should be in a stress center. Do not waste your money until thy are serious about fixing the messed up algorithms.

04 February, 2023 at 4:11 AM

*Hello there. We're sorry that your experience with the app wasn't pleasant. We'll be happy to sort everything out. If you have any problems with the app, please contact us. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. Also, please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful.*

*05 February, 2023 at 6:59 PM*

Show translation

Add Tag

Edit reply

ID: 217381316

v. 4.2.0

Veel te duur!

KathyVerbeeck

Handige app maar geen 80€ waard als het geen echte medische app is.

03 February, 2023 at 9:18 PM

*Hallo daar. Bedankt voor de feedback. Welltory is een geavanceerd product. Het bevat complexe algoritmen en tientallen jaren gezondheidsonderzoek. Om de app efficiënt en gemakkelijk te maken voor elke gebruiker, is een hooggekwalificeerd team van wereldklasse nodig, waaronder interne gezondheidswetenschappers, data-onderzoekers en ingenieurs wier werk niet goedkoop is en ook niet mag zijn. We hebben ook een gratis versie van de app en regelmatig promo's met kortingen; blijf op de hoogte voor die!*

*05 February, 2023 at 5:57 PM*

Show translation

Add Tag

Edit reply

ID: 217571761

v. 4.2.0

Don’t do the update

HaleyMercedes00

HUGE issues with the update. Says my heart rate is 47, then 96, then 62, then 77. Jumping all around absolutely useless now.

03 February, 2023 at 1:56 AM

*Hello there. Please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*04 February, 2023 at 6:06 PM*

Show translation

Add Tag

Edit reply

ID: 217340271

v. 4.2.0

Monthly subscription is missing

duisiya

The monthly subscription is missing. They say that it is available through the requests in the chat but the chat is currently disabled too. It’s a pity, I was really looking forward to try the pro feature but am not ready to commit to the yearly subscription. Why not add the monthly subscription to the app? Is it some sort of marketing trick?

02 February, 2023 at 1:09 PM

*Hi there, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and wellbeing within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store. If you prefer to manage your subscriptions through App Store, you can choose other plans available there.*

*04 February, 2023 at 2:42 PM*

Show translation

Add Tag

Edit reply

ID: 217468442

v. 4.2.0

Meshiii

mezhiiii

Hi We did not succeeded to open the app in our iPad can you explain how it works on iPad . Thank you

02 February, 2023 at 12:06 PM

*Hello there. If your iPad has no flash, you can't measure HRV in Welltory with it.*

*04 February, 2023 at 2:41 PM*

Show translation

Add Tag

Edit reply

ID: 217557346

v. 4.2.0

Too Complicated

td.mcmahan

This app is too complicated and many of the readings display contradictory information. Some elements tell me my stress is perfect to scroll down and the next element tells me to take it easy - your stress is in overdrive. They only offer a yearly subscription as I am sure they know the information isn’t consistent through out all content sections of the app. I got bored and frustrated and cancelled but I am stuck with the app for year because the app isn’t monthly. Yes, there was a trial. But it was too short of a period to really understand the nuances of this app. It’s not worth the price.

02 February, 2023 at 6:08 AM

*Hello there. Thank you for the feedback. Your back-to-back measurements usually show different results for two reasons: there has been a change in either the measurement accuracy (the higher the measurement quality — the more accurate the results) or your emotional/physical state. Heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. Processes in your body never stop: food digestion, hormone production, vascular tone control. That’s why back-to-back measurements can sometimes show slightly different results. However, larger differences can also happen — usually in the situations described below: 1. You take back-to-back measurements after moving around for a while. 2. There are shifts in your sympathetic/parasympathetic balance. 3. You take back-to-back measurements right after waking up. 4. You were standing or sitting in an uncomfortable position during the measurement. 5. You checked your Facebook page, had a phone call, etc., during or between back-to-back measurements. You can read more about it in our Help section.*

*03 February, 2023 at 5:11 PM*

Show translation

Add Tag

Edit reply

ID: 217307798

v. 4.2.0

USEYOUROWNSENSE

yamswire

I purchased this App for a year since I see the value in tech in health but this app is using software to interpret analysis from health apps without human oversight and worse yet it appears to me that the people in charge of this app’s functionality have not even the basic medical knowledge. The analysis is off and I got the sense that content is geared to spend more money on their offerings. I do not recommend this app for anyone who is serious about their health.

02 February, 2023 at 2:41 AM

*Hi there, thank you for your feedback. Please note that Welltory is not a medical app. t is not intended to be utilized for medical purposes and is not intended to substitute professional medical advice, diagnosis, or treatment. Also, heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress.*

*03 February, 2023 at 5:14 PM*

Show translation

Add Tag

Edit reply

ID: 217307800

v. 4.2.0

Nice app but 80.00 a year??

WTCMEDIC911

Nice app. Not sure if it’s “crying wolf”. My doctor finds no issues but this app has me about to stroke out. Using the basic version. I’d pay 7.00 a month as it claims to use pro version to check it out. I’ll be darned I’ll spend 79.99 -+ it’s the only option allowed. Sorry but no

30 January, 2023 at 7:28 PM

*Hi there, and thanks for the feedback. We don't have monthly subscriptions in App Store. We show the monthly price so that you can estimate how much it would be per month. It's a monthly breakdown of an annual price, i.e. it’s only available if you subscribe to an annual plan. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap.*

*01 February, 2023 at 5:13 PM*

Show translation

Add Tag

Edit reply

ID: 217168581

v. 4.1.3

This app makes me feel too overloaded.

marktaylor22

Cool it with the push notifications! Gentle Streak is better. This app is too messy to understand what is going on. I regret my subscription

29 January, 2023 at 5:36 PM

*Hello there. Thank you for the feedback; we appreciate it and have passed it on to our team. We are sorry that you feel this way and will be happy to receive more feedback from you. Feel free to contact us.*

*31 January, 2023 at 5:00 PM*

Show translation

Add Tag

Edit reply

ID: 217168584

v. 4.1.3

Monthly subscription would have made a difference

Lenore7283

Even if in the long run it costs more, it would be more manageable for people on fixed incomes and I feel sure more people could use it. If this changes I will subscribe.

28 January, 2023 at 9:12 PM

*Hi there! Please email us at support@welltory.com so we can see how we can help you with a subscription.*

*30 January, 2023 at 3:14 PM*

Show translation

Add Tag

Edit reply

ID: 217068320

v. 4.1.3

Lifetime subscription

Gumby617!

I do love all the features and options this app has. The one issue I have is trying to give them more money actually. I keep try to tap the discount button for a lifetime subscription but nothing happens. I opened a ticket with support and there answer was I don’t have enough money to buy the subscription. Huh?!?! How do they know how much money I have in my account attached to my phone? I can answer that question now….WRONG!!! Why would I try and buy an app I can’t afford. Wouldn’t that be pretty stupid. I’ve even tried with a pre-paid Apple Pay Card. Clicking that ad button within the app doesn’t work guys. At least for me it doesn’t. I’ve updated the OS, shut the phone off and turned it back on. Still no luck. I give up. Guess I won’t be giving any money when this one expires. Thanks for the memories though.

28 January, 2023 at 5:30 PM

*Hello there! Firstly, we're sorry that we weren't able to help you straight away. Sometimes we can see the message with an error from the bank; that is why we asked you. Of course, we can't and do not see your bank account. Your privacy is a crucial topic for us. Please contact us again, and we'll do our best to sort everything out.*

*30 January, 2023 at 3:51 PM*

Show translation

Add Tag

Edit reply

ID: 217068322

v. 4.1.3

not so bad

IIRetrexII

it’s not so bad

28 January, 2023 at 3:34 PM

*Hello there. Feel free to share any of your feedback with us. We'll be happy to know more about your experience with Welltory.*

*29 January, 2023 at 7:44 PM*

Show translation

Add Tag

Edit reply

ID: 217068323

v. 4.1.3

Beware! Stay away! Won’t let you cancel subscription 😡

ccjjmm

This app is interesting at first and than you realize that it is stupid expensive for was it does. When you go to cancel and come the the realization that you can’t manage in Apple subscriptions and that they have employed dark patterns for cancellation, you start to wonder if they did this because they know their retention rate will likely fall off a cliff if they don’t scam you into a renewal

28 January, 2023 at 12:00 PM

*Hello there! We're sorry that your experience with the app wasn't pleasant enough. Please contact us via in-app chat (Menu → Help & Support → chat icon) or email us at support@welltory.com. We'll do everything we can to help you cancel your subscription.*

*29 January, 2023 at 8:07 PM*

Show translation

Add Tag

Edit reply

ID: 217015944

v. 4.1.3

Scam

TV addict ptc

I downloaded and canceled same day being it doesn’t do what I expected. The graphics shown in the ad are not what you get. They still charged me the yearly fee even though I canceled well within the 5 day trial period. Looks like a waste of $79.99 guess I will be more careful in the future with Instagram ads for apps

27 January, 2023 at 7:56 PM

*Hello there! We're sorry that your experience with the app wasn't pleasant enough. Feel free to tell us more about it, we'll be happy to sort everything out. Please contact us via in-app chat (Menu → Help & Support → chat icon) or email us at support@welltory.com. We'll do everything we can to help you cancel your subscription.*

*29 January, 2023 at 8:10 PM*

Show translation

Add Tag

Edit reply

ID: 217068326

v. 4.1.3

No Mindfulness data since new version

clarkx.de

For a month now, ever since the new version no mindfulness breathe data is loaded, despite two emails to the support. No error messages, nothing - I can see the data in my health app, but this app no longer import and provides any analysis. Not good!

27 January, 2023 at 7:37 PM

*Hello there! Please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*29 January, 2023 at 8:00 PM*

Show translation

Add Tag

Edit reply

ID: 217022381

v. 4.1.3

Not that great

Flashyzipp

I am in good health and 60 years old. According to this app, I am under extreme stress. There is 0 stress in my life. We live in Florida and love life. Lol

27 January, 2023 at 4:18 PM

*Hello there! Thanks a lot for your feedback. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to the any threats or stress factors that you have to face. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet - most often it’s either overworking, or working out too much. I hope you will find this information helpful. Please contact us via in-app chat (Menu → Help & Support → chat icon) or at support@welltory.com, we’ll take a closer look at your data.*

*29 January, 2023 at 8:02 PM*

Show translation

Add Tag

Edit reply

ID: 216975176

v. 4.1.3

Ridiculous

thatbillgiy

This app listed that I was “Not Very Active” and “Workout Often.” It sugesated I have no energy and that while my heart rate was good, there are signs of problems that could lead to cardiovascular disease. Which is in direct conflict with my actual cardiologist. App is trash trying to sell you stuff based on manufactured fear.

26 January, 2023 at 2:38 PM

*Hi there, thank you for your review and we're sorry to hear that you got disappointed with the app. We never tell users that they might have problems that can lead to any diseases because Welltory is not a medical app. It is not intended to be utilized for medical purposes and is not intended to substitute professional medical advice, diagnosis, or treatment. So, if you saw something like diagnoses in the app, please send us a bug report with the screenshot of the text — we will see what kind of miscommunication there could be. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your question, and tap Upload.*

*27 January, 2023 at 6:59 PM*

Show translation

Add Tag

Edit reply

ID: 216975180

v. 4.1.3

Sehr schlechter Messkontakt

Heja S04

Findet den Puls annähernd gar nicht. Messfehler laut Anzeige über 75%. Messung daher nicht verwertbar. Vergleichsapp laufen ohne Probleme. 2te Person die selben Messfehler. Für Herzinfuziens Patienten nicht verwendbar!! Signal dann zu Schwach. Für wen ist sonst diese App gedacht?

25 January, 2023 at 9:35 AM

*Hallo zusammen und danke für das Feedback. Bitte senden Sie uns einen Bericht – wir benötigen ihn, um das Problem mit Ihrer Messgenauigkeit zu untersuchen. Gehen Sie zu Menü → Einstellungen → Problem melden, beschreiben Sie kurz Ihr Problem und tippen Sie auf Hochladen.*

*28 January, 2023 at 2:02 PM*

Show translation

Add Tag

Edit reply

ID: 216935962

v. 4.1.3

Cancel

pvosters

This app does not seem to allow to cancel the subscription. It is a good app but it keeps telling me the same. Do I want to cancel it and I can’t . ALERT ALERT Don’t subscribe

25 January, 2023 at 12:03 AM

*Hi there. We're sorry for this negative experience. Could you please contact us via in-app chat? For that, tap Menu — Help & Support — Chat icon. We'll check your subscription data and will be happy to help you.*

*26 January, 2023 at 3:37 PM*

Show translation

Add Tag

Edit reply

ID: 216840715

v. 4.1.3

Would love to love

$tella3ella

Always have issues with measurements even though I’m sitting still as a statue. Only works for me 50%(?) of the time. It used to always work but not anymore and it’s super annoying and frustrating. Sometimes I try three times and nada. Don’t think I’ll renew if this doesn’t change.

24 January, 2023 at 10:40 PM

*Hi there. We're sorry for this negative experience. Could you please contact us via in-app chat? For that, tap Menu — Settings — Report a problem. Briefly describe your issue and tap Upload. We'll check your measurements and will be happy to help you.*

*26 January, 2023 at 11:17 PM*

Show translation

Add Tag

Edit reply

ID: 169632596

v. 4.1.3

Manca la lingua italiana

Ilmala

Ottima App! La mancanza della lingua italiana è un limite che non le permette di esprimere completamente il suo potenziale.

24 January, 2023 at 9:05 PM

*Ciao! Grazie mille per il tuo feedback! Apprezziamo la tua recensione. La traduzione completa dell'app è una montagna di lavoro poiché abbiamo enormi quantità di contenuti. Se abbiamo abbastanza richieste da tradurre nella tua lingua, lo aggiungeremo di sicuro alla nostra tabella di marcia e probabilmente lo tradurremo. Restate sintonizzati per gli aggiornamenti!*

*14 April, 2022 at 4:09 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 189436472

v. 4.1.3

Will not cancel my account!

Total Awesomeness77

I’ve spent over a week trying to cancel. So far they still will not cancel. BE CAREFUL!!!

24 January, 2023 at 6:30 AM

*Hi there. We're sorry you have issues with canceling your subscription. Could you please contact us via in-app chat? To do so, tap Menu — Help & Support — Chat icon. We'll check your subscription data and will be happy to help you.*

*26 January, 2023 at 3:38 PM*

Show translation

Add Tag

Edit reply

ID: 216840721

v. 4.1.3

Need help

Kathy mccarthy

I paid the 79$ to get the pro. The app tells me I still need to up grade but when I push the upgrade button. It tells me I am subscribed. I need help…… I got it fixed! Thanks

23 January, 2023 at 12:18 AM

*Hello there! Glad to know that your issue was fixed.*

*24 January, 2023 at 5:42 PM*

Show translation

Add Tag

Edit reply

ID: 215971028

v. 4.1.3

Buggy and inaccurate

MusikLuverWorld

I’ve been using for 7 months now and terribly disappointed in this app. It was fine up until a couple of months ago but is now extremely buggy and inaccurate. I currently do 2 hours of Zone 2-3 cardio per day and it It’s only tracking around 45 minutes. My Garmin seems to track everything flawlessly.

22 January, 2023 at 10:50 PM

*Hi there! Sorry for your negative experience with the app. If you have some issues with the workouts synced in the app, please send us a bug report and screenshots of the example of the issue — we will have a look in detail and try to fix it. To send a bug report from the app, go to Menu → Settings → Report a problem, briefly describe your question, and tap Upload.*

*24 January, 2023 at 5:51 PM*

Show translation

Add Tag

Edit reply

ID: 216726583

v. 4.1.3

Don’t bother

'smeema

Totally useless It only ever tells me I’m stressed and need to rest! Even when I feel great. Every workout I do, even yin yoga, it tells me Wow, that workout really wiped you out! Also it tells me to up my cardio work, come on, if yin yoga is wiping me out ?? Not impressed at all

22 January, 2023 at 12:34 AM

*Hi there, and thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it's a degree of tension in the body's regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, "good" stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can't respond adequately to any threats or stress factors that you have to face. If the stress is high, then your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn't recover yet - most often it's either overworking, or working out too much.*

*23 January, 2023 at 6:25 PM*

Show translation

Add Tag

Edit reply

ID: 216726586

v. 4.1.3

Doesn’t work

Gianna '2003

For the last 10 days it gives me the message cannot load feed even tho it is constantly sending me notifications !

21 January, 2023 at 9:37 PM

*Hello there! We're sorry that your latest experience with the app wasn't pleasant. Please email us at support@welltory.com using the address linked to your Welltory account. Our support team will be happy to help you!*

*23 January, 2023 at 1:39 PM*

Show translation

Add Tag

Edit reply

ID: 216726588

v. 4.1.3

Research not peer reviewed, shady business practices

timl2k9

The app states that the pro subscription is x dollars a month, but a monthly subscription is not offered. There is no way to evaluate in just 5 days if an app is worth an annual subscription. The research that they pin their “liquid message” on is not peer reviewed and therefore could be nonsense for all anyone knows. In my experience the “liquid message” is wildly inaccurate and does not reflect anything at all that is going on with my body. Also it seems to overload you with ideas about how to live your life. Trust your gut, not this app. It does have some good objective metrics based on Heart Rate variability, but those metrics are drowned out in the noise.

21 January, 2023 at 2:45 PM

*Hi there, and thanks for the feedback. Currently, we don't have monthly subscriptions in App Store. We show the monthly price so that you can estimate how much it would be per month. It's a monthly breakdown of an annual price, i.e. it’s only available if you subscribe to an annual plan. The message with the colored liquid shows you how your body is doing right now – it’s a personalized interpretation of the heart rate variability metrics you see in your chart message, based on Welltory’s proprietary algorithms. You can read more about science behind Welltory on our website: https://welltory.com/science/*

*23 January, 2023 at 6:22 PM*

Show translation

Add Tag

Edit reply

ID: 216593236

v. 4.1.3

Eh

HyRach14

Interesting app and metrics. The erroneous articles that post throughout the day are VERY annoying and the primary reason that I will not renew premium. There should be an option to disable them. The other factor; I have a congenital heart defect which affects my blood pressure and heart rate thus the measurements are skewed which is not a fault of the app just me.

20 January, 2023 at 2:30 PM

*Hi. Thank you for sharing feedback. We're sorry you feel this way about the app. Can you please concretise what articles are erroneous? We'll pass your feedback on to our team. About your heart condition — you can specify all meds you're taking (and your medical conditions) in the Do you have any health risks? self-test. To find it, please, go to Menu → Self-tests. All of them will be taken into account after that. We also recommend completing other health-related self-tests. Please note that both your meds affect the heart rate and, therefore, can influence the HRV results. We recommend measuring an hour after taking them to minimise their influence on measurement results. Plus, you can mark them in your feed with tags, making tracking the time more manageable. Kindly let us know if you have any further questions.*

*22 January, 2023 at 4:24 PM*

Show translation

Add Tag

Edit reply

ID: 216593239

v. 4.1.3

Nur in englisch

Zis30131

Ich verstehe die App nicht. Ist leider alles nur in englischer Sprache.

20 January, 2023 at 8:03 AM

*Hi! Wir schätzen Ihr Feedback. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um sie in Ihre Sprache zu übersetzen, werden wir sie sicherlich in unsere Roadmap aufnehmen und wahrscheinlich übersetzen.*

*21 January, 2023 at 6:45 PM*

Show translation

Add Tag

Edit reply

ID: 216556931

v. 4.1.3

Billing

Awis

The app is great, but the in-app purchases are not. I am willing to pay for the service, but the monthly subscription is only available on the website. I understand the developer's reasoning for not wanting to pay a cut to Apple, but I prefer the convenience of managing my subscription through the App Store

20 January, 2023 at 12:42 AM

*Hi, and thanks for the feedback. We apologize for any inconvenience this situation may have caused. Our research shows that with most users, our app helps achieve significant positive changes in their lifestyle and wellbeing within several months. Our app is more effective in the long term, as the self-training algorithm needs to get to know you, and it takes time and data about your body's state, activities, habits, etc. to form baselines. Moreover, some features only become available later on in your journey with our app, when there is enough data to provide you with interesting findings (e.g. personalized research that shows how two data sets affect each other based on your individual health and wellness data from the sources you've connected to the app). That's why we're going to gradually remove the monthly plan from all platforms, and we've already archived it in App Store.*

*30 June, 2023 at 6:05 PM*

Show translation

Add Tag

Edit reply

ID: 216833344

v. 4.1.3

HRV rarely finishes a measurement on iPhone

caseyjayner

I don’t have an Apple Watch but I bought the subscription as I was impressed the first two days. Sometimes the measurement would crash but it never took more than 10 mins to complete a reading with good accuracy. I’ve now had the app 5 days and the past two days it won’t complete a single measurement. I’ve tried 7 times in a row both days totaling more than 30 mins each time. It’s incredibly frustrating and if I could I wouldn’t have bought the app since it so rarely works now. I wanted to take 6+ measures/day as I have chronic illness but even with my persistence I only had 2 complete yesterday and one today.

19 January, 2023 at 11:29 PM

*Hi there! Please, try to hold the tip of your finger over the camera, not too firmly, do not move, and do not control your breathing. Make sure you have the correct camera chosen — on most iPhone models, we recommend using the Ultra Wide one. If it doesn't help, please contact us via the app — go to Menu → Settings → Report a problem. We'll help you solve whatever it is hindering the proper measurement.*

*21 January, 2023 at 10:20 AM*

Show translation

Add Tag

Edit reply

ID: 216593244

v. 4.1.3

Subscription

HeyNadene

I very interested in this app, but it does not give the option to do it monthly 😔

19 January, 2023 at 11:12 PM

*Hi, please contact us via the Welltory app — go to Menu → Settings → Report a problem. We'll see how we can help you with the monthly subscription.*

*21 January, 2023 at 10:15 AM*

Show translation

Add Tag

Edit reply

ID: 216550549

v. 4.1.3

FÖR DYR!

Jox-the-Knox

Alldeles för dyr och för få alternativ till prenumeration.

19 January, 2023 at 10:53 AM

*Hej, Welltory är en sofistikerad produkt. Den innehåller komplexa algoritmer och årtionden av hälsoforskning. Att göra appen effektiv och bekväm för alla användare kräver ett högkvalificerat team i världsklass, inklusive interna hälsovetare, dataforskare och ingenjörer vars arbete inte är och inte borde vara billigt. Vi har även en gratis appversion. När det gäller appfunktionerna beskrivs alla här: https://help.welltory.com/articles/4007331*

*21 January, 2023 at 10:12 AM*

Show translation

Add Tag

Edit reply

ID: 216515467

v. 4.1.3

Annoying app

tshebell

This app is constantly notifying me that I’m in horrific shape and incredibly stressed out when the opposite is true.

18 January, 2023 at 4:04 PM

*Hi there! We're sorry you've had such a negative experience with the app. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. We measure physical rather than emotional stress. It’s natural to have high stress levels after something challenging, like a workout. However, it’s important to make sure your stress levels bounce back to normal soon after.*

*20 January, 2023 at 11:29 AM*

Show translation

Add Tag

Edit reply

ID: 216516900

v. 4.1.3

Inaccurate

CoreReset

I was testing two apps and I would reference my HRV score in the Apple health app against what both apps showed and this app would show an HRV score that was completely different than the HRV in the Apple health app! How can I trust this app if the data in the source is even different than what the app is showing. I gave it all access to my health data. I need an app that will show the same data as the source so I know it’s working at the least.

18 January, 2023 at 6:02 AM

*Hi, thank you for your feedback! HRV score is not the metric that Apple Watch measures. Your Stress, Energy, and Health scores are calculated based on the standard HRV metrics (RMSSD, SDNN, etc.) shown in messages with a chart. SDNN — standard deviation of normal heartbeat intervals and one of the most critical heart rate variability metrics — is what is measured by Apple Watch. HRV Score assesses heart rate variability based on lnRMSSD — the natural logarithm of RMSSD. In turn, RMSSD is a key variability metric reflecting parasympathetic nervous system activity.*

*19 January, 2023 at 3:24 PM*

Show translation

Add Tag

Edit reply

ID: 216516902

v. 4.1.3

Interessant

Mucksi737

Interessante Infos, allerdings bin ich mir nicht sicher, wie zuverlässig und stimmig diese Infos sind. Die App zeigt mir an, dass ich angeblich viel meditiere. Ich meditiere nie! Und habe das natürlich auch nicht mit der Apple Watch in Health App erfasst. Woher stammt diese Info? Die App ist auch ziemlich teuer. Eine Woche kostenlos testen wäre daher doch angebracht um zu sehen, ob sie was für einen wäre oder nicht.

16 January, 2023 at 10:32 PM

*Hallo, danke für dein Feedback! 1. Anscheinend hat Ihre Apple Watch eine niedrigere Herzfrequenz gemessen und dachte, dass es sich um eine Maditation handelt. Wir nehmen alle Daten von Apple HEalth, also müssen wir uns das ansehen. Bitte senden Sie uns einen Fehlerbericht – wir werden Ihr Problem mit den Meditationen überprüfen. Um einen Fehlerbericht von der App zu senden, gehen Sie zu Menü → Einstellungen → Problem melden. 2. Gemäß dem Preis verstehen wir. Welltory ist ein anspruchsvolles Produkt. Es enthält komplexe Algorithmen und jahrzehntelange Gesundheitsforschung. Um die App für jeden Benutzer effizient und bequem zu machen, ist ein hochqualifiziertes Team von Weltklasse erforderlich, darunter interne Gesundheitswissenschaftler, Datenforscher und Ingenieure, deren Arbeit nicht billig ist und nicht sein sollte. Wir haben auch ziemlich oft eine kostenlose Version der App und Promos mit Rabatten; Bleiben Sie dran für diese!*

*19 January, 2023 at 3:27 PM*

Show translation

Add Tag

Edit reply

ID: 216466517

v. 4.1.3

This app doesn’t tell you anything your phone can’t.

adcisme86

On iPhone you can look at your own HRV which is all this app takes into consideration. The tips that are given are on repeat.

16 January, 2023 at 4:08 AM

*Hi. There is a lot of data in Apple Health, indeed. It's an aggregator of data for Welltory — it means that we collect all this data from AH, analyze it using our smart algorithms, and provide users with a customized feed of helpful recommendations and insights based on the regular HRV measurements that you do right in the app.*

*17 January, 2023 at 1:31 PM*

Show translation

Add Tag

Edit reply

ID: 216420815

v. 4.1.3

Schade 🥲

User 380

Ich wäre auch dankbar dafür, wenn es die App auch auf Deutsch geben würde.

15 January, 2023 at 1:50 AM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*16 January, 2023 at 2:45 PM*

Show translation

Add Tag

Edit reply

ID: 216356789

v. 4.1.3

Fraud.

dls\_foto

1. The graphics that you see in the ad, are NOT the same in the app. 2. EVERYTHING in this app says you are stressed. ALL the recommendations, answers to self test (even when you answer the questions to say your life and emotions are great) you receive the same response as if you answered you were on deaths bed. 3. All of the advice are from generic articles. Nothing is tailored the unique YOU. 4. Waste of money. ( yes, I paid for the full program) unsubscribed and will never return. Apple please remove this fraudulent app.

14 January, 2023 at 4:33 PM

*Hello, thank you for your review! We're sorry you've had a such negative experience with the app. 1. You can see a similar interface in the app. Your Apple Watch can take the HRV measurements, and you get push notifications with measurement reminders, insights, your move goals, or sleep/workouts/activities results on the watch. There will be more features on the watch app soon. 2. When do you usually do measurements? And do you do them with camera or with Apple Watch (manually or automatically)? Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. 3. Have you checked the My Data section? You can find the correlations of your data there. Also, the scientific correlations that we send once a week to your feed with the two types of data that are related, to help you improve your health. 4. If you purchased in App Store, to request a refund, please contact Apple as according to Apple's policies, all operations related to products purchased in App Store are processed only on Apple's side. You can find details on how to request a refund in our Help articles. To facilitate the process, we recommend contacting Apple Support by phone. Kindly let us know if you have any further questions.*

*19 January, 2023 at 3:05 PM*

Show translation

Add Tag

Edit reply

ID: 216275168

v. 4.1.3

Sprache

biskbd

Es wäre eine super app wenn die sprache auch auf Deutsch geben würde dan würde ich mir sogar kaufen monatlich.

14 January, 2023 at 9:42 AM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*16 January, 2023 at 2:47 PM*

Show translation

Add Tag

Edit reply

ID: 216278635

v. 4.1.3

Not accurate at all

biggeektz

I’m literally sitting in a hospital bed, my heart is in Afib, on oxygen and blood thinners and it’s saying my health is 100% and stress and energy are great!

12 January, 2023 at 7:41 PM

*Hi there, we're sorry that you're not happy about our app's feedback. But measurement results largely depend on the accuracy — if it's below 90%, the result is unreliable. To get the most accurate results, measure in the same position (lying or sitting with your back straight), don't move or talk, and breathe naturally. More recommendations are in our Help article: https://help.welltory.com/articles/3361520. Please get well soon.*

*14 January, 2023 at 10:16 AM*

Show translation

Add Tag

Edit reply

ID: 216191608

v. 4.1.3

Datenschutz

rekru2201

Die App leitet erfasste Daten u.a Facebook, Google weiter, worüber man nicht bei Abschluss des Abonnement informiert wird. Ich habe Apple über diesen Umgang mit Privatddaten informiert. Die App wird bei mir gelöscht - sofort!

12 January, 2023 at 12:11 AM

*Hallo! Wir sind uns der Sensibilität der Daten unserer Benutzer bewusst und bemühen uns nach besten Kräften, sie zu schützen. Wir können das nicht genug betonen – unser Ziel ist es, unsere Datenschutzrichtlinie klar, transparent und leicht verständlich zu halten. Wir schätzen das Vertrauen unserer Nutzer. Wir erbringen keine medizinischen Dienstleistungen, sind nicht mit Gesundheitsorganisationen verbunden, sind nicht mit Anbietern elektronischer Patientenakten integriert und verarbeiten diese Art von Daten nicht. Ihre Daten gehören nur Ihnen. Bitte lesen Sie die Nutzungsbedingungen für weitere Informationen.*

*13 January, 2023 at 1:20 PM*

Show translation

Add Tag

Edit reply

ID: 216149363

v. 4.1.3

Donde esta la versión española?

inakira

Muy chula y con muchas funcionalidades, pero dónde está la versión española?

10 January, 2023 at 5:35 PM

*¡Hola! Muchas gracias por tus comentarios! Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*12 January, 2023 at 1:18 PM*

Show translation

Add Tag

Edit reply

ID: 216232429

v. 4.1.3

Almost a scam

Prefernot

This app offers no free trial, so you must purchase on day 1 to use any of the features. Once purchased, I found that it basically regurgitates information it collects from other less expensive or free apps. Most of the information it repurposes comes from the Apple health app, but it will also use information from my AutoSleep and Withings apps. I haven’t found anything new this app adds beyond what is already available through Apple health.

10 January, 2023 at 3:33 PM

*Hi there. Thank you for leaving your feedback. We have both free and PRO versions of the app. Also, we have a 5-day free trial with some of the PRO features, which starts automatically when you sign up for Welltory. There is a lot of data in Apple Health, indeed. It's an aggregator of data for Welltory — it means that we collect all this data from AH, analyze it using our smart algorithms, and provide users with a customized feed of helpful recommendations and insights based on the regular HRV measurements that you do right in the app.*

*12 January, 2023 at 6:47 PM*

Show translation

Add Tag

Edit reply

ID: 216086513

v. 4.1.3

Rate

mimijltip

Says I can sign up for $5.99 but wants to charge me $29.99. Also where is the stress info? It’s gone.

10 January, 2023 at 5:20 AM

*Hello there! Please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*11 January, 2023 at 10:51 AM*

Show translation

Add Tag

Edit reply

ID: 216086515

v. 4.1.3

Far too many notifications!

Healthyvillage

Interesting app but it’s impossible to keep notifications on since there are new ones all the time! Wouldn’t it be better with a daily summary instead of the spam like notifications where there often even comes more than one notification at the time! The app could be really good if that is fixed.

09 January, 2023 at 2:26 PM

*Hi, and thank you for the feedback! We appreciate it and have passed it on to our team. Please note that you can schedule the time in your iPhone settings to receive a summary of notifications each day so, you can catch up when it's convenient for you. The summary is personalized to you and ordered by priority based on how you use your apps, with the most relevant notifications at the top. To schedule a notification summary: – Go to Settings → Notifications → Scheduled Summary, then turn on Scheduled Summary. – Under Apps in Summary, select the apps that you want to include in your notification summary. – Under Schedule, tap the Add button to add a new schedule or the Remove button to remove a schedule. Then adjust the time for each scheduled summary you have set up. – To add new apps to the summary, go back to Settings → Notifications → Scheduled Summary and select the apps under Apps in Summary. Each app appears with a number showing the average number of notifications that you receive each day from that app.*

*30 May, 2023 at 4:41 PM*

Show translation

Add Tag

Edit reply

ID: 216182739

v. 4.1.3

Horrible and not accurate app

Satorispring

This is a horrible and inaccurate app that stop’s suddenly and doesn’t measure for days. I signed up for a year and canceled after 1-2 days. It was a waste of money and I feel cheated. DO NOT download or subscribe. It lies and cheats.

08 January, 2023 at 7:04 PM

*Hello there. Thank you for your feedback. In Welltory, your HRV is analyzed by a self-learning algorithm. Its calculations are based on both standard heart rate variability metrics and your individual data. That’s why it’ll take some time for the algorithm to form your baseline and learn more about your body’s usual state. To train the algorithm: 1. Take measurements at the same time every morning for a week or two (note that in Welltory, morning measurements are the ones taken between 5.00 AM and 12.00 PM). 2. Take measurements after waking up but before working out, taking a shower, or eating breakfast. After you wake up, stay in bed for 5–10 minutes (don’t talk or check the news) and then take a measurement. You can also use the bathroom or drink water, but then you’ll need to lie down or sit down for 10–15 minutes before taking a measurement. 3. Always use the same position to take measurements (lying or sitting with your back against the back of the chair). 4. If you do a lot of sports, it’s best to take morning measurements in a sitting position. Sitting up after sleep, don’t forget to give your circulatory system several minutes to adjust before taking a measurement. 5. When the algorithm forms your baseline, you’ll see the relevant notification in your feed. And if something is not working correctly, please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*10 January, 2023 at 2:49 PM*

Show translation

Add Tag

Edit reply

ID: 215971030

v. 4.1.3

Great App at first

Janet421

I have used this app for a year. I accidentally paid for a year, but used it daily and it helped tremendously. Until the last few weeks. Now? Doesn’t work like it did. Missing graphics. Tech support responds, but I am thinking they have outgrown their Servers. I am due to renew. If it worked like it did this past year, I would consider the large cost. Otherwise, I will find another app because Welltory is not working like it had.

07 January, 2023 at 8:33 PM

*Hello there! Please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*10 January, 2023 at 2:40 PM*

Show translation

Add Tag

Edit reply

ID: 215971032

v. 4.1.3

👎👎👎

Dumbazz app

I gave review and it got deleted!! Developer replied to my last review and how it doesn’t show up anymore. Measurement at 10:36am: 74% stress, 26% Energy & 40% Health Measurement at 2:39pm : 22% stress, 66% Energy & 100% Health How can your body change within 4 hours? A total reversal in measurements? Don’t buy this app subscription!! You will stress out more than it helps.

07 January, 2023 at 10:48 AM

*Hello there. Thank you for the feedback. Your back-to-back measurements usually show different results for two reasons: there has been a change in either the measurement accuracy (the higher the measurement quality — the more accurate the results) or your emotional/physical state. Heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. Processes in your body never stop: food digestion, hormone production, vascular tone control. That’s why back-to-back measurements can sometimes show slightly different results. However, larger differences can also happen — usually in the situations described below: 1. You take back-to-back measurements after moving around for a while. 2. There are shifts in your sympathetic/parasympathetic balance. 3. You take back-to-back measurements right after waking up. 4. You were standing or sitting in an uncomfortable position during the measurement. 5. You checked your Facebook page, had a phone call, etc., during or between back-to-back measurements. You can read more about it here: https://help.welltory.com/en/articles/4253039.*

*10 January, 2023 at 3:01 PM*

Show translation

Add Tag

Edit reply

ID: 215971033

v. 4.1.3

Think this is hogwash

gammaJames3

I work 12-16 hour midnight shifts. Using an Apple Watch for readings, my energy level will be 75% after I been up for 20 hours at 6am. While I’m sleeping, the reading will be 15%. After getting 6-8 hours of sleep, my readings will continue to be relatively low. So when I’m about to pass out from a long day, this app says I have a lot of energy and am ready to take on the day, but after I sleep and am working (and feeling great) this app tells me my energy is lacking. Either I am a mutant, or this app isn’t as sophisticated as it makes itself out to be.

06 January, 2023 at 8:55 AM

*Hi there, I'm sorry you didn't find our app useful. However, the fact that your measurement results do not match your feelings doesn't imply the app is working incorrectly. The thing is, heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you. Sometimes, the way you physically feel may differ from the key insights you get after taking a measurement. And it’s ok. Many different things can have a bearing on how you feel — from events in your life and diseases affecting your hormone and neurotransmitter levels to caffeine, nicotine, and other substances. You may feel energized when your body needs a break. Or find yourself drained while the energy is still there. This is exactly where HRV measurements are helpful — they show you what your body is really experiencing at the moment. The way your body responds to stressful situations depends on the way your autonomic nervous system works — its sympathetic and parasympathetic parts. The level of energy reflects your parasympathetic nervous system activity. Although you can be under a lot of pressure, your parasympathetic system can be active enough for your body to recover quickly. Please note that your measurement results also don't reflect your emotional response to stress. That's why it may be confusing: although your body may have enough resources to recover, your emotional state may not be so great. There are situations when your body's coping well, and there are others when it's doing a little worse.*

*08 January, 2023 at 5:52 PM*

Show translation

Add Tag

Edit reply

ID: 215971037

v. 4.1.3

No recorded information

KENNYJedi

Paid for a years subscription app not working Tried to email them but mail would not send

06 January, 2023 at 3:19 AM

*Hello there! We're sorry you've faced this problem. Please e-mail us at support@welltory.com once again, and we'll be happy to help.*

*07 January, 2023 at 1:18 PM*

Show translation

Add Tag

Edit reply

ID: 215971038

v. 4.1.3

Terrible

Podbass

It doesn’t use the watch for heartbeat. It has you put your finger on the camera to measure heart rate data. What a waste

05 January, 2023 at 8:22 PM

*Hi. Welltory is an app that helps people restore balance in their lives by managing their stress and energy. This balance lets you stay energized throughout the day, get in shape, be more productive and feel great generally. We use a method called cardiointervalography in order to analyze heart rate variability, which reflects the state of a person’s sympathetic and parasympathetic nervous systems.*

*07 January, 2023 at 5:10 PM*

Show translation

Add Tag

Edit reply

ID: 215971040

v. 4.1.3

Türkçe dil desteği

Ahmetgokoglu

Eminim türkçe dil desteğini bekleyen çok insan vardır.türkçe dil desteği istiyoruz…

04 January, 2023 at 12:05 PM

*Merhaba, Şu anda Welltory yerelleştirilmemiştir. Çok miktarda içeriğe sahip olduğumuz için uygulamanın tam çevirisi bir iş dağı. Dilinize çeviri yapmak için yeterli istek gelirse yol haritamıza mutlaka ekleyeceğiz ve büyük ihtimalle çevireceğiz. Güncellemeler için takipte kalın!*

*06 January, 2023 at 5:48 PM*

Show translation

Add Tag

Edit reply

ID: 215951621

v. 4.1.3

Kein Monats Abo möglich und nicht in Deutsch !

DannCore

Leider ist nirgendwo ein Monatliches Abo möglich, kostenlos testen kann man das Produkt leider auch nicht ! Direkt ein Jahres Abo für den hohen Preis ohne Testen zu können ist eine Frechheit.

02 January, 2023 at 4:38 PM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Gemäß dem monatlichen Abonnement: Bitte senden Sie uns einen Fehlerbericht – wir benötigen ihn, um das Problem zu untersuchen. Gehen Sie zu Menü → Einstellungen → Problem melden, beschreiben Sie kurz Ihr Problem und senden Sie Ihren Bericht. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen. Bleiben Sie dran für die Updates!*

*04 January, 2023 at 5:17 PM*

Show translation

Add Tag

Edit reply

ID: 215773623

v. 4.1.3

“Can’t update your feed”

deleted

DG Golan

Not sure why this message keeps coming up. I installed the latest software update, then re-installed the app.

02 January, 2023 at 12:38 AM

Show translation

Add Tag

ID: 215690094

v. 4.1.3

Useless

lousy098

I paid my subscription on 29 Dec . Acknowledged receipt from Apple . Unhelpful response when couldn’t access the app fully. Kept saying I was logging in incorrectly ..even said I hadn’t paid ! Now say I have to contact Apple to sort it out. Have sent a copy of my receipt twice but still refuse to accept I have paid .. not good or helpful

01 January, 2023 at 1:39 PM

*Hi, sorry for your negative experience with the app! You need to log in to the same account that you paid from. If you purchase the subscription via App Store, unfortunately, we don't have an access to it, you need to contact Apple for that. But generally, if you log in with the same account that you purchased the subscription from, it should be available. You can change the password if you don't remember it by clicking on the button. Please send us a bug report, if you still need help from our support team. To send a bug report from the app, go to Menu → Settings → Report a problem.*

*03 January, 2023 at 3:49 PM*

Show translation

Add Tag

Edit reply

ID: 215691775

v. 4.1.3

Falsche Auswertungen, nicht zum empfehlen

Sjaak007

Ich hatte gute Hoffnungen das diese App ein Ersatz sein konnte für der Garmin Stress/Schlaf/Body-Batterie Auswertung. Leider ist der Trainings Auswertung komplett falsch. Wenn ich z.B. ein Wettkampf gemacht habe von mehr als eine Stunde, gibt der App an 30seconden fatburn oder 3 minuten cardio. Der nächste Tag der Empfehlung, um mehr Sport zu machen. Mein Training wird gut aufgezeichnet! Andere Apps (Garmin, Trainingpeaks, TodayPlan, Athletics, TrainToday etc) geben die Auswertung richtig an. So es ist definitiv ein/mehrere Fehler in diese app. Auch gibt diese App sehr viel Push Nachrichten. Leider ist nicht ein zu stellen welche Type Push Nachrichten man wohl oder nicht habe mochte. Nach fast zwei Monaten Kontakt zu haben mit Support über der falsche Auswertungen, leider noch immer kein Verbesserung. Darum der 1\* Bewertung. Schade, die App hat viel Potenzen. Hoffentlich bekommen der App Developers es hin um der App brauchbar zu machen. Leider -am Moment- nicht zu benutzen und nicht zu empfehlen.

31 December, 2022 at 12:29 PM

*Hallo, danke für dein Feedback! Leider ist das Finden und Beheben von Fehlern keine leichte und einfache Aufgabe. Wenn Sie sich mit dem Support-Team in Verbindung gesetzt haben, sollte es Ihnen gesagt haben, dass es das Problem zuerst untersuchen muss, um festzustellen, ob es sich um einen massiven Fehler handelt oder ob es sich um ein individuelles Problem handelt. Bisher werden die Workouts für unsere anderen Nutzer korrekt analysiert, es gibt keinen massiven Bug in unserer App. Deshalb ist es etwas komplizierter, Ihr Problem zu untersuchen. Bitte versuchen Sie erneut, unser Support-Team zu kontaktieren, um zu sehen, ob es Ihnen eine alternative Möglichkeit zur Synchronisierung Ihres Tracking-Geräts für die Trainingsanalyse anbieten kann.*

*02 January, 2023 at 4:58 PM*

Show translation

Add Tag

Edit reply

ID: 215692678

v. 4.1.3

Super App - Leider nur in Englisch

Stormbarb

Sehr umfassendes und gutes Tool. Ein riesiges Manko ist aber der Umstand, dass die Analysen sehr umfangreich und textlastig sind und genau das ist das Problem, denn sie werden ausschließlich in englischer Sprache angeboten. Das mindert den Wert erheblich für nicht native Speaker, denn genau diese Analysen sind teilweise komplex, und wer nicht richtig gutes Englisch spricht hat ein Probleme damit. Schade, denn eine gute Übersetzung ist heute endlich kein Problem mehr.

31 December, 2022 at 11:34 AM

*Hallo! Vielen Dank für Ihr ausführliches Feedback! Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Aus diesem Grund kann eine qualitativ hochwertige Übersetzung viel Zeit in Anspruch nehmen. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*01 January, 2023 at 2:36 PM*

Show translation

Add Tag

Edit reply

ID: 215692679

v. 4.1.3

Good app but the lifetime spam notices!!

Daze242

This is a good app and I find it really useful. Two issues detract from a 5 star rating. The ongoing 40% off lifetime offers. I don’t want it but you spam me everyday. And then the time doesnt match my geographic location, annoying but liveable

31 December, 2022 at 10:28 AM

*Hi there, please contact us directly via the app — go to Menu → Settings → Report a problem, mention your request to opt out, describe your geolocation issue, and tap Upload. Thank you!*

*01 January, 2023 at 2:27 PM*

Show translation

Add Tag

Edit reply

ID: 215691777

v. 4.1.3

Need free trial or monthly option

jfh\_007

I’m not paying $80 for an app sans trial period. You should at least offer a monthly option. Deleted.

30 December, 2022 at 3:01 AM

*Hello. Thanks a lot for the feedback. We've passed it on to our team. We have a free trial. A free trial means you might install the app and have limited PRO features of the app for the first 5 days without purchasing your subscription.*

*31 December, 2022 at 1:40 PM*

Show translation

Add Tag

Edit reply

ID: 215615373

v. 4.1.2

Constant ads

Karolat

I’ve paid for a year subscription to the service and it still constantly sends me ads to upgrade, once every two days it seems. Very annoying.

29 December, 2022 at 4:56 PM

*Hello there! Please send us a bug report — we'll turn the ads off. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*31 December, 2022 at 1:43 PM*

Show translation

Add Tag

Edit reply

ID: 215615375

v. 4.1.2

I like the app but I cannot subscribe monthly

たまごうさぎ

It appears as if you can subscribe monthly, but you cannot. You can only subscribe yearly. Also, it is misleading in an evil way. It appears “6.75 euros a month ” and if you proceed, you will only have an option to pay 80 euros. It is so unfortunate, coz everything else of this app is great. But this evil UI gives me an impression that I cannot fully trust the company.

29 December, 2022 at 2:06 PM

*Hello there! Please send us a bug report — we'll help you with the monthly option. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*31 December, 2022 at 1:40 PM*

Show translation

Add Tag

Edit reply

ID: 215567204

v. 4.1.2

Quizá sea completa, pero es farragosa e incomprensible.

Curro Cúchares

Muchos Datos. Muchos datos. Eso no significa NECESARIAMENTE que den información veraz, creíble o útil. Eso define a mi juicio a Welltory. Gran cantidad de datos y métricas incomprensibles que te hacen pensar que estás en la antesala de la muerte. Uso Fitiv Pulse para mis entrenamientos y muy bien. Me da información fiable, completa y sencilla. En Welltory no bajo de 90% de Stress ni subo de 50% de Salud. Me siento fenomenal. Pero si le hago caso tendría que ir corriendo al médico. No sé muy bien que pretende. Las complicaciones para Apple Watch simples. Y PARA NADA pagar por una aplicación que no pretende estar en Castellano. Muy mala experiencia.

29 December, 2022 at 1:46 AM

*¡Hola! Gracias por los comentarios. Tenga en cuenta que la variabilidad de la frecuencia cardíaca (HRV) no refleja su estado de ánimo o estado emocional. Muestra cómo reaccionan tu corazón y tu sistema nervioso ante lo que te está pasando y lo que tu cuerpo está experimentando en este momento. Esta es exactamente la razón por la cual las mediciones de HRV son útiles. Medimos el estrés físico en lugar del emocional. Es natural tener altos niveles de estrés después de algo desafiante, como un entrenamiento. Sin embargo, es importante asegurarse de que sus niveles de estrés vuelvan a la normalidad poco después. Según el idioma español, la traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*30 December, 2022 at 6:09 PM*

Show translation

Add Tag

Edit reply

ID: 215530267

v. 4.1.2

Unique app with the bad business practices

Renshia

I used this app for 5-6 months on and off after discovering I have tachycardia during a hospital stay. I liked it because not only could I track my heart rate (which I found typically increased around neurological attacks and syncope) but I could also see the HRV and a health/energy score. There were some frustrations, like low accuracy via camera after changing positions (making it useless for testing/tracking POTS) or when there’s normal background noise, having to recalibrate for days after taking a break from morning measurements, and oversized+convoluted graphs. But overall, it really helped shed some insight into my health allowing me to prevent, track, and recover from neuro & syncope episodes. I planned on getting an Apple Watch after the new year to help with the accuracy issues and depending on how my cardiology appt goes, purchasing pro. But after Dec 22, the developers decided to limit displaying heart rate to only pro members with no warning or explanation in update logs or FAQ (I learned this from Customer service). Such basic information, it’s ridiculous that one would have to use a separate free app for that then track the hrv, etc on Welltory. If anything should be behind a paywall, it should be the health journal, HRV metrics (SDNN is vague without the paywalled details anyway), or all those random health recommendations in the feed, NOT simple heart rate. I’ve experienced so many barriers to care and health information already, hence it taking 6 months to see a specialist—I won’t support a company that 1. Secretly and suddenly puts a pay wall on basic heart rate and 2. Hides access to their monthly subscription model behind customer service. It’s all not only a bad business move but also senseless and shady.

28 December, 2022 at 11:49 PM

*Hi there! First of all, thanks a lot for the detailed feedback about your experience with the app! We really want our users to continue enjoying the app and monitoring their health, and Heart Rate is indeed a simple and useful metric. We've forwarded your feedback about the Heart Rate metrics to the product team, and we will try to get it back for free users soon, however, there is no ETA yet. Thanks a lot for bringing up this topic! We're glad to improve the app for our users. As per the monthly subscription, the in-app monthly plan has been archived and is now available only via our web interface. Please go to https://app.welltory.com, and you will see you can purchase the monthly plan there. Don't forget to log in to your Welltory account.*

*30 December, 2022 at 5:56 PM*

Show translation

Add Tag

Edit reply

ID: 215526404

v. 4.1.2

How do I use this with my doctor?

Gustavo Y Suyapa

I’m illiterate when it come to these things, but I spent the money and want to know the value. That said, it would be nice to have a way to share this to monitor progress.

28 December, 2022 at 5:45 PM

*Hi Gustavo, thank you for the feedback! You can export all of your data in a convenient view to bring it to your doctor. Please go to the Help section in the app or go to https://help.welltory.com/en/articles/3368391-how-can-i-export-my-data in your browser. If you can't find it, you can contact us via email at support@welltory.com, we will help you with the instruction.*

*30 December, 2022 at 2:13 PM*

Show translation

Add Tag

Edit reply

ID: 215526405

v. 4.1.2

Did not work for me

Elkdude

In the past week it told me I was too stressed and poor health - on vacation days where I was relaxed and having a wonderful time with my family. I get a bad head cold, felt terrible and it gives me all green / good readings. The measurements are also only a few times per day and the watch complication usually shows data that’s a day old - which is completely useless. Unless you’re making a journal of what was happening every hour of your day, and try to correlate the data.

27 December, 2022 at 11:14 PM

*Hi there! Thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. If you’re sick but still have high energy scores, your body is doing a decent job maintaining homeostasis. Health is your body’s ability to maintain homeostasis regardless of what may be happening to you. This metric is important to monitor when you’re sick, because it shows how well your body is coping. A high level of health means you’re doing alright, even if you’re experiencing symptoms, while a low one is a sign the illness is taking a toll on you.*

*29 December, 2022 at 12:10 PM*

Show translation

Add Tag

Edit reply

ID: 215526406

v. 4.1.2

Без обновления не работает.

rx9cta

Ёбанное приложение требует обновления и не хочет запускаться. Криворукие программисты - горите в аду со своими обновлениями. Память в телефоне не резиновая.

25 December, 2022 at 6:27 PM

*Здравствуйте. Это обновление необходимо, чтобы приложение работало стабильно. Пожалуйста, обновите Welltory по запросу или так, как описано на официальном сайте Apple. Если после обновления у вас не получится войти в свой аккаунт Welltory, закройте приложение, выгрузите его из памяти, перезагрузите телефон и попробуйте снова выполнить вход. Если проблема сохранится, пожалуйста, пришлите нам скринкаст или скриншоты сообщения об ошибке на support@welltory.com.*

*27 December, 2022 at 11:32 AM*

Show translation

Add Tag

Edit reply

ID: 215434019

v. 4.1.2

What a waste of money

Chris Al

This has been a complete waste of £73.00 for me. The app would only allow me to commit to an annual subscription. Adding to this the algorithms suggest that I’m exhausted, with low energy and at serious risk of illness whether I’m working or at rest on holiday. I’m not impressed and I don’t agree with the calculations. I think you can commit to a monthly subscription on their website. Try a month first if you want to give it a go.

24 December, 2022 at 8:09 PM

*Hello there! Thank you for the feedback. We truly appreciate it. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, “good” stress level is something in the middle. If the stress is high, your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn’t recover yet - most often it’s either overworking, or working out too much. I hope you will find this information helpful. Please contact us via in-app chat (Menu → Help & Support → chat icon), and we’ll take a closer look at your data. Hope to hear from you soon.*

*26 December, 2022 at 3:22 PM*

Show translation

Add Tag

Edit reply

ID: 215320036

v. 4.1.2

Hard to reach customer support

SiameseJoe

I purchased this APP in September for the year. With the last update, it lost my purchase. Impossible to get help with this issue. I’ve spent my money for nothing. Ashley M

23 December, 2022 at 11:14 AM

*Hello there! Please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*24 December, 2022 at 6:31 PM*

Show translation

Add Tag

Edit reply

ID: 208528073

v. 4.1.2

A bit useless!

Nomplussed

Tried four times to subscribe. Finally managed to pay. Money has gone from my bank but had message about sending a blank cheque and me having to go to subs to allow subscription. I've done all that and there is no obstacle , but I can't access features. £73 rip off. Unimpressed!

22 December, 2022 at 1:57 AM

*Hi there! Please contact us via in-app chat so we can help you with the payment and the subscription.*

*23 December, 2022 at 5:56 PM*

Show translation

Add Tag

Edit reply

ID: 204686311

v. 4.1.2

Overfitted for the stressed and overworked

AllWhoWander321

Just started using this so I may need to update this review after it calibrates. But, currently what it says and how I feel are polar opposites. My current hypothesis is that the data set used to train the models of this service are over fitted to individuals who are stressed to begin with and are looking for apps to reduce stress. Or, athletes in high pressure positions. Personally, I’m not feeling stressed but this app is giving me nonsensical advice on a daily basis

21 December, 2022 at 2:28 AM

*Hi there, and thank you for the feedback. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. Also, in Welltory, your HRV is analyzed by a self-learning algorithm. Its calculations are based on both standard heart rate variability metrics and your individual data. That’s why it’ll take some time for the algorithm to form your baseline and learn more about your body’s usual state.*

*22 December, 2022 at 3:44 PM*

Show translation

Add Tag

Edit reply

ID: 215232961

v. 4.1.2

Really great but…

deleted

Darksides

There is no chance to subscribe monthly like advertised, only yearly. I would like to test that app for a month, then lets see.

20 December, 2022 at 11:43 AM

*Hello there, and thanks for the feedback! Please send us a bug report, we'll be happy to tell you more about available subscription options. For that, go to Menu → Settings → Report a problem, briefly describe your question, and tap Upload.*

*22 December, 2022 at 3:42 PM*

Show translation

Add Tag

ID: 215114152

v. 4.1.2

Hate it since the new update

Hayly1111

I preferred how it was prior to this update - where you could see your HRV scores in a nice table. Since they updated it - it’s just confusing, too many graphics and not enough easy to read data. Going to delete it.

19 December, 2022 at 10:48 PM

*Hi, and thank you for your feedback. We’re sorry you had such a frustrating experience with our app, as we strive incredibly hard to make every customer experience enjoyable. We changed the view and added non-measurement events to your journal so you can understand your results better. For example, if you have measurements in the morning, afternoon, and evening, these tags can help you see what may have triggered changes in your results throughout the day. Also, we added the calendar in the preview, which shows a long-term overview of changes in your wellbeing. If you want to have your data in one table, you can export all your measurements via our web interface. You can read about how to export your data in the help article: for that, please, tap Menu — Help — FAQ — How can I export my data?*

*21 December, 2022 at 5:02 PM*

Show translation

Add Tag

Edit reply

ID: 215109032

v. 4.1.2

Waste of money and I had 50% off.

deleted

Austin5510

Continuously says I have 90%+ stress when I feel relaxed. Multiple other apps show relaxed, which is how I feel. Continuous feeds stating to meditate or what-not that is repeated. I meditate regularly. Even at 50% off I feel like wasted money. Repeat every day no matter the change in life style adjustments. Even changed medication to change heart patterns (for other reasons) and no change on their predictions. Constant feed and notifications staying to do the same ridiculous changes, which aren’t helpful. Also, pre-buy states you can edit your feed but you can’t. Only delete the same repetitive crap every day. More of a nuisance in my opinion.

18 December, 2022 at 4:33 AM

Show translation

Add Tag

ID: 214998971

v. 4.1.2

Accuracy Concern

Bunky Slaw

I’m a fitness professional, and my results don’t match. I’m 60 years of age, and my resting heart rate is 66 beats a minute on average? Wellatory states I’m stressed, and it's affecting my energy output. My body fat is around 10%. After the update, the accuracy reading was 60%; before the update, it was 100 percent.

17 December, 2022 at 7:22 PM

*Hi there, and thank you for your feedback, we appreciate it. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is really experiencing at the moment. This is exactly why HRV measurements are helpful. That’s why it’s normal when your stress level is high after certain events, e.g. after a workout. However, it’s important to improve the accuracy of your measurements. When your measurement’s accuracy is high enough (95–100%), it means that the results on your screen closely reflect what’s going on with your body. To get high-accuracy measurements, please, follow these rules: lie down or sit down with your back against the back of the chair; before taking a measurement, wait for 10–15 minutes to let your heart rate get back to normal; try not to move — any movement affects your heart rate; don’t try to control your breathing, intentionally taking deep or even breaths; don’t talk — talking changes your breathing rhythm. If you’re using your phone’s camera, the image quality may be affected by your finger’s position on the camera and flash or the light intensity in the room (it should be neither too bright nor too dark). You can read more about how to take accurate heart rate variability measurements in our help articles.*

*20 December, 2022 at 6:24 PM*

Show translation

Add Tag

Edit reply

ID: 214998972

v. 4.1.2

Leider nur in Englisch 😞

Chris240774

Nur 3 Sterne, da in Englisch, ansonsten 5

17 December, 2022 at 11:20 AM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*18 December, 2022 at 6:25 PM*

Show translation

Add Tag

Edit reply

ID: 215002671

v. 4.1.2

Płatna

kajbuk

nie podane przy nazwie, że aplikacja jest płatna ?!

17 December, 2022 at 10:10 AM

*Cześć. Dziękujemy za twoją opinię. Mamy 5-dniowy bezpłatny okres próbny z niektórymi funkcjami PRO, który rozpoczyna się automatycznie po zarejestrowaniu się w Welltory. W ciągu pierwszych pięciu dni otrzymasz szczegółowe informacje na temat swoich pomiarów i odczytów ciśnienia krwi. Po tym możesz również wykonywać pomiary za darmo na zawsze, ale tylko z ograniczonym opisem.*

*19 December, 2022 at 5:43 PM*

Show translation

Add Tag

Edit reply

ID: 215053580

v. 4.1.2

Price for Pro is Ridiculous

Hahgwnkd

For an overall idea on how your body is doing, it does a great job at that! But the get actual tips and use the ai, you have to pay for it. Which wouldn’t be a problem if it wasn’t for the fact that it wants to charge you for a whole year instead of a month by month basis. I can’t just drop $80 like that. If they made it where you can pay by month, I would be a lot more happy with this app.

17 December, 2022 at 8:15 AM

*Hi there. Thank you for the feedback. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. To make the app efficient and convenient for every user, it requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free version of the app where you can take measurements for free forever, but only with a limited description. We have promos fairly often, during which we offer discounts, so you might want to look out for those. Regarding monthly subscription — the in-app monthly plan has been archived and is now available only via our web interface.*

*20 December, 2022 at 6:19 PM*

Show translation

Add Tag

Edit reply

ID: 214998974

v. 4.1.2

Untruth

PaceMe123

Hi there, you, very much indeed, had numerous screenshots with the Apple Health data you specifically requested in order to address the syncing issue I experienced. Your response and claim is most certainly not accurate as you can check the exchanges I had with your, supposedly, IT team. Then again, how can you address the problem if it says on my screen that my texts weren't even read?! Happy to provide proof if you insist!

17 December, 2022 at 12:20 AM

*Hi there, and thank you for your review. All feedback is important to us, and we’re sorry to know you’ve had such a frustrating experience. We understand your concern, but unfortunately, some issues can't be solved without the user's assistance, as we don't have access to your data in Apple Health. Also, investigating and eliminating bugs in the app requires a lot of time sometimes. UPD: Sometimes, our support team needs more time to respond; sorry. We will be grateful if you send us the necessary reports again, and we will sort everything out for you as soon as possible.*

*18 December, 2022 at 2:07 PM*

Show translation

Add Tag

Edit reply

ID: 214901040

v. 4.1.2

Leider nicht auf Deutsch

Andreas4171

Super App, habe bis jetzt nichts besserer gesehen. Leider muss ich den Text immer ins Deutsche übersetzen. Das ist sehr nervig. Wenn nicht bald eine Deutsche Version kommt, werde ich wohl mein Pro Abo kündigen und mir was neues suchen. Daher gibt es nur 3 von 5 Sternen.

16 December, 2022 at 12:26 PM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*18 December, 2022 at 2:10 PM*

Show translation

Add Tag

Edit reply

ID: 214904040

v. 4.1.2

Das was ich gesucht habe, aber Fehler bei der Sprache

Apple Watch David B.

Ich habe die App zwar gerade erst heruntergeladen, jedoch bringt sie sehr interessante Funktionen und Einsichten in den körperlichen Zustand. Jedoch gibt es bei mir noch einen schwerwiegenden Fehler, wodurch ich nicht alles zu 100% nutzen kann. Die Sprache bei viele Ansichten, wie zum Beispiel beim Einsehen von vergangenen Tagen, ist russisch. Wäre es wenigstens dauerhaft auf Englisch, wäre es kein Problem, aber die russichen Wörter geben mir zu wenig zu verstehen, was in den Ansichten beschrieben wird. Ein Beispiel ist zum Beispiel das „Healt Journal“ Wenn das behoben wird gebe ich auch gerne mehr Sterne.

15 December, 2022 at 9:51 PM

*Hallo David, es tut uns wirklich leid zu hören, dass ein Fehler aufgetreten ist, wie Sie ihn erklärt haben! Könnten Sie uns bitte mit weiteren Details kontaktieren und uns Screenshots des Textes, den Sie sehen, mit einer Beschreibung, wo genau in der App Sie ihn sehen, an support@welltory.com senden? Wir würden uns über Ihre Hilfe freuen und werden versuchen, dieses Problem so schnell wie möglich zu beheben.*

*17 December, 2022 at 5:38 PM*

Show translation

Add Tag

Edit reply

ID: 214904041

v. 4.1.2

Lingua italiana

Bob68179

Purtroppo non riesco ad apprezzare appieno le potenzialità. La Gradirei anche in lingua italiana. Grazie

15 December, 2022 at 8:40 PM

*Ciao, grazie per il tuo feedback e per la recensione! Attualmente, Welltory non è localizzato. La traduzione completa dell'applicazione è una montagna di lavoro poiché abbiamo una grande quantità di contenuti. Se riceviamo abbastanza richieste da tradurre nella tua lingua, lo aggiungeremo sicuramente alla nostra tabella di marcia e possibilmente lo tradurremo. Resta sintonizzato per gli aggiornamenti!*

*17 December, 2022 at 5:35 PM*

Show translation

Add Tag

Edit reply

ID: 214913229

v. 4.1.2

Dachte erst super, aber nach längerer Benutzung…

ShiroAndae

Erst fand ich es super, weil ich v.a. einen Ersatz für die Stressanzeige gesucht habe, die ich bei Garmin hatte. Mittlerweile halte ich sie aber für sehr unzuverlässig - ich hatte gestern in 8 Minuten Abstand ein Reading in dem ich extrem erholt, nicht gestresst und gesund war und direkt darauf dann 90% Stress, völlig am Ende und vor Krankheit stehend war. Ich habe nicht trainiert oder sonst etwas, es ist nichts passiert. Zudem schlägt die App ständig vor, es leicht zu nehmen und sich erholen - aber der einzige Weg den Wert wirklich nach oben zu bekommen ist Sport (sich ausruhen macht es manchmal schlimmer). Ergo hilft es auch nicht, gute Trainingszeitpunkte zu finden. Nur… wozu nützt es dann? Die Schlafqualität wird auch nicht sehr gut ausgewertet und ist gerne mal voll daneben…

15 December, 2022 at 1:15 PM

*Hallo, danke für die Bewertung! Es tut uns leid zu hören, dass Sie von Ihrer Erfahrung mit der App enttäuscht sind. Ihre aufeinanderfolgenden Messungen zeigen normalerweise aus zwei Gründen unterschiedliche Ergebnisse: Entweder hat sich die Messgenauigkeit (je höher die Messqualität – desto genauer die Ergebnisse) oder Ihr emotionaler/physischer Zustand geändert. Die Herzfrequenzvariabilität reagiert sehr empfindlich auf selbst kleinste Veränderungen, einschließlich sowohl externer Faktoren als auch Anpassungen, die in Ihrem Körper stattfinden. Prozesse in Ihrem Körper hören nie auf: Nahrungsverdauung, Hormonproduktion, Kontrolle des Gefäßtonus. Aus diesem Grund können Rücken-an-Rücken-Messungen manchmal leicht unterschiedliche Ergebnisse zeigen. Es können jedoch auch größere Unterschiede auftreten – normalerweise in den unten beschriebenen Situationen: 1. Sie nehmen Rücken-an-Rücken-Messungen vor, nachdem Sie sich eine Weile bewegt haben. 2. Es gibt Verschiebungen in Ihrem sympathischen/parasympathischen Gleichgewicht. 3. Sie messen direkt nach dem Aufwachen Rücken an Rücken. 4. Sie standen oder saßen während der Messung in einer unbequemen Position. 5. Sie haben während oder zwischen aufeinanderfolgenden Messungen Ihre Facebook-Seite überprüft, telefoniert usw. Senden Sie uns gemäß den Fehlern in den Schlaf- und Trainingsergebnissen bitte einen Fehlerbericht mit den Details – wir können einen Blick darauf werfen und untersuchen, ob es ein Problem gibt. Um einen Fehlerbericht von der App zu senden, gehen Sie zu Menu → Settings → Report a problem.*

*17 December, 2022 at 5:33 PM*

Show translation

Add Tag

Edit reply

ID: 214904043

v. 4.1.2

Please cancel

ktdidfl

This app is too difficult for me. Please cancel trial membership and do not charge me Apple IPad. Thank you, Kathy Taylor

15 December, 2022 at 2:11 AM

*Hi Kathy, and thanks for leaving your feedback. Please send us a bug report via the app — we can't help you cancel your subscription without it. For that, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload.*

*16 December, 2022 at 1:17 PM*

Show translation

Add Tag

Edit reply

ID: 214901045

v. 4.1.2

Doesn’t work for me

mattfly77

So far I’ve been using this app for 3 days and I’m not impressed whatsoever. I’ve yet to have a measurement accuracy of 95% or greater for my HRV. They say for the data to be accurate you need at least a 95% measurement accuracy. I’ve tried all of their directions on measuring my HRV and never get above a 65%, no matter what I do. And, the directions in the app to change settings in your iPhone to get a better measurement simple don’t exist. What they tell you to do doesn’t exist in “settings”. I’m not sure if I’m completely missing something here or if this app needs some work.

15 December, 2022 at 1:07 AM

*Hi there, and thanks for your feedback. We’re sorry to know you’ve had such a frustrating experience. Could you send us a bug report via the app? We need to take a closer look at your data. For that, go to Menu → Settings → Report a problem, briefly describe your issue, and tap "Upload". We'll do our best to help you.*

*16 December, 2022 at 11:13 AM*

Show translation

Add Tag

Edit reply

ID: 214901048

v. 4.1.2

Not ready for prime time

tsp1949

This software is based on heart measurements that just flat out do not give an accurate read of your health under certain circumstances.

14 December, 2022 at 2:37 AM

*Hi there! We’re sorry that the app didn’t meet your expectations. Heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. To get accurate results, you need to stick to several simple rules. It’s essential because your heart responds to everything: your results can be affected not only by your position during the measurement but also by the food you’ve eaten, the emotions you’ve experienced, the way you breathe, etc. You can find more about measurement accuracy in the Help section of the app (Menu — Help & Support).*

*15 December, 2022 at 7:04 PM*

Show translation

Add Tag

Edit reply

ID: 214813335

v. 4.1.1

Limited features

Aldabz

I quite liked hrv analysis. Pitty you cannot request it to be generated, need to wait for the app to generate one for you what happened at random times. This feature disappeared on Dec 4th though and did not come back even after the recent update. Right now it’s just a boring feed with summary of events from apple health - not really useful as the app does not offer much of an analysis

13 December, 2022 at 10:18 PM

*Hi, and thank you for your feedback! If you mean the automatic HRV measurements — this still works in the latest update. But Apple Watch takes such measurements only when you're calm and relaxed, not moving, and your heart rate isn't too high. Nor Welltory, nor user, can change this time. But you can always take a manual measurement with your Apple Watch and the Mindfulness/Breathe app — you'll receive the HRV results in your feed as usual.*

*30 June, 2023 at 6:28 PM*

Show translation

Add Tag

Edit reply

ID: 215053581

v. 4.1.1

Sprache

webmic51

Warum wird die App nicht in mehreren Sprachen angeboten? Sollte heutzutage nicht so aufwendig sein und schafft mehr Anwender besonders ältere Menschen .

12 December, 2022 at 10:09 PM

*Hallo! Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen. Bleiben Sie dran für die Updates!*

*14 December, 2022 at 11:26 AM*

Show translation

Add Tag

Edit reply

ID: 214730505

v. 4.1.1

Not accurate

HRV hopeful

I was hoping the finger over the camera would be accurate, compared to another app that I have to use a chest strap HR monitor. It’s not. No matter how carefully I place my finger, or not move, it always says that the reading was inaccurate. I was hoping this would eliminate the need for a HR monitor, but definitely not there yet.

12 December, 2022 at 4:54 PM

*Hi there! Thank you for the feedback. If we compare HRV indicators between apps, then for a correct comparison, it is necessary to use the same RR-intervals, since even measurements taken in parallel by different applications will give different results. In this case, the degree of difference will depend on the calculation algorithms. Different devices and apps pick up the signal differently. If you take measurements with a camera, it is incorrect to compare the results. You can find out why here: https://medium.com/welltory/camera-vs-polar-heart-rate-monitor-68902fb6a2d7 The gold standard for analyzing heart rate variability (HRV) is the Kubios software. It is used for medical purposes. Our frequency-domain scores (RMSSD, SDNN, AMo, pNN50) completely match the Kubios result. We checked it many times. You can check it yourself: 1. Open the web version of our app 2. Export your RR intervals 3. Download Kubios and run the calculation Kubios is free for personal purposes. If you still want to compare the results, it is better to use a Bluetooth heart monitor and take measurements of 300 RR intervals. In contrast, the spectral parameters (Total Power, LF, HF, VLF) can be compared only in parallel but not in sequential measurements. Spectral analysis shows in which direction the state of your body is changing at a particular moment. Considering that this state adjusts to events every millisecond, to the extent that it changes on inhalation and exhalation, when food moves through the intestines, etc., you should not evaluate the general state using the spectral. Spectral analysis is helpful for the following categories of users: 1. Those who take measurements strictly at the same time of day and in the same position and assess whether indicators have dropped. If they have decreased by 2-4 times and stay within these values for more than one morning, this is a sign of problems. 2. For those who conduct meditation or breathing practices to understand that the practice gives exactly the effects that it should, and not vice versa. 3. That is, spectral analysis is like a second snapshot of a state. But the parameters from the main screen (Stress, Productivity, Energy) are more reliable for assessing within the day. Also, in Welltory, your HRV is analyzed by a self-learning algorithm. Its calculations are based on both standard heart rate variability metrics and your individual data. That’s why it’ll take some time for the algorithm to form your baseline and learn more about your body’s usual state. So, your algorithm may be not trained enough. To train it: 1. Take measurements at the same time every morning during a week or two (note that in Welltory, morning measurements are the ones taken between 5.00 AM and 12.00 PM). 2. Take measurements after waking up, but before working out, taking a shower, or eating breakfast. After you wake up, stay in bed for 5–10 minutes (don’t talk or check the news) and then take a measurement. You can use the bathroom or drink some water, too, but then you’ll need to lie down or sit down for 10–15 minutes before taking a measurement. 3. Always use the same position to take measurements (lying or sitting with your back against the back of the chair). 4. If you do a lot of sports, it’s best to take morning measurements in a sitting position. Sitting up after sleep, don’t forget to give your circulatory system several minutes to adjust before taking a measurement. When the algorithm forms your baseline, you’ll see the relevant notification in your feed.*

*14 December, 2022 at 11:25 AM*

Show translation

Add Tag

Edit reply

ID: 214723399

v. 4.1.1

Doesn’t work anymore

Cookieee86

Crashes at start since version 4.1.0. When I try to open it, it just shows a black screen for one second and then it crashes/closes down by itself.

12 December, 2022 at 4:48 PM

*Hi there! Please e-mail us at support@welltory.com using the address linked to your Welltory account. We'll do our best to help you as soon as possible.*

*14 December, 2022 at 10:53 AM*

Show translation

Add Tag

Edit reply

ID: 214949029

v. 4.1.1

Übersetzung auf Deutsch von Vorteil

Phaesi

Die App scheint super zu sein. Da sie aber nur auf englisch ist, mache ich kein Abo. Mein Englisch ist leider für dieses Thema zu wenig gut….

12 December, 2022 at 1:09 PM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*14 December, 2022 at 11:26 AM*

Show translation

Add Tag

Edit reply

ID: 214922647

v. 4.1.1

Not all it seems to be.

Keskillia

I originally paid 12 months upfront for the app because they showed on Twitter images of it being used on an Apple Watch. I couldn’t get it on my watch and their support said the pictures they used were just to get attention but not available on the watch. They give repetitive hints to lower blood pressure such as consume more dairy products which is not a good thing to do to lower blood pressure. I gave three stars because the one good thing on the app is the heart rate variability measurement.

11 December, 2022 at 6:48 AM

*Hello there. Thanks a lot for such a comprehensive review. We appreciate it and have passed it on to our team. Also, we've released the new Apple Watch app recently, so please update it on your device. It has much more new features!*

*14 December, 2022 at 3:26 PM*

Show translation

Add Tag

Edit reply

ID: 214730288

v. 4.1.0

Selling data and other concerns

Ajeburrah

I’d always felt uncomfortable allowing this app to access my health data. Because according to their data policy - which yes, i read - they sell this information to Facebook for advertising purposes. So even if your account is “free” you are paying a priceless amount in the form of data. It makes me feel uncomfortable. However, their decision to remove the table that showed HRV, SDNN, etc in favor of some ugly looking cups that repeat the same information on the timeline was the final goodbye i needed. I’m not sure why they would remove a genuinely efficient and useful feature. In favor of….cups? Lol I’ve deleted my data. Thanks and goodbye

11 December, 2022 at 4:47 AM

*Hello! Thank you for your question about data privacy. This is indeed a crucial topic. We are aware of the sensitive nature of our users' data and make every effort to keep it safe. We can't stress that enough — our goal is to keep our privacy policy clear, transparent, and easy to understand. We value our users' trust. We guarantee that we will never disclose, transfer or sell data to a third party. We do not provide medical services, are not affiliated with healthcare organizations, are not integrated with electronic health record providers, and do not process this kind of data. Your data belongs only to you. As for your other feedback — thank you, we appreciate it and have passed it on to our team.*

*12 December, 2022 at 2:26 PM*

Show translation

Add Tag

Edit reply

ID: 214723406

v. 4.1.0

A scam, nothing more

Tpamusician813

This app is an absolute scam - one minute my “stress” is at 99% and I’m on the verge of a heart attack and 1 hour later it’s at 30%. These results are far from accurate and meant to scare and frighten the end user instead of being helpful. According to this app, I’m on the verge of death, but according to my doctor I’m in great health. These developers should be ashamed of themselves for introducing what is essentially snake oil masquerading as a health insights app to the App Store. This app is getting deleted from my phone and I suggest you do the same.

10 December, 2022 at 8:01 PM

*Hello there. Thank you for the feedback. Your back-to-back measurements usually show different results for two reasons: there has been a change in either the measurement accuracy (the higher the measurement quality — the more accurate the results) or your emotional/physical state. Heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. Processes in your body never stop: food digestion, hormone production, vascular tone control. That’s why back-to-back measurements can sometimes show slightly different results. However, larger differences can also happen — usually in the situations described below: 1. You take back-to-back measurements after moving around for a while. 2. There are shifts in your sympathetic/parasympathetic balance. 3. You take back-to-back measurements right after waking up. 4. You were standing or sitting in an uncomfortable position during the measurement. 5. You checked your Facebook page, had a phone call, etc., during or between back-to-back measurements. You can read more about it here: https://help.welltory.com/en/articles/4253039. Also, high stress is not necessarily something bad, and low stress is not necessarily something good; it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, a “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to any threats or stress factors that you have to face. If the stress is high, your body is under too much tension and cannot cope with the stress factors. This could happen if you were under a lot of stress and didn’t recover yet - most often, it’s either overworking or working out too much.*

*12 December, 2022 at 3:13 PM*

Show translation

Add Tag

Edit reply

ID: 214723408

v. 4.1.0

Espectacular. Volveré a renovar cuando esté traducido al español

baumaii

Algoritmos por plestimografia muy completos en su opción gratuita

10 December, 2022 at 1:06 PM

*¡Hola! Muchas gracias por tus comentarios. Agradecemos su revisión. La traducción completa de la aplicación es una montaña de trabajo, ya que tenemos una gran cantidad de contenido. Si tenemos suficientes solicitudes para traducir a su idioma, lo agregaremos a nuestra hoja de ruta con seguridad y probablemente lo traduciremos.*

*12 December, 2022 at 3:11 PM*

Show translation

Add Tag

Edit reply

ID: 109305967

v. 4.1.0

Great until last update

JO1357990743

I have been searching for an app to better watch what is happening with my heart. I’ve used the app for a few weeks to get the hang of the ratings and was about to purchase a full subscription. I liked the data view where I could see the individual ratings. It allowed me to easily see some trends if my breathing helped or if a stressful event was handled ok. This new journal view is awful and doesn’t allow you to see anything specific. Please give us an option to turn this new view off. I regret updating.

10 December, 2022 at 4:20 AM

*Hello there. Thanks a lot for your honest and comprehensive review. We appreciate it and have passed it on to our team.*

*14 December, 2022 at 3:30 PM*

Show translation

Add Tag

Edit reply

ID: 214620593

v. 4.1.0

Good App - please lower subscription cost

Super\_Dario

Really good app, if only subscription is lower. ill subscribe in a heartbeat.

09 December, 2022 at 12:45 PM

*Hi! Thanks for your feedback. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free version of the app and promos with discounts fairly often; stay tuned for those!*

*12 December, 2022 at 6:46 PM*

Show translation

Add Tag

Edit reply

ID: 214757770

v. 4.1.0

Expensive and mostly pointless

thisisfumb

90% of this app is fluffy garbage but the heart rate and hrv visualization is great. Does anyone know an app that has similarly quality visualizations without costing $80 a year and constantly spamming me with notifications that today I should sing karaoke?

08 December, 2022 at 11:25 PM

*Hello there. Thank you for sharing your feedback. We appreciate it and have passed it on to our team. We're sorry you feel this way about the app. Also, you can turn the notifications off in the Settings section on your device.*

*12 December, 2022 at 6:19 PM*

Show translation

Add Tag

Edit reply

ID: 214620596

v. 4.1.0

Payments

Prudsax08

I could do the 6 a month but not the 79 a year, I was hoping there’d be a monthly payment option but there is not. Otherwise it’s a good app and I would have used it.

05 December, 2022 at 4:24 PM

*Hello there! Please send us a bug report — we'll help you with the monthly option. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*07 December, 2022 at 2:36 PM*

Show translation

Add Tag

Edit reply

ID: 214399840

v. 4.0.1

Rip off pricing

iAladdin

Subscription is idiotic for such apps, I should pay for the privilege of continued use of the app?! I would pay a flat price, say $5. Anything else and you are just a greasy developer that only cares about money. Many apps exist that does this and better, the audacity is mind boggling .

04 December, 2022 at 6:56 PM

*Hello there. Thank you for the feedback; we appreciate it. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free app version.*

*06 December, 2022 at 12:25 PM*

Show translation

Add Tag

Edit reply

ID: 214399847

v. 4.0.1

This app causes stress

deleted

foggygurl

It constantly tells me I am stressed, and though yes, I have some stress, this is way over the top. other apps track my heart rate etc and give much more accurate results. This app is stressing me out so much I turned off notifications. Poof\* I’m less stressed. Too bad, I thought it looked good too.

02 December, 2022 at 6:54 AM

Show translation

Add Tag

ID: 214219616

v. 4.0.1

very confusing user interface and unreliable results

lujosalgo

this app creates stress rather that helping, due to a confused user interface, confusing messages, non accurate measurements. i cannot understand how this is a highly rated app. the6 charged a year in advance and i contacted apple for a refund after 48 hours of confusion

02 December, 2022 at 3:55 AM

*Hi there! We're sorry to hear that the app is stressing you. Please note that heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is really experiencing at the moment. You can feel different from what your body is actually experiencing. This is exactly why HRV measurements are helpful. As per the subscription — it's a standard Apple subscription type, if you confirm it, you purchase it. Please contact us via in-app chat if you need any help with the refund.*

*03 December, 2022 at 6:49 PM*

Show translation

Add Tag

Edit reply

ID: 214219617

v. 4.0.1

Getting more disappointed with the lack of support…

Simondgill

I feel I’m getting no where with support. Have raised problems through appropriate channels. I’ve paid my annual subscription. Have limited engagement with the support team because they having to deal with so many issues…very frustrated. Getting no support.

01 December, 2022 at 3:04 PM

*Hello there! Please contact us via in-app chat (Menu → Help & Support → chat icon), and we'll do our best to help you.*

*02 December, 2022 at 6:27 PM*

Show translation

Add Tag

Edit reply

ID: 214022366

v. 4.0.1

Très satisfaite, manque le français

Soso77176

29/11 - Vous répondez systématiquement la même chose. Rien ne change. A quoi cela sert-il ? Les demandes pour traduire en français, vous les avez. Après c’est VOTRE CHOIX ! 27/11 - C’est une super application, qui fonctionne très bien et qui est très complète, même si on ne prend pas la version payante. Quel dommage qu’il n’y ait pas la langue française.

30 November, 2022 at 1:39 AM

*Bonjour! Merci beaucoup pour vos commentaires ! Nous apprécions votre avis. La traduction complète de l'application est une montagne de travail car nous avons d'énormes quantités de contenu. Si nous avons suffisamment de demandes pour traduire dans votre langue, nous l'ajouterons à coup sûr à notre feuille de route et la traduirons probablement.*

*29 November, 2022 at 4:00 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 213918432

v. 4.0.1

Watch out! Charged for lifetime!!!

RISD alum.

I thought I would give it a try for a year and they auto filled for lifetime and charged me such!!!! Can’t seem to get a refund. Please just give me one year NOT LIFETIME. One week isn’t long enough to see if it’s useful. I’m pretty mad right now. Support gave no help and Apple Pay site didn’t help either. 😡😡😡😡😡

29 November, 2022 at 9:58 AM

*Hi there! Please contact us via in-app chat (Menu → Help & Support → chat icon), and we'll help you with the refund.*

*30 November, 2022 at 5:48 PM*

Show translation

Add Tag

Edit reply

ID: 214103968

v. 4.0.1

Misleading Black Friday offer

Blay80

They are offering 40 percent off but when you click through it takes you to their web page to complete the order but it’s not discounted to 40 percent off . It’s misleading advertising

25 November, 2022 at 4:41 PM

*Hi there! We're sorry that something went wrong with the Black Friday offer. It seems like it's an individual issue, the offer works well for the users so far, so please contact us via in-app chat or email us at support@welltory.com — we will have a look and help you get the offer.*

*27 November, 2022 at 12:47 PM*

Show translation

Add Tag

Edit reply

ID: 213922094

v. 4.0.1

Need more with those price

Apergis kostas

More widgets for iwatch Add oxygen measurement (iwatch - widget) Need calendar with daily results summary

25 November, 2022 at 12:53 PM

*Hello there! Thanks a lot for your feedback! We appreciate it and have passed it on to our team. You can find all of your results in the My Data section of the app. Go to My Data → Measurement History to see it.*

*29 November, 2022 at 3:59 PM*

Show translation

Add Tag

Edit reply

ID: 213965660

v. 4.0.1

Deleted - Annoying, too spammy

AJDalm

Allowed Apple Watch notifications just to see “editing selfies causes higher anxiety not higher likes” - wow how illuminating. I wanted analytics- don’t need a wellness blog in disguise ringing on my wrist.

25 November, 2022 at 12:17 AM

*Hello there. Firstly, thank you for your honest feedback! We appreciate it and have passed it on to our content and product teams. Secondly, we're sorry that you feel this way about the Welltory app. Also, you can turn the notifications off so they don't bother you anymore: 1. Touch and hold the top of the watch face. 2. Wait for Notification Centre to appear, then swipe down. 3. Swipe left on the notification that you want to mute or turn off, then tap the More button . 4. Choose from the options that are available for that app.*

*26 November, 2022 at 4:24 PM*

Show translation

Add Tag

Edit reply

ID: 213916207

v. 4.0.1

Present health status

iphone hater1963

I've been using this a few days. I got it because of a recent heart attack. My stats are all over the place because I'm still in recovery. I wish there was a way for the app to take that into consideration.

24 November, 2022 at 8:10 AM

*Hi there! Thanks for your interest in our product! Firstly, you can specify all meds you're taking (and your medical conditions) in the Do you have any health risks? self-test. To find it, please, go to Menu → Self-tests. All of them will be taken into account after that. We also recommend completing other health-related self-tests. Secondly, in Welltory, your HRV is analyzed by a self-learning algorithm. Its calculations are based on both standard heart rate variability metrics and your individual data. That’s why it’ll take some time for the algorithm to form your baseline and learn more about your body’s usual state. The algorithm may not be trained enough. To train it: 1. Take measurements at the same time every morning during a week or two (note that in Welltory, morning measurements are the ones taken between 5.00 AM and 12.00 PM). 2. Take measurements after waking up but before working out, taking a shower, or eating breakfast. After you wake up, stay in bed for 5–10 minutes (don’t talk or check the news) and then take a measurement. You can use the bathroom or drink water, too, but then you’ll need to lie down or sit down for 10–15 minutes before taking a measurement. 3. Always use the same position to take measurements (lying or sitting with your back against the back of the chair). 4. If you do a lot of sports, it’s best to take morning measurements in a sitting position. Sitting up after sleep, don’t forget to give your circulatory system several minutes to adjust before taking a measurement. Hope that helps!*

*26 November, 2022 at 4:42 PM*

Show translation

Add Tag

Edit reply

ID: 213847969

v. 4.0.1

Nope!

Babyfacedfinster

The most pessimistic app I’ve ever owned. Completely demotivational.

23 November, 2022 at 5:56 PM

*Hello there! First of all, we are truly sorry that the app made you demotivated; it was never our intention. Honestly, it's the opposite — we only want you to pay more attention to your body and nervous system. Secondly, we appreciate your honest feedback and would be happy to know more about your experience with the app. You can send us a bug report — go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*26 November, 2022 at 4:28 PM*

Show translation

Add Tag

Edit reply

ID: 213847974

v. 4.0.1

Worst App I’ve had

DC Driver 009900

This App claims 100% accuracy and seems to do absolutely nothing. Waste of time.

23 November, 2022 at 8:17 AM

*Hi there. We're sorry that you feel this way about the app. Can you please tell us more about your experience using Welltory? You can do it by sending us a bug report. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*24 November, 2022 at 6:03 PM*

Show translation

Add Tag

Edit reply

ID: 213847976

v. 4.0.1

Worst health app ever.

Middle5.5

This is the most negative, depressing health app I’ve ever seen. It basically flares in your face that you’re unhealthy, overdressed and adds red death swirls everywhere to emphasize. Strange that other apps can cover data with encouragement and this one simply tries to drag you down more and add to your stress. Additionally, the data is poorly presented and doesn’t offer any context or ways to improve. Do not recommend.

23 November, 2022 at 3:01 AM

*Hello! First of all, thank you for your honest feedback. We appreciate it and have passed it on to our team. Secondly, we are sincerely sorry that the app made you feel this way. It's never our intention to scare you or make you anxious — we only want you to pay close attention to what your nervous system is experiencing, as it's the key to your wellness. It's normal to have anxiety over bad measurements - some people struggle with acknowledging that, for example, 5 hours of sleep really does affect their state. It's hard for us to accept that our bodies might be experiencing stress without us knowing. But then again, we believe you can only improve what you can measure. It's one thing to know that you're supposed to sleep at least 7 hours a day, and it's a whole other thing to clearly see the data on how your body is doing when it gets enough time to recover.*

*24 November, 2022 at 3:56 PM*

Show translation

Add Tag

Edit reply

ID: 213847977

v. 4.0.1

This App Had So MUCH Potential

krittylu

I downloaded the app and participated in ty he free trial. During the trial, things were awesome.the app uodated my health info, provided it to me with meaningful commentary and it did this every four hours. I did approach the dev regarding being a potential beta tester buy was turned down. But with the way I was getting such great information, I decided to pull the trigger on this VERY expensive app. Practically as soon as I hiy the subscribe button to buy all of the premium features, they went away and or became harder to access. I reached out to dev andntheybgave a step by step on how to "fix"this. But it didn't. I'm now getting non meaningful measurements only one time a day that are not particularly relevant as the measurements are HOURS old before they are presented to the user with recommendations. Anyway, don't buy this app. It is much to expensive for what you get. And the fact that I KNOW the app is capable of more but quit the premium performance after I subscribed really p\*sses me off. My money, my loss. I FAFO.😖

20 November, 2022 at 7:33 PM

*Hello there! Firstly, we are grateful for your feedback and appreciate it. Secondly, we are sorry that your latest experience using the app made you feel this way. Our support team is always there, ready to help you sort everything out, so please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*23 November, 2022 at 5:50 PM*

Show translation

Add Tag

Edit reply

ID: 213708097

v. 4.0.1

Leider nur Englisch

AnSchl

Gute App, sehr informing hilfreich! Sterne Abzug weil es die App nicht in deutscher Sprache gibt. Das wäre wirklich super. Dann könnte man die App auch Nutzern empfehlen die nicht 100% fit in Englisch oder Russisch sind.

20 November, 2022 at 2:59 PM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*22 November, 2022 at 5:23 PM*

Show translation

Add Tag

Edit reply

ID: 213556099

v. 4.0.1

Welltory

Eaw47w

Great job keeps me in check with my heart and stress levels

20 November, 2022 at 6:42 AM

*Hi there! Thanks for the feedback. We're glad you like the app. Feel free to contact us if you need any help with the app :)*

*22 November, 2022 at 5:07 PM*

Show translation

Add Tag

Edit reply

ID: 213552083

v. 4.0.1

Frustrating.

DJKarma

Information too dense in feed. Helpful but sense of clutter.

19 November, 2022 at 11:08 PM

*Hello there. We're sorry that you feel this way about the app. We'll pass all of your feedback on to our team.*

*22 November, 2022 at 5:07 PM*

Show translation

Add Tag

Edit reply

ID: 213548687

v. 4.0.1

A lot of guesswork

rdwill75

Use the free app and don’t pay. The app simply takes a bit of info from app watch and guesses your stress and energy level. No science here.

19 November, 2022 at 8:56 PM

*Hello there. Thank you for leaving your feedback. But the Welltory app is more complicated: our approach is based on decades of scientific research. Welltory analyzes heart rate variability (HRV) — a health marker backed by over 25,000 studies on PubMed. Heart rate variability is a trusted health assessment method. First designed to track astronaut performance in the 1960s, HRV analysis quickly gained a reputation as a reliable health assessment method applicable to fields like healthcare, high-performance sports, and military training. Today, HRV is used by researchers, healthcare professionals, and pro athletes to track stress, recovery, systemic inflammation, and overall nervous system balance. Recent research (April 2022) proved that Welltory is a valid and reliable smartphone application and can be used to monitor HRV in elite endurance athletes: https://welltory.com/science.*

*21 November, 2022 at 7:37 PM*

Show translation

Add Tag

Edit reply

ID: 213552085

v. 4.0.1

The application's monetisation

Xelg

I don't like the application monetization. In case I want to try monthly subscription I have to go web version. In case I want to cancel it I have to use google search, because web version doesn't have cancellation button. I want to see a clear game. And much easier way to try the application functions for month or two. The functions are good.

19 November, 2022 at 8:34 PM

*Hello there! Thanks a lot for your feedback — we appreciate it and passed it on to our team. We'll be happy to help you with the app — please contact us via the app. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*30 June, 2023 at 7:32 PM*

Show translation

Add Tag

Edit reply

ID: 213783709

v. 4.0.1

Augen auf bei der Benutzung-Abo wird versucht zu verkaufen!

Lumo Da

Basisdaten werden von der Apple Watch ⌚️ übernommen. Im Prinzip wird versucht mit der App Geld zu verdienen und ein Abonnement zu verkaufen!

19 November, 2022 at 11:11 AM

*Hallo. Vielen Dank für Ihr Feedback. Du hast Recht — es gibt viele Daten, die von der Apple Watch in Apple Health gemessen wurden. Es ist ein Aggregator von Daten für Welltory – das bedeutet, dass wir all diese Daten von AH sammeln, sie mit unseren intelligenten Algorithmen analysieren und den Benutzern einen angepassten Feed mit hilfreichen Empfehlungen und Erkenntnissen basierend auf den regelmäßigen HRV-Messungen bereitstellen, die Sie direkt im durchführen App. Was ein Abonnement betrifft — es ist wirklich möglich, ein Abonnement abzuschließen, um die Anzahl der verfügbaren Optionen zu erhöhen, aber wir haben auch eine lebenslange kostenlose Version.*

*22 November, 2022 at 4:42 PM*

Show translation

Add Tag

Edit reply

ID: 213771393

v. 4.0.1

Welltory Stress, accuracy..?.?..

Djoe314

Application Application Always says that I’m Highly stressed out, even when I feel as if I’m absolutely not. So, I’m not sure how accurate the app, is.

19 November, 2022 at 4:48 AM

*Hello there. Thank you for sharing your feedback! Welltory measures your physiological stress, meaning how your body reacts to any unusual and potentially dangerous situation.| What you feel may coincide with what your body’s experiencing. For example, when we’re sick, we’re feeling awful, AND our bodies are weak and need rest. But our feelings may not always reflect what our bodies are going through. Like when we’re on vacation and feeling great — but the measurements show high stress levels. Why’s that? It could potentially be chronic stress that can’t be fixed within two weeks at the seaside hotel. It could also be that the rest you’re getting isn’t suitable for you. This is where self-tracking helps — you can see the data that tells you, ‘You’re not resting, you need to relax,' — which might lead you to pay more attention to your body and get the rest it actually needs.*

*22 November, 2022 at 4:41 PM*

Show translation

Add Tag

Edit reply

ID: 213548690

v. 4.0.1

Yeah, no thanks

Cos-M

Expensive. You provide two subscription options and the monthly figure arrests highlighted for selection, but when you select subscribe, only the yearly expensive option is selected.

18 November, 2022 at 1:18 PM

*Hello there! Please send us a bug report — we'll help you with the monthly plan. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*20 November, 2022 at 12:25 PM*

Show translation

Add Tag

Edit reply

ID: 213558237

v. 4.0.1

Mala

AngelaV1980

No funciona no se conecta con el reloj y no actualiza los datos solicite reembolso

17 November, 2022 at 6:11 PM

*Hola. Lamentamos mucho no haber podido cumplir con sus expectativas. Si experimenta algún problema con la aplicación o desea solicitar un reembolso, envíenos un informe de error. Tenemos que echar un vistazo más de cerca a su problema. Para eso, vaya a Menu → Settings → Report a problem, describa brevemente su problema y toque Upload.*

*19 November, 2022 at 3:57 PM*

Show translation

Add Tag

Edit reply

ID: 213490684

v. 4.0.1

Absolutely confusing

PJRug

One metric says im under stress the other says no. Yet another says stress and a fourth relaxed….The sleep analysis is way off. Says i got a great nights sleep last night. 7.5 hours! I wasnt even in bed for 6 hours. Confounded by this app and Im a medical professional.

17 November, 2022 at 10:41 AM

*Hi there. The thing is that the chart message metrics are very general. They don’t take into account your physiological characteristics or lifestyle. And they are calculated independently of one another. As a result, they can sometimes contradict each other, misalign with the Stress, Energy, and Health scores, or fail to reflect how you feel. We recommend that you pay more attention to the big picture, i.e. Stress, Energy, and Health scores, and the changes in your numbers over time, rather than isolated metrics from a particular chart message. As for the issue with your sleep analysis, we take your sleep data from Apple Health. If you can see any data mismatch, please send us a bug report and screenshots from Apple Health. For that, go to Menu → Settings → Report a problem, briefly describe your issue, attach screenshots, and tap Upload.*

*19 November, 2022 at 4:52 PM*

Show translation

Add Tag

Edit reply

ID: 213449694

v. 4.0.1

Third day of use

stephtscott

Seems ok, and I would pay for pro if you could pay monthly. Not going to pay $80 upfront when I don’t know how much value I’d get out of the pro features. Seems weird you can’t test it out by paying monthly.

16 November, 2022 at 4:13 PM

*Hi there, and thanks for leaving your feedback. Please send us a report via the app, we'll tell you more about different subscription options. For that, go to Menu → Settings → Report a problem, briefly describe your question, and tap Upload. Also, ﻿we have a 5-day free trial with some of the PRO features, which starts automatically when you sign up for Welltory. During the first five days, you get full details for your measurements and blood pressure readings. After that, you also can take measurements for free forever, but only with a limited description.*

*19 November, 2022 at 6:32 PM*

Show translation

Add Tag

Edit reply

ID: 213449704

v. 4.0.1

Be Warned this app has been reported to FDA and FTC

Iluvblackwomen

This is allegedly intentionally misleading and danger to consumers in my opinion. I have filed 2 separate complaints with FTC and FDA.

15 November, 2022 at 6:43 PM

*Hi there! Thank you for sharing your feedback. We’re sorry that you feel this way about the app. Welltory is 100% secure and safe for our users, and our approach is based on decades of scientific research. We would be truly grateful if you could contact us in DM of our social channels and share more information about your experience with the app.*

*17 November, 2022 at 5:04 PM*

Show translation

Add Tag

Edit reply

ID: 213325276

v. 4.0.1

So far I believe…..

SEmmett22

I believe the app mostly, because it’s reflecting how I feel most of the time. But I’m not 100% on all the data it gives, just when the colored liquid starts flowing, I know red is bad and green is good Etc… and a few of the insights. I haven’t sprung for the premium plan yet, because it’s kind of expensive for me at least, to spend on something I’m not 100% clear about in the first place. I think it’s obvious my heart rate would be effected by stress etc… but it’s also accurate if I’m worried or something is bothering me that I’m not stressing about but still.. I also take anxiety medication so I’m concerned wether that gives a false or a more accurate reading. I’m anxious to see what happens when I’m put back on my blood pressure medication in a few days.. I will update after that. So far I give it a 3-3.5

14 November, 2022 at 9:00 PM

*Hi there! Thank you for the feedback! We appreciate it and are looking forward to the updates. Maybe, this article may help you understand more about the liquid: https://help.welltory.com/en/articles/3878881. Feel free to contact us if you need any other help with the app :)*

*16 November, 2022 at 4:33 PM*

Show translation

Add Tag

Edit reply

ID: 213325279

v. 4.0.1

Overcharged

steph987665

I signed up for a month but was charged the $75 for the year. I am hoping this can be fixed! Also, the advertisement showed you could analyze your stress with hrv but this isn’t coming up on my data. The app I downloaded looks very different than their advertising. Any help with this would be much appreciated

14 November, 2022 at 7:56 PM

*Hi there! Please contact us via in-app chat (Menu → Help & Support → chat icon), we'll look at your data and do our best to help you.*

*16 November, 2022 at 5:09 PM*

Show translation

Add Tag

Edit reply

ID: 213325281

v. 4.0.1

Wall of garbage

Fuel Pump

I paid for a year and I am 2 weeks in and this app is so bad, I don’t even use it. It’s like not even an app, but more like a web page with information I don’t want to look at. Additionally, the app is always sending me notifications to look at the app. How about putting useful information in the notification so I don’t need to open the app.

14 November, 2022 at 5:06 PM

*Hello there! First, we are grateful for your honest feedback and will pass it on to our team. Secondly, we're genuinely sorry that your experience with the app wasn't as pleasant as you expected. Feel free to contact us via in-app chat (Menu → Help & Support → chat icon) to ask questions or make any suggestions on making the app better. We'll be happy to hear from you.*

*16 November, 2022 at 4:42 PM*

Show translation

Add Tag

Edit reply

ID: 213325282

v. 4.0.1

Interessant, blödsinnige Gesundheitshinweise und zu teuer

Pulsar39

Mehr kann ich nicht schreiben. Bereue das abgeschlossene Abo, da ich mir durch die Bezahlversion wesentlich mehr Professionalität erhofft habe.

13 November, 2022 at 7:41 PM

*Hi! Es tut uns leid, dass Ihre Erfahrungen mit der App nicht zufriedenstellend waren. Können Sie uns bitte mehr darüber erzählen? Ihr Feedback wäre hilfreich, um die App zu verbessern.*

*15 November, 2022 at 3:21 PM*

Show translation

Add Tag

Edit reply

ID: 211148643

v. 4.0.1

Life low

Keith Imac Mini M1 Desktop

Keith Alan Ballard

13 November, 2022 at 11:06 AM

*Hi there! Feel free to contact us if you need any help with the app.*

*14 November, 2022 at 5:35 PM*

Show translation

Add Tag

Edit reply

ID: 213182257

v. 4.0.1

Light is burning my fingers

deleted

u12z3

It was fun at the beginning, I wanted to purchase full version, than I noticed burning pain in my finger while holding up on camera lenses , not sure why , you my want to check this out !

13 November, 2022 at 2:32 AM

*Hi! We're sorry for the unpleasant experience! You can change the brightness of the flashlight on your device: 1. On an iPhone with Face ID, swipe down from the upper-right corner to open Control Center. Or, on an iPhone with a Home button, swipe up from the bottom edge of the screen to open Control Center. 2. Press and hold the Flashlight button. 3. Drag the slider up or down. Also, we can recommend you keep your finger 1-2 mm away from a flashlight, lay just the tip of the finger on the flash, or cover the flash with half of the fingertip. That may be enough to light your finger for measurement.*

*14 November, 2022 at 12:25 PM*

Show translation

Add Tag

ID: 213182258

v. 4.0.1

Waste of money JUNK JUNK JUNK

Mikki 2323 L

This app is not at ALL worth $2.00 let alone $79.99. It’s very inconsistent with the data and takes forever to load new info when my other apps are much faster. This week it’s telling me not to exercise because I did to much last week, but that’s not true. Sometimes it will track my sleep and other times it won’t. I purchased it by mistake, but thought since I had it that I would at least try it. When I realized it was junk and reached out to tell them and request a refund they refused to work with me and gave me the run around. Since I’m forced to keep it I’d like for it to at LEAST be of SOME value and it’s not- it’s junk. Don’t waste your money. You would be better off donating 80$ to a shelter whereas at least then you would feel good about where your money went instead of knowing that you got taken LIKE I did by purchasing this garbage. It’s junk-100% pure junk. I’m normally not this negative but I hope if you read this then I can save you $80 because once you spend it here you are stuck with it. Their customer service will give you nonsense replies that make about as much sense as this app does when you reach out with questions about it. If I could give it a negative 5 review I would. Good luck and DONT WASTE YOUR MONEY BUYING THIS. 1 more thing- this thing will tell me I have high blood pressure yet the app that goes with the bp monitor I bought says I don’t and so does my doctor. Smh

12 November, 2022 at 9:41 AM

*Hello there. Firstly, we are sorry that you feel this way about the app. We strive hard to make every user experience pleasant, and we're sorry that we couldn't meet your expectations this time. Secondly, we would be happy if you could tell us more about your experience and problems via in-app chat. We're sure our support team can find a proper solution for you.*

*22 November, 2022 at 7:50 PM*

Show translation

Add Tag

Edit reply

ID: 213182260

v. 4.0.1

Welltory

micky150364

Leider nicht auf Deutsch deswegen nur 2sterne

11 November, 2022 at 6:01 PM

*Hallo und vielen Dank für Ihr Feedback! Derzeit ist Welltory nicht lokalisiert. Wir haben Pläne, es in Zukunft in andere Sprachen zu übersetzen, aber da es viel Arbeit erfordert, gibt es keine ETA. Bitte bleiben Sie dran für die Updates.*

*13 November, 2022 at 1:10 PM*

Show translation

Add Tag

Edit reply

ID: 213071735

v. 4.0.1

Almost there on Accuracy

JoeyRonz22

It’s a great app overall. The one glitch I notice is that the accuracy can be confused between energy and health. For example, yesterday I was sick and it had my energy at 40% and my health at 100%.

11 November, 2022 at 8:01 AM

*Hi there, and thanks for leaving your feedback. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. ﻿ Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. Health is your body’s ability to maintain homeostasis regardless of what may be happening to you. This metric is important to monitor when you’re sick, because it shows how well your body is coping. A high level of health means you’re doing alright, even if you’re experiencing symptoms, while a low one is a sign the illness is taking a toll on you. Energy reflects your body’s ability to support processes like metabolism, movement, and digestion, as well as to recover properly. Energy level determines how well you can maintain a stable internal environment, or homeostasis, and perform physical activity.*

*13 November, 2022 at 1:06 PM*

Show translation

Add Tag

Edit reply

ID: 213066532

v. 4.0.1

Pas de français

Kaliap

Je suis déçue, c’est une belle app, mais tout en anglais donc je comprends pas toutes les analyses. Je m’abonnerai p-e, mais au prix que ça coûte je veux l’option français…

10 November, 2022 at 11:01 PM

*Bonjour et merci d'avoir laissé votre avis ! Actuellement, Welltory n'est pas localisé. Nous prévoyons de le traduire dans d'autres langues à l'avenir mais comme cela demande beaucoup de travail, il n'y a pas d'ETA. Veuillez rester à l'écoute pour les mises à jour.*

*13 November, 2022 at 12:30 PM*

Show translation

Add Tag

Edit reply

ID: 213063766

v. 4.0.1

Unable to select the monthly plan, too pushy

Nixxonmcts

I’m more than willing to try it for a few months but I’m not about to spend $80 a year for it. It “looks” like it has some nice features but you’d never know unless you shell out $80. The app info says there is a monthly plan but there is not. Classic Bait and Switch Would love to give it 5 stars if it works as it say but I can’t even get that info. Really disappointed.

10 November, 2022 at 3:38 PM

*Hi there, and thanks for leaving your feedback. Please send us a bug report via the app, we'll be happy to tell you more about different subscription options available. For that, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap "Upload".*

*13 November, 2022 at 1:08 PM*

Show translation

Add Tag

Edit reply

ID: 213066534

v. 4.0.1

mag die app aber

Lenomis

mag die App & hab ein Abo angeschlossen. aber jetzt kommt ununterbrochen Werbung für das Lebenslange Abo. das nervt sehr! Nicht per Mail! in der APP selber und als Pushnachricht von der App

09 November, 2022 at 3:15 PM

*Hi! Bitte kontaktieren Sie uns über den In-App-Chat (Menü → Hilfe & Support → Chat-Symbol), und wir helfen Ihnen, die störenden Nachrichten auszuschalten.*

*11 November, 2022 at 3:49 PM*

Show translation

Add Tag

Edit reply

ID: 211934293

v. 4.0.1

Love app, hard to understand

dtmcmf

I love the stress monitor on this app as it is super insightful! I find the rest of it cluttered and confusing to understand the different metrics. I know there are links to read up on HOW the reads work in general, but I want to know specifically for MY rates what it shows. More personalization would be nice. Kind of like the FitBit app- I found there’s to be more clear and h sees good my heart rates. AppleHealth also isn’t that great either to understand. Will keep this for the stress monitor aspect.

09 November, 2022 at 1:25 AM

*Hi there! Thanks a lot for the feedback; we appreciate it. What kind of personalization would you like to add to the app? We'll be happy to pass your feedback on to our team.*

*10 November, 2022 at 5:47 PM*

Show translation

Add Tag

Edit reply

ID: 212983542

v. 4.0.1

Super App ABER nicht in deutscher Sprache

schroedi1990

Ich finde die App super. Leider gibt es sie nur auf Englisch.

08 November, 2022 at 12:52 PM

*Hallo! Vielen Dank für Ihr Feedback! Wir freuen uns über Ihre Bewertung. Die vollständige App-Übersetzung ist ein Berg an Arbeit, da wir riesige Mengen an Inhalten haben. Wenn wir genügend Anfragen haben, um in Ihre Sprache zu übersetzen, werden wir sie mit Sicherheit zu unserer Roadmap hinzufügen und wahrscheinlich übersetzen.*

*10 November, 2022 at 2:36 PM*

Show translation

Add Tag

Edit reply

ID: 212990313

v. 4.0.1

Rubbish app

Tbanger9

Promises so much. Delivers so little. Save your cash - the ridiculous amount of subscription money they charge. Like a money version of a blood sucking leech on your bank account. “Snooze & blues: you slept poorly”. Brilliant Sherlock!! I’m pretty sure I can tell that, myself!! And now your inane chirpy banter has kicked up my unpleasantness, another level. Thanks for the wake-up angst!! I paid for a year but stopped using it after a couple of months of frustration. I don’t want to sit as still as a statue on the bed when I wakeup, for what feels like an eternity, just so I can pass your consistency qualifications. Holding my finger on the camera for 2 or 3 minutes making sure I don’t so much as burp - ‘less I get a warning. “Don’t move!”… but I need to use the bathroom!!

07 November, 2022 at 11:38 PM

*Hi there! Thank you for the feedback; we appreciate it. It's okay to feel different from the measurement result — heart rate variability (HRV) doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what is happening to you and what your body is experiencing at the moment. This is exactly why HRV measurements are helpful. About the sleep analysis: this is also not always obvious. Sometimes it seems that you slept well, but the indicators say otherwise — this is an opportunity to learn more about yourself and to experiment by following the advice from the recommendations. Also, it's not necessary to take a measurement right after you wake up. You can use the bathroom or drink some water, too, but to take the most accurate morning measurement, we recommend you to lie down or sit down for 10–15 minutes before doing it. You can read more about it in this article: https://help.welltory.com/articles/3361520. Hope that helps. If you have any further questions, feel free to contact us via in-app chat (Menu → Help & Support → chat icon). We're always there and happy to help.*

*06 July, 2022 at 8:54 PM (Outdated)*

Show translation

Add Tag

Edit reply

ID: 205933707

v. 4.0.0

Disappointing “Free Trial”

DuckStorm

Welltory is quite expensive and they invest heavily on advertising the product. But when it comes to actually test driving the pro features the feee trial experience leaves much to be desired. It starts as soon as you install even if you don’t open the app. I went to try it a few weeks later and found I couldn’t explore any of the features. I am not willing to invest so much on an unproven product. I reached out to customer support and they confirmed the customer support is sorely lacking. It is sad to see a company that invests so heavily not believe in their product enough to let the product sell itself. If the company doesn’t believe in your products ability to sell itself why should anyone else? And if the company doesn’t empower your customer support to fix problems, why would anyone trust the company?

06 November, 2022 at 9:43 PM

*Hi there, and thank you for leaving your feedback. We strive incredibly hard here to make every customer experience enjoyable and we’re really sorry we’ve not been able to meet your expectations this time. We have a 5-day free trial with some of the PRO features, which starts automatically when you sign up for Welltory. During the first five days, you get full details for your measurements and blood pressure readings. After that, you also can take measurements for free forever, but only with a limited description. Unfortunately, at the moment, we do not have all-features free trial periods. Perhaps in the future, we will have more opportunities to try Welltory. Also, you can read more about differences between free and PRO versions in our Help Center.*

*08 November, 2022 at 5:56 PM*

Show translation

Add Tag

Edit reply

ID: 212823810

v. 4.0.0

Stressed all the time?

Kwg12

Whenever the app measures my stress level (even when I am asleep) the results are - I’m extremely stressed, I need rest and might be ill. All of these results are wrong. I can’t trust results like that!

06 November, 2022 at 9:07 AM

*Hi there, and thanks for leaving your feedback. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. ﻿ Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. Also, high stress is not necessarily something bad, and low stress is not necessarily something good, it's a degree of tension in the body's regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, "good" stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can't respond adequately to any threats or stress factors that you have to face. If the stress is high, then your body is under too much tension, and cannot cope with the stress factors. This could happen if you were under a lot of stress, and didn't recover yet - most often it's either overworking, or working out too much. If you experience any issues with the app, please send us a bug report. We'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We'll do our best to help you.*

*08 November, 2022 at 5:48 PM*

Show translation

Add Tag

Edit reply

ID: 212790544

v. 4.0.0

Don’t buy the year

shdndbjirnkwowbh

Maybe this works for some people but for me it’s a total crock. Within hours it will switch from telling me I’m under 98% stress (with a stress inducing red wave) and to take a nap to saying I’m 40% and I should go work out. I feel the same. It gives you advice like clean your bedroom to sleep better (not the problem…). It’s a real waste of $ just use health on your phone and read generic wellness articles to get the free equivalent of this program

05 November, 2022 at 5:01 PM

*Hi there, and thank you for your review. Your feedback is important to us and we’re sorry to hear you’ve had such a frustrating experience. The thing is that heart rate variability is highly sensitive to even the slightest changes, including both external factors and adjustments happening inside your body. Even back-to-back measurements taken in a couple of minutes can change drastically. Moreover, it's very important to check the measurement accuracy. If you experience any issues with the app, please send us a bug report. We'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. Thank you!*

*08 November, 2022 at 6:02 PM*

Show translation

Add Tag

Edit reply

ID: 212643579

v. 4.0.0

Nonsense

TomA2

Wow this just smacks of nonsense. Its always telling me that I’m stressed and strained and “running out of steam” or that in getting sick. LOL I definitely am not as anyone who knows me could tell you. And I havent been sick in years. It’s also written in some weird dialect of English—as if the writer is a non-native speaker. I feel like it’s a scam to sell subs as most people probably are stressed. This is not my cup of tea, as the app may tell me. 😆

05 November, 2022 at 3:27 PM

*Hi there, and thank you for leaving your feedback. ﻿The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. ﻿Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. Could you send us a bug report with some more details about "some weird dialect of English"? For that, go to Menu → Settings → Report a problem, briefly describe your issue in the comments window, and tap Upload. We'll pass your feedback to the content team. Thanks!*

*08 November, 2022 at 6:05 PM*

Show translation

Add Tag

Edit reply

ID: 212643580

v. 4.0.0

Layout not great

nikikri

I didn’t buy the subscription. That said, the layout is confusion as I have difficulty easily differentiating the graphics according to the different days. Meaning that my feed is full of graphics and I can’t clearly see what day they apply to.

03 November, 2022 at 9:18 PM

*Hi, and thanks for leaving your feedback. We strive to make every customer experience enjoyable and are sorry we haven't been able to meet your expectations this time. You can see the date the messages apply to at the top of the screen when you're scrolling your feed.*

*01 July, 2023 at 4:52 PM*

Show translation

Add Tag

Edit reply

ID: 212734542

v. 4.0.0

Measurements WAY off

refinch

I’ve been comparing this to two other apps and the way I feel. It’s consistently off on my stress (high after meditation) other apps catch it immediately. The other measurements usually make no sense based on how I feel & BP. I keep seeing ads for a watch view. There is no such thing. I wasted $80 because of the high ratings. Canceled!

01 November, 2022 at 4:57 AM

*Hello there. Thank you for sharing your feedback. We appreciate it and are sorry that you weren't satisfied with Welltory. If we compare HRV indicators between apps, then for a correct comparison, it is necessary to use the same RR-intervals since even measurements taken in parallel by different applications will give different results. In this case, the degree of difference will depend on the calculation algorithms. Different devices and apps pick up the signal differently. If you take measurements with a camera, it is incorrect to compare the results. You can find out why here: https://medium.com/welltory/camera-vs-polar-heart-rate-monitor-68902fb6a2d7. The gold standard for analyzing heart rate variability (HRV) is the Kubios software. It is used for medical purposes. Our frequency-domain scores (RMSSD, SDNN, AMo, pNN50) completely match the Kubios result. We checked it many times. You can check it yourself: 1. Open the web version of our app 2. Export your RR intervals 3. Download Kubios and run the calculation Kubios is free for personal purposes. If you still want to compare the results, it is better to use a Bluetooth heart monitor and take measurements of 300 RR intervals. In contrast, the spectral parameters (Total Power, LF, HF, VLF) can be compared only in parallel but not in sequential measurements. Spectral analysis shows in which direction the state of your body is changing at a particular moment. Considering that this state adjusts to events every millisecond, to the extent that it changes on inhalation and exhalation, when food moves through the intestines, etc., you should not evaluate the general state using the spectral. Spectral analysis is helpful for the following categories of users: 1. Those who take measurements strictly at the same time of day and in the same position and assess whether indicators have dropped. If they have decreased by 2-4 times and stay within these values for more than one morning, this is a sign of problems. 2. For those who conduct meditation or breathing practices understand that the practice gives exactly the effects that it should, and not vice versa. 3. That is, spectral analysis is like a second snapshot of a state. But the parameters from the main screen (Stress, Productivity, Energy) are more reliable for assessing within the day. Also, there are no ads in the app. Welltory relies on a safe, straightforward business model where you pay us to process your data on a secure server.*

*02 November, 2022 at 3:12 PM*

Show translation

Add Tag

Edit reply

ID: 212407241

v. 3.8.9

Disappointing

Fudgewart

The review of systems can be very late. Today (oct 31) the latest heart rate data was for 10/19. Also, it would be helpful and easy to report vagal tone, but welltory doesn’t.

31 October, 2022 at 10:28 PM

*Hello there! Firstly, please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. Also, some screenshots will be helpful. We'll investigate and help you sort it out if there is an issue. Thanks! Secondly — you can specify all your medical conditions in the Do you have any health risks? self-test. To find it, please, go to Menu → Self-tests. All of them will be taken into account after that. We also recommend completing other health-related self-tests. Please note that both your meds affect the heart rate and, therefore, can influence the HRV results. We recommend measuring an hour after taking them to minimize their influence on measurement results. Plus, you can mark them in your feed with tags — this will make tracking the time easier.*

*02 November, 2022 at 12:25 PM*

Show translation

Add Tag

Edit reply

ID: 204360028

v. 3.8.9

Disappointed

bandrebabs

I purchased a 1 year subscription. It worked well in the beginning and now is not able to accurately track my sleep. It says I am sleeping like 3 hours a night which is incorrect. I don’t believe the app is accurate as it will send me a notification that I’m super stressed out when when I am not. Definitely not going to renew the subscription. Sad, I really wanted to like this, but it does not report accurately.

31 October, 2022 at 10:06 PM

*Hello there! Thank you for the feedback! We're sorry that your experience using Welltory wasn't satisfying enough. Please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*02 November, 2022 at 12:16 PM*

Show translation

Add Tag

Edit reply

ID: 212407244

v. 3.8.9

Too many notifications

Lmoroney

It doesn’t matter that I turned off notifications, it still nags me on phone and watch multiple times a day. I used to use it, and subscribed for 1 year, but almost every day I get a notification for a lifetime subscription at 35% off. Did I mention I turned off notifications? Could be a good app, but the nagging is just horrible, and I won’t renew my subscription as a result.

31 October, 2022 at 5:50 PM

*Hello there! We're sorry that you found notifications annoying. Please contact us via in-app chat (Menu → Help & Support → chat icon), and we'll help you turn them off.*

*02 November, 2022 at 12:17 PM*

Show translation

Add Tag

Edit reply

ID: 212407245

v. 3.8.9

Worthless… constant spam/begging

hzink

The constant spamming and pop-ups begging to subscribe made this app entirely worthless, negating the whole ‘trial period’ concept. It also has a terrible and user-hostile user interface, further contributing to its worthlessness. Should have known since it’s heavily advertised on instagram spam. Just avoid. To developers - I should not have to file a ‘bug report’ to figure out how to turn your spam off. I solved it by reinstalling the app and providing the courtesy of a review so you know why I deleted the app.

31 October, 2022 at 7:37 AM

*Hello there. Firstly, thank you for the comprehensive and honest feedback. We appreciate it and have passed it on to our team. Secondly, we're sorry that you feel this way about the app; we never meant to annoy you. Please send us a bug report — we'll help you turn off the notifications. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*31 October, 2022 at 7:37 AM*

Show translation

Add Tag

Edit reply

ID: 212172927

v. 3.8.9

Terrible Customer support!

1harleyman2

I purchase health apps to help understand my health and be able to make improvements! I saw Welltory and thought it would work out well. I was doing a monthly subscription with no issues! I had a question regarding what I was seeing in advertisements the app has a different look then I was seeing? I asked why my app didn’t look like that? Their response was quick and exact. I was told that were future updates and to keep a look out for the new and exciting update! Shortly after that I seen an option for a life long membership for $195.00 dollars which at the time seemed to be a good offer! Huge mistake!!! If you are looking to buy an app for your health, look elsewhere! Shortly after purchasing my lifetime membership, I had an issue. I reached out to Welltory support with screenshots and a short explanation of my issue. I received my response that was a generic cut and paste response! Nothing at all to do with my problem!!! I reached out again to their support and received a little different response from another support person? I was upset that I never had any issues as a monthly customer, when I became a lifetime customer with no money back guarantee, my first issue that I had seemed unacceptable! After multiple emails, they then wanted logs? I didn’t buy this app to feel like I was the joke! With my emails to support, I explained I know apps have issues, logs help… that’s fine, initially I didn’t receive that! Since I didn’t feel that my best interests were a priority all I wanted to do now was to receive my lifetime membership fee refunded. Since they have your money, and there is a NO refund policy, even if it’s not working correctly? If anybody is looking for a health app, look elsewhere!!! It’s not great experience when a customer pays $195.00 for a lifetime membership and doesn’t use the app, terrible job Welltory!!! Rick

30 October, 2022 at 5:46 AM

*Hello Rick, We're truly sorry that our efforts to help you via in-app chat and email weren't successful and that, despite our detailed explanation of why we weren't able to solve the issue at the first attempt and our willingness to keep trying, you felt the need to stop using our app. As regards our refund policy: kindly note that our decision to deny your request was not by default — we took your case very seriously and reviewed it closely. However, we believe that our team did everything they could to help you given the circumstances.*

*02 November, 2022 at 11:17 PM*

Show translation

Add Tag

Edit reply

ID: 212284535

v. 3.8.9

Welltory

Chilichote

Die App fordert zum kostenpflichtigen Update auf, wenn man mehr über die eigene Gesundheit wissen möchte. Das finde ich nicht gut. Deshalb habe ich die App entfernt.

29 October, 2022 at 1:31 PM

*Hallo! Danke für die Bewertung. Welltory ist ein anspruchsvolles Produkt. Es enthält komplexe Algorithmen und jahrzehntelange Gesundheitsforschung. Um die App für jeden Benutzer effizient und bequem zu machen, ist ein hochqualifiziertes Team von Weltklasse erforderlich, darunter interne Gesundheitswissenschaftler, Datenforscher und Ingenieure, deren Arbeit nicht billig ist und nicht sein sollte. Wir haben auch ziemlich oft eine kostenlose Version der App und Promos mit Rabatten; Bleiben Sie dran für diese!*

*31 October, 2022 at 4:16 PM*

Show translation

Add Tag

Edit reply

ID: 212292078

v. 3.8.9

Expensive

Fightingsoul001

Very expensive.

28 October, 2022 at 9:12 AM

*Hello there! Thanks for the feedback. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free version of the app and promos with discounts fairly often; stay tuned for those!*

*30 October, 2022 at 12:03 PM*

Show translation

Add Tag

Edit reply

ID: 212187019

v. 3.8.9

Good information. Notifications not frequent.

Purvesh desai

The app has a lot of detailed info. However the notifications are slow to come in. It does not measure heart rate all the time I guess. My stress level at 11 when the notification came in is different from 3 pm and no notifications then. It should be at least hourly.

27 October, 2022 at 10:44 PM

*Hi there. Thanks for the feedback! If you're talking about automatic measurements, the thing is that your Apple Watch decides itself when to take a measurement. You have to be calm at that time and not asleep, not moving, and your heart rate isn't too high. Unfortunately, this option is controlled by Apple Watch, not by Welltory. ﻿But you can take a manual measurement at any convenient time. If you experience any issues with notifications, please send us a bug report. Go to Menu → Settings → Report a problem. briefly describe your issue, and send us a report.*

*29 October, 2022 at 12:48 PM*

Show translation

Add Tag

Edit reply

ID: 212172930

v. 3.8.9

Hard to tell

Exit on true

It is either reporting that everyone is stressed inaccurately, or it just reports that you are to get you to pay for the subscription (reminds me of Dianetics where they convince you that you are depressed so you need them to fix you). Be wiser, don’t fall for the traps.

26 October, 2022 at 9:50 PM

*Hi there, thanks for the review! Please note that we measure physical rather than emotional stress. They may impact one another, but they’re not the same. That’s why it’s so important to keep tabs on physical stress: what you feel may not coincide with what your body is actually experiencing. When you’re not in touch with your body, you risk overdoing it and may end up with chronic stress or other health problems. However, if you see that your measurement results are not correct, please send us a bug report to check if everything is calculated correctly in your algorithms. To send a bug report from the app, go to Menu → Settings → Report a problem. Thank you!*

*28 October, 2022 at 2:27 PM*

Show translation

Add Tag

Edit reply

ID: 212042569

v. 3.8.9

Don’t use if anxious

The Truth1027

Edit for developers comment: Great dodge of the only thing I shed a light on. Why do you put so much on HRV when you should know it’s very personal to each individual? Or do you truly stand by your questionnaire? This app will ruin your life and give you massive cardiophobia if you let it. I bought a year because that’s all they offer and already deleted because it literally ruined my life. I was happy and healthy and I became an emotional wreck constantly checking vitals and HRV. HRV is extremely personal to the individual and it seems weird to base your entire system on it without any personal information besides a vanilla questionnaire. Delete if you’re having problems, don’t let it continue.

23 October, 2022 at 5:45 PM

*Hello there. We're sorry to hear that we've affected your life so badly! Our approach is based on decades of scientific research. Welltory analyzes heart rate variability (HRV) — a health marker backed by over 25,000 studies on PubMed. Heat rate variability is a trusted health assessment method. First designed to track astronaut performance in the 1960s, HRV analysis quickly gained a reputation as a reliable health assessment method applicable to fields like healthcare, high-performance sports, and military training. Today, HRV is used by researchers, healthcare professionals, and pro athletes to track stress, recovery, systemic inflammation, and overall nervous system balance. Please note that when you start using Welltory, it’s also important to train the self-learning algorithm, so that it can form your baseline. Regular morning measurements will do the job. They will help the algorithm understand your usual nervous system’s state before the effect of a breakfast, cigarette, coffee, or workout. If you experience any issues with the app, please send us a bug report. Go to Menu → Settings → Report a problem. briefly describe your issue, and send us a report.*

*29 October, 2022 at 1:19 PM*

Show translation

Add Tag

Edit reply

ID: 211728156

v. 3.8.9

Deceptive billing practices

heartwork means honesty

The company doesn’t allow for paying monthly. They did allow it in the past but changed it. They don’t even allow it now except on their website on some secret place. Businesses that sell products and hijack you through their subscriptions are deceptive and no matter how good or bad their product is deceptive business practices must go. A similar deception as someone whose omits the truth. They just hope you don’t notice. Products that operate financially this way are not something my heart aligns with. Deception with a heart product? Taking great ideas and letting big corporate accountants is why all our inventions are souring.

23 October, 2022 at 3:55 PM

*Hi, and thank you for your interest in our product. Kindly note that payments both from within the app and on our official website are completely safe. And monthly subscriptions in App Store indeed were an option in the past — but our tariff system evolves just as our app does. We’re sorry that our subscription options caused you concern. Thank you very much for your feedback; we appreciate it.*

*26 October, 2022 at 3:04 PM*

Show translation

Add Tag

Edit reply

ID: 211894994

v. 3.8.9

Is this a scam?

KlaraHlaKla

I payed the app for a month and now I realised I pay it every month but I don’t want it. It cannot be canceled - not in the app, not on the website. I also cannot delete my card details from the website. Is this even legal? Reach me out so we can solve the problem.

22 October, 2022 at 12:44 PM

*Hi Klara, We've replied to you via the app and already cancelled your subscription and deleted the bank card details. Please let us know if there is anything else we can help you with.*

*01 July, 2023 at 4:55 PM*

Show translation

Add Tag

Edit reply

ID: 208464988

v. 3.8.9

Wanted to like it

ReBoooot

The ai responses are in accurate and are definitely not AI but scripted

22 October, 2022 at 4:01 AM

*Hello there. Firstly, thanks a lot for your feedback. We genuinely appreciate it. Secondly, could you please give us specific examples of responses that you do not find accurate and personalized? You can do it by sending us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. We'll be happy to help you and improve the app.*

*26 October, 2022 at 2:24 PM*

Show translation

Add Tag

Edit reply

ID: 211794861

v. 3.8.9

Subscription cost

Luv2quilt55

You need to buy a subscription for data recording. $6.99 a month or $79.99 annual. The monthly amount is automatically hi-lighted in my app. When I click subscribe, it shows $79.99 and there is mo way to change it. With no trial offered, i want to sign up by month and then switch to annual. I’ve been around. Know this trick. But not being able to select my subscription is a no go.

21 October, 2022 at 7:58 PM

*Hello there. Thanks for the feedback! We appreciate it. We have a free trial. A free trial means you might install the app and have limited PRO features of the app for the first 5 days without purchasing your subscription. About the monthly plan — please send us a bug report, and we'll help you with it. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report.*

*26 October, 2022 at 3:00 PM*

Show translation

Add Tag

Edit reply

ID: 211794863

v. 3.8.9

Nett

Capt.Crewe

Was ich mich frage ist die App jetzt kostenlos oder nicht warum bekomme ich eine Mail ich soll diese App abonniert haben und soll dieses bestätigen ich hab kein abonniert warum soll ich jetzt irgend was bestätigen

21 October, 2022 at 3:34 PM

*Hi. Vielen Dank für das Feedback. Es scheint, als wäre etwas schief gelaufen. Bitte senden Sie uns einen Fehlerbericht – wir benötigen ihn, um das Problem zu untersuchen. Gehen Sie zu Menü → Einstellungen → Problem melden, beschreiben Sie kurz Ihr Problem und senden Sie Ihren Bericht.*

*26 October, 2022 at 3:29 PM*

Show translation

Add Tag

Edit reply

ID: 211812696

v. 3.8.9

Inaccurate

capyboppy

I don’t like giving negative reviews but this app is now causing me stress! It has continually given readings that I am burning the candles at both ends, am nearly 100% in stress and so on; even when my body is in a state of calm and my heart rate low. While I do have episodes of stress, I don’t believe this is continual even when totally relaxed/first thing in the morning/ doing things I like. It now is actually causing me anxiety because of such high readings. Something here is vastly wrong. My resting heart rate is low 60s so to say my body is continually stressed and I’m pushing myself is incorrect. I can’t see myself continuing to use this app with the constant notifications telling me how I need to calm down or rest etc; it is actually now causing me stress even when relaxed.

21 October, 2022 at 10:54 AM

*Hello there. Firstly, we're grateful for your feedback and genuinely appreciate it. Secondly, we're really sorry that the app made you feel stressed or anxious. It was never our intention. The way you feel may sometimes differ from how your body is actually doing at the moment — and it’s ok. Heart rate variability doesn’t reflect your mood or emotional state. It shows how your heart and nervous system react to what’s happening to you. There are many things that can affect your state: from illnesses and positive or negative events in your life to caffeine, nicotine, etc. That’s why sometimes you may feel energized when in reality, you need a break or find yourself drained while the energy is still there. That’s when your heart rate variability analysis is most helpful — it shows you what your body is really experiencing at the moment. Also, high stress is not necessarily something bad, and low stress is not necessarily something good; it’s a degree of tension in the body’s regulatory systems. Those systems can regulate how your body works, depending on the situation. Therefore, a “good” stress level is something in the middle. If the stress is very low, it means that your stress-implementing systems do not work, and your body can’t respond adequately to any threats or stress factors that you have to face. If the stress is high, your body is under too much tension and cannot cope with the stress factors. This could happen if you were under a lot of stress and didn’t recover yet — most often, it’s either overworking or working out too much. Hope you will find this information helpful. Kindly let us know if you have any more questions.*

*26 October, 2022 at 2:38 PM*

Show translation

Add Tag

Edit reply

ID: 211796674

v. 3.8.9

Nope

unit\_0

Interesting concept but bloated and really pushy, almost neurotic.. Expensive too, esp when I foolishly have to subscribe for a year and then decide the constant harassment is just too much after a few days. Somewhat concerned that l’ve donated $100 to a Russian operation following another push request to confirm my email… money scramble.. here Apple… here whoever. Settled on Athlytic, feels better fit for me, mindful that these apps are just predictive algorithms

21 October, 2022 at 1:03 AM

*Hello there, and thanks for the feedback. We appreciate it. We're really sorry if you found the app annoying. It was never our intention to bother you with notifications. Also, you can turn them off or schedule your notification summary daily to catch up at a convenient time. It seems like something went wrong, so please send us a bug report — we'll need it to look into the problem. Go to Menu → Settings → Report a problem, briefly describe your issue, and send your report. Also, Welltory is a US company with a team that spans 13 countries. We don’t have any subsidiaries outside the US. We will look into your problem individually.*

*26 October, 2022 at 4:09 PM*

Show translation

Add Tag

Edit reply

ID: 211814232

v. 3.8.9

To high a price

T225789

$80 up front?! That’s insane

20 October, 2022 at 7:47 PM

*Hello there. Welltory is a sophisticated product. It packs complex algorithms and decades of health research. Making the app efficient and convenient for every user requires a highly qualified, world-class team, including in-house health scientists, data researchers, and engineers whose work is not and should not be cheap. We also have a free app version.*

*25 October, 2022 at 5:16 PM*

Show translation

Add Tag

Edit reply

ID: 211794866

v. 3.8.9

Skeptical about the technical Design

dnorton728

Be careful of what email you use to sign up with. I have Apple’s private relay turned on. When I subscribed using my Apple ID, it actually created the account using the randomly generated private relay email address. The app developer said the email you sign up with is the key I’d they use and it cannot be changed. Makes me wonder about what other technical blunders are in the app.

20 October, 2022 at 7:13 PM

*Hello. Thank you for the feedback. It's not a bug — we really cannot change your Welltory email as it is a unique user identifier in our system. ﻿When our users log in with Apple Sign-in and choose to hide the real Apple ID email in their iPhone settings, Apple auto-generates for them an encrypted Apple ID email. So your email is just hidden and safe. This is Apple's technology unrelated to Welltory at all. You can set it up for receiving incoming emails in your iPhone settings. Read more here: https://support.apple.com/HT210425. ﻿Also, you can check your actual email address for forwarded emails this way: 1. go to Settings — tap your profile above — tap Password & Security, 2. tap Apps Using Apple ID — Welltory — Manage Settings, 3. check Forward To option to be sure which email address you use for forwarding.*

*25 October, 2022 at 5:21 PM*

Show translation

Add Tag

Edit reply

ID: 211794867

v. 3.8.9

Jeden Morgen Negativ Suggestionen

Lutz53

Habe die App nach wenigen Tagen wieder gelöscht, nachdem sie mir jeden Morgen mitgeteilt hat, dass ich entweder schwer krank sei, oder in Kürze schwer krank werden würde. Dabei erfreue ich mich bester Gesundheit! Auf solche beängstigenden täglichen Negativ-Suggestionen kann ich verzichten.

20 October, 2022 at 12:15 PM

*Hallo! Zunächst einmal sind wir Ihnen für Ihr Feedback dankbar und wissen es wirklich zu schätzen. Zweitens bedauern wir sehr, dass Sie die Empfehlungen der App so empfinden. Es war nie unsere Absicht. Wenn Sie einige spezifische Beispiele für die Nachrichten haben, die Sie negativ finden, teilen Sie sie uns bitte mit. Gerne leiten wir Ihr Feedback an unser Team weiter. Die Art und Weise, wie Sie sich fühlen, kann sich manchmal von der tatsächlichen Verfassung Ihres Körpers unterscheiden – und das ist in Ordnung. Die Herzfrequenzvariabilität spiegelt nicht Ihre Stimmung oder Ihren emotionalen Zustand wider. Es zeigt, wie Ihr Herz und Ihr Nervensystem auf das reagieren, was mit Ihnen passiert. Es gibt viele Dinge, die Ihren Zustand beeinflussen können: von Krankheiten und positiven oder negativen Ereignissen in Ihrem Leben bis hin zu Koffein, Nikotin usw. Deshalb fühlen Sie sich manchmal energiegeladen, obwohl Sie in Wirklichkeit eine Pause brauchen, oder fühlen sich erschöpft, während die Energie vorhanden ist noch da. Dann ist Ihre Herzfrequenz-Variabilitätsanalyse am hilfreichsten – sie zeigt Ihnen, was Ihr Körper gerade wirklich erlebt. Außerdem ist hoher Stress nicht unbedingt etwas Schlechtes und niedriger Stress ist nicht unbedingt etwas Gutes; Es ist ein gewisses Maß an Spannung in den Regulationssystemen des Körpers. Diese Systeme können je nach Situation regulieren, wie Ihr Körper funktioniert. Daher ist ein „guter“ Stresslevel etwas in der Mitte. Wenn der Stress sehr gering ist, bedeutet dies, dass Ihre stressimplementierenden Systeme nicht funktionieren und Ihr Körper nicht angemessen auf Bedrohungen oder Stressfaktoren reagieren kann, denen Sie sich stellen müssen. Ist der Stress hoch, steht Ihr Körper unter zu großer Anspannung und kann die Stressfaktoren nicht bewältigen. Dies könnte passieren, wenn Sie unter viel Stress standen und sich noch nicht erholt haben – meistens ist es entweder Überarbeitung oder zu viel Training. Ich hoffe, Sie finden diese Informationen hilfreich. Bitte teilen Sie uns mit, wenn Sie weitere Fragen haben.*

*26 October, 2022 at 2:51 PM*

Show translation

Add Tag

Edit reply

ID: 211742571

v. 3.8.9

I don’t have the patience to deal with stuff that doesn’t work

Me3542789

when I tried to add data and refused to let me add my weight it had me 11 pounds overweight. I have neither the patient nor the inclination to want to deal with that, if I can’t enter data in and get it to go in in the app to work I’m gonna delete it, so I did delete it

18 October, 2022 at 5:07 AM

*Hello! We're sorry to hear that something didn't work in the app. So far we don't have any issues with the app. Could you please give us more details: where in the app exactly did you try to add your weight data and how exactly did the app react? If you can send us a bug report, that would be very helpful for us to see the issue, and we will definitely try helping you with it.*

*19 October, 2022 at 6:21 PM*

Show translation

Add Tag

Edit reply

ID: 211629281

v. 3.8.9

Annoying ads remain after you pay

Qwadfxxcf

There is a super annoying banner ad for a lifetime subscription. I already bought a regular subscription. I don’t want to see this every time I open the app.

17 October, 2022 at 7:15 AM

*Hello! We're sorry to hear that the app has been annoying for you. You can click on X on the banner, and contact us via in-app chat with the request to unsubscribe from our offers, we will help you out. Go to Menu — Help&Support — chat icon. Thanks!*

*19 October, 2022 at 6:41 PM*

Show translation

Add Tag

Edit reply

ID: 211629284

v. 3.8.9

Hear rate

BennyTMenson

Sometimes it can’t measure accurately. But it is very useful and I think everyone should get it

16 October, 2022 at 4:55 AM

*Thank you for the feedback, Benny! Measurements can be not accurate indeed, that's why it's important to follow the rules of measurements.*

*20 October, 2022 at 6:20 PM*

Show translation

Add Tag

Edit reply

ID: 211525544

v. 3.8.9

Don’t Quite believe it

fareedchothia

My own state of physical well-being being seems in contrast to the scores and results from your analysis

I had a 3 day free trial. However, it didn’t suit my needs and I canceled on the same day. Just got a bill of $9.99. Even though it was cancels it renewed itself and charged me. Not happy.

05 October, 2023 at 6:23 PM

Show translation

Add Tag

Reply

ID: 228906523

v. 2.45

I should’ve read the reviews before purchase

AAnitaas

Uuugghhh so frustrated!!! I was bamboozled ! This app does not measure your BP. It’s crap!

04 October, 2023 at 6:27 PM

*Hello! You are correct that our app does not directly measure blood pressure. Instead, it provides tools and features for users to manually input and track their blood pressure readings, helping them monitor their health over time. Our app also provides a wide range of additional features and benefits. We'll concern adding a disclaimer, though note that we never advertise that our app can measure the blood pressure in the first place.*

*06 October, 2023 at 6:25 AM*

Show translation

Add Tag

Edit reply

ID: 228837253

v. 2.45

Nothing but ads

dumkough

I downloaded this app and all that came up were ads for BP monitoring and that’s what I thought this app was for. Deleted it immediately.

01 October, 2023 at 12:00 PM

*Hello! We're sorry to hear that you had an unpleasant experience with our app. We'd appreciate if you could provide more details at support@aiby.com so we can improve.*

*03 October, 2023 at 8:49 AM*

Show translation

Add Tag

Edit reply

ID: 228678350

v. 2.45

NON È GRATIS

fb0758

Perché dite che è gratis quando invece non lo è

30 September, 2023 at 5:06 AM

*Ti ringraziamo per il tuo feedback e ci dispiace apprendere della tua delusione nei confronti dell'app. Ci impegniamo a fornire ai nostri utenti l'accesso completo a tutte le funzionalità premium attraverso una prova gratuita prima di decidere di abbonarsi. Inoltre, tieni presente che l'applicazione è sempre disponibile gratuitamente con alcune restrizioni. Se hai domande o hai bisogno di assistenza, non esitare a contattarci all'indirizzo support@aiby.com. Siamo sempre pronti ad aiutarti!*

*05 October, 2023 at 6:48 AM*

Show translation

Add Tag

Edit reply

ID: 228574364

v. 2.45

Money first

Raven8crest

I am really ticked off at this one they have to get money up front and no way to cancel. To top it off you have until day before to cancel in 2024… My advice is don’t touch this one…..

27 September, 2023 at 10:20 AM

*Hello! We apologize for any confusion you may have experienced while trying to cancel your subscription. To cancel, simply go to the "Subscriptions" section of your device settings and select our app from the list. From there, you can easily cancel your subscription. Please check Apple Support page for details: https://support.apple.com/en-us/HT202039. If you have any trouble, please don't hesitate to reach out to our support team at support@aiby.com and we'll be happy to assist you further.*

*29 September, 2023 at 9:46 AM*

Show translation

Add Tag

Edit reply

ID: 228424367

v. 2.45

Scam

None to speak of 2

Just count your pulse for 30 seconds and x2 This is a scam

27 September, 2023 at 6:39 AM

Show translation

Add Tag

Reply

ID: 228476547

v. 2.45

Cancel

markhamcarol

Want to cancel before charged Can’t

26 September, 2023 at 9:30 PM

Show translation

Add Tag

Reply

ID: 228476548

v. 2.45

I'm just here to see if people actually fall for this

JustinZZZZ9999

If you believe this app actually does what it advertised, you might as well believe I am the son of God

25 September, 2023 at 1:37 PM

*Hello! We are sorry for any confusion caused. We kindly ask you to contact us at support@aiby.com and specify what features don't work as intended or what our marketing actions seem deceiving.*

*04 October, 2023 at 6:06 AM*

Show translation

Add Tag

Edit reply

ID: 228331206

v. 2.45

Need to cancel!!!

JSmadashell

Why can’t I cancel this?? Same problems as other reviews!!

25 September, 2023 at 11:52 AM

*Hello! We apologize for any confusion you may have experienced while trying to cancel your subscription. To cancel, simply go to the "Subscriptions" section of your device settings and select our app from the list. From there, you can easily cancel your subscription. Please check Apple Support page for details: https://support.apple.com/en-us/HT202039. If you have any trouble, please don't hesitate to reach out to our support team at support@aiby.com and we'll be happy to assist you further.*

*04 October, 2023 at 6:07 AM*

Show translation

Add Tag

Edit reply

ID: 228331207

v. 2.45

Blood Pressure

Ethan A.

The social media ads make it seem like it checks blood pressure, but it does not.

24 September, 2023 at 8:10 PM

*Hello! Thank you for sharing your feedback. We apologize for any confusion caused by the wording in our app description. The app does not measure blood pressure directly as it requires specialized equipment. However, it does allow users to log and track their blood pressure readings manually, which can be helpful for monitoring and managing their health over time. Thank you for your input.*

*26 September, 2023 at 6:24 AM*

Show translation

Add Tag

Edit reply

ID: 228303449

v. 2.45

Worst health app ever!!

iPhonestink

This app doesn’t work. I have had it for a long time and it has work three or four times. It doesn’t read the heart rate or oxygen. DO NOT USE APP.

24 September, 2023 at 7:23 PM

*Hello! We appreciate you taking the time to write a review for us. Please get in touch with us at support@aiby.com so that we can investigate and find a solution to this problem. Your needs will be better met by our support team.*

*04 October, 2023 at 6:15 AM*

Show translation

Add Tag

Edit reply

ID: 228303450

v. 2.45

Bummer

Anon8619

Nothing worse than downloading an app.. go through all the steps.. then hit u with the fees!!

24 September, 2023 at 7:52 AM

Show translation

Add Tag

Reply

ID: 228280271

v. 2.45

Pessima

Ariolina

Volevo provare questa app per misurazione della pressione con la prova gratuita come è scritto nella presentazione. Invece mi avete scalato subito i 49,90. Ho annullato subito l’abbonamento e chiesto il rimborso. La risposta: non si può rimborsare. Trovo molto ingannevole. Fra l’altro non funziona. Per misurare la pressione ci vuole sempre un apparecchio. Il cuore lo misura benissimo con l’applewatch. Sconsiglio l’acquisto. .

22 September, 2023 at 7:42 AM

*Siamo spiacenti che tu abbia riscontrato difficoltà nell'utilizzo della nostra applicazione. La nostra applicazione ha funzionalità gratuite e a pagamento. La nostra app mostra chiaramente tutte le informazioni relative agli abbonamenti quando offre abbonamenti. I nostri clienti vengono informati in anticipo dei termini del loro abbonamento in totale trasparenza. Ci piacerebbe avere l'opportunità di studiare il tuo feedback in modo più dettagliato. Contatta il nostro team di supporto all'indirizzo support@aiby.com in modo che i nostri specialisti possano indagare a fondo sul problema e fornire il miglior supporto possibile.*

*26 September, 2023 at 10:01 AM*

Show translation

Add Tag

Edit reply

ID: 228165324

v. 2.45

Cap

dnthdjfndkdm

DONT USE I USED RED PHOTOS AND IT A LIE I DIDNT EVEN PUT THR PAPER ON IT

20 September, 2023 at 5:58 PM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*04 October, 2023 at 12:05 PM*

Show translation

Add Tag

Edit reply

ID: 227602064

v. 2.45

They stole my money

deleted

Josh McGraw

Absolutely despicable way to conduct business. Don’t get their “3 day free trial” as they charge you immediately for it. Still waiting for my f\*\*\*\*\*g money

20 September, 2023 at 8:22 AM

Show translation

Add Tag

ID: 228074428

v. 2.45

Wild false advertising, and unscientific

Mollusk3087

So, I saw an ad on a social media app (the one that has the name relating to a clock), and saw an ad for an app that can measure my blood oxygen level, and my heart rate. I knew that this made no sense, but I wanted to check out how bogus it was. Of course, it immediately needed payment info, hoping I would forget about in when the free trial ran out. And just because I wanted to see how accurate it was, I measured my BPM (it said 26, I’m at 90), then I tried a bag of chips, and it read 123, and said I had “low energy levels”, after these tests it wanted access to my health app (never allow applications like this have access to you info, their selling it). I can also see that the creators are obviously botting their reviews, and deleting real ones. Also, their little ad campaign of “this app is saving thousands of lives a year” is so scummy. Whoever made this app is honestly an awful person. Sure, we all need to get some cash, even if it may be in a morally questionable way, but this is just overkill. Boring reviews, pushing lies in your ads, and taking advantage of people who aren’t tech savvy, and immediately asking for payment info (which I haven’t actually found a way to cancel payment)

17 September, 2023 at 5:06 AM

*Hello! We're sorry to hear about your concerns and want to assure you that we take user feedback seriously and are committed to providing a positive experience for our users. Firstly, regarding privacy concerns, we do not sell or use users' information outside of the app itself. We understand the importance of user privacy and adhere to strict guidelines to protect it. Secondly, while we offer a subscription with additional features, our app can be used for free with certain limitations. We do promote the subscription within the app, but it's not mandatory to enjoy the basic functionalities. In terms of reviews, it's important to note that developers do not have the authority to delete reviews unilaterally. Apple strictly regulates the reviews section, and any deletion or modification requires confirmation from Apple. We encourage honest and constructive feedback, and we're always working to address concerns and improve the app. If you are having trouble canceling your subscription, I recommend reaching out to our support team for assistance at support@aiby.com. They can guide you through the cancellation process and ensure that your subscription is canceled as per your request.*

*05 October, 2023 at 8:41 AM*

Show translation

Add Tag

Edit reply

ID: 227963574

v. 2.45

Worst app

Valadamir lion

Paid 70$ for this app but it didn’t work as showed in the adds. Worst experience waste my money on this app.

15 September, 2023 at 10:03 PM

Show translation

Add Tag

Reply

ID: 227932771

v. 2.45

Good to know that my old spice deodorant has a heart beat!

Old spice deodorant

This app is not true at all. If you are using this app for actually heart rate monitoring your gonna get hurt. This app says that it will, “Monitor your heart rate and blood pressure.” That is plain untrue. It’s horrible that your using this as a way to take advantage of people who don’t know any better. Inanimate objects do not have a heart beat nor stress and blood pressure. If your using this app PLEASE STOP.

10 September, 2023 at 10:27 PM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*06 October, 2023 at 9:28 AM*

Show translation

Add Tag

Edit reply

ID: 227675611

v. 2.44

3 jours d essai ????

daro2305

J’ai pris l abonnement hier. Or je comptais voir 3 jours d essai gratuit avant que ma carte soit débitée. Je viens de m apercevoir aujourd’hui que le paiement a déjà passé pour un an alors que je n ai pas eu les 3 jours d essai. Je vous demande donc de bien vouloir me rembourser. J associé cela a une arnaque

10 September, 2023 at 12:01 PM

*Bonjour! Merci d'avoir pris le temps de partager cet avis. Nous sommes désolés que vous rencontriez des problèmes pour utiliser l'application. Veuillez nous envoyer un e-mail à support@aiby.com afin que nous puissions examiner le problème. Notre équipe d’assistance sera en mesure de mieux vous aider.*

*14 September, 2023 at 9:50 AM*

Show translation

Add Tag

Edit reply

ID: 227633779

v. 2.44

False Advertising

ashianataeeee

Not exactly sure how they have nearly 5 stars when IPhone’s health app does exactly what this app does and more. Thankfully, I skimmed through reviews before opening the app. The developer has stated that the app has never been said to DIRECTLY measure blood pressure, but that’s a lie seeing as though I was sent here from Instagram based on an AD that shows someone putting their finger on the camera lens to measure stress levels, heart rate, mood, and energy along with a video insinuating that it measures blood pressure. Definitely click bait/false advertising. But if you’d like to jot down your BP after taking it with a machine, this app is for you!

08 September, 2023 at 10:36 PM

*Hello! We're sorry to hear about your disappointment with the app. We appreciate your feedback and understand your concerns. We will work to improve our communication to ensure that users have accurate information about our app's capabilities. If there are specific features or improvements you'd like to see in the app, or if you have any further questions, please feel free to reach out to our support team at support@aiby.com*

*06 October, 2023 at 9:48 AM*

Show translation

Add Tag

Edit reply

ID: 227587980

v. 2.44

Appalling

S……,,,

Following letting the trial version of this app laps and i was charged twice for the subscription. Apple gladly refunded. And again the same thing has happened. However there is no option to cancel the subscription…… SOMETHING NEEDS TO BE DONT ABOUT THIS !!!!!!!

02 September, 2023 at 6:43 AM

Show translation

Add Tag

Reply

ID: 227295442

v. 2.43

Proefabonnement Werkt niet

Ansjepansje2013

Je moet gelijk een abonnement afsluiten. Heel onhandig

29 August, 2023 at 6:20 AM

*Het spijt ons zeer dat u teleurgesteld bent over onze applicatie. Helaas zijn sommige functies alleen beschikbaar met een abonnement, maar we bieden ook een breed scala aan gratis functies en functionaliteit. Neem contact met ons op support@aiby.com als u vragen heeft of hulp nodig heeft.*

*05 October, 2023 at 8:18 AM*

Show translation

Add Tag

Edit reply

ID: 227249915

v. 2.43

Opzioni annullamento

Nicoletta Valeria

Sto tentando di annullare l'abbonamento poiché non è adatta alle mie esigenze ma non mi permette l'annullamento c'è solo l'opzione rinnova fare attenzione

27 August, 2023 at 2:56 AM

Show translation

Add Tag

Reply

ID: 227007150

v. 2.43

Don’t subscribe!

chellena90

They will continue charging you after you unsubscribe . Worst thing an app can do

24 August, 2023 at 11:52 AM

*Hello! Thank you for taking the time to leave us a review. Our app clearly displays all subscription-related information when offering subscriptions. Our customers are advised about subscription conditions beforehand with full transparency. If you canceled the subscription at least 24 hours before the end of the current period, then your account should not have been charged for renewal. Kindly note that only active subscriptions can be automatically renewed. Please contact our customer support at support@aiby.com so that we could look into the matter. Our support team will be able to assist you better.*

*01 September, 2023 at 10:19 AM*

Show translation

Add Tag

Edit reply

ID: 226893075

v. 2.43

fraude/fraud

Manu de la Torre gdl

me cobraron $517 pesos mexicanos por aceptar la prueba gratis! A pesar de cancelar la suscripción el mismo día, es más, ni apple me reconoce el cargo they charged me $517 mexican pesos (around $30 us dollars) for accepting the free trial even though i cancelled the same day i accepted the free trial, wasnt it supposed to be free?? Not even Apple recognizes the charge, this app is a fraud

23 August, 2023 at 2:27 AM

Show translation

Add Tag

Reply

ID: 226968892

v. 2.43

Simply scam

Ramy C

Simply scam

19 August, 2023 at 1:23 PM

*Hello! Could you please tell us why you dislike our app? If you have any suggestions, please send them to support@aiby.com*

*01 September, 2023 at 10:18 AM*

Show translation

Add Tag

Edit reply

ID: 226718463

v. 2.43

Useless, generic app for 8 bucks in a week.

User 2423

Awful app that doesn’t do anything other than calculating your pulse and acknowledging you with some generic facts about heart that you can read in internet for free. It doesn’t do absolutely ANYTHING else

18 August, 2023 at 6:02 PM

*Hello! Thank you for your review. We would be grateful if you could give us more detailed feedback on our app, as your opinion matters to us. If you have any suggestions on what features you would like to see, please send them to support@aiby.com.*

*01 September, 2023 at 10:17 AM*

Show translation

Add Tag

Edit reply

ID: 226718465

v. 2.43

CANCEL!!

give me a nickname...

Please cancel this app immediately. It does not do what I expected.

16 August, 2023 at 10:52 AM

*Hello! We apologize for any confusion you may have experienced while trying to cancel your subscription. To cancel, simply go to the "Subscriptions" section of your device settings and select our app from the list. From there, you can easily cancel your subscription. Please check Apple Support page for details: https://support.apple.com/en-us/HT202039. If you have any trouble, please don't hesitate to reach out to our support team at support@aiby.com and we'll be happy to assist you further.*

*01 September, 2023 at 10:16 AM*

Show translation

Add Tag

Edit reply

ID: 226633127

v. 2.43

Fair warning

Another Beekeeper

Not a free app. It’s just a free trial, and they automatically charge you in a week. Deleted.

16 August, 2023 at 5:25 AM

*Hello! Thanks for the review! Our app offers a free trial with all premium features included. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*01 September, 2023 at 10:16 AM*

Show translation

Add Tag

Edit reply

ID: 226633128

v. 2.43

Платно

Galitka

Загрузила. Сделал 3 раза проверку. Потом надо платить. Написано, что 3 раза в день на базовом , но нет. Дорого для такого «измерения») Uploaded. Did 3 checks. Then you have to pay. It is written that 3 times a day on the base, but no. Expensive for such a "measurement")

15 August, 2023 at 4:57 AM

Show translation

Add Tag

Reply

ID: 226645722

v. 2.43

Avoid

mmkh81

They are here to steal by scooping anything they can and call it a weekly subscription.

14 August, 2023 at 7:31 PM

Show translation

Add Tag

Reply

ID: 226523541

v. 2.43

BUYER BEWARE!

Outraged631

This app DOES NOT monitor blood pressure directly. My wife’s first language is not English and she purchased this app that says “monitors blood pressure” to…well, to monitor her blood pressure! So, in this instance, it depends on the meaning of the word ‘monitor.’ For this type of monitor, you could simply take your blood pressure and write it down in a notebook as opposed to being scammed into a $40 recurring subscription. I see in other reviews how the developer responds by saying “we’ll review the language in our description… blah blah blah” when they could simply post a disclaimer (as many similar apps do) stating: this app does not read blood pressure directly. Period. If you do mistakenly purchase this app, you need to go to your subscriptions and immediately cancel it, otherwise next year will roll around and you’ll be scammed once again.

13 August, 2023 at 2:16 PM

*Hello! You are correct that our app does not directly measure blood pressure. Instead, it provides tools and features for users to manually input and track their blood pressure readings, helping them monitor their health over time. While using a simple notebook is certainly an option, our app provides a wide range of additional features and benefits. We'll concern adding a disclaimer, though note that we never advertise that our app can measure the blood pressure in the first place.*

*01 September, 2023 at 10:15 AM*

Show translation

Add Tag

Edit reply

ID: 226419404

v. 2.43

I would avoid

Titakipop

Charged be before the end of the free trial period and even when I cancelled the plan.

12 August, 2023 at 12:43 PM

Show translation

Add Tag

Reply

ID: 226365295

v. 2.43

Download “HeartRate” instead

angrytravel1

This app promotes paranoia. I have two apps on my phone. This one claims my heart is beating at 120 beats per minute. HeartRate says 70. I have fully been sent into a panic attack from this for fear of heart failure. If it gives you an outrageous number and you don’t physically feel a difference don’t believe it. If your heart rate goes up after the fact it’s most likely due to anxiety. Don’t believe this and don’t rely on it for valuable health information. Place a finger on your wrist, set a stopwatch. Count your pulse for ten seconds and multiply by six, and there’s your BPM acoustic style. Zero stars. Shame on you.

10 August, 2023 at 12:16 AM

*Hello! We're sorry to hear that you encountered some inconsistencies in the heart rate readings. The app's accuracy relies on various factors, including the steadiness of your finger while placing it on the camera lens, lighting conditions, and other environmental variables. Holding your breath or making sudden movements during the measurement might affect the readings. We are continuously working to improve the app's accuracy and performance. Your feedback is valuable to us, and we'll take your comments into consideration as we make updates. If you have any further questions or feedback, please don't hesitate to reach out to our support team at support@aiby.com. We're here to assist you and enhance your experience with the app*

*01 September, 2023 at 9:59 AM*

Show translation

Add Tag

Edit reply

ID: 226330734

v. 2.43

?

Beaver Dash

It might be right who k owns but it picked up a heart rate on a baby doll so Im a bit skeptical if this is real or just a random reader.

09 August, 2023 at 5:22 PM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*01 September, 2023 at 9:29 AM*

Show translation

Add Tag

Edit reply

ID: 226225722

v. 2.43

I am not able to cancel or delete the application

Rashroosh87

The application is pending , i cannot stop the subscription or use it … I did not subscribe something wrong happened and it is still trying to deduct money. Sent more than one email and nothing happened l.

08 August, 2023 at 3:17 AM

Show translation

Add Tag

Reply

ID: 226365326

v. 2.43

Nice

Onaynayyy

Rlly nice

07 August, 2023 at 12:21 AM

Show translation

Add Tag

Reply

ID: 226138371

v. 2.43

I have 1 camera and

Isabella Jankielsztajn

I have one camera and flash I did everything perfectly and didn’t work. I’m very confused.

01 August, 2023 at 4:54 PM

*Hello! We appreciate you taking the time to write a review for us. Please get in touch with us at support@aiby.com so that we can investigate and find a solution to this problem. Your needs will be better met by our support team.*

*01 September, 2023 at 8:53 AM*

Show translation

Add Tag

Edit reply

ID: 225920269

v. 2.43

Come on man 6.99 a week? $75 a year

Trashpanda 3938722772

For this piece of crap? I’ll just buy a blood pressure machine for $20 never mind waste of time

30 July, 2023 at 5:26 PM

*Hello! Thanks for the review! Our app offers a free trial with all premium features included. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*01 September, 2023 at 8:27 AM*

Show translation

Add Tag

Edit reply

ID: 225920272

v. 2.43

se cercate misurazione pressione non c’è

sillore

io almeno non l’ho trovata, per misurare battito cardiaco vi sono molte altre soluzioni

30 July, 2023 at 3:35 AM

Show translation

Add Tag

Reply

ID: 225779699

v. 2.43

Inaccurate

jjre2201

So I decided to test it out, I checked my pulse whilst I'm the doctors and on this app at the same time my BPM was 20 higher. The energy representation is also inaccurate, it's 9am and I literally can't even move im that tired have to apparently I'm full of energy 🥲

27 July, 2023 at 4:14 AM

Show translation

Add Tag

Reply

ID: 225581667

v. 2.43

Das Letzte

Paralmottengel

Seitdem ich gestern Abend die App gut bewertet habe, weil es mir reichte 2-3 mal am Tag einen Wert zu machen, geht auch das nicht. Ich soll ständig gezwungen werden einen gratis Test mitzumachen. Wenn es morgen so weiter geht , wird sie gelöscht. Mich ärgert, dass ich 5 Sterne gegeben hatte. Ich war zufrieden. Aber zwingen lasse ich mich nicht.

25 July, 2023 at 2:02 PM

Show translation

Add Tag

Reply

ID: 225581588

v. 2.42

Title says free, but actually isnt!!!

Cnlundgren

You can download the app for free but to use ANY if the features requires to sign up using a credit card. The app is a scam.

24 July, 2023 at 1:12 PM

*Hello! Thanks for the review! Our app offers a free trial with all premium features included. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*27 July, 2023 at 11:00 AM*

Show translation

Add Tag

Edit reply

ID: 225448550

v. 2.42

Fee and shares your information

cherry2772

Can’t try before you buy. Have to provide credit card details first! Does not work and app shares your data. Beware!

24 July, 2023 at 6:36 AM

Show translation

Add Tag

Reply

ID: 225448946

v. 2.42

Scam

NetchicksNchill

Tries to deceive you into a recurring subscription. . . No free will not work without payment

21 July, 2023 at 12:38 PM

*Hello! Thanks for the review! Our app offers a free trial with all premium features included. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*27 July, 2023 at 10:59 AM*

Show translation

Add Tag

Edit reply

ID: 225306516

v. 2.42

Disappointed with Inpulse Premium's Free Trial Promise

Rideop20carol

I recently decided to give Inpulse Premium a try after hearing about their impressive features and benefits. However, I must express my disappointment with the lack of transparency regarding their free trial offer. When I first stumbled upon their website, I was excited to see that they were offering a free trial period. This feature was prominently advertised as a great opportunity to explore their premium services without any financial commitment. It seemed like the perfect chance for me to determine whether Inpulse Premium was a good fit for my needs. However, upon signing up, I quickly discovered that no free trial was actually provided. Instead, I was immediately prompted to input my billing details and charged for a full subscription without even having an opportunity to try their services. The lack of transparency and follow-through on their free trial promise disappointed me greatly. Inpulse Premium should be more forthright with their customers, clearly communicating that a free trial is not available before requesting payment details. By not offering the trial they initially advertised, it feels a lot like a bait-and-switch tactic, where potential customers are enticed with a promise that is not fulfilled. Moreover, the lack of an option to request a refund adds to my frustration. After realizing that there was no free trial, I reached out to their customer support, only to be met with unsatisfactory responses and no willingness to address the issue. It's disheartening to feel trapped into a subscription I did not intend to start. As a potential customer, I highly value honesty and integrity in the companies I choose to invest my time and money in. Inpulse Premium's failure to deliver on their free trial promise and their lack of willingness to rectify the situation has left me extremely dissatisfied. Despite Inpulse Premium's claims of exceptional services, their deceptive practices and poor customer service overshadow any potential benefits. I would caution others to be wary of their advertised free trial and be prepared for unexpected charges right from the start. In conclusion, I regretfully advise against subscribing to Inpulse Premium, as their failure to provide a promised free trial and handle customer issues appropriately has left me with a sour experience.

21 July, 2023 at 8:06 AM

*Hello! We apologize for any inconvenience and disappointment you experienced with our free trial offer. We always strive for transparency and want to ensure our customers are well-informed about our subscription conditions. Please note that we offer several subscription plans, and not all of them come with a free trial. It's possible that you may have selected a plan that doesn't provide this feature. Regarding the concern about charging users immediately after starting a free trial, we want to assure you that such a practice is impossible. Apple strictly regulates the billing process and reviews every app before its release on the App Store to ensure fair practices. Regarding the refund request issue, we regret any frustration you encountered when trying to address it with our customer support. However, it's important to note that all refunds are handled directly by Apple, so reaching out to their customer support would be the appropriate step. Once again, we apologize for any inconvenience and negative experience you had with our app. Your feedback is invaluable to us, and we are committed to improving our services to provide a better experience for all our users. If you have any further concerns or if there's anything else we can do for you, please don't hesitate to contact us directly at support@aiby.com. We are here to help and address any issues you may have.*

*27 July, 2023 at 10:58 AM*

Show translation

Add Tag

Edit reply

ID: 225306517

v. 2.42

Descriptions

App2023july

Need explanations or descriptions of what each element actually means rather than just seeing the overall rating

20 July, 2023 at 10:22 PM

*Hello! Thank you for your feedback on our app. We understand that not everyone is looking for just an overall rating and that detailed explanations and descriptions are important to many users. We strive to strike a balance in our app to cater to both users who prefer a quick overview with an overall rating and those who seek more in-depth information. We are continuously working on improving our user interface to make it more intuitive and informative. If you have any other suggestions or questions, please feel free to contact our support team at support@aiby.com. We're always here to assist you.*

*27 July, 2023 at 10:48 AM*

Show translation

Add Tag

Edit reply

ID: 225306518

v. 2.42

Not free

Bearkat CLM

States it’s free and then tried to get you to agree for a trial period and then be charged. Don’t say it’s free when it’s not.

17 July, 2023 at 2:04 PM

*Hello! Thanks for the review! Our app offers a free trial with all premium features included. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*27 July, 2023 at 10:41 AM*

Show translation

Add Tag

Edit reply

ID: 225183567

v. 2.42

Not free

Arabian\_Soul

Why is it not free? Just wasted time

14 July, 2023 at 9:46 AM

*Hello! Thanks for the review! Our app offers a free trial with all premium features included. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*26 July, 2023 at 12:35 PM*

Show translation

Add Tag

Edit reply

ID: 225054180

v. 2.42

Rip off

AllahnaJane

Doesn’t deliver anything of use to me and is difficult to cancel. I was charged for it never used it but once and they won’t refund.

13 July, 2023 at 11:49 PM

Show translation

Add Tag

Reply

ID: 224875694

v. 2.42

Not accurate

ragnar2345

I downloaded and used this app for about a week. I woke one day not feeling right and used this app. Showed things to be somewhat normal for heart at 68 BPM. I was actually in atrial flutter with 155 BPM. Same info given while sitting ER room hooked to monitor an hour later. Removing app and canceling subscription.

13 July, 2023 at 4:46 PM

*Hello! We're sorry to hear that you encountered some inconsistencies in the heart rate readings. The app's accuracy relies on various factors, including the steadiness of your finger while placing it on the camera lens, lighting conditions, and other environmental variables. We are continuously working to improve the app's accuracy and performance. Your feedback is valuable to us, and we'll take your comments into consideration as we make updates. If you have any further questions or feedback, please don't hesitate to reach out to our support team at support@aiby.com. We're here to assist you and enhance your experience with the app*

*26 July, 2023 at 12:34 PM*

Show translation

Add Tag

Edit reply

ID: 224922041

v. 2.42

Best game

dhdudgjsjs^\_^

It helps me know if my heart rate is high especially since I always have a high heart rate but you have to pay for it

13 July, 2023 at 9:52 AM

*Hello! Thank you for the review. Kindly note that in the free version of the app you can get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*26 July, 2023 at 12:19 PM*

Show translation

Add Tag

Edit reply

ID: 224922042

v. 2.42

Just downloaded

Blessedcalgary

I just downloaded this app and was excited about it working, but nothing I tried worked. Very disappointed ☹️

12 July, 2023 at 7:15 PM

Show translation

Add Tag

Reply

ID: 224874907

v. 2.42

InPulse

Flossieeeee

How do I remove this app?

11 July, 2023 at 6:28 AM

*Hello! Touch and hold the app on the Home Screen, tap Remove App, then tap Remove from Home Screen to keep it in App Library, or tap Delete App to delete it from iPhone. Just drop us an email at support@aiby.com if you require any assistance.*

*26 July, 2023 at 12:19 PM*

Show translation

Add Tag

Edit reply

ID: 224837675

v. 2.42

It’s paid and costly app

Ashumm

Fake

08 July, 2023 at 8:14 AM

Show translation

Add Tag

Reply

ID: 224559851

v. 2.42

Cuidado! Apenas 3 dias de teste e ja cobra assinatura

Rejanebiz

instalei no domingo, quando foi na quarta-feira ja tinha me cobrado 39,90 de assinatura. quero meu reembolso, isso não existe

07 July, 2023 at 7:51 AM

*Olá! Obrigado por tomar o tempo para compartilhar esta revisão. Lamentamos que você esteja tendo problemas para usar o aplicativo. Se você tiver dúvidas ou precisar de ajuda, envie um email para support@aiby.com. Nossa equipe de suporte poderá ajudá-lo melhor.*

*13 July, 2023 at 4:43 AM*

Show translation

Add Tag

Edit reply

ID: 224528324

v. 2.42

What a load of crock!

LiarsPants

Do not buy it!

06 July, 2023 at 12:13 PM

Show translation

Add Tag

Reply

ID: 224559850

v. 2.42

Not Accurate!

Thiccc-shister...

the first time i did it, i did it normal not messing with it at all and got like a 90 something rate for my heart… fair. the next time i did it though a couple of minutes later, i held my breath the entire time obviously slowing my HR down and at first it said like 55 so i was like “heh maybe it does work” but, i held my breath the entire time meaning it would slow, and for some reason it went up to 80 something…

06 July, 2023 at 3:55 AM

*Hello! We're sorry to hear that you encountered some inconsistencies in the heart rate readings. The app's accuracy relies on various factors, including the steadiness of your finger while placing it on the camera lens, lighting conditions, and other environmental variables. Holding your breath or making sudden movements during the measurement might affect the readings. We are continuously working to improve the app's accuracy and performance. Your feedback is valuable to us, and we'll take your comments into consideration as we make updates. If you have any further questions or feedback, please don't hesitate to reach out to our support team at support@aiby.com. We're here to assist you and enhance your experience with the app*

*26 July, 2023 at 12:12 PM*

Show translation

Add Tag

Edit reply

ID: 224559847

v. 2.42

Estafa

SamBita12

Abrí la app para medir la presión y te dice que son tres días para desactivar la suscripción y me cobraron 999 pesos sin dar mi consentimiento, no usen esta app

03 July, 2023 at 11:15 PM

*Tenga en cuenta que la aplicación es de uso completamente gratuito con funciones básicas. Se requiere una suscripción para acceder a las funciones premium. Ofrecemos una prueba gratuita con funciones premium para que pueda probar la aplicación antes de comprar una suscripción. Si necesita ayuda, contáctenos en support@aiby.com*

*13 July, 2023 at 4:44 AM*

Show translation

Add Tag

Edit reply

ID: 224528325

v. 2.41

Anxiety Inducing

JacquesMoon

I have been dealing with some health concerns, so I thought this app might ease my mind. It did the opposite. My pulse reads normal, but it gives me an incredibly low score for everything else. I was worried that I am at death’s door because of this app. I decided to ask my husband to try it. His score was as bad as mine. So we are either both at deaths door or it’s full of crap.

03 July, 2023 at 2:23 AM

*Hello! Thank you for your feedback and for sharing your experience with the app. Regarding the "health" score, we apologize for any confusion it may have caused. The score is intended to provide users with a general indication of their heart health based on their heart rate readings and additional factors. We'll take your feedback into consideration as we continue to enhance and refine the app's features. We kindly ask you to contact us at support@aiby.com so that we can look into the matter and resolve this situation.*

*07 July, 2023 at 4:43 AM*

Show translation

Add Tag

Edit reply

ID: 224478327

v. 2.41

Farzad

jonyour dr

why? It’s not for 3Day why it’s not this is my problem ok

02 July, 2023 at 2:33 PM

Show translation

Add Tag

Reply

ID: 224528326

v. 2.41

Expensive!!

Ladywegs

Not worth $6.99 per week…

29 June, 2023 at 10:55 PM

*Hello! Thank you for your review. We would be grateful if you could give us more detailed feedback on our app, as your opinion matters to us. If you have any suggestions, please send them to support@aiby.com*

*07 July, 2023 at 4:41 AM*

Show translation

Add Tag

Edit reply

ID: 224478329

v. 2.41

Blutsauerstoff-Sättigung

Derbösewolf2022

Hallo, ich habe mir die App aufs Handy geladen und wollte meine Blutsauerstoff-Sättigung messen. Laut Beschreibung geht das. Real ist es nicht durchführbar. Schade um die 50€.

29 June, 2023 at 6:20 AM

*Hallo! Vielen Dank, dass Sie sich die Zeit genommen haben, diese Bewertung zu teilen. Es tut uns leid, dass Sie Probleme bei der Nutzung der App haben. Wenn Sie Fragen haben oder Hilfe benötigen, senden Sie uns bitte eine E-Mail an support@aiby.com. Unser Support-Team kann Ihnen besser helfen.*

*13 July, 2023 at 4:43 AM*

Show translation

Add Tag

Edit reply

ID: 224478737

v. 2.41

Abou the app

AKtheKhan

It’s totally fake

27 June, 2023 at 10:01 PM

Show translation

Add Tag

Reply

ID: 224528327

v. 2.41

Blutsauerstoffmessung nur mit Apple-Watch

fiestus

Die Blutsauerstoffmessung funktioniert leider nur mit der Apple-Watch und ich Idiot hole mit ein Jahresabo. Hätte mann ordentlich erklären können und nicht suggerieren, dass es mit dem Finger auf der Kamera funktioniert. Geld aus dem Fenster geschmissen.

27 June, 2023 at 4:49 PM

*Hallo! Vielen Dank, dass Sie sich die Zeit genommen haben, diese Bewertung zu teilen. Es tut uns leid, dass Sie Probleme bei der Nutzung der App haben. Wenn Sie Fragen haben oder Hilfe benötigen, senden Sie uns bitte eine E-Mail an support@aiby.com. Unser Support-Team kann Ihnen besser helfen.*

*13 July, 2023 at 4:42 AM*

Show translation

Add Tag

Edit reply

ID: 224221588

v. 2.41

Subscription model is predatory

MorphVex

I just needed an app to measure heart rate not another reason to hate the business model of mobile apps.

27 June, 2023 at 12:15 AM

*Hello! Our app clearly displays all subscription-related information when offering subscriptions. We strive to offer a fair pricing structure that provides value to our users while also supporting the ongoing development and maintenance of our app. We understand that subscription models may not be suitable for everyone, and we respect your perspective. If you have any specific concerns or suggestions, please don't hesitate to reach out to our support team at support@aiby.com*

*07 July, 2023 at 4:41 AM*

Show translation

Add Tag

Edit reply

ID: 224149769

v. 2.41

BEWARE, DO NOT INSTALL

Spxnse

Awful Features that are completely inaccurate and need to be paid for, has used and sold my health data and features for the app’s own benefit. I would caution anyone in falling for the same trap I did. I expect much better from such a large corporation.

26 June, 2023 at 9:48 PM

Show translation

Add Tag

Reply

ID: 224149632

v. 2.41

InPulse is useless

tlacuache22$$$$

In pulse is useless if you are trying to monitor your blood pressure. This app only measures your pulse and heart rate. You can easily check your pulse by counting your heart beats for 15 sec and multiply by 4. Choose another app that monitor your blood pressure. Please don’t waste your money in this app.

25 June, 2023 at 10:30 AM

*Hello! Thank you for sharing your feedback. We apologize for any confusion caused by the wording in our app description. The app does not measure blood pressure directly as it requires specialized equipment. However, it does allow users to log and track their blood pressure readings manually, which can be helpful for monitoring and managing their health over time. Thank you for your input.*

*07 July, 2023 at 4:36 AM*

Show translation

Add Tag

Edit reply

ID: 224149770

v. 2.41

Accurate However….

MakotheShark11

This monitor is scary accurate. I did 3 readings at different times over the course of 3 days. After using the app, I take my heart rate manually. It’s usually 1-3 beats off but pretty good for an app. The reason I give this app three stars is for the “heart health” score it gives you after taking a reading. It has options to select whether this reading was taken after sleeping, while resting or during exercise. I took a reading immediately after exercising and my heart rate was obviously elevated… that’s the point of working out right? I told the app I had been working out and it still gave me a heart health score of 20/100. I feel this is inaccurate and they are purely basing this score off of how my heart rate was over the average. I think this feature should be removed or improved to reduce confusion and to avoid people freaking out for no reason.

19 June, 2023 at 12:13 AM

*Hello! Thank you for your feedback and for sharing your experience with the app. Regarding the "health" score, we apologize for any confusion it may have caused. The score is intended to provide users with a general indication of their heart health based on their heart rate readings and additional factors. We'll take your feedback into consideration as we continue to enhance and refine the app's features. If you have any further questions or suggestions, please feel free to reach out to our support team at support@aiby.com. We're here to assist you and ensure a positive experience with our app.*

*07 July, 2023 at 4:17 AM*

Show translation

Add Tag

Edit reply

ID: 223854111

v. 2.41

Total waste of money paid £39.99 for nothing.

Hmch66

I waste my £39.99 to buy this app. I have waste my money. I will definitely not recommend this app. Don’t purchase this app.

17 June, 2023 at 1:53 AM

Show translation

Add Tag

Reply

ID: 223678669

v. 2.41

Beware! Misleading advertising.

Donnan1313

They claim to be a heart rate and blood pressure monitor, but it doesn’t check blood pressure…it only records like a journal after you input the information. That isn’t a “monitor”. I cancelled app within 24 hours and asked Inpulse for a refund, they told me to contact Apple, which I did to no avail so I appealed their decision and appeal was denied because I didn’t have a “valid “ reason. So scrutinize every word but most importantly read ALL the reviews before you purchase an app because you evidently don’t get your money back even if app doesn’t do what they advertised. Ad also stated just a small amount per month, but they charged the entire year up front. So for using it once and discovering it wasn’t what it said I paid $44. Thanks Inpulse and Apple.

16 June, 2023 at 6:37 AM

*Hello! We apologize for any confusion or frustration you experienced with our app. We are sorry that the description may have led to some misunderstanding about the functionality of the blood pressure monitoring feature. Regarding the refund, as app developers, we do not have direct control over refund requests, and they are typically handled by the respective app store (in this case, Apple). We appreciate your feedback and will take it into consideration to improve the app's description and clarity.*

*22 June, 2023 at 10:58 AM*

Show translation

Add Tag

Edit reply

ID: 223654584

v. 2.41

Not free at all

sankarmukh

It is only free for 3 days. Deleted immediately

15 June, 2023 at 3:34 PM

*Hello! Thanks for the review. Our app offers a 3-day free trial with all premium features included. You can start a free trial or continue using the app for free with certain limitations. In the free version of the app you can only get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*22 June, 2023 at 10:47 AM*

Show translation

Add Tag

Edit reply

ID: 223654586

v. 2.41

Dont buy

Netipo

Rubish app, inaccurate

15 June, 2023 at 7:20 AM

Show translation

Add Tag

Reply

ID: 223621765

v. 2.41

Learned that my wall had a high heart rate

emankcin🥜

Thanks to this app i now know that my wall has a high heart rate i love technology

12 June, 2023 at 12:27 PM

*We're very happy that you like our app. Be sure to give us more stars!*

*16 June, 2023 at 6:12 AM*

Show translation

Add Tag

Edit reply

ID: 223514856

v. 2.41

MARTITA

Paisncar

PALANCAR

05 June, 2023 at 2:39 PM

Show translation

Add Tag

Reply

ID: 223277296

v. 2.41

Fake

Biggie Cheese Fan

Please do not download this app, it doesn’t actually tell your blood pressure just senses for a red object then makes up a fake blood pressure.

05 June, 2023 at 11:59 AM

Show translation

Add Tag

Reply

ID: 223277254

v. 2.41

FAKE

XluxlyX

I tested this app and it’s fake let me explain I tested it on something red like a toy or pillow and it still showed how many beats per min didn’t know pillows were alive

04 June, 2023 at 11:49 PM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*06 June, 2023 at 10:56 AM*

Show translation

Add Tag

Edit reply

ID: 223162018

v. 2.41

No funciona

sedrikundergroundart

No puedo eliminar la cuenta y ya llevo varios meses pagándola y ni siquiera funciona , me parece una estafa

04 June, 2023 at 12:29 PM

Show translation

Add Tag

Reply

ID: 223390898

v. 2.41

cool idea but unreliable

slaurelboomerang13

i love the idea for this app as i have severe anxiety and i’m constantly checking my pulse! i was very excited when i downloaded it today and i did a couple tests to see how reliable it is, unfortunately it didn’t seem to hold up. i took my pulse using this app and a pulse oximeter at the same time and while this app said my heart was going 135 bpm, the oximeter said it was going just under 70 bpm. definitely a cool idea for an app and will probably still use it every so often to try it out, but i would not solely rely on it for any medical data!!

02 June, 2023 at 4:03 PM

*Hi there! Thanks for taking the time to share this feedback. Our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. Your results may vary due to your stress levels, general state of your body, etc. Please note that the app is not designed for medical purposes. It is meant only for fitness use and as a source of general health information. If you require assistance, please feel free to reach out to us anytime at support@aiby.com We are always here for you.*

*06 June, 2023 at 10:59 AM*

Show translation

Add Tag

Edit reply

ID: 223073935

v. 2.41

Ringraziate il cielo che non si possono caricare i video nelle recensioni 😂

cazzudiaulu25

Grazie alla vostra App son riuscito a misurare il battito cardiaco a una parete ROSSA e mi ha segnato 100 BPM

29 May, 2023 at 8:05 PM

Show translation

Add Tag

Reply

ID: 222895528

v. 2.41

Abzocke

carthesian

Der Download der App ist gratis, danach wird sofort versucht einen in ein Abbo zu locken. Anders ist die App nicht nutzbar.

28 May, 2023 at 3:21 PM

Show translation

Add Tag

Reply

ID: 223140302

v. 2.41

Si paga

Gigigerax

Applicazione totalmente a pagamento dal primo utilizzo. Attenzione

27 May, 2023 at 8:33 AM

Show translation

Add Tag

Reply

ID: 222757666

v. 2.41

Marche pas

Fakebiensur

Marche pas

26 May, 2023 at 6:34 AM

*Bonjour! Merci pour vos commentaires! Parlez-nous plus en détail de vos difficultés et écrivez-nous à support@aiby.com. Nous tenterons de résoudre votre problème le plus rapidement possible!*

*01 June, 2023 at 6:14 AM*

Show translation

Add Tag

Edit reply

ID: 222809876

v. 2.41

FALSE ADVERTISEMENT.

bre<3❤️

literally at first i was like “oh cool an app that can actually help me with my crippled self” and i thought it actually worked you know? cuz i’d be inside and my heart would be like 77 or something, then i’d go outside and run, and it would be way higher. so i was like “woah it must be real if it knows my heart is beating faster.” well i started experimenting more with the app, and my heart rate was completely normal, and it said i was at 150 SOMETHING. I was like “what” so i got a red blanket and put my phone camera against it, and IT ACTUALLY STARTED MEASURING THE BLANKET SAYING IT WAS AT AN 86. LIKE IS IT JUST THROWING NUMBERS UP THERE WHEN IT SEES RED?! I WOULD ALSO BE LIKE EXTREMELY TIRED AND IT SOULD SAY FULL ENERGY BUT YOUR HEART IS OVERWORKED. LIKE WHAT?! Don’t waste your time or money with this. Literally making people pay for a dumb app that false advertises. it’s not worth it.

26 May, 2023 at 4:11 AM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*06 June, 2023 at 11:00 AM*

Show translation

Add Tag

Edit reply

ID: 222755504

v. 2.41

Catastrophique

Aydincanim

Cette application est une arnaque, j’ai vérifié la fréquence cardiaque de ma table apparemment elle est à 115bpm, étonnant.

25 May, 2023 at 11:14 PM

*Bonjour! Merci d'avoir pris le temps de nous laisser un avis. Nous sommes désolés que votre expérience sur l'application n'a pas été satisfaisante. Veuillez nous contacter à support@aiby.com afin que nous puissions étudier le problème plus en détail.*

*01 June, 2023 at 6:13 AM*

Show translation

Add Tag

Edit reply

ID: 222809877

v. 2.41

Free.. for VERY limited time.

JohnnyD911

Then it wants to charge you $10/week. Not worth it my friends. Learn how to check your own Pulse, and buy a pulse oximetre from Amazon if you really want to know your SpO2 levels.

25 May, 2023 at 3:50 PM

Show translation

Add Tag

Reply

ID: 222809875

v. 2.41

Engañosa, deficiente y muy cara

Mr. Nobody III

En la publicidad te hacen creer que mide la saturación de oxigeno y la presión arterial lo cuál es completamente falso. Únicamente te permite medir el pulso, el precio me parece demasiado elevado para esa función

23 May, 2023 at 9:02 PM

Show translation

Add Tag

Reply

ID: 222733812

v. 2.40

TRUST THIS REVIEW AND NOT THE FAKE MONITOR APP

clash of loop

this game is fake. You can check other reviews and many other people agree. I put my red marker on my phone and it said my marker had a pulse.

22 May, 2023 at 5:12 PM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*06 June, 2023 at 11:01 AM*

Show translation

Add Tag

Edit reply

ID: 222606874

v. 2.40

No free readings

deleted

emmyrose89

App chooses when you’re able to check your free 3 pulse or not… and when it chooses you don’t get your free pulse checker that day, it’ll try and force you to buy the app for $6.99 a week or $50 for the yr…

20 May, 2023 at 12:23 PM

*Hello! Please note that you receive 3 pulse checks for free every day, and they should be accessible to you regularly. We do not restrict or control when you can use them. If you encountered any issues with the free pulse checks, we encourage you to reach out to our support team at support@aiby.com for assistance.*

*06 June, 2023 at 11:16 AM*

Show translation

Add Tag

ID: 222606875

v. 2.40

You are tracking purchases and sensitive data why?

Rjthegq

Uninstalling. I came her for an explanation of what some of the test that they do are and I see all the data that they have and what they’re tracking me and it’s just unacceptable

19 May, 2023 at 1:42 PM

*Hello! We apologize for the inconvenience you experienced while trying to use our app. We value your privacy and we are sorry if our app has made you feel that your privacy is being invaded. We can assure you that it is safe to use. Please feel free to contact our support team at support@aiby.com if you need further assistance.*

*06 June, 2023 at 11:18 AM*

Show translation

Add Tag

Edit reply

ID: 222606876

v. 2.40

Enganador

hjgfdseryuikhgdfghh

Onde está o oxímetro ? Oh ganhem juízo

18 May, 2023 at 5:38 PM

Show translation

Add Tag

Reply

ID: 222462728

v. 2.40

Transparência da aplicação

muito decionada

É a pagar, têm de avisar primeiro. Não há transparência . Interrompi a descarga da aplicação . Não quero pagar

18 May, 2023 at 7:18 AM

Show translation

Add Tag

Reply

ID: 222733803

v. 2.40

Pretty cool

yulywuly

nothing bad about this app its cool

12 May, 2023 at 11:54 PM

*We're very happy that you like our app. Be sure to give us more stars!*

*06 June, 2023 at 11:19 AM*

Show translation

Add Tag

Edit reply

ID: 222262450

v. 2.40

Es Scam

Itr1l0gya

El pulso lo mide erróneamente, no tiene forma de medir el oxígeno con la cámara por lo que el oximetro es una mentira. Yo no tenia asociada tarjeta, y a diferencia del resto de apps, que cuando se termina la prueba gratuita al no tener tarjeta asociada se cancelan las suscripciones, esta app lo cargo a la cuenta, y no quieren dar respuesta. La opción de soporte es una mentira, por que te mandan un mail ya armado dándote siempre la misma respuesta en modo automático sin ni siquiera leer lo que escribes! no contestan los mail ni los reclamos. Una estafa!

12 May, 2023 at 7:50 AM

Show translation

Add Tag

Reply

ID: 222262457

v. 2.40

really

kaivddd

you're really gonna make people have to pay to check their heart rate

10 May, 2023 at 12:07 PM

Show translation

Add Tag

Reply

ID: 222262459

v. 2.40

DOES NOT WORK

Cici0317879

You can put it on any red area and it apparently has a heart rate I wanted to see if it actually worked. I put it on a blue blanket and it showed no heart rate then I put it on a red pillow and it showed my pillow had a heart rate.

09 May, 2023 at 3:05 AM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*06 June, 2023 at 11:26 AM*

Show translation

Add Tag

Edit reply

ID: 222117772

v. 2.40

CARGO NO AUTORIZADO

Chekelé petite

Elimine la aplicación el mismo día que la descargue Y me cobro $165 Esto me hace parece un robo!!! Exijo mi rembolso!!!!!!!

08 May, 2023 at 11:08 AM

Show translation

Add Tag

Reply

ID: 222052059

v. 2.40

Pulse

SpringMark

Facebook add led me to believe it could measure blood pressure it cannot. What a rip off.

06 May, 2023 at 1:26 PM

*Hello! Thank you for taking the time to leave us a review. We kindly ask you to contact us at support@aiby.com so that we can look into the matter and resolve this situation. Our support team will be able to assist you better.*

*06 June, 2023 at 11:26 AM*

Show translation

Add Tag

Edit reply

ID: 221992603

v. 2.40

Not worth it!

COOL GAME(:

Not as advertised! Doesn’t work. Not even worth downloading! Pass it up ! Thank you next.

05 May, 2023 at 3:48 AM

*Hello! Thank you for taking the time to leave us a review. We kindly ask you to contact us at support@aiby.com so that we can look into the matter and resolve this situation. Our support team will be able to assist you better.*

*06 June, 2023 at 11:24 AM*

Show translation

Add Tag

Edit reply

ID: 221899156

v. 2.40

This app bro

WiNgZfOr1

I thought this was suppose to save lives not charge them!!!

04 May, 2023 at 9:47 PM

*Hello! Our app offers a free trial with all premium features included. Our app clearly displays all subscription-related information when offering subscriptions. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. The premium version has no limitations. If there is anything we can do for you, don't hesitate to reach out to us at support@aiby.com.*

*06 June, 2023 at 11:22 AM*

Show translation

Add Tag

Edit reply

ID: 221899157

v. 2.40

Schon das Trial kostet

deleted

Moniingobali

Also man kann jede Menge Apps umsonst für die Heartrate haben. Wieso diese App nun schon Geld nimmt nur zum Ausprobieren ist mir ein Rätsel. Auch wenn man den Blutdruck mit messen kann ( weiss ich aber nicht da ich die App direkt wieder gelöscht habe) rechtfertigt das noch nicht für ein Trial Geld zu verlangen. Von daher nur einen Stern

04 May, 2023 at 1:15 AM

Show translation

Add Tag

ID: 221823157

v. 2.40

Bait and switch?

sknvruie6vmbr

I got this app to measure blood pressure. It did for a while then stopped. There’s hundreds of free apps that measure heart rate. This was a considerable chunk of money wasted.

30 April, 2023 at 5:17 AM

Show translation

Add Tag

Reply

ID: 221660455

v. 2.40

useless thing

Samjuri

only asks for money but do nothing

28 April, 2023 at 1:41 PM

Show translation

Add Tag

Reply

ID: 221653166

v. 2.40

Gut aber leider ABO Modell

xecuter1977

Die App funktioniert gut und zeigt interessante Informationen. Leider trübt das ABO Model die Freude erheblich da ich keine ABOs nutzen möchte. Lieber zahle ich einen einmal Beitrag.

28 April, 2023 at 5:36 AM

Show translation

Add Tag

Reply

ID: 221587694

v. 2.40

Horribly inaccurate

adamjjohnson84

App is garbage. Showed pulse that was off 100bpm during pause from exercising. Also still got charged for subscription even after I cancelled free trial before date.

24 April, 2023 at 3:35 PM

*Hello! Thank you for taking the time to leave us a review. Our app clearly displays all subscription-related information when offering subscriptions. Our customers are advised about subscription conditions beforehand with full transparency. If you canceled the free trial at least 24 hours before the end of the current period, then your account should not have been charged for renewal. Please contact our customer support at support@aiby.com so that we could look into the matter. Our support team will be able to assist you better.*

*05 May, 2023 at 9:16 AM*

Show translation

Add Tag

Edit reply

ID: 221387772

v. 2.40

If it’s not a Free App. Charges comming your way.

R.O.123

If it’s not a free app why not be honest about pricing before downloading.

22 April, 2023 at 11:55 PM

*Hello! Our app offers a free trial with all premium features included. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*05 May, 2023 at 9:14 AM*

Show translation

Add Tag

Edit reply

ID: 221265855

v. 2.40

App

Whatever1222

If you don’t have premium but you have something going wrong with your heart like heart problem, this app only allows 3 measurements total which is not much.

22 April, 2023 at 10:15 AM

*Hello! We're sorry to hear that you're not satisfied with the limitations of our app's free version. Our goal is to provide useful health tracking tools for everyone, regardless of their subscription status. However, we understand that some users may need more measurements due to medical conditions. We do offer a premium subscription that includes unlimited measurements and additional features. We hope you consider upgrading to premium for a more comprehensive health tracking experience. Thank you for using our app.*

*05 May, 2023 at 9:18 AM*

Show translation

Add Tag

Edit reply

ID: 221265857

v. 2.40

It barely works

mebritish05

Everytime i check my heart rate i do exactly as the instructions say to do, I put my finger on the camera and it takes like 8-10 times to actually go through all the way. Ive even tried my wrist and both index fingers at multiple angles too. It just doesn't like to work. And it has read my heart rate wrong multiple times giving me anxiety.

18 April, 2023 at 10:16 PM

*Hello! Please contact our support team at support@aiby.com and provide more information about your device and the version of the app you're using. Our team will work with you to troubleshoot the issue and find a solution. Thank you for your feedback and we hope to improve your experience with our app in the future.*

*05 May, 2023 at 9:37 AM*

Show translation

Add Tag

Edit reply

ID: 221056215

v. 2.39

It’s free for 7 days ONLY! Should say “in-app purchases”

EdoWells

Bummer!!!

15 April, 2023 at 2:59 PM

*Hello! We are grateful that you took the time out to write this review! We do our best to make all subscription-related information as clear as possible when offering subscriptions. The full subscription information is displayed both inside the app and on the App Store description page. Our app offers a 3-day free trial and it’s possible to take it for a run before purchasing a subscription. If you are open to sharing more details about the issue you’ve faced, please contact us at support@aiby.com. Our support team will be able to assist you better.*

*05 May, 2023 at 9:40 AM*

Show translation

Add Tag

Edit reply

ID: 220934919

v. 2.39

Does not actually monitor blood pressure

j1mmie

The app states that it "monitors" your blood pressure. Which is a purposely vague statement. The app doesn't monitor your blood pressure. You may measure your own blood pressure physically (via a machine, a clinic, etc). Then you may choose to enter your data manually (which is error prone, but that's beside the point). Maybe the app tells you if the data is high or low or something? But that hardly constitutes "monitoring" in my book. Maybe I'm a sucker because obviously how can an app measure pressure. But I was impressed with the heart rate measuring feature and thought maybe there's some way to estimate it. Devs: use the words "allows you to track/journal/log your blood pressure" instead. Until then, 1 star, false advertising. Apple should reject them from the App Store.

13 April, 2023 at 4:29 PM

*Hello! Thank you for sharing your feedback. We apologize for any confusion caused by the wording in our app description. The app does not measure blood pressure directly as it requires specialized equipment. However, it does allow users to log and track their blood pressure readings manually, which can be helpful for monitoring and managing their health over time. We will take your comments into consideration and work on improving the wording in our app description to make it more accurate and clear. Thank you for your input.*

*05 May, 2023 at 9:57 AM*

Show translation

Add Tag

Edit reply

ID: 220821443

v. 2.39

Beware

LRizza77

I downloaded this app for literally an hour in February 2023 I have tried to cancel it multiple times and it charges me every week $7.57 so beware and don’t download this app

10 April, 2023 at 1:52 PM

*Hello! We apologize for any confusion you may have experienced while trying to cancel your subscription. To cancel, simply go to the "Subscriptions" section of your device settings and select our app from the list. From there, you can easily cancel your subscription. Please check Apple Support page for details: https://support.apple.com/en-us/HT202039 If you have any trouble, please don't hesitate to reach out to our support team at support@aiby.com and we'll be happy to assist you further.*

*05 May, 2023 at 10:00 AM*

Show translation

Add Tag

Edit reply

ID: 220615282

v. 2.39

Doesn’t work

jamiebouy

I was skeptical about this so I tried using the scanning camera thing on an inanimate object and it still measured a 87 pulse haha. So yeah I don’t think this is real. I think it’s insane they’re charging people weekly for an app that doesn’t work.

09 April, 2023 at 6:26 PM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*05 May, 2023 at 10:00 AM*

Show translation

Add Tag

Edit reply

ID: 220615284

v. 2.39

TRASH LIKE DOG WATER MY GUY BAD💀💀

Dootb

JUST 3 TO TAKE MY PULSE WHY JUST LET THE PPL WHO DONT HAVE PLUS TAKE ASMUCH PULSE TAKING BADD APP 💀💀

08 April, 2023 at 5:23 PM

*Hello! We're sorry to hear that you're not satisfied with the limitations of our app's free version. Our goal is to provide useful health tracking tools for everyone, regardless of their subscription status. However, we understand that some users may need more measurements due to medical conditions. We do offer a premium subscription that includes unlimited measurements and additional features. We hope you consider upgrading to premium for a more comprehensive health tracking experience. Thank you for using our app.*

*05 May, 2023 at 10:31 AM*

Show translation

Add Tag

Edit reply

ID: 220497233

v. 2.39

Not a real heart monitor!

deleted

shortcircuitproto

Hello, if you are seeing this and you haven’t found out already, this app is not a real heart monitor! It doesn’t check your pulse with just the flashlight, the ads are deceiving.

05 April, 2023 at 2:19 PM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*05 May, 2023 at 10:32 AM*

Show translation

Add Tag

ID: 220392081

v. 2.39

Doesn’t work on iPhone 13

y3eL3TH4Ly3e

I put a eraser over my camera and it said it had a pulse of 100 then I just layed phone down and it said my table had a pulse of 66 it’s not accurate idk why they even have a option to buy a premium probably works good with a Apple Watch or fit bit tho

05 April, 2023 at 4:37 AM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*05 May, 2023 at 10:00 AM*

Show translation

Add Tag

Edit reply

ID: 220301092

v. 2.39

I WAS CHARGED $15 FOR NO REASON

Tre.Flxp.ex

How can i get my money back?? I was asked for the 3 day free trial and they charged me $15 dollars. :((

05 April, 2023 at 2:32 AM

*Hello! Thank you for your review. Our app clearly displays all subscription-related information when offering subscriptions, including free trial duration and the price/length of auto-renewable subscription that follows free trial. Our customers are advised about subscription conditions beforehand with full transparency. Our app does not start any subscription without user's approval - it is impossible to start a subscription without the user's confirmation. Please contact our customer support at support@aiby.com so that we could provide you with the accurate information on how to request a refund for your in-app purchase.*

*05 May, 2023 at 10:35 AM*

Show translation

Add Tag

Edit reply

ID: 220301093

v. 2.39

Why to pay

weilian123321

This app is a scam. No money is asked before downloading. After downloading, there is a recommendation whether to subscribe or not. But I have already declined the subscription. It still charged my credit card and refused to pay.

03 April, 2023 at 1:32 PM

Show translation

Add Tag

Reply

ID: 220301094

v. 2.39

Horrible

Benjeamen Dover

Ok so I did an experiment where I did the app to measure my pulse and I measured it manually witch I know how to do properly. The app said my pulse was: 102 BPM when it really was 110 BPM.

02 April, 2023 at 2:25 PM

Show translation

Add Tag

Reply

ID: 220158202

v. 2.39

Mauvaise appli

LolaMD2011

Mauvaise application

01 April, 2023 at 4:05 PM

*Bonjour! Merci pour vos commentaires. Nous sommes désolés que vous n'ayez pas aimé notre application. Pourriez-vous préciser ce qui vous a déplu? Veuillez nous contacter à support@aiby.com. Nous serons heureux de vous aider!*

*18 April, 2023 at 6:07 AM*

Show translation

Add Tag

Edit reply

ID: 220158297

v. 2.39

waste of time

DASAAA57

not free and the app is stupid

01 April, 2023 at 1:56 PM

Show translation

Add Tag

Reply

ID: 220158204

v. 2.39

Hello

Zte1

IT DOES NOT WORK. The app does not work for what it is supposed to measure, which is blood pressure. And the worst thing is that you ask for a refund and they don't respond.

30 March, 2023 at 12:26 PM

Show translation

Add Tag

Reply

ID: 220058546

v. 2.39

Doesn’t work on my iPhone 12.

Gindhart

Doesn’t work at all on my iPhone 12. Sadly I purchased for 6 months. Waste of money.

30 March, 2023 at 6:19 AM

Show translation

Add Tag

Reply

ID: 219957434

v. 2.39

???

gloH05

Price

29 March, 2023 at 11:23 PM

Show translation

Add Tag

Reply

ID: 219957435

v. 2.39

Scam

rosstafari87

Any app that requires a credit card for a free trial is a scam.

28 March, 2023 at 9:56 PM

Show translation

Add Tag

Reply

ID: 219957437

v. 2.39

Charged me immediately. I did the free trial

RDAP DAN

I did the free trial and immediately within seconds I was charged 12 bucks and change. Please refund immediately

27 March, 2023 at 4:00 PM

Show translation

Add Tag

Reply

ID: 219842239

v. 2.39

Aucun intérêt et non gratuite

Elfina170

Appli non gratuite . Même l’essai dit "gratuit "demande d’enregistrer sa carte de paiements . Seule fonctionnalité prendre le poul ? Je peux très bien le prendre seule sans cette appli …

25 March, 2023 at 7:24 AM

*Bonjour ! Notre application propose un essai gratuit avec toutes les fonctionnalités premium incluses. Vous pouvez commencer un essai gratuit ou continuer à utiliser l'application gratuitement avec les fonctions de base. Si vous avez des questions, veuillez contacter notre service client support@aiby.com. Merci !*

*18 April, 2023 at 6:08 AM*

Show translation

Add Tag

Edit reply

ID: 219716570

v. 2.39

Trojan fee

DisgustedAlso

Developer requires user to commit to a steep weekly fee or cancel after three days. Any app that compels me to cancel after a free trial is a hard NO. I call this trojan ware: it wants to sneak in with an attractive package. No thank you. I appreciate and understand development costs. But this is not acceptable marketing

25 March, 2023 at 1:51 AM

Show translation

Add Tag

Reply

ID: 219716545

v. 2.39

Impossible d annuler l abonnement automatique après 3 jours gratuits!

moi même 😉🇨🇦

Je n arrive pas à comprendre pourquoi aucun bouton d annulation sur les liens m amenant sur la page de votre app de pulsation cardiaque et je commence à devenir anxieuse après avoir reçu un courrier confirmant mon abonnement à 9:49$ par semaine!!! C est malhonnête et très embêtant vos tactiques déloyale!!!!!!! J ai désinstaller l app mais rien n y fait et je connais peu les produits Apple étant androïde et pc depuis 1997!!!! Je vais vous rendre la monnaie si Apple et la communauté n aide pas à régler ce problème majeur!!!! Être aussi vicieux pour gagner des abonnés au détriment des valeurs de respect et de libre arbitre que tout utilisateur des produits Apple sont en droit d avoir, c est complètement irréel!!! Un problème que je n ai jamais vécue avec androïde!!!! Je suis tellement en colère que j ai envie de retourner iPhone et reprendre mon note20!!!!

24 March, 2023 at 2:38 AM

*Bonjour! Merci pour vos commentaires. Nous sommes désolés que vous ayez dû faire face à une telle situation. Malheureusement, nous ne pouvons pas gérer les abonnements de notre côté, donc seul l'utilisateur peut annuler l'abonnement dans les paramètres d'iTunes. Veuillez nous envoyer un e-mail à support@aiby.com. Nous examinerons le problème et ferons de notre mieux pour le résoudre. Nous serons heureux de vous aider.*

*18 April, 2023 at 6:11 AM*

Show translation

Add Tag

Edit reply

ID: 219610295

v. 2.39

Mala y mal hecha

Megaleeooo60

Es una aplicación de lo peor que hay. Te engañan con eso de que sirve para la saturación y en realidad hasta el monitor del pulso es deficiente. Me cobraron la suscripción anual y nunca funcionó correctamente. Ahora tienen el cinismo de pedir que renueve mi suscripción y no puedo dar de baja esa suscripción!!! Odiosa aplicación!!

20 March, 2023 at 9:14 PM

Show translation

Add Tag

Reply

ID: 201961336

v. 2.39

Heart rate is fake

MrTangyrine

Put it up to anything red and it’ll give it a pulse. Tried it with a water bottle that had dye in it and it came back with 90~ bpm. Waste of time.

20 March, 2023 at 1:05 PM

Show translation

Add Tag

Reply

ID: 219439498

v. 2.39

Useless

Kylieesi

Garbage app. Not only is the heart rate monitor completely inaccurate it is the only thing this app tracks. The rest you have to find from another source and then they have a space for you to write it down if you want but they don’t test it for you. Save your time, save your money, find another app that’s free.

20 March, 2023 at 10:56 AM

Show translation

Add Tag

Reply

ID: 219439500

v. 2.39

Does not measure blood pressure

leltul

Don’t waste your $ if you are trying to measure BP. This app only measures heart rate. The advertisement is misleading.

17 March, 2023 at 11:42 AM

Show translation

Add Tag

Reply

ID: 219179299

v. 2.39

Don't install this app only wasting time

Gmchadher

This is my personal experience whatever the value show in the app while taking blood pressure it's 110% wrong value. Taking some solid things and put infront of the camera even it's not human while using this app this stupid app will give value also for it 🤣🤣🤣🤣🤣.

17 March, 2023 at 9:23 AM

Show translation

Add Tag

Reply

ID: 219179233

v. 2.39

Misleading - Can’t Check Blood Pressure

MistaSavvy

The app can check your BPM, and compared to my oximeter, the BPM reading is accurate. However, it cannot check your blood pressure. It has a journal sort of feature for you to manually enter blood pressure readings, but the App Store app page makes it seem like you can actually check your pressure. I wanted to see if an app can do such a thing and apparently this one can’t. If the App Store page was less misleading, I wouldn’t rate it low. 1/5⭐️’s

14 March, 2023 at 11:37 PM

Show translation

Add Tag

Reply

ID: 219099598

v. 2.38

A bit misleading

Pawsington

$58 a year for a pulse reading that I can take myself for free? The description mentions oxygen level and blood pressure (what I was after) but they are only for record keeping for numbers sourced elsewhere. This is just a heart rate monitor and tracker for other data. I selected the free trial initially but then the $1.11 a week ($58 yearly) option defaults to $11 a week. $58 a year would be reasonable for oxygen level and blood pressure monitoring otherwise pure record keeping can be done through many free apps.

14 March, 2023 at 9:52 PM

Show translation

Add Tag

Reply

ID: 219179273

v. 2.38

Scam

jc be better

This app doesn’t measure bp at all. It is worthless. They scammed my money from me. I will put a stop payment on any charges.

02 March, 2023 at 6:15 PM

Show translation

Add Tag

Reply

ID: 218604827

v. 2.38

Don’t buy the app!!!!!

Big red rage

This app is a fraud and Support is worthless!! They sucker you to specific features and once you purchase, it disappears!!

02 March, 2023 at 5:34 PM

Show translation

Add Tag

Reply

ID: 218604828

v. 2.38

Misleading

Tgggfdfdrgfhfhfe

Does not check oxygen or blood pressure!

02 March, 2023 at 8:07 AM

Show translation

Add Tag

Reply

ID: 218521739

v. 2.38

Impossível cancelar

Tsindbad

Oferecem teste gratuito mas depois é impossível cancelar.

28 February, 2023 at 2:50 AM

Show translation

Add Tag

Reply

ID: 218521736

v. 2.38

Very disappointed!! Do not download!

Tate, Kit, Kyle

I never leave reviews but this was ridiculous! As soon as I opened the app it said that it cost $39.99 to use but I could get a free trial first. I don’t mind paying for a health app if I’m going to use it but I couldn’t even feel what the app was capable of doing yet. I enabled the free trial so I could see if it was something I’d use before I paid so much money. I could go to a real doctor for the amount it costs. Even though I enabled the free trial, it immediately charged me $42.89! Then when I got to actually look at and using the app, none of the tests actually work. I tested it against my Apple Watch and my actual cuff and it was just giving me random numbers, not even close to accurate. I am beyond disappointed and furious that I was changed so much for such a fake product. DO NOT RECOMMEND! I WANT MY MONEY BACK!

22 February, 2023 at 8:17 PM

Show translation

Add Tag

Reply

ID: 218269550

v. 2.37

Gotta be fake

M3wniX

My resting heart beat is always between 110 and 120 I felt heart palpitations and used it and it gave me a 62…

21 February, 2023 at 11:40 PM

Show translation

Add Tag

Reply

ID: 218269551

v. 2.37

Nearly Useless

Coffee023

You can be excused if you are led to believe that this app will measure your blood sugar or blood pressure as that is exactly what the sales pitch tries to convince you. It’s only skill is counting your pulse with a camera as many free apps will do. But go ahead and pay $6.99 a month if you are feeling generous

21 February, 2023 at 6:19 PM

Show translation

Add Tag

Reply

ID: 218269552

v. 2.37

Very hard to get rid of their subscription

kitty\_cat123456

This app is not designed like normal apps, making it very difficult to remove your subscription. Typically you can go to your settings and do this, but this app doesn’t allow you to cancel in your subscriptions. This is an assumption, but I’m thinking this app is a scam. I’ve contacted support for the app to remove my subscription and I didn’t get any reply.

21 February, 2023 at 7:49 AM

Show translation

Add Tag

Reply

ID: 218269553

v. 2.37

Inaccurate

blackeghoste

This app is not accurate it has said my BPM was 130 when my heart was not even pounding. It is a scam.

20 February, 2023 at 12:43 PM

Show translation

Add Tag

Reply

ID: 218187999

v. 2.37

DONT GET THIS APP

chubbels34

It charged me for a subscription when the app wasn’t even on my phone anymore. Also it doesn’t work. Because my stuffed animal doesn’t have a heart beat. Just put anything red to fill the heart on the screen and it will “ read the pulse “ it’s a scam.

19 February, 2023 at 3:06 PM

Show translation

Add Tag

Reply

ID: 218188001

v. 2.37

Worst app in history

Newbie929

This app just doesn’t work, except occasionally between noon and 3 pm. The rest of the time it apparently thinks I’m dead because it just doesn’t register my touch so apparently can’t register a heartbeat. Save your money ; don’t buy it. Oh yeah, there is no customer service. I sent 2 messages which remain unanswered.

17 February, 2023 at 6:54 PM

Show translation

Add Tag

Reply

ID: 218086632

v. 2.37

Not accurate reading at all!

little\_mousie224

I should’ve suspected this already considering it uses a simple camera to calculate heart rate. It never input my heart rate correctly. When my Apple Watch and just based on manual reading my heart rate would be 120-150bpm and this app wouldn’t read my heart higher than 83bpm. Yes, I did make sure my finger was in the right position. Waste of time and money.

17 February, 2023 at 6:47 PM

Show translation

Add Tag

Reply

ID: 218086633

v. 2.37

Ok

DustyBottoms320

App works great. Asking me 10 times a day whether I like the app has taught me to hate the app.

16 February, 2023 at 10:25 AM

Show translation

Add Tag

Reply

ID: 217995499

v. 2.37

DON’T DOWNLOAD, Pay to use.

Thebus5.4

Let’s say I need to know what my heart rate is and I’m down and out, I gotta pay these crooked mfers to find out what my heart rate is. That’s the stupidest thing, and it’s also free to download until they hit you SIKE gotta pay us. Because people are greedy for money. Traps you in a “Trial” then automatically charges you. Not right at all.

15 February, 2023 at 1:06 PM

Show translation

Add Tag

Reply

ID: 217995500

v. 2.37

Engañosa

jpmvcl

No mide el O2 en sangre ni la presion. So datos que introducen manualmente pero la App no los mide. Cara y engañosa .

14 February, 2023 at 10:49 AM

Show translation

Add Tag

Reply

ID: 217981132

v. 2.37

Inaccurate

KaityRoseBaker

I did this while I had a heart monitor on my finger, the app said my heart rate was 96 while the monitor said 78

13 February, 2023 at 11:27 PM

Show translation

Add Tag

Reply

ID: 217904481

v. 2.37

beats per minute

JoseWroteThis

my nike shoe box got a pulse of 100bpm

09 February, 2023 at 9:07 PM

Show translation

Add Tag

Reply

ID: 217679230

v. 2.37

Not free

dlei971

Gives you the impression it’s free, BUT IT IS NOT!

05 February, 2023 at 1:24 AM

*Hello! Thanks for the review! Our app offers a free trial with all premium features included. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. If you have any questions or concerns, please let us know at support@aiby.com. We will be happy to assist you.*

*22 February, 2023 at 5:04 AM*

Show translation

Add Tag

Edit reply

ID: 217904485

v. 2.36

Misleading Trial

Itsanicknamebrothaslll

Went to get the free trial and purchased the $40 yearly plan somehow. Extremely frustrating that the free trial is highlighted like it’s selected as an option when it isn’t actually selected. Misleading design, very frustrating.

03 February, 2023 at 3:02 AM

*Hello! We are grateful that you took the time out to write this review! We do our best to make all subscription-related information as clear as possible when offering subscriptions. The full subscription information is displayed both inside the app and on the App Store description page. Our app offers a 3-day free trial and it’s possible to take it for a run before purchasing a subscription. If you are open to sharing more details about the issue you’ve faced, please contact us at support@aiby.com. Our support team will be able to assist you better.*

*22 February, 2023 at 5:16 AM*

Show translation

Add Tag

Edit reply

ID: 217331582

v. 2.36

Fake

Fakeitem

This app is fake i put the light on a table and i got a pulse of 97bmp dont download

02 February, 2023 at 11:22 AM

*Hello! Thank you for taking the time to leave us a review. Kindly note that our app is based on contact photoplethysmography. You may find this information in the FAQ section of the application. The algorithm detects variations of light absorption caused by arterial blood-volume pulsations. However, this method may result in inaccurate readings if you try to measure the light on non-living objects. Just drop us an email at support@aiby.com if you require any assistance. We will be happy to help you.*

*22 February, 2023 at 5:18 AM*

Show translation

Add Tag

Edit reply

ID: 217370081

v. 2.36

FREE

wen Thommo

False advertising it’s no where near free no even a trial don’t get caught

01 February, 2023 at 7:37 PM

*Hello! Our app offers a free trial with all premium features included. Our app clearly displays all subscription-related information when offering subscriptions. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. The premium version has no limitations. If there is anything we can do for you, don't hesitate to reach out to us at support@aiby.com.*

*22 February, 2023 at 5:18 AM*

Show translation

Add Tag

Edit reply

ID: 217904488

v. 2.36

Cash grab

littlekittycat10110

This app is just a cash grab I have a heart condition where I have very irregular heartbeat so I have to keep track of it very closely. I thought this would be a nice simple way for me to check my heart rate when I’m not at my house so I checked my own heart rate when I got home because it was over 100 which is not normal for me to have without me feeling anything so I checked my heart rate it was like oh perfectly regular heart rate and I checked it again on the app and it said it was over 100 and I want to check it one more time to make sure that that was what it wanted to say and it would not allow me to check my heart rate again I had to pay for the membership I’m not going to do that that’s dumb

01 February, 2023 at 7:23 PM

*Hello! Our app offers a free trial with all premium features included. You can start a free trial or continue using the app for free with basic features. In the free version of the app you can only get 3 heart readings per day. The premium version has no limitations. If there is anything we can do for you, don't hesitate to reach out to us at support@aiby.com.*

*22 February, 2023 at 5:19 AM*

Show translation

Add Tag

Edit reply

ID: 217282183

v. 2.36

Dumb app

Katieladybuggeminicow

Where is oxygen level? I put one star wasting of my time trash app.

31 January, 2023 at 9:25 PM

*Hi there! Thank you for taking the time to leave us a review. We kindly ask you to contact us at support@aiby.com so that we can look into the matter and resolve this situation. Our support team will be able to assist you better.*

*22 February, 2023 at 5:19 AM*

Show translation

Add Tag

Edit reply

ID: 217220981

v. 2.35

Costo troppo alto

Punghi

Sembra funzionare, ma l’abbonamento mi sembra troppo caro, anche se ormai è questa la moda. Ne fatto a meno, anzi, con il risparmio compro un pulsiossimetro.

31 January, 2023 at 11:05 AM

*Ciao! La nostra app offre una prova gratuita con tutte le funzionalità premium incluse. Puoi iniziare una prova gratuita o continuare a utilizzare l'app gratuitamente con funzionalità di base. Nella versione gratuita dell'app puoi ottenere solo 3 letture del battito cardiaco al giorno. La versione premium non ha limitazioni. Se c'è qualcosa che possiamo fare per te, non esitare a contattarci all'indirizzo support@aiby.com.*

*22 February, 2023 at 5:20 AM*

Show translation

Add Tag

Edit reply

ID: 217905962

v. 2.35

Does not measure BO2 or Blood Pressure

mark.allous

It was not entirely clear from the description whether this actually measures the above. The description says “journal…” but it would be helpful to clarify that it does not measure BO2/blood pressure (only heart rate). I did not test the heart rate function as I was only interested in blood pressure. It was also not clear whether there was a free version. Upon downloading the app and enabling/disabling notification & data, you’re greeting with subscription pricing and whether you want the 3 day trial. Some reviews mention a free version, if this is the free version and there was a way around the pay wall, it was not as clear as it should’ve been. Regardless, you can just use the three day trial and cancel easily via Apple’s Settings.

30 January, 2023 at 9:27 PM

Show translation

Add Tag

Reply

ID: 217904490

v. 2.35

Not free

deleted

johnmeads

Free app but not free to use.

29 January, 2023 at 12:55 PM

Show translation

Add Tag

ID: 217103584

v. 2.35

Per niente soddisfatto

Lybra1976

Cercavo un app con misurazione pressione sanguigna, avevo capito che questo lo facesse invece misura solo la frequenza cardiaca, cosa che qualsiasi orologio fa senza necessità di abbonamento. Altra cosa incresciosa, avevo selezionato periodo di prova e non so com’è è partito subito l’abbonamento. Apple in genere è bello ma la gestione degli abbonamenti è da rivedere totalmente.

27 January, 2023 at 12:56 AM

Show translation

Add Tag

Reply

ID: 216972457

v. 2.35

Terrible app

ATHMEIC G

Yeah, let me pay 7$ monthly to use locked hardware. The creators of this app and anyone who uses it should get aids for promoting this extortion.

23 January, 2023 at 6:20 AM

Show translation

Add Tag

Reply

ID: 216762990

v. 2.35

Te duur

deleted

EmiliaMeaghynMedrano

Veel te duur om even je Hartslag te meten

23 January, 2023 at 12:49 AM

Show translation

Add Tag

ID: 216844675

v. 2.35

DO NOT subscribe!

Himuhimu1987

They will charge you the money for the whole year at once, not week by week. The app cannot measure your blood oxygen level!

19 January, 2023 at 3:23 PM

Show translation

Add Tag

Reply

ID: 216541201

v. 2.35

PILLOW

it ya boi shitehead

app told me my pillow has a bpm of 60. doesn’t make sense

19 January, 2023 at 11:05 AM

Show translation

Add Tag

Reply

ID: 216590713

v. 2.35

Fraud!!

Memememememememesme

Wasn’t convinced. Tells you to put finger over camera til it turns red- got a crazy number. Then tried with a piece of red card- it had a heart rate of 96 bpm! It’s alive!!!!!!

18 January, 2023 at 5:14 AM

Show translation

Add Tag

Reply

ID: 216513665

v. 2.35

Bruh

VictorTheViking88

Apparently my computers heart rate is 84bpm.

17 January, 2023 at 5:07 AM

Show translation

Add Tag

Reply

ID: 216500467

v. 2.35

95 kr/per vecka?🤔

Pavel Ruzhytski

Jag håller med tidigare kommentar. Ladda inte det 👎🏼

15 January, 2023 at 3:20 PM

Show translation

Add Tag

Reply

ID: 216593558

v. 2.35

Pay for a health app???!!! Outrageous??? I think so

timedreambig

Agree to disagree but I don’t think you should have to pay to use a health app as it is for your own health benefit it should be free for use. On the other hand I think it’s a smart idea and it is cool how it works though I don’t know how accurate this app is

14 January, 2023 at 5:41 AM

Show translation

Add Tag

Reply

ID: 217904495

v. 2.35

No hace lo que dice

Alexgilmourr

No mide presión arterial, la tienes que medir por tu cuenta

11 January, 2023 at 7:31 PM

Show translation

Add Tag

Reply

ID: 216199140

v. 2.35

Stars

mr. larrivee

See the star ratings less please.

08 January, 2023 at 11:43 AM

Show translation

Add Tag

Reply

ID: 216010462

v. 2.35

Far from accurate

Keelan274

The app is far from accurate. My heart rate was 110 on my Apple Watch series 8 and the app was showing 87 bpm. DO NOT PURCHASE

07 January, 2023 at 4:29 PM

Show translation

Add Tag

Reply

ID: 215966903

v. 2.35

Don’t Bother

Bri Pan

This app CANNOT accurately track a pulse. I took mine manually multiple times, the last time I was around 120BPM manually and this app told me I was 72BPM!! Don’t bother wasting your time

06 January, 2023 at 11:06 AM

Show translation

Add Tag

Reply

ID: 215877781

v. 2.35

Watch out for this app!!

kb234345

I installed it for one day, it didn’t work for me so I deleted it instantly. It didn’t even get to start the payed period. During the time that app wasn’t even on my phone it started subscription and was charging me money every single week for a few months! Normally app when deleted does not do this. They don’t want to pay me back big amount of money’s that they took from me saying it was all obvious and I got an email confirming the subscription. I highly do NOT recommend to anyone.

03 January, 2023 at 5:28 AM

Show translation

Add Tag

Reply

ID: 215971978

v. 2.35

Do not even download!

asdfghjkleverynicknameisused

I tried it and it didn’t work. I tried to delete it, trying multiple times. I followed their instructions to cancel it. It is not cancelled. It won’t delete.

02 January, 2023 at 5:04 PM

Show translation

Add Tag

Reply

ID: 215755644

v. 2.35

FAKE APP DONT USE

hoskins2017

so I got the app and obviously a flashlight on a finger doesn’t measure heart rate so I put it on something pinkish and it saying it had a heart beat I didn’t know soap was a heart lol this is a fake up trying to get you to make subscriptions please avoid this app

02 January, 2023 at 10:27 AM

Show translation

Add Tag

Reply

ID: 215733981

v. 2.35

It bases heart rate on colour depth…

MendesA94

I tried this rate heart - it didn’t match my garmin; then i tried it on a red water bottle, apparently a red water bottle had a heart rate of 50bpm..

01 January, 2023 at 6:36 PM

Show translation

Add Tag

Reply

ID: 217904497

v. 2.35

Too Expensive

Dolbywah

Come on now guy’s cut is a break? Would love to be a customer however money’s tight now. Please consider this for us as consumers. Thanks.

01 January, 2023 at 10:05 AM

Show translation

Add Tag

Reply

ID: 217904500

v. 2.35

Rip Off

Grubnose1

Just to try it out you have to commit to a free trial for $4.99 a month. You cannot even try it free. The documentation on the application page claims that the heart rate is accurate, but blood pressure and oxygen levels are approximate. The only thing that this does is free with your iPhone, and that is heart rate.

28 December, 2022 at 7:48 PM

Show translation

Add Tag

Reply

ID: 215607172

v. 2.35

?

bamboo1976

I waited about 10 minutes trying to do the heart thingy ! It didn’t work it’s not a good app

28 December, 2022 at 12:16 PM

Show translation

Add Tag

Reply

ID: 215518434

v. 2.35

AVID Dangerously inaccurate

Racing puma

I have no idea how this gets the rating it gets, as for me it simple gives very inaccurate readings, I have iPhone 12 Pro Max , upto date software, and the monitor is dangerously miles out . I measured my resting heart rate several times at 67-69 bpm when it was actually around 53-56. If you were to use this during excerise you could be at severe risk !!! Avoid avoid avoid .

28 December, 2022 at 1:32 AM

Show translation

Add Tag

Reply

ID: 215493868

v. 2.35

DO NOT DOWNLOAD

fgjonfykncgjnvdgjjcfghhhh

IT IS NOT FREE!!!

24 December, 2022 at 12:42 PM

Show translation

Add Tag

Reply

ID: 215393040

v. 2.35

Scam

Bustermine317

Well turns out my blanket and my deodorant has a heart rate. I hope you get sued for the damages of giving fake vitals.

24 December, 2022 at 11:45 AM

Show translation

Add Tag

Reply

ID: 215393041

v. 2.35

Feels inaccurate

Fresky\_Cookie

Would be really concerned if I have a resting heart rate of 157 BPM tbh

23 December, 2022 at 10:33 AM

Show translation

Add Tag

Reply

ID: 215282816

v. 2.35

Free trial only

Khrome Photography

It’s not free for this app. The heart rate monitor on an Apple Watch will save you in the longrun

23 December, 2022 at 7:07 AM

Show translation

Add Tag

Reply

ID: 215282838

v. 2.35

Cannot use without purchase

Jedi Japud

It might work well but you have to sign up for a weekly payment to be able to use it at all. Quite the opposite of other reviews for this app.

23 December, 2022 at 6:45 AM

Show translation

Add Tag

Reply

ID: 215282839

v. 2.35

Blood pressure

Chuchichaschtli

Scam Fraud!!!

22 December, 2022 at 10:25 PM

Show translation

Add Tag

Reply

ID: 215282817

v. 2.35

Fake

4&TRis🌟✨💫

Measures anything you put over camera - seems to make up numbers - do not use. Disappointing.

22 December, 2022 at 5:26 PM

Show translation

Add Tag

Reply

ID: 215282832

v. 2.35

Wouldn’t recommend

cece 😜😜

It was good at first even the free version with the basic features but I was surprised to come back to the app and have it tell me that my bag had a pulse of 95 bpm so I’m guessing this isn’t really accurate.

22 December, 2022 at 4:41 PM

Show translation

Add Tag

Reply

ID: 215282833

v. 2.35

No

deleted

Nice101ppp

Is not worthy

21 December, 2022 at 9:33 PM

Show translation

Add Tag

ID: 215192581

v. 2.35

Fake

deleted

Jesusbuns

It just generates random numbers, don't bother downloading.

20 December, 2022 at 8:30 PM

Show translation

Add Tag

ID: 215192618

v. 2.35

Garbage

ggtfuvr

How is this app allowed. Total scam. Come on Apple monitor this fraudulent software.

20 December, 2022 at 8:23 AM

Show translation

Add Tag

Reply

ID: 215192619

v. 2.35

100% WOULD NOT RECOMMEND

vishfingerz

I was trying out the free version as I saw this app being advertised on TikTok and I put my finger on the camera as it told me to and it worked perfectly but when I put the left my phone I came back to it saying my couch had a heart rate of 73 bpm

20 December, 2022 at 7:27 AM

Show translation

Add Tag

Reply

ID: 215192626

v. 2.35

Inaccurate

ell mb7

I checked my pulse with the app and it said 73 bmp so I decided to check my pulse myself because my pulse is higher than that normally. I checked my pulse myself twice and both times my pulse was 81 bpm, do not rely on this app to tell you your correct pulse as it is off by a fair bit.

19 December, 2022 at 8:02 PM

Show translation

Add Tag

Reply

ID: 215069778

v. 2.35

Ej pålitlig

Camper72

Puls stämmer ej jämfört med en Medisana mätare. Bluffapp som bara lurar dig på pengar. Borde förbjudas!

18 December, 2022 at 6:31 AM

Show translation

Add Tag

Reply

ID: 215069785

v. 2.34

Disappointed

ydiar

I download and paid the premium subscription $69.99 for a year in September because I want the Oxigen and BP measurements as well, works for a few day and now just Pulse, which I can do easily with my I-watch! I am not receiving what I supposed to receive. I emailed twice and nobody answers. Don't invest your money in such a irresponsible company.

17 December, 2022 at 2:04 PM

Show translation

Add Tag

Reply

ID: 214961147

v. 2.34

Inaccurate

kelton420

I did a test with it while having my Apple Watch on that has a proper monitoring system in it and it’s way off my actual heart rate

16 December, 2022 at 3:39 AM

Show translation

Add Tag

Reply

ID: 215069784

v. 2.34

FAKE

Wwwwjdhdhdhhdhd

It’s fake

15 December, 2022 at 2:42 AM

Show translation

Add Tag

Reply

ID: 214872193

v. 2.34

deadset held it up to my pillow and got a 60bpm reading

Gamebadlol

not worth it lmao, told me i had a 32 bpm, then immediately after told me i had like a 107, and also tried to say my orange pillow has a bpm of 62 💀

13 December, 2022 at 6:13 PM

Show translation

Add Tag

Reply

ID: 214810574

v. 2.34

Arnaque

mglrx

j’ai essayé en courant, ça marche certes mais car l’application santé indique que j’ai couru. Ensuite j’ai essayé l’application sur une couverture et ça m’a indiqué 83BPM 😂 Surtout pas utiliser ni acheter d’abonnement

13 December, 2022 at 2:10 PM

*Bonjour! Nous voulions étudier vos commentaires plus en détail afin de pouvoir vous offrir une meilleure expérience la prochaine fois. Veuillez nous contacter à support@aiby.com. Votre aide serait grandement appréciée.*

*17 February, 2023 at 7:24 AM*

Show translation

Add Tag

Edit reply

ID: 215069777

v. 2.34

Fake App!

Art Time 113

Everything on the app from the moment you open it to when you close it will try and make you upgrade to the premium. Every feature requires the premium. The BPM function is totally fake! It said my bed has a BPM of 76. Don’t wast your time or money on this app.

12 December, 2022 at 12:56 AM

Show translation

Add Tag

Reply

ID: 214722393

v. 2.34

70 BUCKS

deleted

idnddjjs dbbdushxjz

I’m gonna be honest that’s an okay price for a phone heart rate detecter, but like there are apps that are freee that do the same thing not really worth it so do not spend your money on this buy clothes or video games instead 👍

10 December, 2022 at 12:54 PM

Show translation

Add Tag

ID: 214621840

v. 2.34

It doesn't work

1Luci@n@8❤️

It does not work, it does not measure oxygen saturation or blood pressure through Face ID as it did. And an app that promises you all this and the only thing you do and measure the pulse with your finger on the camera. I don't advise anyone to buy if you won't feel misled like me. The support is terrible

09 December, 2022 at 7:50 AM

Show translation

Add Tag

Reply

ID: 211479232

v. 2.34

Fake

Tom Boulay

J’ai calculé avec un vrai médecinal et l’outil me dit que je suis à 62bpm alors que l’application me dit que je suis à 80bpm

08 December, 2022 at 7:57 AM

Show translation

Add Tag

Reply

ID: 214534193

v. 2.34

Misleading

Frank 37

This app only measures heart rate. It doesn’t measure bp or o2 sat. You have input those. For 9.00 a month? Rip off! I will cancel I can take my own pulse.

07 December, 2022 at 10:28 PM

Show translation

Add Tag

Reply

ID: 214487187

v. 2.34

Not happy

12456788999

It’s says it free it is not and charges you for a year straight out and does not do blood pressure

04 December, 2022 at 5:39 AM

Show translation

Add Tag

Reply

ID: 214319469

v. 2.34

Dodgy

mu57ng

Tried for free trial to see if would work for me (you have to choose “purchase” choice no other choice). You get free trial?!… had for 10 minutes, DID NOT WORK FOR ME !!!!!. CANCELLED SUBSCRIPTION THROUGH APPLE AFTER 10 MINUTES. Within hours was charged!!!!!! I want my money back NOW !!! Don’t fall for it, if this makes it to the reviews page

03 December, 2022 at 8:17 AM

Show translation

Add Tag

Reply

ID: 214319470

v. 2.34

Wildly inaccurate!

gundizzle88

You would have to be out of your mind to pay $30/month for this app.

02 December, 2022 at 9:30 AM

Show translation

Add Tag

Reply

ID: 214250704

v. 2.34

BEWARE \*\*\* BEWARE \*\*\*

evil site

I had no intentions of renewing or even getting the App. I was charge 49.99 without knowing it. I’ve asked for a refund. All I get is canned messages. I believe this company is scammers. And has no intention for any customer service!!!!

30 November, 2022 at 3:34 AM

Show translation

Add Tag

Reply

ID: 214165351

v. 2.34

Scam!

nbean00

I used it on my pillow it said it had 69 bpm 🤦🏻‍♀️ such a scam

29 November, 2022 at 4:37 PM

Show translation

Add Tag

Reply

ID: 214165352

v. 2.34

Wow

deepinyourmommaspussy

It says download free now but of course it isn’t really free because y’all gotta make money off of being able to help people y’all make me sick

29 November, 2022 at 1:50 PM

Show translation

Add Tag

Reply

ID: 214165353

v. 2.34

False readings

P Maker

Ended up in hospital via ambulance after this app gave false heart rate readings that showed I was normal when in fact I was in life threatening AF. Also, you have to pay a non-refundable £48 to even try this app. So for £48, I got a useless app, emergency ride in an ambulance, stay in hospital with cardioversion treatment.

29 November, 2022 at 10:51 AM

Show translation

Add Tag

Reply

ID: 214099270

v. 2.34

Scam

Jayden nn

I tried this for myself and I kept getting 70 so I tried it on clothing and it still said 70 and I don’t think clothing’s have heartbeats so this is a total scam

28 November, 2022 at 10:43 AM

Show translation

Add Tag

Reply

ID: 214058091

v. 2.34

Useless

avejdheo

Scammers

27 November, 2022 at 12:59 AM

Show translation

Add Tag

Reply

ID: 214052849

v. 2.34

This app will start charging you $7 per WEEK

Kcamp321

Downloaded this app several months ago with the free trial. Did not choose premium subscription. Suddenly I realize I’ve been charged $7 per week for the last several months for the premium subscription on an app that does not work. Shame on me for not checking these charges more closely, shame on the developers for creating a scam, and shame on you if you download it after all these poor reviews.

24 November, 2022 at 5:21 PM

Show translation

Add Tag

Reply

ID: 213880223

v. 2.34

Heart app

laurel g

Was upset to download only to find out it’s $4.99. You should mention that it’s not free on the thumbnail on apps.

24 November, 2022 at 9:51 AM

Show translation

Add Tag

Reply

ID: 213880224

v. 2.34

Uninstalled

Halolover31

Why am I going to pay a ridiculous amount of money every year when I can go to Walmart and get a BP machine for half the price (one time) and last for years and years. Stupid!

20 November, 2022 at 12:50 AM

Show translation

Add Tag

Reply

ID: 213639588

v. 2.33

DOES. NOT. WORK.

ska1a

i have POTS(syndrome which affects my heart rate) and while i could feel my heart beating in my head it gave me a low score, which i knew, was false. it doesnt work.

18 November, 2022 at 8:55 AM

Show translation

Add Tag

Reply

ID: 213487876

v. 2.33

Not free

DulcieC

You have to pay $7 a week or $50 a year to use the app. They should be forced to say that upfront.

11 November, 2022 at 7:24 PM

Show translation

Add Tag

Reply

ID: 213118568

v. 2.33

Stole my money

shealynt

I downloaded this app once and deleted it. Used the free trial, so thought there was going to be no issue. Come to find out they have been charging me $7.45 every week since, even though i unsubscribed. Absolutely ridiculous.

05 November, 2022 at 2:28 PM

Show translation

Add Tag

Reply

ID: 212747655

v. 2.33

Reading wrong

men423

This app is a fake check it up here read high check it on my blood pressure monitor read different each time… anybody go by this app would think something wrong with them save up in just by you a monitor because this is not it ….

05 November, 2022 at 1:18 AM

Show translation

Add Tag

Reply

ID: 212535537

v. 2.33

Not happy

umdnjnp

I purchased this program mainly because it measured your blood pressure via a face scan. As of October 3 the feature is no longer available. I don’t need a program to measure my pulse rate. What happened????Not happy about this!

04 November, 2022 at 5:24 PM

Show translation

Add Tag

Reply

ID: 212535538

v. 2.33

Inaccurate

Tyler GJ Cobb

My heart rate is required to be a certain rate whilst running, it told me my heart rate was 63bpm that’s a resting heart rate and I definitely wasn’t resting. I ensure my finger was on the flashlight and it was still inaccurate. Don’t consider downloading if you’re not resting. Good design but terrible accuracy.

04 November, 2022 at 10:05 AM

Show translation

Add Tag

Reply

ID: 212641001

v. 2.33

Review

obsired

The app is good. The only thing that I do t like is that every time I get done checking my heart beat and save it, it asks every time how I like it and to a point, It gets annoying after a bit

01 November, 2022 at 9:37 PM

Show translation

Add Tag

Reply

ID: 212467026

v. 2.33

Solo frecuencia cardiaca

miercale

Mide solo la frecuencia cardiaca y no me parece confiable ya que tome mi pulso de forma manual y fue mucho menos de lo que midió la app. Para presión arterial y oximetria es solo para ingresar datos y llevar un registro.

01 November, 2022 at 8:56 PM

Show translation

Add Tag

Reply

ID: 212517275

v. 2.33

Decepcionada

garcia bravo

Cobra $165 pesos mexicanos y al descargarla inmediatamente te aparece el cobro te da 5 días de uso gratis no me gusto mucho no mide la presión arterial ni me gusto

01 November, 2022 at 7:57 AM

Show translation

Add Tag

Reply

ID: 212518602

v. 2.33

Not even getting pass three day trail

Want to be a loser

Just wants weekly payments Couldn’t even get first reading without add! Nor a free 3 day trail? Couldn’t get pass the first base Then deleted not for me Would cause me a heart attack just get to first base

01 November, 2022 at 5:07 AM

Show translation

Add Tag

Reply

ID: 212404293

v. 2.33

Fregatura!

Jim cast

Leggete bene prima di sottoscrivere. Sembra che l’app sia in grado di misurare la pressione direttamente dal telefono. In realtà misura solo il battito cardiaco. Si può avere lo stesso servizio con App gratuita del telefono. Spero mi restituiscano i soldi altrimenti gli auguro di usarli per la parcella dell’ urologo

31 October, 2022 at 3:03 AM

Show translation

Add Tag

Reply

ID: 212389271

v. 2.33

Missing Main Function

W. Wapsurps

I paid A LOT OF MONEY for this app to acquire the blood pressure function, which won’t function. The company has not responded. I don’t believe they care. SAVE YOUR MONEY. You won’t get help here.

30 October, 2022 at 1:56 PM

Show translation

Add Tag

Reply

ID: 212364489

v. 2.33

This is a scam. Shame on Apple for letting it into the store

deleted

bse\_sf

There is nothing free here. The app does nothing at all unless you pay for it.

29 October, 2022 at 10:58 PM

Show translation

Add Tag

ID: 212228702

v. 2.33

Must buy before anything works

deleted

Jasonfast

This is one of the apps that forced you into a free trial before you even get to see if it works. Deleted immediately

29 October, 2022 at 4:24 PM

Show translation

Add Tag

ID: 212228704

v. 2.33

Not the best.

giiiaaaaaa-

Starting off, whenever I open this app it says its not connecting, I hit button and it lets me in. Keep in mind I’m on wifi 24/7 and when I’m not it automatically uses my cellular. Next, when checking my heart rate it always go up. You might be saying, “Well yea, our heart rates fluctuate as human beings,” no. It goes up because I guess I have like anxiety or something because the heart beat noise and vibration it plays makes me nervous and the rate goes up. Btw I did not pay for a subscription.

27 October, 2022 at 5:55 AM

Show translation

Add Tag

Reply

ID: 212125173

v. 2.33

Adesão indevida

Cely Neto

Baixei o app me habilitando a função gratuita e veio me cobrando diversas parcelas semanais. Quero restituição.

25 October, 2022 at 1:46 PM

Show translation

Add Tag

Reply

ID: 212030588

v. 2.33

No longer does BP via camera

sammy5426

I downloaded this app and paid for premium to do BP via camera function. It had that for a free days and an update to the app removed this feature completely without any customer notification!

25 October, 2022 at 12:52 PM

Show translation

Add Tag

Reply

ID: 211993703

v. 2.33

This does not work on my Tablet.

L Sid

This does not work on my Tablet. Or I do not know how to operate this program. Thanks for the trial.

25 October, 2022 at 1:54 AM

Show translation

Add Tag

Reply

ID: 211993704

v. 2.33

Scammed

etan052

This app is a total scam, it auto subscribe premium and it doesn’t even have a cancel button to unsubscribe it. Reported!

24 October, 2022 at 3:35 AM

Show translation

Add Tag

Reply

ID: 211909083

v. 2.33

??

girluonfire

When I checked my heart rate it showed 99 at first then it became 107???

20 October, 2022 at 3:15 PM

Show translation

Add Tag

Reply

ID: 211781721

v. 2.32

DONT DOWNLOAD

rae alfred

This app is misleading. It takes BPM on non human objects. It also made it seem like you can take your blood pressure! I WANT A REFUND! Had it for 5 minutes and deleting!

19 October, 2022 at 10:22 AM

Show translation

Add Tag

Reply

ID: 211781723

v. 2.32

Why pay?

BozoThePirate

Why would I need to pay to see my heart rate, oxygen level and nutrition, basically my health? I just want to see how healthy I am If I need to be more healthier in food, there are many free apps that helps with that, but these kind of apps always want money. Checking my heart rate through a phone lens camera and want me to pay to view “more details” only a foolish person will fall for this.

18 October, 2022 at 4:05 AM

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ID: 211700026

v. 2.32

Not good

alanwarnock

Tested out and the heart rate is not very accurate. Also app is not free as per advertised, and has an expensive subscription, unless you only want 3 measurements a day. Also BP and blood oxygen don’t work. Steer clear, not worth the time.